

Manuals.plus /

› Hisense /

› Hisense 55-Inch Class U8 Series Mini-LED ULED 4K UHD Google Smart TV (55U8K) - QLED, 480 Motion Rate, 144Hz Game Mode Pro, Dolby Vision IQ, HDMI 2.1, Alexa Compatibility, 2.1.2 Multi-Channel Audio

Hisense 55U8K

Hisense 55-Inch Class U8 Series Mini-LED ULED 4K UHD Google Smart TV User Manual

Model: 55U8K

INTRODUCTION

Welcome to the Hisense U8 Series Mini-LED ULED 4K UHD Google Smart TV user manual. This guide provides essential information for setting up, operating, and maintaining your new television. The Hisense U8 Series offers an exceptional viewing experience with its Mini-LED technology, Quantum Dot Color, Dolby Vision HDR, and advanced audio system.

For optimal performance and longevity, please read this manual thoroughly before using your TV and retain it for future reference.

SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons.

- **Power Source:** Ensure the TV is connected to a power supply with the correct voltage as indicated on the product label.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the TV for proper airflow.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Cleaning:** Unplug the TV from the power outlet before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol cleaners.
- **Placement:** Place the TV on a stable, level surface. Avoid placing it in direct sunlight or near heat sources.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

WHAT'S IN THE BOX

Carefully unpack your Hisense U8 Series TV and ensure all items are present:

- Hisense 55-Inch Class U8 Series TV
- Power Cable
- Remote Control (2 AAA batteries included)
- Stand components

Hisense

U8

MINI-LED
ULED 4K

Dimensions with stand (width x depth x height)
48.5 × 30.5 × 12.6 inches

Dimensions without stand (width x depth x height)
48.5 × 28.2 × 3.0 inches

Voice Remote
Hey Google

What's in the Box

- TV
- Power Cable
- Remote Control
- Stand

Image: Overview of the Hisense 55-Inch U8K TV, showing its dimensions with and without the stand, the included remote control, and a list of items in the box.

SETUP

1. Installing the Stand or Wall Mounting

Your Hisense U8 Series TV can be placed on a stand or wall-mounted. Choose the method that best suits your viewing environment.

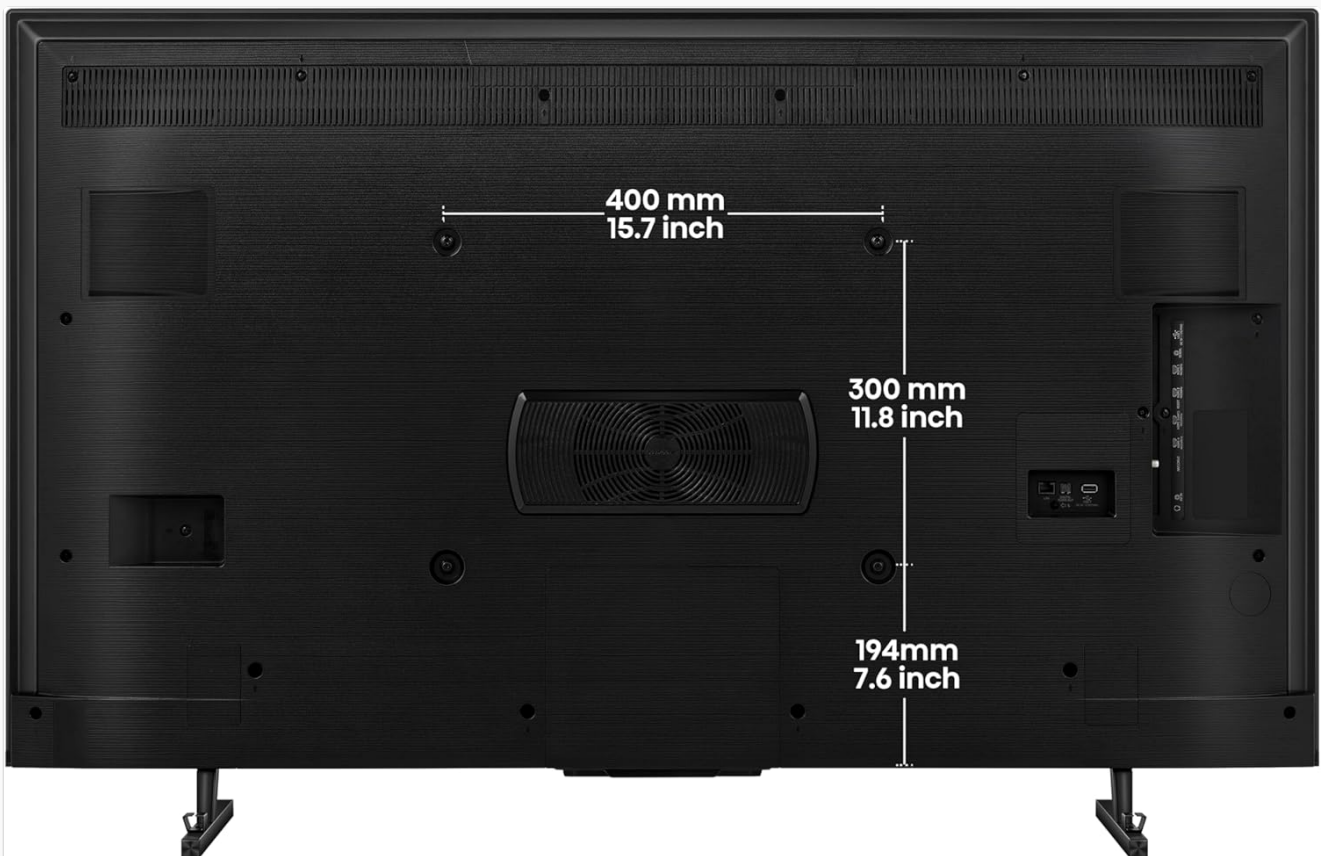
Stand Installation:

