

## EKSA E5000S-AU

# EKSA StarEngine S Wired Gaming Headset Instruction Manual

Model: E5000S-AU

## INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your EKSA StarEngine S Wired Gaming Headset. Please read this manual thoroughly to ensure optimal performance and longevity of your device.

## PRODUCT OVERVIEW

The EKSA StarEngine S Gaming Headset is designed for an immersive audio experience across multiple gaming platforms. Key features include:

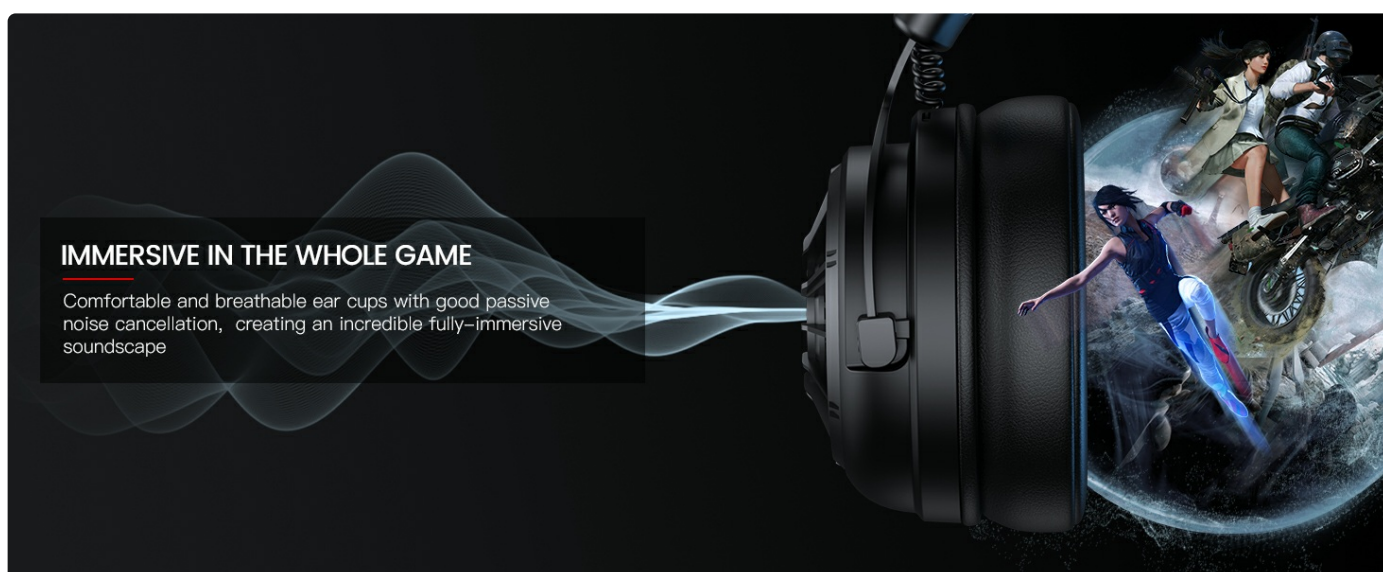
- **EKSA Dual Chamber 50mm Drivers:** Engineered for balanced and detailed audio reproduction, allowing you to hear every detail for an audio advantage.
- **Detachable Noise-Cancelling Microphone:** Features EKSA VoicePure Technology for clear communication by suppressing 99.8% of background noise while enhancing human voice.
- **Flagship-Level Comfortable Wearing:** Premium lightweight materials, adjustable headband, and EKSA CloudSoft Ear Cushions fit perfectly with the ears, preventing pinching and providing excellent sound isolation for extended gaming sessions.
- **Multi-Platform Compatibility:** Connects via 3.5mm audio cable to PC, PS4, PS5, Xbox One, Switch, and mobile devices.
- **On-Ear Controls:** Easy access to volume adjustment and microphone mute function.



