

QERE M28

QERE M28 Gaming Earbuds Instruction Manual

Model: M28 / E28

INTRODUCTION

Thank you for choosing the QERE M28 Gaming Earbuds. These true wireless stereo earbuds are designed to provide an immersive audio experience with features such as noise cancellation, a built-in microphone, and a waterproof design. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

PACKAGE CONTENTS

Please ensure all items are present in your package:

- QERE M28 Wireless Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- User Manual

PRODUCT OVERVIEW

The QERE M28 earbuds incorporate several advanced features for an enhanced audio experience.

Environmental Noise Cancellation

Equipped with intelligent noise reduction technology and dual microphones, these earbuds minimize environmental noise for clearer calls and a more focused listening experience.

Environmental Noise Cancellation

Intelligent Noise Reduction

Dual Microphones - Crystal Clear Calls



Image: Illustration of environmental noise cancellation technology, demonstrating how ambient sounds are filtered for improved audio clarity.

High-Fidelity Audio with Dynamic Speaker

Experience powerful bass and high-fidelity sound quality thanks to the 13mm dynamic speakers, delivering a wide sound field and rich audio depth.

Powerful bass HIFI sound quality

13mm Dynamic Speaker

Premium Earbuds & In-Ear - Delivering
Wide Sound Field and Deep Rich Bass



Image: Detailed view of the 13mm dynamic speaker, illustrating its design for high-quality audio output.

Long Battery Life and Portability

The earbuds offer up to 20 hours of total playing time with the charging case. Each earbud weighs only 3.5g, making them lightweight and comfortable for extended use and easy to carry.

QERE

20 HOURS LONG BATTERY LIFE



Playing
Hours

3.5g

Mini Only 3.5g



Dual Mic-Clear Calls



HI-FI Bass Sound



Gaming 60ms
Low Latency

Image: Visual representation of the earbuds' 20-hour battery life and 3.5g weight, emphasizing portability.

Chip newly upgraded
faster and more stable

Bluetooth 5.3

All Bluetooth-enabled devices
IOS / Android / Windows /Etc



Image: The compact design of the earbuds and charging case, demonstrating their portability and space-saving nature.

Ultra-Low Latency for Gaming

With a 60ms ultra-low latency, these earbuds provide a smooth and synchronized audio experience, crucial for gaming and video playback.

Smooth game experience

60ms Ultra -Low Latency

Competitive gaming advantages for Immersive
Music and Video Experiences



Image: A user engaged in mobile gaming, highlighting the benefit of 60ms ultra-low latency for an immersive experience.

SETUP

Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case.

1. Connect the provided USB Type-C cable to the charging port on the case.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The charging indicator on the case will show charging status. A full charge takes approximately 1.5 hours.

Faster, More Reliable and Better Compatibility

New Generation Type-C

Quick Charge Technology for Full Battery in 1.5 Hours



Image: The charging case connected to a Type-C cable, demonstrating the quick charge feature.

Bluetooth Pairing

To connect your earbuds to a device:

1. Open the charging case. The earbuds will automatically enter pairing mode, indicated by flashing lights.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "E28" or "M28" from the list.
4. Once connected, the earbud indicator lights will stop flashing.

The earbuds feature Bluetooth 5.3 for faster, more reliable, and better compatibility with all Bluetooth-enabled devices (iOS, Android, Windows, etc.).

Mini and Comfortable

Portable and Space-Saving

Weighing Only 3.5g



Image: The earbuds in their charging case, with a phone screen showing the Bluetooth pairing process for the 'E28' device.

OPERATING INSTRUCTIONS

Touch Controls

The QERE M28 earbuds feature sensitive touch controls for easy management of audio and calls.

Action	Function
Single Tap	Play/Pause music, Answer/End call
Double Tap Left Earbud	Previous Song
Double Tap Right Earbud	Next Song
Long Press Left Earbud	Decrease Volume

Action	Function
Long Press Right Earbud	Increase Volume
Triple Tap	Activate Voice Assistant

Sensitive Touch Control

One-Touch Control

Easy increase /Decrease volume



Image: Visual guide to the sensitive touch controls on the earbuds, illustrating functions like call management and music playback.

Power On/Off

- **Power On:** Open the charging case, or long-press the touch area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch area on both earbuds for 5 seconds.

MAINTENANCE

Cleaning

Regular cleaning helps maintain optimal performance and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently clean the ear tips and speaker mesh with a dry cotton swab to remove earwax or debris.

Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged.

Water Resistance

The QERE M28 earbuds are waterproof. This means they are resistant to sweat and light splashes. Do not submerge them in water or expose them to heavy rain for extended periods.

TROUBLESHOOTING

If you encounter issues with your earbuds, refer to the following solutions:

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on Bluetooth on your device. Forget the device in your Bluetooth settings and re-pair. Reset the earbuds (refer to manufacturer's specific reset instructions if available, otherwise place in case, close, and reopen).
No sound from one earbud	Ensure both earbuds are charged. Place both earbuds back into the charging case, close the lid, wait a few seconds, then open again. Clean the charging contacts on the earbuds and in the case.
Charging case not charging	Check the USB Type-C cable and power adapter. Ensure the charging port is clean and free of debris.
Low volume	Increase volume on both the earbuds (long press right) and your connected device. Clean any debris from the earbud speaker mesh.

SPECIFICATIONS

Feature	Detail
Brand	QERE
Model Number	E28 (also referred to as M28)
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3

Feature	Detail
Bluetooth Range	Up to 35 Feet
Ear Placement	In Ear
Control Type	Touch (Media Control)
Noise Control	Sound Isolation / Environmental Noise Cancellation
Audio Driver Type	Dynamic Driver (13mm)
Audio Latency	60 Milliseconds (Low Latency Gaming Mode)
Battery Average Life	Up to 14 Hours (earbuds), 20 Hours (with charging case)
Battery Charge Time	Approximately 1.5 - 2 Hours
Water Resistance Level	Waterproof
Item Weight (each earbud)	3.5 Grams
Material	Polycarbonate (PC)
UPC	767461944136

WARRANTY INFORMATION

The QERE M28 Gaming Earbuds come with a **1-year manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

SUPPORT

For further assistance or if you encounter issues not covered in this manual, please refer to the official QERE website or contact their customer support. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question