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› SAMEAT Heated Towel Warmer (Model TW-ST1912) Instruction Manual

SAMEAT TW-ST1912

SAMEAT Heated Towel Warmer Instruction Manual

Brand: SAMEAT | **Model:** TW-ST1912

1. INTRODUCTION

The SAMEAT Heated Towel Warmer (Model TW-ST1912) is designed to provide warm, comfortable towels, bathrobes, blankets, and pajamas. This manual outlines the necessary steps for safe operation, setup, maintenance, and troubleshooting to ensure optimal performance and user safety.



Figure 1: SAMEAT Heated Towel Warmer (Model TW-ST1912)

The unit features an ultra-large capacity, rapid heating, multiple timer settings with automatic shut-off, and a thermos bucket design for even heat distribution. An aromatherapy slot is also included for an enhanced experience. This product is ETL safety certified.

2. SAFETY INFORMATION

- Read all instructions before use.
- This appliance is for household use only. Do not use outdoors.
- Always unplug the appliance from the electrical outlet when not in use or before cleaning.
- Do not immerse the appliance in water or any other liquid.
- Use only on a flat, stable, heat-resistant surface.

- Do not heat chemical fiber towels or clothing, or any materials that are not heat-resistant.
- Do not use to dry wet towels or other damp items. Only dry items should be placed inside.
- **Caution: Hot Surface.** It is not safe to touch the interior of the bucket when the hot surface indicator light is on.
- If the lid is removed during heating, the unit will automatically pause. To resume heating, replace the lid and press the power button.
- Keep out of reach of children and pets.
- Do not operate with a damaged cord or plug.

Safe Usage

Automatic Overheat Protection

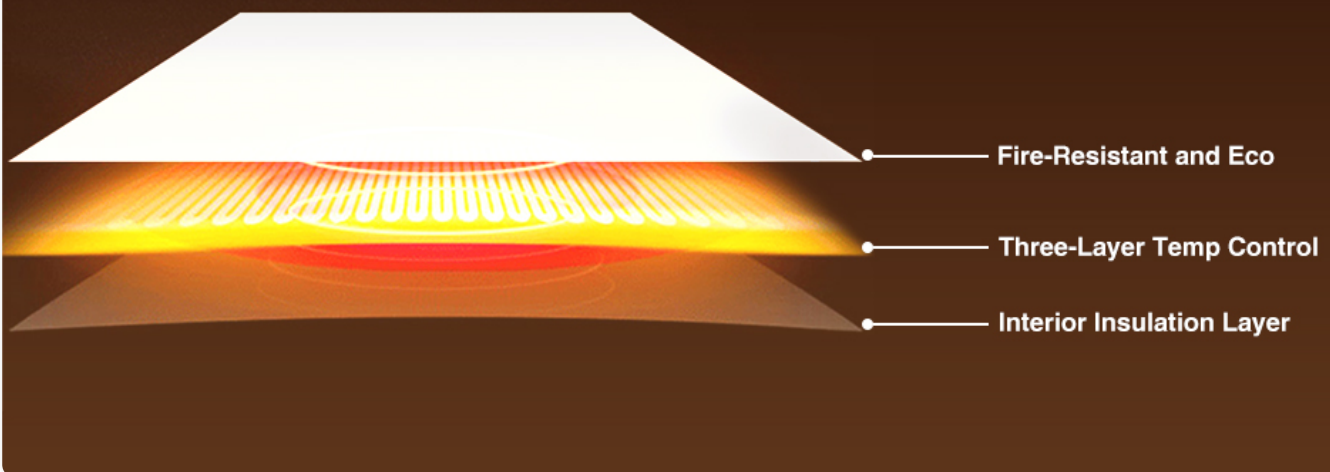


Figure 2: Internal safety features including three-layer temperature control and overheat protection.

3. SETUP

1. **Unpack:** Carefully remove the towel warmer and all packaging materials. Retain packaging for future storage or transport.
2. **Placement:** Place the unit on a firm, level, and heat-resistant surface in your desired location, ensuring it is away from water sources and out of reach of children.
3. **Power Connection:** Plug the power cord into a standard electrical outlet.

4. OPERATING INSTRUCTIONS

4.1 Placing Items

- Open the lid by lifting the wooden handle.
- Place up to two 40" x 70" oversized bath towels, bathrobes, blankets, or pajamas loosely inside the bucket. Ensure items are dry.
- Close the lid securely.

Large capacity All family members can use it



Figure 3: The large capacity bucket can hold multiple items.

4.2 Power On and Timer Settings

1. Press the power button (usually marked with a power symbol) once to turn on the unit. The unit will begin heating.
2. The built-in timer defaults to 30 minutes upon startup. The timer indicator remains unlit during this initial 30-minute interval.
3. To adjust the timer, press the timer button (usually marked with a clock symbol) repeatedly to cycle through the available settings: 0.5 hours (30 minutes), 1 hour, 2 hours, or 4 hours.
4. The corresponding indicator light will illuminate to show the selected time.
5. The unit will automatically shut off once the selected time has elapsed.

