iJoy IJHP21

iJoy Ultra Wireless Headphones User Manual

Model: IJHP21

Introduction

Welcome to the iJoy Ultra Wireless Headphones user manual. These headphones are designed to provide a superior audio experience with comfort and versatility. This manual will guide you through the setup, operation, and maintenance of your new headphones.



Image: The iJoy Ultra Wireless Headphones in green, accompanied by their USB-C charging cable and 3.5mm audio cable.

Product Overview

Comfort and Design



Image: A close-up showing the soft cushion padding on the earcups and headband, emphasizing the ultra-comfortable design of the iJoy Ultra headphones.

The iJoy Ultra headphones feature soft padding on both the ear cushions and headband, designed for extended wear without discomfort. They also incorporate sound isolation to enhance your listening experience by blocking external noise.

Components and Controls

Familiarize yourself with the various parts and controls of your iJoy Ultra headphones.

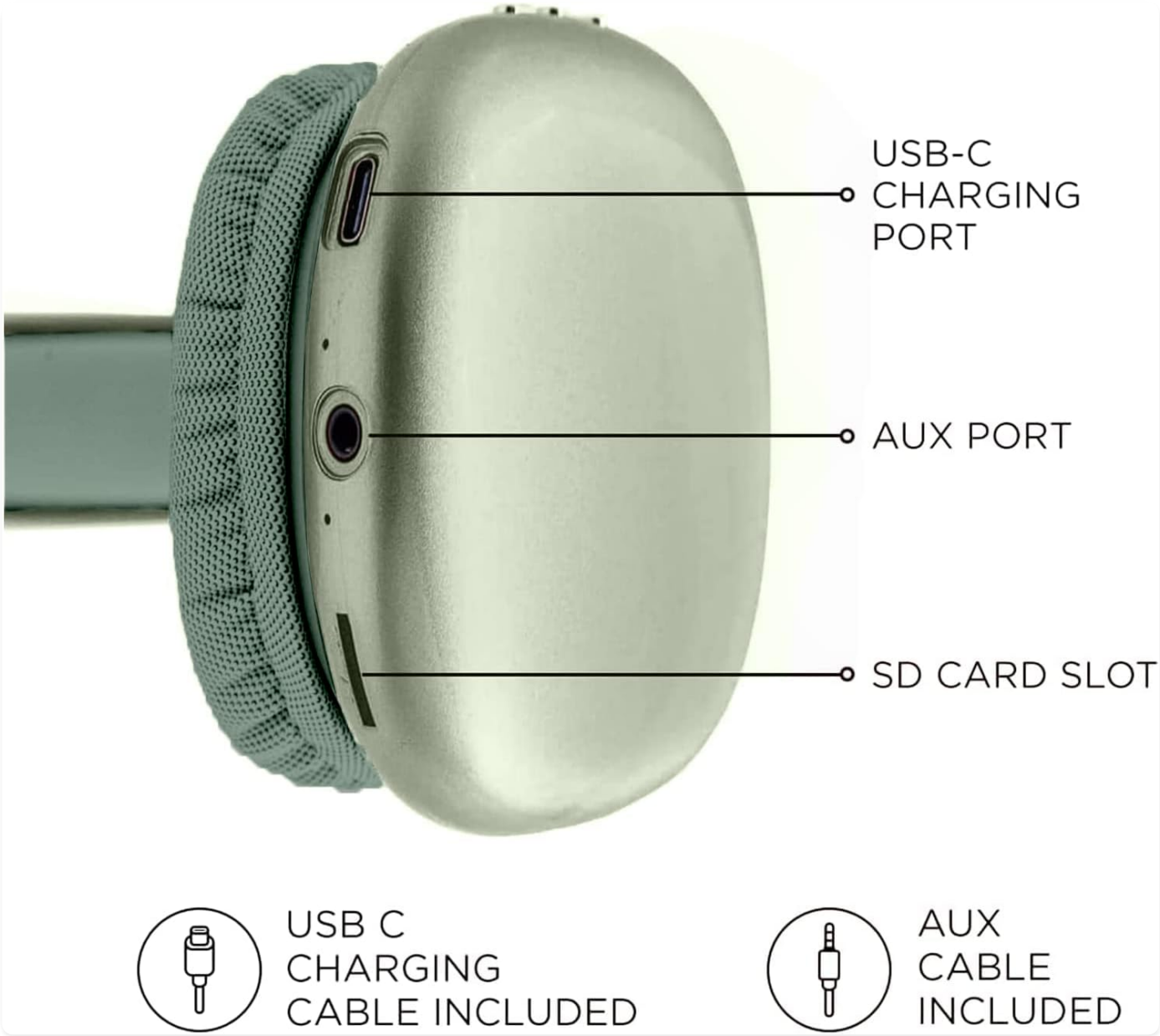


Image: A close-up view of the headphone's side, highlighting the USB-C charging port, AUX port, and Micro SD card slot.

- **USB-C Charging Port:** Used for charging the headphones.
- **AUX Port (3.5mm Jack):** For wired audio connection using the included audio cable.
- **Micro SD Card Slot:** Allows direct playback of audio files from a Micro SD card.
- **Built-in Microphone:** For hands-free calling.

