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› CHIQ 43-inch 4K QLED Google Smart TV User Manual - Model U43QM8E

CHiQ U43QM8E

CHiQ 43-inch 4K QLED Google Smart TV User Manual

Model: U43QM8E

INTRODUCTION

This manual provides comprehensive instructions for the CHiQ 43-inch 4K QLED Google Smart TV, Model U43QM8E. It covers essential information regarding product setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual thoroughly before operating your television and retain it for future reference.

IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of electric shock, fire, or damage to the television, always follow these basic safety precautions:

- Read all instructions before using the television.
 - Do not place the television on an unstable cart, stand, tripod, bracket, or table.
 - Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
 - Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
 - Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the television.
 - Only use attachments/accessories specified by the manufacturer.
 - Unplug this television during lightning storms or when unused for long periods.
 - Refer all servicing to qualified service personnel. Servicing is required when the television has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the television, the television has been exposed to rain or moisture, does not operate normally, or has been dropped.
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PACKAGE CONTENTS

Verify that all components are present in the packaging:

- CHIQ 43-inch 4K QLED Google Smart TV (Model U43QM8E)
 - Remote Control (with 2 AAA batteries included)
 - Power Cable
 - TV Stands (2 pieces)
 - Screws for TV Stands
 - User Manual (this document)
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SETUP GUIDE

1. Attaching the TV Stands

Carefully place the TV face down on a soft, clean surface to prevent screen damage. Align the TV stands with the screw holes on the bottom of the television and secure them using the provided screws.



Image: Front view of the CHIQ 43-inch QLED Google TV with its two stands attached, displaying a vibrant, colorful abstract image on screen.

2. Connecting External Devices

The CHIQ U43QM8E TV offers various connectivity options. Ensure all devices are powered off before making connections.

Todo lo que quieras ver, en una sola pantalla.

