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**Infinix Mobile X6711**

# Infinix Note 30 5G User Manual

## INTRODUCTION

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Welcome to the user manual for your new Infinix Note 30 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and user experience.

The Infinix Note 30 5G is designed for both work and play, featuring a powerful Dimensity 6080 5G processor, a high-resolution 108MP AI camera, and 45W all-round fast charging. It offers ultrarapid network connectivity, enhanced performance, and a flagship experience with its 120 Hz FHD+ display and JBL-tuned audio.



Image: The Infinix Note 30 5G smartphone, showcasing its sleek design from both front and back angles.

## WHAT'S IN THE BOX

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Please check the contents of your product package. If any items are missing or damaged, contact your retailer.

- Handset
- Adaptor
- USB Type-C Cable
- TPU Case
- Sim Ejector Pin
- Quick Start Guide
- Warranty Card
- Xclub Card

# SETUP GUIDE

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## 1. Inserting SIM Card and SD Card

Locate the SIM card tray on the side of your Infinix Note 30 5G. Use the provided SIM ejector pin to open the tray. Carefully place your Nano-SIM cards and/or a microSD card (up to 2 TB) into the designated slots. Ensure the cards are correctly oriented as shown on the tray. Gently push the tray back into the phone until it clicks into place.





Image: Side view of the Infinix Note 30 5G, illustrating the location of the SIM card tray for inserting SIM and SD cards.

## 2. Initial Power On and Setup

Press and hold the power button on the side of the device until the Infinix logo appears. Follow the on-screen prompts to complete the initial setup process. This includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features like fingerprint or face unlock.

## 3. Charging the Device

Before first use, it is recommended to fully charge your device. Connect the USB Type-C cable to the phone's charging port and the other end to the provided 45W adaptor. Plug the adaptor into a power outlet. The phone supports 45W All-Round FastCharge technology for rapid charging.



Image: A graphic highlighting key features of the Infinix Note 30 5G, including the 45W All-Round FastCharge and 5000 mAh battery capacity.

## OPERATING YOUR DEVICE

### 1. Display and Navigation

The Infinix Note 30 5G features a 6.78-inch Full HD+ display with a 120 Hz refresh rate for smooth visuals. Navigate the interface using touch gestures: swipe, tap, pinch-to-zoom. You can customize navigation gestures or use the traditional three-button navigation in settings.

### 2. Camera Features

Your device is equipped with a 108 MP primary camera, a 2 MP lens, and an AI lens on the rear, along with a 16 MP front camera. Open the Camera app to access various modes such as Photo, Video, Portrait, Super Night, and Pro mode. Explore the settings for features like AI scene recognition, HDR, and filters.







Image: Rear view of the Infinix Note 30 5G, showcasing the prominent triple camera module with 108MP branding.

### 3. Performance and Storage

Powered by the Dimensity 6080 5G processor and up to 16GB of RAM (8GB physical + 8GB extended), the phone delivers efficient performance for multitasking and gaming. It comes with 256GB of internal storage, expandable up to 2 TB via a microSD card, providing ample space for your apps, photos, and videos.

### 4. Audio Experience

The device features dual speakers tuned by JBL and supports Hi-Res Audio, providing an immersive sound experience for music, videos, and calls.

## MAINTENANCE AND CARE

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### 1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using abrasive materials, alcohol, or chemical cleaners, as they can damage the device's surface. For stubborn smudges, slightly dampen the cloth with water.

### 2. Battery Care

To prolong battery life, avoid exposing your phone to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal longevity. Use only the original charger and cable provided with your device.

### 3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System Update** to check for available updates.

### 4. Data Backup

Periodically back up your important data (photos, contacts, documents) to a cloud service or a computer to prevent data loss in case of device malfunction or loss.

## TROUBLESHOOTING COMMON ISSUES

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This section addresses common issues you might encounter with your Infinix Note 30 5G.

### 1. Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the power button for at least 10-15 seconds to force a restart.
- If the issue persists, contact customer support.

### 2. Apps Crashing or Freezing

- Close and reopen the app.
- Clear the app's cache and data (**Settings > Apps > [App Name] > Storage > Clear Cache/Clear Data**).
- Ensure the app is updated to its latest version.
- Restart your phone.

### 3. Poor Network Connectivity

- Check if Airplane Mode is off.
- Restart your phone.
- Reset network settings (**Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth**).
- Ensure your SIM card is properly inserted.
- Contact your network provider if the issue continues.

### 4. Battery Draining Quickly

- Reduce screen brightness.
- Disable unused features like Wi-Fi, Bluetooth, GPS when not needed.
- Close background apps.
- Check battery usage in **Settings > Battery** to identify power-hungry apps.
- Consider a factory reset if the issue is severe and persistent (back up data first).

## TECHNICAL SPECIFICATIONS

| Feature          | Specification                                   |
|------------------|-------------------------------------------------|
| Model Number     | X6711                                           |
| Operating System | Android 10.0                                    |
| Processor        | Dimensity 6080 5G Processor                     |
| RAM              | 8 GB (Expandable up to 16 GB with extended RAM) |
| Internal Storage | 256 GB (Expandable Upto 2 TB)                   |
| Display          | 6.78 inch Full HD+ (120 Hz Refresh Rate)        |
| Rear Camera      | 108 MP + 2 MP + AI Lens                         |
| Front Camera     | 16 MP                                           |
| Battery Capacity | 5000 mAh Li-ion Polymer Battery                 |
| Charging         | 45W All-Round FastCharge                        |
| Connectivity     | 5G, Bluetooth, USB Type-C, Wi-Fi, GPS           |
| Audio            | Dual Speaker with Sound by JBL & Hi-Res         |
| Color            | BLACK                                           |
| Item Weight      | 191 g                                           |

## WARRANTY INFORMATION

Your Infinix Note 30 5G comes with a standard manufacturer's warranty. Please refer to the Warranty Card included in your package for detailed terms and conditions, including the warranty period and coverage. Keep your purchase receipt as proof of purchase for warranty claims.

For warranty service, please contact Infinix Mobile customer support or an authorized service center.

## CUSTOMER SUPPORT

For further assistance, technical support, or service inquiries, please contact Infinix Mobile customer support through their official channels. You can typically find contact information on the Infinix Mobile official website or through the Xclub app pre-installed on your device.

### Online Resources:

- Visit the official [Infinix Mobile website](#) for FAQs, software downloads, and support articles.
- Join the Xclub community for user forums and additional support.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

#### Name

#### Email

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#### Question

#### Details

Submit question