

## Hisense RS711N4WCE

# Hisense RS711N4WCE Side-by-Side Refrigerator User Manual

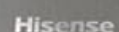
Model: RS711N4WCE | Brand: Hisense

## INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Hisense RS711N4WCE Side-by-Side Refrigerator. Please read it thoroughly before using the appliance and keep it for future reference.

Key features of your Hisense RS711N4WCE refrigerator include:

- **Total No Frost:** Prevents frost formation in both the refrigerator and freezer compartments, eliminating the need for manual defrosting.
- **Water & Ice Dispenser:** Provides chilled water, crushed ice, or ice cubes (with an internal water tank) without opening the refrigerator door.
- **Metal Tech Cooling:** A metal coating ensures complete cold air distribution throughout the interior, maintaining ideal temperature and humidity levels.
- **Large Capacity:** Ample storage space in both the refrigerator (355L) and freezer (192L) sections.
- **Inverter Technology:** Equipped with a durable compressor for precise and stable temperature control, operating silently and saving energy.
- **Multi Airflow:** Ensures constant optimal temperature throughout the compartments for extended food freshness.
- **Fruit and Vegetable Drawer:** A dedicated compartment designed to maintain ideal humidity for fruits and vegetables, keeping them fresh longer.
- **Touch Control:** Easy-to-use electronic LED panel for setting desired temperatures and selecting special functions.
- **WiFi ConnectLife:** Allows remote programming and notifications directly to your smartphone.

The Hisense logo is displayed in white text on a teal rectangular background.The Hisense logo is displayed in white text on the right side of a grey refrigerator door.



OFFICIAL PARTNER





Front view of the Hisense RS711N4WCE Side-by-Side Refrigerator in Inox finish.

## SETUP AND INSTALLATION

### 1. Unpacking

Carefully remove all packaging materials, including tape and protective films. Inspect the refrigerator for any signs of damage during transit. Keep packaging materials for potential future transport or return.

### 2. Placement

Choose a location with a solid, level floor that can support the refrigerator's weight (85 kg). Ensure adequate ventilation around the appliance. Maintain a minimum clearance of 10 cm from the back and sides for proper air circulation and heat dissipation.



**Dimensiones con soporte** (Ancho x Profundidad x Alto)

985×765×1865 mm

**Dimensiones sin soporte** (Ancho x Profundidad x Alto)

915×670×1786 mm

**Peso** : 85 kg

Diagram showing the dimensions of the Hisense RS711N4WCE refrigerator: 1786mm height, 915mm width, and 670mm

depth.

### 3. Leveling

The refrigerator must be level to function correctly and prevent door misalignment. Adjust the front leveling feet by turning them clockwise to raise or counter-clockwise to lower the appliance until it is stable and level.

### 4. Power Connection

Connect the refrigerator to a dedicated, grounded electrical outlet. Do not use extension cords or adapters. After positioning and leveling, allow the refrigerator to stand upright for at least 6 hours before plugging it in. This allows the refrigerant to settle, preventing potential compressor damage.

### 5. Water Dispenser Setup (if applicable)

For models with a water dispenser, fill the internal water tank with potable water. Ensure the tank is securely placed to prevent leaks. No external water connection is required for this model.



**Dispensador  
Agua**

Refréscate en cualquier momento sin necesidad de abrir el frigorífico con agua helada.

A hand dispensing water from the refrigerator's integrated water dispenser.

## OPERATING INSTRUCTIONS

### 1. Temperature Control

Your refrigerator features a touch control panel for easy temperature adjustment. Use the controls to set the desired temperature for both the refrigerator and freezer compartments. Refer to the display for current settings.



Icons representing key features: Total No Frost, Multi Airflow, Fruit and Vegetable Drawer, Large Capacity, Inverter, and Water Dispenser.

### 2. Water and Ice Dispenser Usage

To dispense chilled water, place a glass under the dispenser nozzle and press the lever. For ice, select either crushed or cubed ice (if available on your model) and press the lever. Ensure the water tank is sufficiently filled for continuous operation.

### 3. Food Storage Guidelines

Utilize the large capacity and specialized compartments for optimal food preservation. The dedicated fruit and vegetable drawer is designed to maintain ideal humidity levels, extending the freshness of produce. Arrange

items to allow for proper air circulation, especially with the Multi Airflow system.