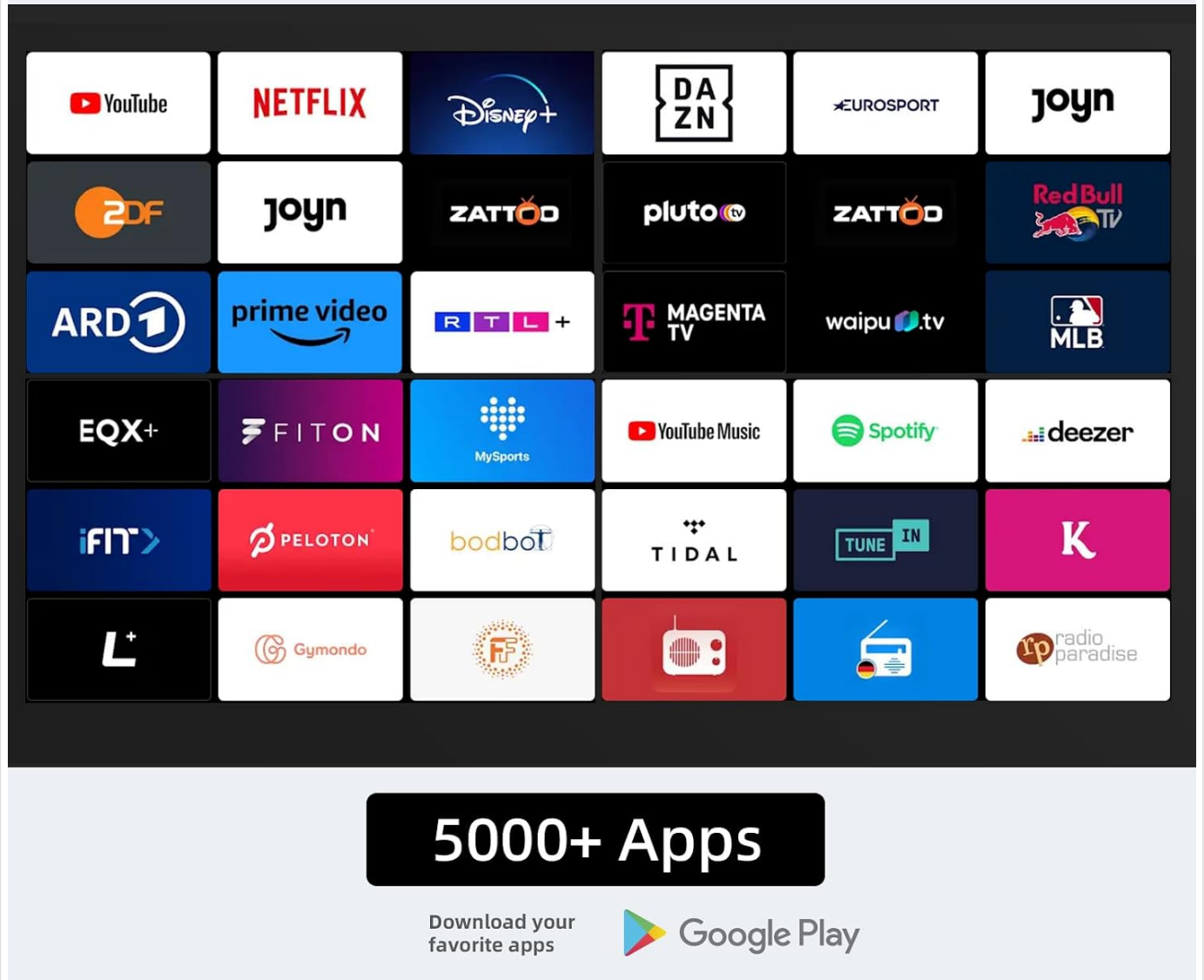


Image: Diagram showing the various input and output ports located on the rear and side of the CHIQ TV, including HDMI, USB, LAN, and audio outputs.

- **HDMI (HDMI2.1):** Connect Blu-ray players, game consoles, or set-top boxes. The TV features multiple HDMI 2.1 ports.
- **USB (USB2.0):** Connect USB storage devices for media playback. The TV has 2 USB 2.0 ports.
- **LAN:** For wired internet connection.
- **CI Slot:** For Conditional Access Modules (CAM) to decrypt encrypted channels.
- **Earphone:** For connecting headphones.
- **Digital Audio Out:** For connecting to external audio systems.
- **ANT:** For connecting an antenna for terrestrial broadcast reception.

3. Power Connection

After connecting all necessary devices, plug the power cable into the TV's power input and then into a wall outlet.

4. Initial Setup

Upon first power-on, the TV will guide you through the initial setup process, including language selection, network connection (Wi-Fi or LAN), and Google TV account setup. Follow the on-screen prompts.

OPERATING INSTRUCTIONS

Remote Control

The included remote control allows you to navigate the TV's features. It supports voice control for quick access to content and applications.



Image: A CHIQ TV remote control with a microphone button, demonstrating the Google Assistant voice command feature on the TV screen.

- **Power Button:** Turns the TV on or off.
- **Navigation Buttons:** Use the directional pad and OK button to navigate menus.
- **Back/Home Buttons:** Return to the previous screen or the home screen.

- **Volume +/-:** Adjust the volume level.
- **Channel +/-:** Change TV channels.
- **Google Assistant Button:** Press to activate voice commands.
- **App Shortcut Buttons:** Direct access to popular streaming services.

Google TV Interface

The CHIQ U43QM8E operates on the Google TV platform, providing access to a vast library of content and applications.

