

Hisense 65U8K

Hisense 65-Inch Class U8 Series Mini-LED ULED 4K UHD Google Smart TV (65U8K) Instruction Manual

1. INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Hisense 65-Inch Class U8 Series Mini-LED ULED 4K UHD Google Smart TV (65U8K). Please read this manual thoroughly before using your television to ensure proper operation and safety.

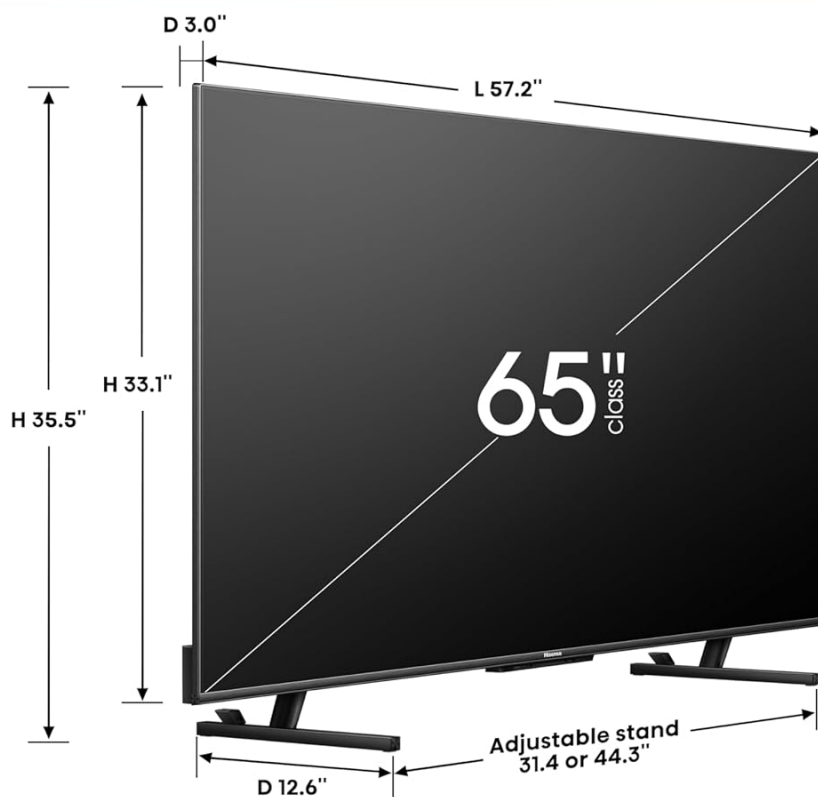
2. WHAT'S IN THE BOX

Upon unpacking, please verify that all the following items are included:

- TV Unit
- Power Cable
- Remote Control (2 AAA batteries included)
- TV Stand (with necessary screws)

Hisense

U8^{MINI-LED}ULED 4K



Voice Remote
Hey Google



Dimensions with stand (width x depth x height)
57.2× 35.5 × 12.6 inches

Dimensions without stand (width x depth x height)
57.2× 33.1 × 3.0 inches

What's in the Box

- TV
- Power Cable
- Remote Control
- Stand



Figure 2.1: The Hisense 65U8K TV unit, remote control, power cable, and stand components as typically found in the box. Dimensions for the TV with and without the stand are also illustrated.

3. SETUP

3.1 Attaching the Stand

The TV stand is designed for stability and can be adjusted to accommodate soundbars. Follow these steps to securely attach the stand:

1. Carefully place the TV screen-down on a soft, flat surface to prevent damage.
2. Identify the stand legs and the base plate. The stand offers two height positions.
3. Align the stand legs with the screw holes on the bottom of the TV.
4. Secure the legs using the provided screws. Ensure they are tightened firmly.
5. Attach the counterweight base plate to the bottom of the stand for added stability.

Ultra-Precise Light Management, Incredible Detail



Mini-LED Pro



Full Array Local Dimming

Figure 3.1: Rear view of the Hisense 65U8K TV showing the attached stand. The stand is designed to provide stable support for the television.

3.2 Connecting Peripherals

The TV features various ports for connecting external devices:

- **HDMI Ports:** 4 HDMI ports are available. Two support HDMI 2.1 (4K@144Hz), with one also supporting eARC.
- **USB Ports:** Includes 1 USB 3.0 port and 1 USB 2.0 port.
- **Ethernet (LAN):** For wired network connection.
- **Digital Audio Out (Optical):** For connecting to external audio systems.
- **AV Input:** For older devices (adapter may be required).
- **Antenna/Cable Input:** For connecting an antenna or cable TV.



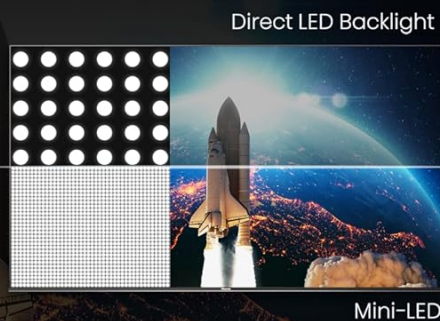
PERFECTLY BRIGHT. PERFECTLY PRECISE.

