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QERE M28

QERE M28 Gaming Earbuds User Manual

Model: M28

1. INTRODUCTION

Thank you for choosing the QERE M28 Gaming Earbuds. This manual provides essential information for setting up, operating, and maintaining your new earbuds. Please read it carefully before use to ensure optimal performance and longevity of your device.

What's in the Box:

- Wireless Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable (not explicitly listed but implied by Type-C charging image)
- User Manual

2. SAFETY INFORMATION

- **Hearing Protection:** Avoid listening at high volume levels for extended periods to prevent hearing damage.
- **Water Resistance:** The earbuds are IPX5 waterproof, meaning they are resistant to light rain and sweat. Do not submerge them in water or expose them to heavy rain.
- **Cleaning:** Use a soft, dry cloth to clean the earbuds and charging case. Do not use harsh chemicals or abrasive materials.
- **Battery:** Do not attempt to replace the battery yourself. Improper handling may cause overheating, fire, or injury.
- **Disposal:** Dispose of the product and its battery responsibly according to local regulations.

3. PRODUCT OVERVIEW

The QERE M28 Gaming Earbuds feature a compact design with a charging case. Each earbud is equipped with touch controls for easy operation.



Image 1: QERE M28 Gaming Earbuds and Charging Case. The earbuds are white and rest in their open charging case, which also features the QERE logo.

Components:

- **Earbuds:** Left and Right, with in-ear design.
- **Charging Case:** Stores and charges the earbuds.
- **Touch Control Area:** Located on the outer surface of each earbud.
- **Charging Port:** USB-C port on the charging case.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the USB-C charging cable to the charging port on the case and plug the other end into a USB power source (e.g., wall adapter, computer).
3. The indicator light on the case will show charging status. A full charge typically takes about 1.5 to 2 hours.



Image 2: Battery life information for QERE M28 Earbuds. Shows 6 hours per charge for earbuds and 20 hours total with the charging case, with 1.5 hours for a full charge.

Faster, More Reliable and Better Compatibility

New Generation Type-C

Quick Charge Technology for Full Battery in 1.5 Hours



Image 3: The QERE M28 charging case connected via a USB Type-C cable to a power source, indicating quick charge technology for a full battery in 1.5 hours.

4.2 Bluetooth Pairing

The earbuds use Bluetooth 5.3 for a stable connection.

1. Open the charging case. The earbuds will automatically power on and enter pairing mode. The indicator light on the earbuds will flash, indicating they are ready to pair.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "QERE M28" from the list.
4. Once connected, the earbud indicator lights will stop flashing, and you will hear a confirmation tone.
5. The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **Power On:** Open the charging case, and the earbuds will power on automatically.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will power off and

begin charging.

5.2 Wearing the Earbuds

Gently insert the earbuds into your ears and rotate them slightly to find a comfortable and secure fit. This ensures optimal sound quality and noise isolation.

5.3 Touch Controls

The QERE M28 earbuds feature sensitive touch controls for managing audio playback and calls.



Image 4: Diagram illustrating the touch control functions on the QERE M28 earbuds, including answering/ending calls, microphone activation, play/pause, and previous/next song.

Function	Action
Play/Pause	Single tap on either earbud
Next Song	Double tap on the Right earbud
Previous Song	Double tap on the Left earbud
Answer/End Call	Single tap on either earbud
Reject Call	Press and hold either earbud for 2 seconds
Activate Voice Assistant	Triple tap on either earbud (functionality may vary by device)
Volume Up	Press and hold Right earbud
Volume Down	Press and hold Left earbud

5.4 Gaming Mode (Low Latency)

The M28 earbuds feature a 60ms ultra-low latency mode, ideal for gaming and video playback to ensure synchronized audio and visuals.



Image 5: A person playing a mobile game with QERE M28 earbuds, highlighting the 60ms ultra-low latency for a smooth

game experience.

To activate/deactivate gaming mode, refer to the specific instructions that may be provided with the product packaging or through the manufacturer's app, if available. (Specific activation method not provided in product data).

5.5 Environmental Noise Cancellation (ENC)

The earbuds incorporate Environmental Noise Cancellation technology with dual microphones to reduce ambient noise during calls, ensuring crystal-clear communication.