Principales características

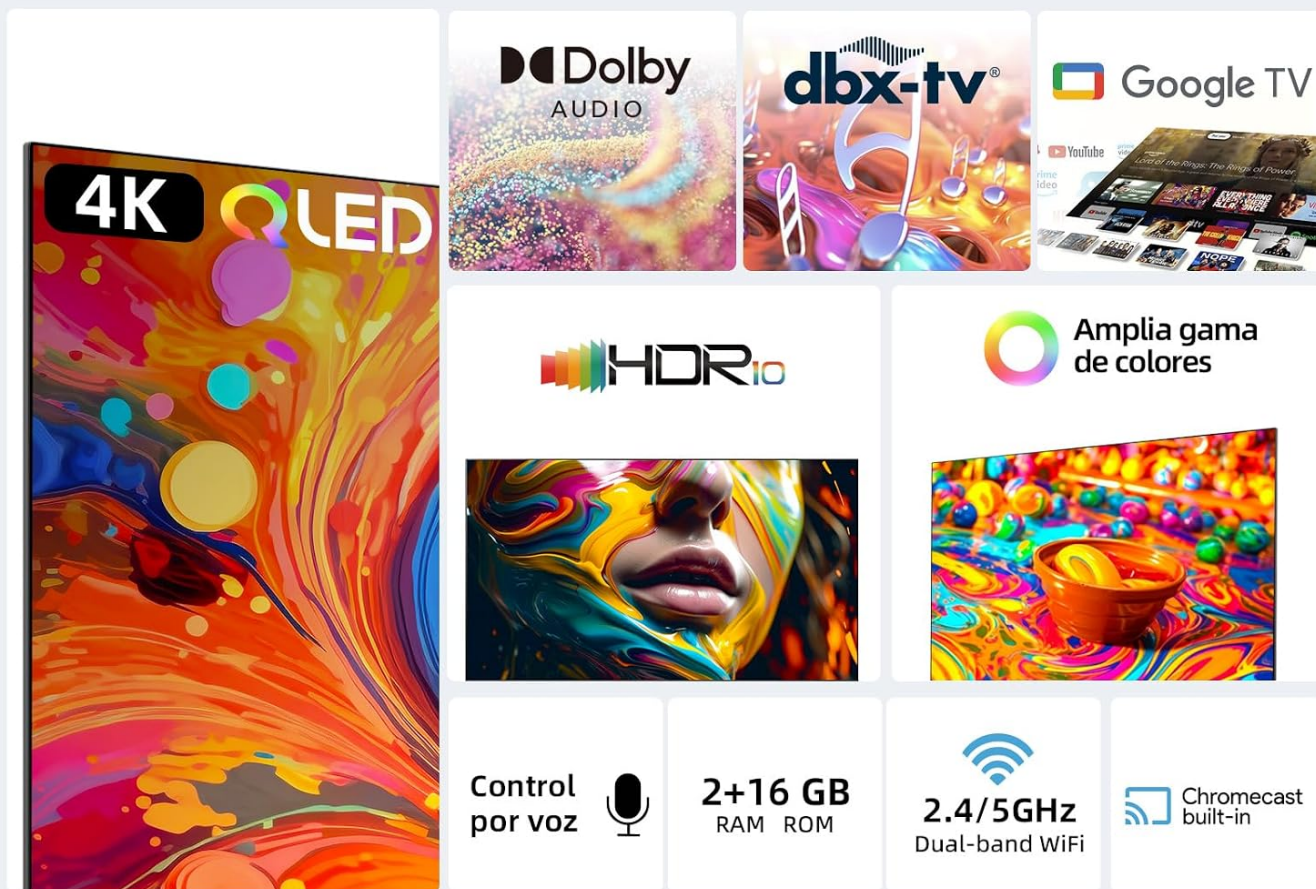


Image: The Google TV home screen displayed on the CHIQ TV, showing personalized content recommendations, search bar, and various app icons.

- **Home Screen:** Provides personalized recommendations, quick access to installed apps, and a search function.
- **Apps:** Download and manage applications from the Google Play Store. The TV supports over 5,000 popular apps.
- **Chromecast Built-in:** Wirelessly cast content from compatible devices (smartphones, tablets, computers) directly to your TV.
- **Google Assistant:** Use voice commands to search for content, control smart home devices, get answers, and more.

Picture and Sound Settings

Optimize your viewing and listening experience through the TV's settings menu.



Image: A graphic highlighting the key features of the CHI QLED TV, such as 4K resolution, QLED technology, HDR10, Dolby Audio, DBX-TV, Google TV, Wide Color Gamut, voice control, 2GB RAM + 16GB ROM, dual-band Wi-Fi, and Chromecast built-in.

- **Picture Modes:** Select from various preset modes (e.g., Standard, Vivid, Movie, Game) or customize settings like brightness, contrast, color, and sharpness. The 4K QLED display with HDR Dolby Vision and Direct-lit LED Backlight provides exceptional detail and color accuracy.
- **Sound Modes:** Choose sound presets (e.g., Standard, Music, Movie, Speech) or adjust equalizer settings. The integrated DBX-TV and Dolby Audio technologies enhance sound reproduction for an immersive audio experience.
- **Network Settings:** Connect to Wi-Fi (dual-band 2.4/5GHz) or a wired LAN for internet access.

MAINTENANCE AND CARE

Proper maintenance ensures the longevity and optimal performance of your television.

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for televisions, applied to the cloth, not directly to the screen.
 - **Cleaning the Cabinet:** Use a soft, dry cloth to wipe the TV cabinet. Do not use abrasive cleaners, waxes, or solvents.
 - **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.
 - **Power Cord:** Regularly check the power cord for any damage. If damaged, contact qualified service personnel for replacement.
-

TROUBLESHOOTING GUIDE

If you encounter issues with your television, refer to the following common problems and solutions:

No Power

- Ensure the power cord is securely plugged into both the TV and a working wall outlet.
- Check if the power outlet is functioning by plugging in another device.
- Press the power button on the remote control or on the TV itself.

