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› NEO CHAIR N-GEN Ergonomic Gaming Chair Instruction Manual

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INTRODUCTION

Thank you for choosing the NEO CHAIR N-GEN Ergonomic Gaming Chair. This manual provides essential information for the proper assembly, operation, maintenance, and troubleshooting of your new chair.

Please read it thoroughly before use to ensure optimal performance and longevity of the product.



Image: The NEO CHAIR N-GEN Ergonomic Gaming Chair, showcasing its sleek black design and ergonomic shape.

Key Features:

- **Structured Ergonomic Comfort:** S-curved backrest, U-shaped seat, and dense cushions offer support and reduce strain during extended use.
- **Adjustable Armrests:** Flip-up armrests improve space efficiency and adapt easily to different desk or gaming setups.
- **Tested for Quality:** BIFMA-certified components, including a gas lift that supports up to 275 lbs, a sturdy metal base, and smooth casters, ensure stability and safety.
- **Durable and Easy to Clean Finish:** Scratch-resistant PU leather with detailed stitching resists wear and wipes clean fast.
- **Adjustable for Personalized Comfort:** Features height control, tilt tension, and 360-degree swivel to match your preferred sitting position.
- **FSC-Certified:** Inside the cushion, the support structure is made from FSC-certified wood.

SETUP AND ASSEMBLY

Assembly is required. Please follow the instructions carefully. An Allen wrench and necessary hardware are included. It is recommended to hand-tighten screws initially before fully tightening with the Allen wrench to ensure proper alignment.



Image: All chair components, including the seat, backrest, armrests, base, and hardware, laid out for assembly.

Assembly Steps:

1. Attach the casters to the chair base.
2. Insert the gas lift into the center of the base.
3. Secure the control mechanism to the bottom of the seat cushion using the provided screws. Ensure the 'FRONT' indicator on the mechanism aligns with the front of the seat.
4. Attach the armrests to the seat cushion. Note that armrests are typically marked 'L' for left and 'R' for right.
5. Connect the backrest to the seat cushion via the armrests. Hand-tighten all screws first, then fully tighten them once all parts are aligned.
6. Place the assembled seat and backrest onto the gas lift.
7. Install any decorative caps over exposed screw heads.

Assembly Video Guide:

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Video: A detailed assembly guide for the N-GEN Leather Gaming Chair, demonstrating each step of the setup process.

OPERATING YOUR CHAIR

Your N-GEN Gaming Chair offers several adjustments to customize your seating experience:

- **Height Adjustment:** Use the lever located under the right side of the seat to raise or lower the chair to your desired height.
- **Tilt Function:** Pull the lever on the left side of the seat outwards to enable the tilt function, allowing the chair to recline. Push the lever inwards to lock the chair in an upright position.
- **Tilt Tension:** Adjust the round knob under the seat to control the resistance of the tilt mechanism. Turn clockwise for more resistance, counter-clockwise for less.
- **Flip-Up Armrests:** The armrests can be flipped up to allow the chair to be pushed closer to a desk or for more freedom of movement.
- **360-Degree Swivel:** The chair features a full 360-degree swivel for effortless movement and access to your surroundings.



Image: Visual representation of the chair's adjustable features, including height, tilt, and swivel.

Feature Demonstration Video:

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Video: A demonstration of the N-GEN Gaming Chair's adjustable height, lumbar support, and flip-up armrests.

CARE AND MAINTENANCE

To maintain the appearance and functionality of your NEO CHAIR N-GEN Gaming Chair, please follow these care instructions:

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners, as these can damage the PU leather finish.
- **Regular Inspection:** Periodically check all screws and bolts to ensure they are tight. Re-tighten if necessary to prevent wobbling or instability.
- **Weight Limit:** Do not exceed the maximum weight recommendation of 275 pounds. Exceeding this limit can compromise the chair's structural integrity and safety.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause the PU leather to fade or crack.

TROUBLESHOOTING

If you encounter any issues with your chair, please refer to the following common solutions:

- **Chair is Wobbly:** Ensure all assembly screws, especially those connecting the seat, backrest, and armrests, are securely tightened.
- **Difficulty Adjusting Height:** Check if the gas lift lever is fully engaged. If the issue persists, the gas lift may need replacement.
- **Armrests Feel Loose:** Re-tighten the screws that attach the armrests to the seat and backrest.
- **Chair Does Not Recline/Tilt Properly:** Verify that the tilt lever is pulled out to enable tilting. Adjust the tilt tension knob to your preference. If the mechanism is stuck, ensure no obstructions are present.
- **Footrest Difficult to Extend/Retract:** Ensure the mechanism is clear of debris. Apply a silicone-based lubricant if movement is stiff.

For issues not covered here, please contact customer support.

PRODUCT SPECIFICATIONS



Image: Detailed dimensions of the N-GEN Gaming Chair, including height, width, depth, and maximum load.

Feature	Detail
Brand	NEO CHAIR
Model Name	Ergonomic Gaming Chair
Color	Black
Product Dimensions	25"D x 26"W x 43"H
Seat Dimensions	20"W x 19"D x 21.5"H (max)
Back Style	Cushion Back (S-curved)
Special Features	Adjustable Height, Flip-Up Arm Rests, Ergonomic, Rolling, Swivel, Tilting
Maximum Weight Recommendation	275 Pounds
Material	PU Leather, Foam (Fill Material)
Item Weight	30 pounds
Included Components	Caster, Chair, Hardware pack, User manual

WARRANTY AND SUPPORT

For warranty information or technical support, please contact NEO CHAIR customer service. Keep your purchase receipt as proof of purchase. Details regarding specific warranty periods and coverage can be found on the official NEO CHAIR website or by contacting their support team directly.

Contact Information: Please refer to the contact details provided on your product packaging or the official NEO CHAIR website for the most up-to-date support options.