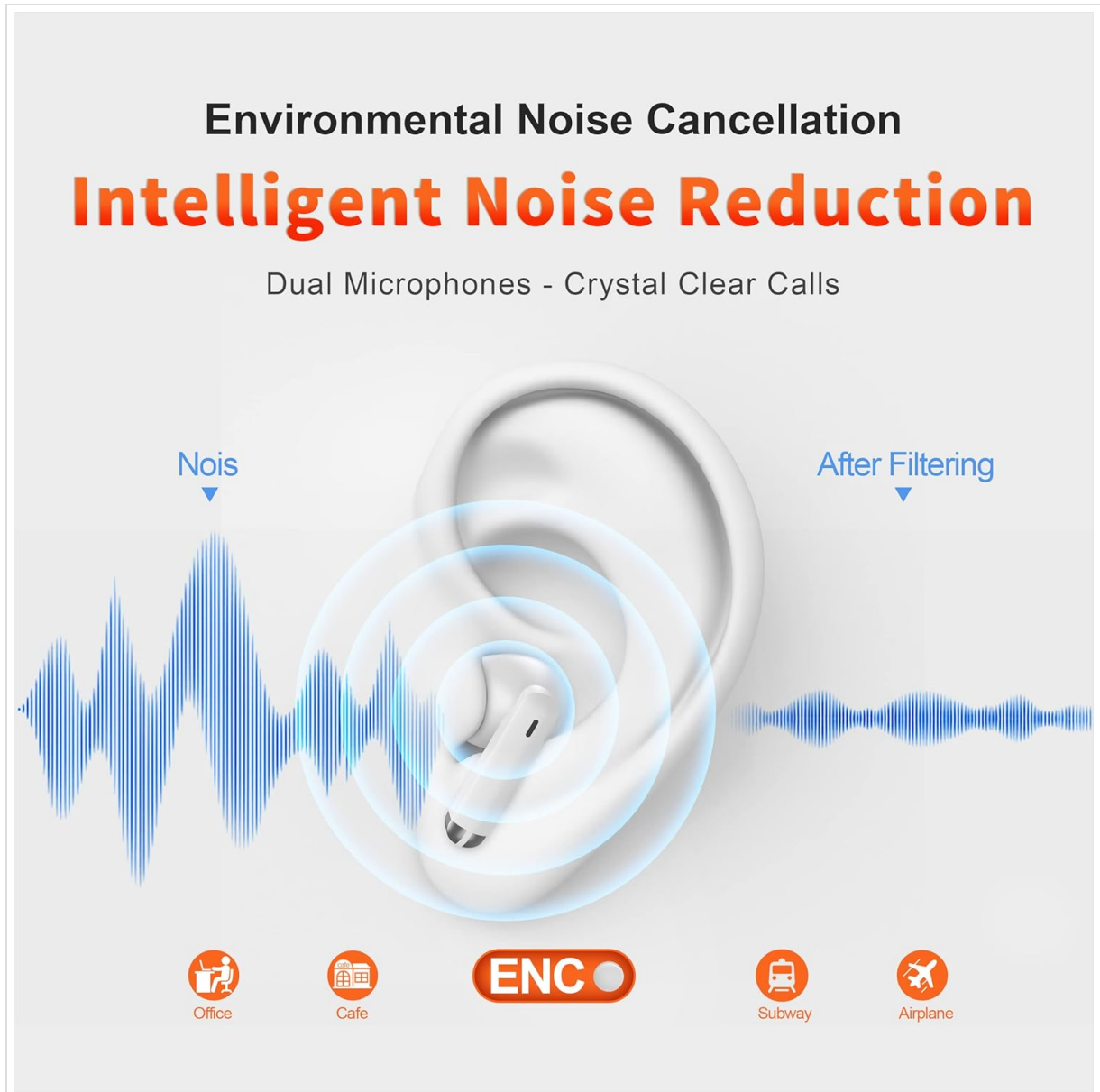


Image 6: A diagram illustrating how Environmental Noise Cancellation (ENC) works with dual microphones to reduce noise, showing sound waves before and after filtering in various environments like office, cafe, subway, and airplane.

6. MAINTENANCE

6.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use liquid cleaners or aerosols directly on the device.
- Ensure the charging contacts on both the earbuds and the case are clean and dry to prevent charging issues.

6.2 Storage

When not in use, store the earbuds in their charging case to protect them from dust and damage. Store the case in a cool, dry place away from extreme temperatures.

6.3 Water Resistance

The earbuds are rated IPX5 waterproof, offering protection against splashes and sweat. This makes them suitable for workouts and light outdoor activities.



Image 7: The QERE M28 charging case and earbuds on a wet surface, illustrating their IPX5 waterproof rating against light rain, accidental splashing, and sports sweating.

Do not submerge the earbuds in water or expose them to high-pressure water jets.

7. TROUBLESHOOTING

Issue	Possible Solution
Earbuds not pairing	<ul style="list-style-type: none"> • Ensure earbuds are charged. • Turn off and on Bluetooth on your device. • Forget "QERE M28" from your device's Bluetooth list and try pairing again. • Place earbuds back in case, close lid, wait 5 seconds, then open again to re-enter pairing mode.
Only one earbud working	<ul style="list-style-type: none"> • Ensure both earbuds are charged. • Place both earbuds back in the charging case, close the lid, and then take them out again. • Perform a factory reset (see below).
No sound or low volume	<ul style="list-style-type: none"> • Check volume levels on both your device and the earbuds. • Ensure earbuds are properly connected to your device. • Clean any debris from the earbud speakers.
Charging issues	<ul style="list-style-type: none"> • Ensure the charging cable is securely connected. • Try a different USB-C cable and power adapter. • Clean the charging contacts on the earbuds and inside the case.

7.1 Factory Reset

If you experience persistent issues, a factory reset may resolve them. (Specific reset instructions are not provided in the product data. Please refer to the manufacturer's official support or product packaging for detailed reset steps if needed.)

8. SPECIFICATIONS

Feature	Specification
Model Name	M28 (Item Model Number: E28)
Bluetooth Version	5.3
Bluetooth Range	35 Feet
Battery Life (Earbuds)	Up to 14 Hours
Total Playtime (with Case)	Up to 20 Hours
Charging Time	Approx. 1.5 - 2 Hours
Audio Latency	60 Milliseconds
Water Resistance	IPX5 (Waterproof)
Noise Control	Sound Isolation / Environmental Noise Cancellation (ENC)
Control Method	Touch Control
Material	Polycarbonate (PC)
Item Weight (Earbud)	3.5 Grams (approx. 0.124 ounces)
Dimensions	2 x 1.7 x 1 inches (Product Dimensions)
UPC	767461944143

9. WARRANTY AND SUPPORT

QERE products are designed for reliability and performance. For warranty information, please refer to the documentation included with your purchase or visit the official QERE website.

If you encounter any issues or have questions regarding your QERE M28 Gaming Earbuds, please contact customer support through the retailer where you purchased the product or via the manufacturer's official support channels.