No Picture or Poor Picture Quality

- Verify that the correct input source is selected (e.g., HDMI 1, TV).
- Check all cable connections between the TV and external devices.
- Adjust picture settings (brightness, contrast, color) in the TV menu.
- If using an antenna, check the antenna connection and perform a channel scan.

No Sound or Poor Sound Quality

- Increase the volume using the remote control.
- Ensure the TV is not muted.
- Check audio cable connections to external sound systems.
- Adjust sound settings in the TV menu.

Network Connectivity Issues

- For Wi-Fi, ensure the router is on and within range. Re-enter the Wi-Fi password if necessary.
 - For wired connection, ensure the LAN cable is securely connected to both the TV and the router.
 - Restart your router and modem.
 - Check the network status in the TV's settings menu.
-

TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	CHiQ
Model Number	U43QM8E
Screen Size	43 Inches (108 cm diagonal)
Resolution	4K UHD (3840 x 2160 pixels)
Display Technology	QLED
Operating System	Google TV
Special Features	Chromecast Built-in, HDR Dolby Vision, DBX-TV, Dolby Audio, Voice Control, Dual-band Wi-Fi, Bluetooth 5.0
Connectivity	HDMI 2.1 (multiple ports), USB 2.0 (2 ports), CI, LAN, Earphone, Digital Audio Out
Refresh Rate	60 Hz
Dimensions (with stands)	95.7 cm (W) x 19.3 cm (D) x 60.2 cm (H)
Energy Efficiency Class	F
Power Consumption (SDR)	51.0 W
Power Consumption (HDR)	51.0 W