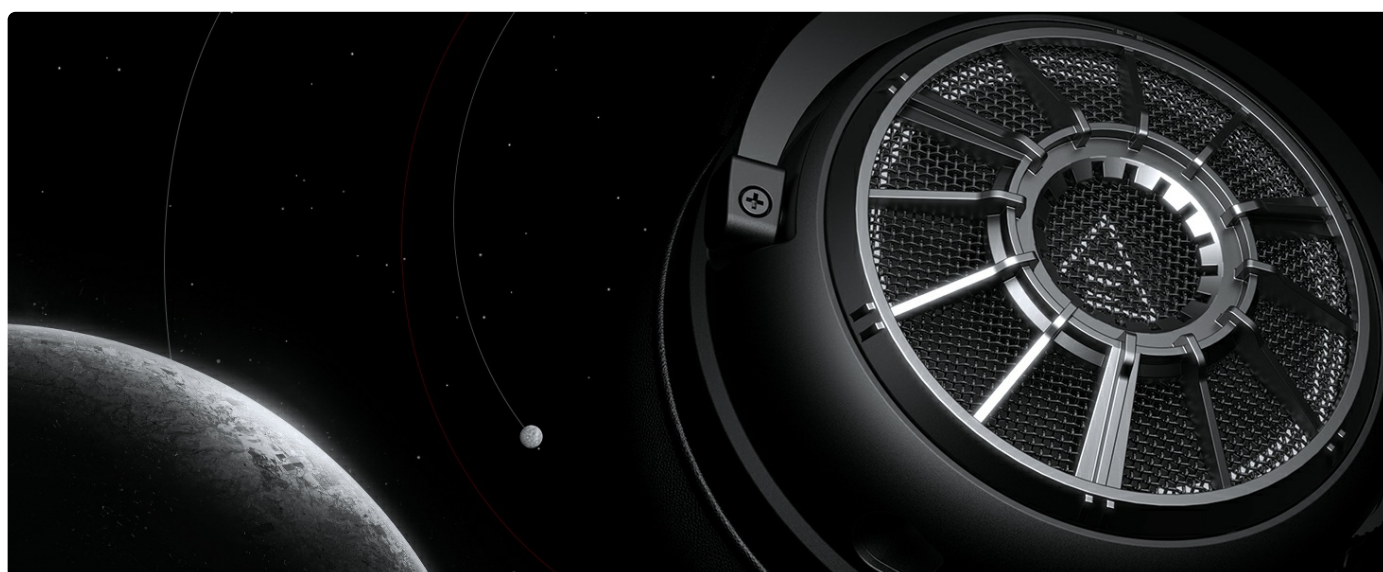
*Image: The EKSA StarEngine S Gaming Headset, showcasing its overall design with the detachable microphone attached.*



*Image: Internal view highlighting the 50mm Dual Chamber Drivers for enhanced audio.*



*Image: Visual explanation of the detachable noise-cancelling microphone's features.*



*Image: Demonstrating the comfortable fit of the headset for extended use.*

## PACKAGE CONTENTS



Verify that all items are present in your package:

- 1x EKSA StarEngine S Gaming Headset
- 1x 3.5mm Audio Cable
- 1x Detachable Microphone
- 1x Y-shaped Extension Cable (for PC host)
- 1x Microphone Foam Cover
- 1x User Manual
- 1x Carry Pouch



Image: All components included with the EKSA StarEngine S headset, neatly arranged.

## SETUP

### 1. Attaching the Microphone

1. Locate the microphone input port on the left earcup of the headset.
2. Align the 3.5mm jack of the detachable microphone with the port and insert it firmly until it clicks into place.
3. Adjust the flexible microphone boom to a comfortable position near your mouth for optimal voice pickup.

## IMPECCABLE CALL CLARITY

Equipped with EKSA VoiccePure omnidirectional detachable Mic for exceptional dynamic range.



Detachable Microphone

*Image: Detail of the microphone connection point on the headset.*

## 2. Connecting to Devices

The headset connects via a 3.5mm audio cable. Use the included Y-shaped extension cable for PC hosts requiring separate audio and microphone jacks.