Experience an exceptionally detailed and precise picture with 4x more contrast and 18% more color than conventional QLED.

Brighter Image. Richer Color.
Incredible Detail.



Mini in Size.
Massive in Viewing Experience.



*Lab test results based on the static contrast ratio and rec.2020 color gamut. Conventional QLED is a TV with Quantum Dot Color. Results may vary based on source content and viewing environment.

Figure 3.2: Side view of the Hisense 65U8K TV displaying the various input and output ports, including HDMI, USB, and audio connections.



Figure 3.3: Rear view of the Hisense 65U8K TV highlighting the LAN, Digital Audio Out, and additional USB ports for various connectivity needs.

For optimal cable management, route cables through the designated channels in the stand.

3.3 Initial Power-On and Setup

After connecting all necessary cables, plug the power cable into an electrical outlet. The TV will guide you through the initial setup process, including network connection and Google TV configuration. A software update may be available upon first use; it is recommended to install it for optimal performance.

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Video 3.1: An overview of the Hisense U8K Google Smart TV, demonstrating its features and initial setup process. This video is provided by Hisense.

4. OPERATING THE TV

4.1 Remote Control

The included remote control provides easy navigation and access to all TV functions. It features dedicated buttons for

popular streaming services and voice control via Google Assistant.



Figure 4.1: The remote control for the Hisense 65U8K TV, highlighting its ergonomic design and quick access buttons for various applications and voice commands.

4.2 Google TV Interface

The Hisense 65U8K runs on Google TV, offering a personalized and intuitive user experience. Access your favorite apps, movies, shows, and live TV channels directly from the home screen. Use the "Hey Google" voice command for hands-free control.

4.3 Picture and Sound Settings

Customize your viewing and listening experience through the TV's extensive settings menu:

- **Picture Modes:** Select from various preset modes (e.g., Standard, Vivid, Sports, Filmmaker Mode) or customize brightness, contrast, color, and clarity.
- **Sound Modes:** Choose from modes like Standard, Theater, Sports, or Music. The TV features 2.1.2 Multi-Channel Audio with a built-in subwoofer for immersive sound.
- **Intelligent Settings:** Utilize AI features for automatic picture and sound adjustments based on content and

room environment.

- **Game Mode Pro:** Automatically optimizes settings for gaming, including 144Hz VRR, ALLM, and AMD FreeSync Premium Pro.

5. KEY FEATURES

- **Mini-LED ULED Technology:** Delivers precise light management, incredible detail, and up to 1500 nits peak brightness.
- **Quantum Dot Color:** Produces over a billion shades of vivid color for a lifelike picture.
- **4K UHD Resolution:** Offers stunning clarity and detail.
- **144Hz Game Mode Pro:** Provides a smooth gaming experience with Variable Refresh Rate (VRR) and Auto Low Latency Mode (ALLM).
- **Dolby Vision IQ & HDR10+:** Supports major HDR formats for enhanced contrast and color.
- **Dolby Atmos & DTS Virtual:X:** Creates an immersive audio experience.
- **HDMI 2.1 Connectivity:** Essential for next-gen gaming consoles and high-bandwidth devices.
- **Wi-Fi 6E & NEXTGEN TV ATSC 3.0:** Ensures future-proof connectivity and broadcast compatibility.

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Video 5.1: A promotional video from Hisense showcasing the premium features of the U7K and U8K series, including Mini-LED technology and advanced audio capabilities.

6. SPECIFICATIONS

Feature	Detail
Brand	Hisense
Model Number	65U8K
Screen Size	65 Inches
Display Technology	Mini-LED ULED (QLED)
Resolution	4K UHD (3840 x 2160)
Refresh Rate	144 Hz
Peak Brightness	1500 Nits
HDR Support	Dolby Vision IQ, HDR10, HDR10+, HLG
Audio System	2.1.2 Multi-Channel Audio, 50W Output, Subwoofer, Dolby Atmos, DTS Virtual:X
Smart TV Platform	Google TV
Voice Assistant	Google Assistant, Alexa Compatibility
Connectivity	Wi-Fi 6E, Bluetooth, Ethernet, 4x HDMI (2x HDMI 2.1), 2x USB
Dimensions (with stand)	57.2" W x 35.5" H x 12.6" D
Dimensions (without stand)	57.2" W x 33.1" H x 3" D
Item Weight	80.8 pounds (36.74 Kilograms)

Ultra-Precise Light Management, Incredible Detail



Mini-LED Pro



Full Array Local Dimming

Figure 6.1: Rear view of the Hisense 65U8K TV illustrating the VESA mounting points and dimensions for wall installation.

7. MAINTENANCE

To ensure the longevity and optimal performance of your Hisense TV, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Avoid harsh chemicals or abrasive materials.
- **Cleaning the Frame:** Use a soft, dry cloth to clean the TV frame.
- **Ventilation:** Ensure the TV's ventilation openings are not blocked to prevent overheating.
- **Power Off:** Unplug the TV from the power outlet during lightning storms or when it will be left unattended for long periods.