Internal view of the refrigerator showing the 192L freezer capacity and 355L refrigerator capacity.



### Cajón Frutas Y Verduras

Compartimento específico de frutas y verduras, humedad ideal, frescos mas tiempo.

Close-up of the dedicated fruit and vegetable drawer inside the refrigerator.

#### 4. Multi Airflow System

The Multi Airflow system ensures even distribution of cold air throughout the refrigerator and freezer compartments. This helps maintain a consistent temperature, which is crucial for preserving food quality and freshness.



**Multi-Air flow**

Temperatura óptima constante para conservar los alimentos frescos por más tiempo.

Diagram illustrating the Multi Airflow system with blue arrows showing air circulation within the refrigerator compartments.

## 5. Total No Frost Technology

Thanks to Total No Frost technology, ice accumulation is prevented in both the refrigerator and freezer. This means you will not need to manually defrost the appliance, saving time and effort.



### Total No Frost

Con la tecnología Total No Frost, no hay acumulación de hielo, lo que hace que la descongelación sea cosa del pasado.

Image demonstrating the difference between a frosted surface and a frost-free surface, highlighting the Total No Frost feature.

## 6. WiFi ConnectLife

This refrigerator is equipped with WiFi ConnectLife connectivity. Download the Hisense ConnectLife app on your smartphone to remotely monitor and control your appliance, receive notifications, and manage settings from anywhere.

## MAINTENANCE

### 1. Cleaning the Interior

Before cleaning, always unplug the refrigerator. Clean the interior regularly with a soft cloth dampened with a solution of lukewarm water and a mild, non-abrasive detergent. Rinse with clean water and dry thoroughly. Do not use harsh chemicals or abrasive cleaners.

### 2. Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. For stainless steel finishes, use a specialized stainless steel

cleaner to prevent streaks and maintain its luster. Avoid spraying water directly onto the control panel or electrical components.

### 3. Door Seals

Regularly check and clean the door gaskets to ensure a tight seal. A dirty or damaged gasket can lead to inefficient cooling and increased energy consumption. Wipe them with a damp cloth and dry thoroughly.

### 4. Water Tank (for dispenser)

If your model has a removable water tank for the dispenser, clean it periodically with mild soap and water. Rinse thoroughly to remove any soap residue before refilling.

## TROUBLESHOOTING

Before contacting customer service, please check the following common issues:

Problem	Possible Cause	Solution
Refrigerator not cooling	Power cord unplugged; temperature setting too high; door not closed properly; excessive food load.	Check power connection; adjust temperature settings; ensure doors are fully closed; reduce food load if overfilled.
Unusual noise	Refrigerator not level; items vibrating inside; normal operating sounds (e.g., refrigerant flow, compressor).	Level the appliance; rearrange items; note that some sounds are normal for a refrigerator with an inverter compressor (designed for low noise, 38dB).
Water dispenser not working	Water tank empty or improperly installed.	Refill the water tank; ensure it is correctly seated.
Display in incorrect language (e.g., Chinese)	Language setting inadvertently changed or factory default.	Consult the detailed user manual (if provided separately) or contact Hisense customer support for instructions on changing display language settings. Some models may not allow user-level language changes.

If the problem persists after checking these points, please contact Hisense customer support for assistance. Do not attempt to repair the appliance yourself.

## SPECIFICATIONS

Attribute	Detail
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Attribute	Detail
Model Number	RS711N4WCE
Brand	Hisense
Dimensions (W x D x H)	91.5 cm x 67 cm x 178.6 cm
Weight	85 kg
Total Capacity	547 Liters
Energy Efficiency Class	E
Defrost System	Total No Frost
Noise Level	38 dB
Special Features	Metal Tech Cooling, Water & Ice Dispenser, WiFi ConnectLife, Inverter Compressor, Multi Airflow, Fruit & Vegetable Drawer, Touch Control
Color	Inox
Country of Origin	China

## WARRANTY AND SUPPORT

Your Hisense RS711N4WCE refrigerator comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including the warranty period and coverage details.

For technical support, service requests, or inquiries regarding your product, please contact Hisense customer service. You can typically find contact information on the Hisense official website or in the documentation provided with your appliance.

When contacting support, please have your model number (RS711N4WCE) and purchase date ready to expedite the process.

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For more information, visit the official [Hisense Store on Amazon](#).