Colores brillantes y realistas

 Amplia gama de colores

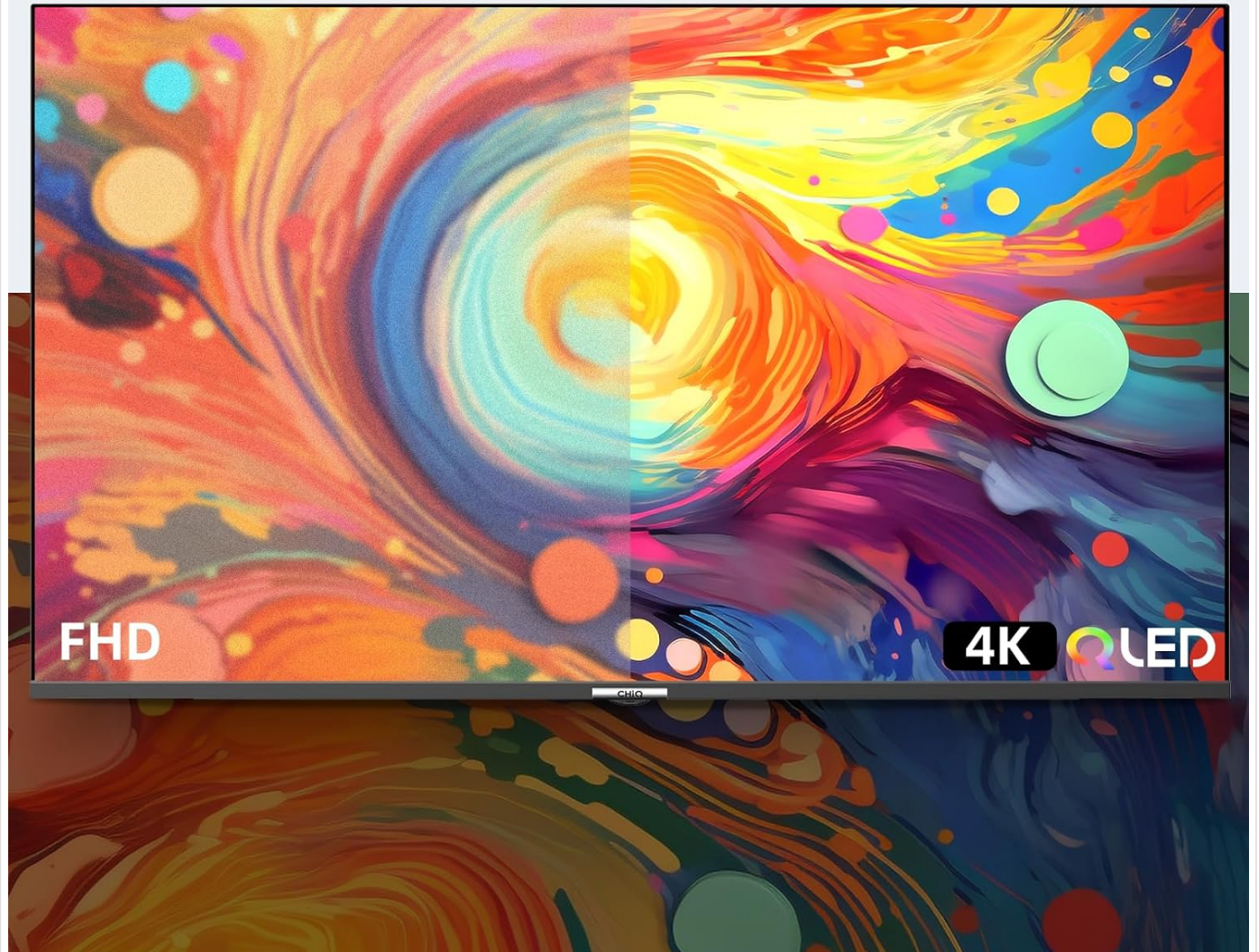


Image: A diagram illustrating the physical dimensions of the CHIQ 43-inch TV, including width, height, and depth with stands, and screen diagonal of 108 cm (43 inches).

Ficha de información del producto					
REGLAMENTO DELEGADO (UE) 2019/2013 DE LA COMISIÓN en lo relativo al etiquetado energético de las pantallas electrónicas					
	Parámetro	Parámetro o valor y precisión		Unidad	
1.	Nombre o marca comercial del proveedor	CHIQ			
	Dirección del proveedor	Changhong Europe Electric s.r.o., Dělnická 213/12, 17000 Holešovice Praha 7, CZ			
2.	Identificador del modelo	U43QM8E			
3.	Clase de eficiencia energética para el rango dinámico normal (SDR)	F			
4.	Demanda de potencia en modo encendido en SDR	51,0		W	
5.	Clase de eficiencia energética para el alto rango dinámico (HDR)	F			
6.	Demanda de potencia en modo encendido en HDR, si se aplica	51,0		W	
7.	Demanda de potencia en modo desactivado, si procede	no aplicable		W	
	Demanda de potencia en modo preparado, si procede	0,5		W	
9.	Demanda de potencia en modo preparado en red, si procede	0,6		W	
10.	Categoría de pantalla electrónica	Televisión			
11.	Ratio de tamaño	16	:	9	
12.	Resolución de pantalla	3 840	x	2 160	
13.	Diagonal de la pantalla	108,0		pixels cm	
14.	Diagonal de la pantalla	43		pulgadas	
15.	Superficie visible de la pantalla	49,7		dm²	
16.	Tecnología usada en el panel	QLED LCD			
17.	Control automático de brillo (ABC) disponible	No			
18.	Sensor de reconocimiento vocal disponible	No			
19.	Sensor de presencia disponible	No			
20.	Frecuencia de refresco de la imagen (por defecto)	60		Hz	
21.	Disponibilidad mínima garantizada de actualizaciones de software y de firmware (a partir de la fecha de introducción en el mercado de la última unidad)	8		Años	
22.	Disponibilidad mínima garantizada de piezas de recambio (a partir de la fecha de introducción en el mercado de la última unidad)	7		Años	
23.	Disponibilidad mínima garantizada de asistencia para el producto	7		Años	
Duración mínima de la garantía general ofrecida por el proveedor				2 Años	
24.	Tipo de fuente de alimentación	Interna			
25.	Fuente de alimentación externa (no normalizada e incluida en la caja del producto)				
	i	-			
	ii	Tensión de entrada	-		V
	iii	Tensión de salida	-		V
26.	Fuente de alimentación externa normalizada (o una adecuada, si no está incluida en la caja del producto)				
	i	-			
	ii	Tensión de salida requerida	-		V
	iii	Intensidad de corriente requerida (mínima)	-		A
	iv	Frecuencia de corriente requerida	-		Hz

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Image: EU Energy Label for the CHIQ U43QM8E television, indicating an energy efficiency class of F and a consumption of 51 kWh per 1000 hours for both SDR and HDR content.

For more detailed product information, refer to the EU EPREL database: <https://eprel.ec.europa.eu/qr/1596752>

WARRANTY AND SUPPORT

CHIQ products are designed for reliability and performance. In case you require support, please refer to the following information:

- **Warranty Period:** All CHIQ products come with a 2-year warranty.
- **Return Policy:** Amazon offers a 30-day return policy for this product.
- **Online Support:** Online support is available during business days.

For further assistance, please contact CHIQ customer service or visit the official CHIQ website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

<https://manuals.plus/asin/B0C7K1YKSV>

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