Easy to operate, one button start



Figure 4: Easy-to-use one-touch start and timer settings.

4.3 Hot Surface Indicator

- A red "Hot Surface" indicator light will illuminate when the interior of the bucket reaches a high temperature. Avoid touching the interior when this light is on.

4.4 Lid Safety Feature

- If the lid is removed during the heating or insulation process, the heater will automatically pause.
- To restart the heating process, place the lid back onto the bucket and press the power button.

4.5 Aromatherapy Function

- Locate the aromatherapy tablet slot on the underside of the lid.
- Insert your favorite aromatherapy tablet into the slot.
- The heat from the warmer will diffuse the aroma, enhancing your experience.

Aroma Tablet

You can add your favorite aromatherapy tablets



Can be added
Aromatherapy board

Figure 5: Add aromatherapy tablets to the designated slot for a scented experience.

5. FEATURES

- **Extra Large Capacity:** 20L capacity, capable of accommodating up to two 40" x 70" oversized bath towels, bathrobes, blankets, or pajamas.
- **Rapid and Even Heating:** Preheats in approximately 1 minute, with items fully heated in about 20 minutes. The thermos bucket design ensures heat penetrates items thoroughly, eliminating cold spots.
- **Multiple Timer Settings:** Choose from 30 minutes, 1 hour, 2 hours, or 4 hours, with automatic shut-off for convenience and safety.
- **Automatic Overheat Protection:** Built-in safety mechanism to prevent overheating.
- **Durable Construction:** Made from 80% plastics + 20% material, featuring a fire-resistant and eco-friendly design with a three-layer temperature control and interior insulation layer.
- **Aromatherapy Slot:** Integrated slot in the lid for adding aromatherapy tablets to infuse items with a pleasant scent.

- **Sleek Design:** Modern white finish with a stylish wooden handle, complementing various bathroom decors.

20L Luxury Bath Towel Bucket
Discover the true essence of a comfortable home

20L
20L Largecapacity

One-touch heating One-touch start

Overheat Protection One-touch timer

The advertisement features a woman sitting cross-legged on a polished floor, holding a stack of folded towels. To her right is a white cylindrical towel warmer bucket with a wooden handle on its lid. The background is a bright, modern bathroom. The left side of the image has a dark overlay with white text and icons highlighting the product's features.

Figure 6: Overview of the towel warmer's main features.

Fast and uniform heating

The towel warmer bucket will be preheated in one minute
The towel is fully heated in about 20 minutes



Figure 7: The thermos bucket design ensures fast and uniform heating.

6. MAINTENANCE AND CARE

- **Cleaning:** Always unplug the unit before cleaning. Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or scourers.
- **Interior:** The interior can be wiped with a damp cloth once the unit is completely cool and unplugged.
- **Storage:** Store the towel warmer in a cool, dry place when not in use.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; Power outage; Unit malfunction.	Ensure unit is securely plugged in; Check power outlet; Contact customer service.
Items not heating sufficiently.	Lid not closed properly; Too many items inside; Items are damp.	Ensure lid is closed and power button pressed; Reduce number of items; Ensure items are dry before placing inside.
Hot surface indicator remains red after use.	Unit is still hot.	This is normal. The light will turn off once the unit has cooled down to a safe temperature.
Unit pauses during operation.	Lid was removed.	Replace the lid and press the power button to resume heating.

8. SPECIFICATIONS

- **Model Number:** TW-ST1912
- **Brand:** SAMEAT
- **Package Dimensions:** 20 x 12.6 x 12.6 inches
- **Item Weight:** 8.98 pounds
- **Fabric Type:** 80% Plastics + 20% Material
- **Batteries Required:** No
- **Safety Certification:** ETL Certified

9. WARRANTY AND SUPPORT

SAMEAT offers friendly and reliable customer service, with responses typically provided within 24 hours. The product includes a 30-day return policy and a 12-month replacement warranty. For support or warranty claims, please contact SAMEAT customer service through your purchase platform.

10. OFFICIAL PRODUCT VIDEOS

See all the best features of the SAMEAT Heated Towel Warmer

Your browser does not support the video tag.

This video provides a detailed overview of the key features and benefits of the SAMEAT Heated Towel Warmer, demonstrating its functionality and design.

Terrific Towel Warmer!!!

Your browser does not support the video tag.

A short video showcasing the towel warmer in action, highlighting its ease of use and the warm results.

Beautiful Towel Warmer

Your browser does not support the video tag.

This video highlights the aesthetic appeal and design of the towel warmer, demonstrating how it fits into a modern bathroom setting.

Can fit towels AND pajamas!

Your browser does not support the video tag.

A demonstration of the towel warmer's large capacity, showing how it can comfortably fit both towels and pajamas.

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