8. TROUBLESHOOTING

If you encounter issues with your TV, try the following common troubleshooting steps:

- **No Power:** Check if the power cable is securely plugged into both the TV and the outlet. Try a different outlet.
- **No Picture/Sound:** Verify correct input selection. Check all cable connections (HDMI, AV, etc.). Restart connected devices.
- **Remote Not Working:** Replace batteries. Ensure no obstructions between the remote and the TV's IR sensor.
- **Software Issues:** Perform a factory reset (Note: this will erase all personalized settings). Check for available software updates in the TV's settings menu.
- **Local Dimming/VRR Issues:** Some users have reported intermittent issues with local dimming when VRR is enabled. Ensure your TV software is up to date, as Hisense frequently releases updates to address such concerns.

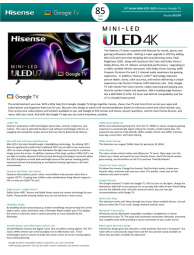

9. WARRANTY & SUPPORT

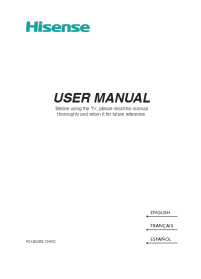



Your Hisense 65U8K TV comes with a 2-year warranty. For detailed warranty terms and conditions, please refer to the documentation included with your product or visit the official Hisense website. For technical support, customer service, or to inquire about protection plans, please contact Hisense customer support:

- **Phone:** +1 (888) 935-8880
- **Website:** [hisense-usa.com](https://www.hisense-usa.com)

Extended protection plans are available for purchase from various retailers, including 4-Year Protection Plans and Complete Protect monthly plans.

Related Documents - 65U8K

	<p>Hisense 85U7K ULED 4K Google TV: Mini-LED TV Features and Specifications</p> <p>Explore the Hisense 85U7K ULED 4K Google TV, featuring Mini-LED technology, Quantum Dot Color, Dolby Vision/Atmos, 144Hz gaming, and Google TV smart features. Includes detailed technical specifications.</p>
	<p>Hisense TV Quick Setup Guide: 100U70N/100U76N</p> <p>A comprehensive quick setup guide for Hisense 100U70N and 100U76N TVs, covering unboxing, stand/wall mounting, connecting devices, remote control usage, network setup, and troubleshooting.</p>

 <p>The image shows the cover of the Hisense User Manual (RSAG2.025.7245SS). It features the Hisense logo at the top left, followed by 'USER MANUAL' in bold. Below this, it says 'Before using the TV, please read this manual thoroughly and retain for future reference.' At the bottom, there are icons for 'PROSODY', 'FIRE TV', and 'CONSOLE'.</p>	<p>Hisense User Manual (RSAG2.025.7245SS) - Setup, Features, and Troubleshooting Guide</p> <p>This comprehensive Hisense User Manual (RSAG2.025.7245SS) provides detailed instructions for setting up and operating your Hisense TV, including Smart TV features, connectivity, and troubleshooting. Covers models like U8H and U7H.</p>
 <p>The image shows the cover of the Hisense QD7 Series MiniLED Fire TV manual. It features the Hisense logo at the top left, followed by 'QD7 Series MiniLED Fire TV' in bold. Below this, it says 'Discover the Hisense QD7 Series MiniLED Fire TV, offering stunning QLED Color, Mini-LED contrast, Dolby Vision & Atmos, and advanced gaming features like 144Hz Game Mode Pro. Available in multiple sizes.' At the bottom, there are icons for 'QLED', 'MiniLED', 'Dolby Vision', and 'Fire TV'.</p>	<p>Hisense QD7 Series MiniLED Fire TV: Immersive Visuals & Gaming</p> <p>Discover the Hisense QD7 Series MiniLED Fire TV, offering stunning QLED Color, Mini-LED contrast, Dolby Vision & Atmos, and advanced gaming features like 144Hz Game Mode Pro. Available in multiple sizes.</p>
 <p>The image shows the cover of the Hisense U8K/U88KM Series Quick Setup Guide. It features the Hisense logo at the top left, followed by 'QUICK SETUP GUIDE' in bold. Below this, it says 'Before using the TV, please read this guide thoroughly and retain for future reference.' At the bottom, there is an illustration of a hand holding a remote control pointing at a TV.</p>	<p>Hisense U8K/U88KM Series Quick Setup Guide</p> <p>Get started with your new Hisense U8K/U88KM series TV. This quick setup guide covers unboxing, installation, connections, network setup, basic controls, and troubleshooting for a seamless viewing experience.</p>
 <p>The image shows the cover of the Hisense U7N Series TV Quick Setup Guide. It features the Hisense logo at the top left, followed by 'QUICK SETUP GUIDE' in bold. Below this, it says 'Before using the TV, please read this guide thoroughly and retain for future reference.' At the bottom, there is an illustration of a hand holding a remote control pointing at a TV.</p>	<p>Hisense U7N Series TV Quick Setup Guide</p> <p>Get started with your Hisense U7N, U75N, and U78N series television. This quick setup guide covers unboxing, stand/mount installation, device connection, network setup, remote control operation, and basic troubleshooting.</p>