- **For PS4, PS5, Xbox One, Nintendo Switch, Mobile Devices:** Plug the 3.5mm audio cable directly into the controller or device's audio jack.
- **For PC Host:** Connect the 3.5mm audio cable from the headset to the Y-shaped extension cable. Then, plug the green connector of the Y-cable into your PC's headphone jack and the pink connector into your PC's microphone jack.

# MULTI-PLATFORM SUPPORT

Works with PC,Playstation,Xbox,Switch,Mac,and mobile.



*Image: Multi-platform compatibility of the headset with different gaming systems.*

Your browser does not support the video tag.

*Video: An official product video demonstrating the EKSA StarEngine S Gaming Headset's features and multi-platform compatibility.*

## OPERATING INSTRUCTIONS

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### 1. Adjusting Volume

Use the volume roller located on the left earcup to increase or decrease the audio output. Roll upwards to increase volume, and downwards to decrease.

### 2. Microphone Mute/Unmute

Press the microphone mute button on the left earcup to toggle the microphone on or off. An indicator light may show the microphone status (refer to product for specific light behavior).



*Image: Detailed view of the volume control and mic mute button on the headset's earcup.*

### 3. Headband Adjustment

Gently slide the earcups up or down along the headband to achieve a comfortable and secure fit. The metal extenders provide durability and a wide range of adjustment.





Image: Visual representation of the headset's adjustable features for comfort.

## MAINTENANCE

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### 1. Cleaning

- Wipe the headset with a soft, dry cloth.
- For stubborn dirt, lightly dampen the cloth with water and mild soap, then wipe dry immediately.
- Do not use harsh chemicals or abrasive cleaners.
- Ensure no liquid enters the earcups or microphone.

### 2. Storage

When not in use, store the headset in the provided carry pouch to protect it from dust and scratches. Avoid placing heavy objects on the headset.

## TROUBLESHOOTING

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#### • No Sound:

- Ensure the 3.5mm audio cable is fully inserted into both the headset and the device.
- Check the volume roller on the headset and your device's volume settings.
- If using a PC, verify that the correct audio output device is selected in your sound settings.

#### • Microphone Not Working:

- Ensure the detachable microphone is securely connected to the headset.
- Check if the microphone mute button on the headset is disengaged (unmuted).
- If using a PC, verify that the correct microphone input device is selected in your sound settings.
- Ensure the Y-shaped extension cable is correctly connected to both the microphone and audio jacks on your PC.

#### • Poor Audio Quality:

- Ensure all cable connections are secure.
- Test the headset with another device to rule out device-specific issues.
- Check for any physical damage to the cables or connectors.



## SPECIFICATIONS

| Feature                 | Detail  |
|-------------------------|---|
| Model Name              | E5000   |
| Item Model Number       | E5000S-AU   |
| Brand                   | EKSA  |
| Connectivity Technology | Wired (3.5 mm Jack)   |
| Ear Placement           | Over Ear  |
| Form Factor             | Over Ear  |
| Noise Control           | Sound Isolation   |
| Audio Driver Type       | Dynamic Driver  |
| Impedance               | 32 Ohm  |
| Special Feature         | Microphone Included (Detachable)                              |
| Control Type            | Volume Control, Microphone Mute                               |
| Compatible Devices      | Laptops, Gaming Consoles (PS4, PS5, Xbox One, Switch), Mobile |
| Material                | Plastic   |
| Item Weight             | 1.06 pounds (0.48 Kilograms)                                  |
| Product Dimensions      | 7.48 x 4.13 x 8.82 inches                                     |

## WARRANTY AND SUPPORT

For warranty information, technical support, or any inquiries regarding your EKSA StarEngine S Gaming Headset, please refer to the official EKSA website or contact their customer service directly. Contact details are typically provided in the product packaging or on the official brand website.

You can visit the EKSA Store for more information:[EKSA Official Store](#)