1. Carefully place the TV face-down on a soft, clean surface to prevent screen damage.
2. Attach the stand components to the TV using the provided screws, ensuring they are securely fastened.
3. Place the TV on a stable, level surface.

Wall Mounting:

If you choose to wall-mount your TV, ensure you use a compatible VESA standard bracket. The Hisense 55U8K model supports a VESA standard of 400x300mm (15.7x11.8 inches).

- Consult a professional for wall mounting if you are unsure about the process.
- Ensure the wall can support the weight of the TV and the mount.



Wall Mount Size: VESA Standard (400*300mm or 15.7*11.8inch)

Image: Rear view of the Hisense U8K TV, illustrating the VESA wall mount dimensions (400mm x 300mm or 15.7 inches x 11.8 inches).

2. Connecting Your Devices

The Hisense U8 Series TV offers various connectivity options for your external devices.



Image: Detailed view of the Hisense U8K TV's rear input panel, showing ports for HDMI, USB, LAN (Ethernet), Antenna/Cable, and AV input.

- **HDMI:** Connect your gaming consoles, Blu-ray players, soundbars, and other HDMI-enabled devices. This model features HDMI 2.1 ports for high-refresh-rate content (144Hz Game Mode Pro).
- **USB:** Plug in USB drives to view photos, play videos, or listen to music.
- **LAN (Ethernet):** For a stable wired internet connection.
- **Antenna/Cable:** Connect an antenna or cable TV source.
- **AV In:** For older devices using composite video and audio. Note: An adapter may be required and is not included.
- **Digital Audio Out (Optical):** For connecting to external audio systems.

3. Initial Power On and Network Connection

1. Plug the power cable into the TV and then into a wall outlet.
2. Press the Power button on the remote control or the TV.
3. Follow the on-screen instructions to complete the initial setup, including language selection, time zone, and network connection.
4. Connect to your Wi-Fi network or use an Ethernet cable for internet access. The TV is compatible with the new Wifi6E router protocol.
5. Sign in to your Google account to access Google TV features, apps, and voice control.

OPERATING YOUR TV

Remote Control Functions

Familiarize yourself with the included remote control for easy navigation and control of your TV.





Image: The Hisense U8K TV remote control, featuring dedicated buttons for power, input, settings, navigation, volume, channel, and popular streaming services like Netflix, Prime Video, YouTube, and Disney+. It also includes a Google Assistant button for voice commands.

