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› Jacob Jensen HT20-3B Telephone User Manual

Jacob Jensen HT20-3B / JJN010075

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Model: HT20-3B / JJN010075

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Jacob Jensen HT20-3B Telephone. Please read this manual thoroughly before using the product to ensure proper functionality and longevity. The Jacob Jensen HT20-3B is a successor to the popular HT20 model, designed for both residential and commercial environments such as hotels, inns, and company reception areas. It features an enhanced design with three one-touch dial buttons, offering expanded registration capabilities. Its minimalist lines and timeless aesthetic ensure it complements any interior style or era.



Figure 1: The Jacob Jensen HT20-3B Telephone in Champagne Gold. This image shows the sleek, minimalist design of the telephone, featuring a two-tone body (black and champagne gold) and a coiled handset cord. The phone is designed for both desktop and wall-mounted use.

SAFETY INFORMATION

Always adhere to the following safety guidelines to prevent damage to the device or injury to yourself:

- Do not expose the telephone to water or excessive humidity.
- Avoid placing the telephone near heat sources or direct sunlight.
- Do not attempt to disassemble or repair the telephone yourself. Refer to qualified service personnel.
- Use only the specified telephone line connection.
- Keep out of reach of small children.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Jacob Jensen HT20-3B Telephone Unit
- Handset with coiled cord
- Telephone line cord
- Wall-mounting bracket (if applicable)
- User Manual (this document)

SETUP

1. Desktop Installation

1. Place the telephone unit on a flat, stable surface.
2. Connect the coiled handset cord to the designated port on the telephone unit and to the handset.
3. Connect one end of the telephone line cord to the LINE port on the telephone unit.
4. Connect the other end of the telephone line cord to your wall telephone jack.

2. Wall-Mounted Installation

1. Identify a suitable location on the wall for mounting.
2. Securely attach the wall-mounting bracket (if included and separate) to the wall using appropriate screws (not included).
3. Attach the telephone unit to the wall-mounting bracket, ensuring it clicks securely into place.
4. Connect the coiled handset cord to the designated port on the telephone unit and to the handset.
5. Connect one end of the telephone line cord to the LINE port on the telephone unit.
6. Connect the other end of the telephone line cord to your wall telephone jack.

OPERATING INSTRUCTIONS

Making a Call

1. Lift the handset.
2. Listen for a dial tone.
3. Dial the desired telephone number using the keypad.
4. Wait for the call to connect.
5. To end the call, place the handset back on the cradle.

Answering a Call

1. When the telephone rings, lift the handset.
2. To end the call, place the handset back on the cradle.

Using One-Touch Dial Buttons (M1, M2, M3)

The HT20-3B features three programmable one-touch dial buttons (M1, M2, M3) for frequently called numbers.

Programming One-Touch Dial Buttons:

1. Lift the handset.
2. Press the **STORE** button (if available, or refer to specific model instructions for programming mode).
3. Press the desired one-touch dial button (M1, M2, or M3).
4. Dial the telephone number you wish to store.
5. Press the **STORE** button again to save.
6. Place the handset back on the cradle.

Note: Specific programming steps may vary slightly. If a dedicated STORE button is not present, consult the quick start guide or contact support for detailed instructions on entering programming mode.

Using Stored One-Touch Dial Numbers:

1. Lift the handset.
2. Press the desired one-touch dial button (M1, M2, or M3). The stored number will be dialed automatically.

Redial Function

1. Lift the handset.
2. Press the **REDIAL** button to automatically dial the last number called.

MAINTENANCE

- **Cleaning:** Wipe the telephone with a soft, dry cloth. Do not use liquid cleaners or abrasive chemicals.
- **Storage:** If storing the telephone for an extended period, disconnect it from the telephone line and store it in a cool, dry place.
- **Cord Care:** Avoid tangling or stretching the coiled handset cord excessively to prevent damage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No dial tone	Telephone line not connected properly.	Ensure the telephone line cord is securely connected to both the telephone unit and the wall jack.
Cannot make or receive calls	Telephone line issue or service interruption.	Check if other phones on the same line are working. Contact your telephone service provider if the issue persists.
Buttons not responding	Temporary malfunction.	Disconnect the telephone line cord for a few minutes, then reconnect it.
Poor call quality / Static	Loose connection or interference.	Check all cable connections. Ensure the telephone is not placed too close to other electronic devices that may cause interference.

SPECIFICATIONS

- **Model:** HT20-3B / JJN010075
- **Dimensions (Wall-mounted):** Approx. 50mm (W) x 50mm (D) x 200mm (H)
- **Dimensions (Desktop):** Approx. 50mm (W) x 200mm (D) x 90mm (H)
- **Material:** ABS Resin
- **Color:** Champagne Gold
- **Dialing Method:** Tone Line Only
- **Power Source:** Telephone Line Powered
- **Country of Origin:** China

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official Jacob Jensen website. Keep your purchase receipt as proof of purchase.

Manufacturer: P.O.S. Co., Ltd.

Contact Information: Please refer to the manufacturer's official website or the contact details provided on the product packaging for support inquiries.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question