- **Power Button:** Turns the TV on or off.
- **Input Button:** Selects input sources (HDMI, USB, TV).
- **Google Assistant Button:** Activates voice control for searching content, controlling smart home devices, and more.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigates menus and confirms selections.
- **Volume Up/Down:** Adjusts the volume.
- **Channel Up/Down:** Changes TV channels.
- **App Buttons:** Quick access to popular streaming services.

Google TV OS

Your Hisense U8 Series TV runs on the Google TV operating system, providing a personalized and intuitive user experience.

- **Content Discovery:** Google TV organizes movies, shows, and live TV from all your subscriptions and apps in one place.
- **Hands-Free Voice Control:** Use "Hey Google" to search for content, get recommendations, and control your TV without the remote.
- **Chromecast Built-in:** Cast content from your phone, tablet, or laptop directly to your TV.

Picture and Sound Settings

Customize your viewing and listening experience through the TV's settings menu.

- **Picture Modes:** Select from various preset picture modes (e.g., Standard, Cinema, Game, Vivid) or customize settings like brightness, contrast, color, and sharpness.
- **HDR Support:** Enjoy stunning visuals with support for Dolby Vision IQ, HDR10, HDR10+, and HLG.
- **Sound Modes:** Adjust audio settings for different content types (e.g., Standard, Music, Movie, Speech).
- **Audio System:** The TV features a 2.1.2 multi-channel audio system with 50W output and Dolby Atmos support for immersive sound.

Gaming Features

The Hisense U8 Series is designed for an enhanced gaming experience.

- **144Hz VRR Panel:** Experience smooth, tear-free gameplay with a variable refresh rate up to 144Hz.
- **Game Mode Pro:** Automatically optimizes settings for gaming, reducing input lag.
- **FreeSync Premium Pro:** Ensures fluid gameplay without stuttering or tearing.
- **Dolby Vision Gaming:** Enjoy HDR gaming with optimized visuals.

MAINTENANCE

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Never spray cleaner directly onto the screen.
- **Cabinet Cleaning:** Use a soft, dry cloth to clean the TV cabinet.
- **Dusting:** Regularly dust the ventilation openings on the back of the TV to prevent overheating.
- **Power Cord:** Periodically check the power cord for any damage.

TROUBLESHOOTING

If you encounter issues with your TV, try the following common solutions before contacting support:

Problem	Possible Solution
No Power	Check if the power cable is securely plugged into the TV and the wall outlet. Try a different outlet.
No Picture/Sound	Ensure the correct input source is selected. Check cable connections to external devices.
Remote Not Working	Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
Poor Picture Quality	Adjust picture settings. Check the quality of the input signal (e.g., antenna, cable box).
No Internet Connection	Check your router and modem. Reconnect to the Wi-Fi network or try a wired Ethernet connection.

SPECIFICATIONS

Feature	Detail
Brand	Hisense
Model Number	55U8K
Screen Size	55 Inches
Display Technology	Mini-LED ULED 4K UHD, QLED
Resolution	4K (3840 x 2160)
Refresh Rate	144 Hz (VRR)
Peak Brightness	1500 Nits
HDR Support	Dolby Vision IQ, HDR10, HDR10+, HLG
Audio Output	50 Watts (2.1.2 Multi-Channel Audio)
Audio Technology	Dolby Atmos, DTS:X
Operating System	Google TV
Voice Assistant	Google Assistant, Alexa Compatibility
Connectivity	Bluetooth, Ethernet, HDMI (2.1), USB, Wi-Fi (Wifi6E)
Dimensions (with stand)	48.5"W x 30.5"H x 12.6"D
Dimensions (without stand)	48.5"W x 28.2"H x 3.0"D
Item Weight	41.9 Pounds
Power Consumption (On-mode)	220 Watts
Included Batteries	2 AAA batteries

WARRANTY AND SUPPORT

Your Hisense U8 Series TV comes with a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions.

- **Return Policy:** This product is eligible for a 30-day easy return policy.
- **User Manual (PDF):** For a comprehensive guide, you can download the official User Manual PDF from the Hisense website or via this link: [Hisense 55U8K User Manual PDF](#)
- **Installation Manual (PDF):** For detailed installation instructions, refer to the Installation Manual PDF: [Hisense 55U8K Installation Manual PDF](#)
- **Customer Support:** For further assistance, please contact Hisense customer support at +1 (888) 935-8880 or visit www.hisense-usa.com.