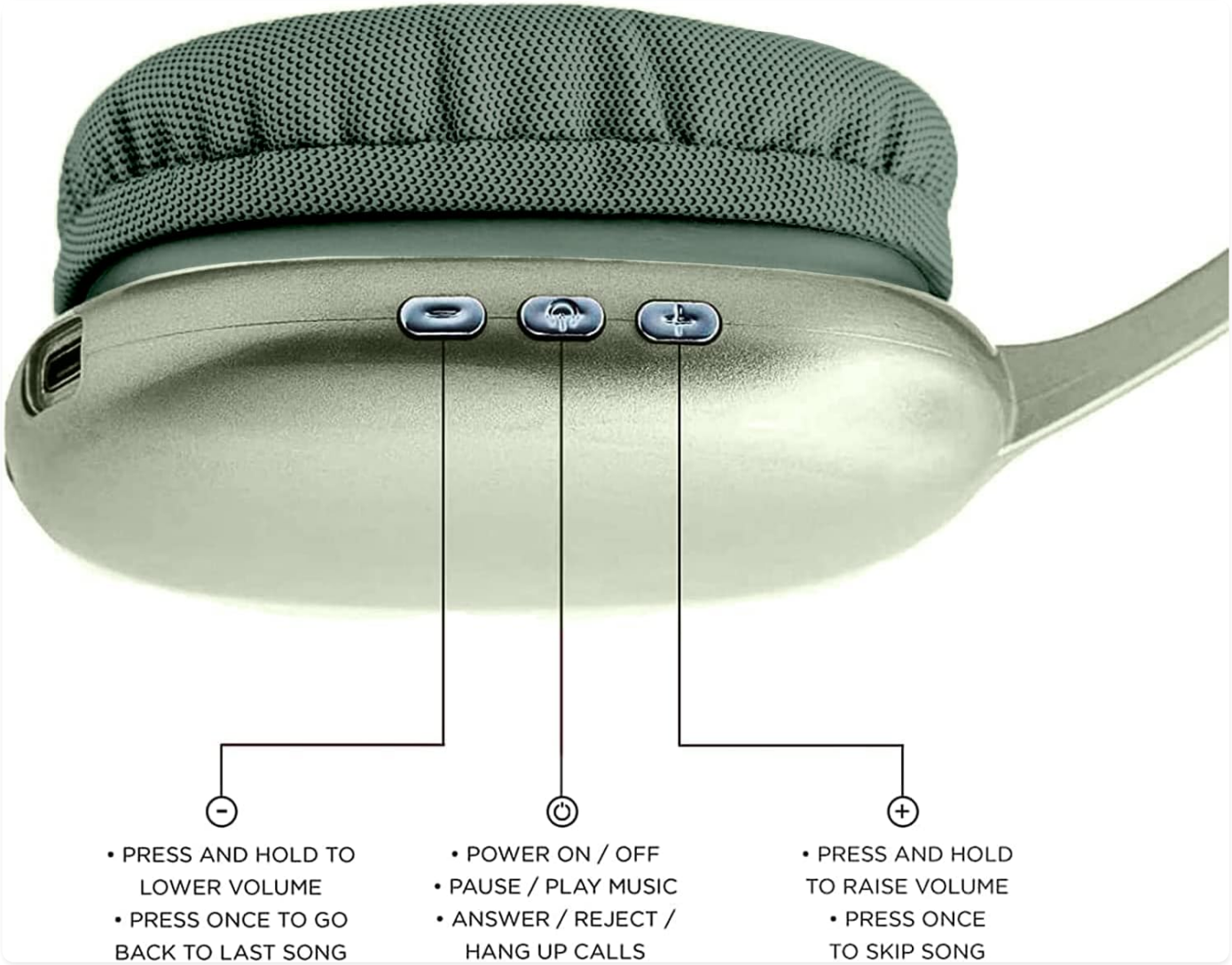


Image: Detailed view of the control buttons on the headphone, indicating functions for volume, track navigation, power, and call management.

Control Functions

Button	Function (Press and Hold)	Function (Single Press)
- (Minus)	Lower Volume	Go to Last Song
(Power/Multi-function)	Power ON / OFF	Pause / Play Music, Answer / Reject / Hang Up Calls
+ (Plus)	Raise Volume	Skip Song

Setup

Charging the Headphones

Before first use, fully charge your iJoy Ultra headphones. A USB-C charging cable is included.



Image: A visual representation of the headphones' 10-hour wireless playtime, highlighting their dual wired and wireless usage capability.

1. Connect the USB-C end of the charging cable to the USB-C port on the headphones.
2. Connect the USB-A end of the charging cable to a compatible USB power source (e.g., computer USB port, USB wall adapter).
3. The LED indicator on the headphones will show charging status (refer to product-specific LED behavior if available, otherwise general).
4. A full charge takes approximately 10 hours, providing up to 10 hours of playtime.

Bluetooth Pairing

Pair your headphones with your Bluetooth-enabled device for wireless audio.

1. Ensure the headphones are fully charged and powered off.
2. Press and hold the Power/Multi-function button until the LED indicator flashes, indicating pairing mode.
3. On your device (smartphone, laptop, etc.), enable Bluetooth and search for available devices.
4. Select "iJoy Ultra" from the list of found devices.

5. Once connected, the LED indicator will change (e.g., solid blue), and you will hear an audible confirmation.

The headphones support Bluetooth 5.0 and have a range of up to 10 meters (33 feet).

Operating Instructions

Wireless Audio Playback

After successful Bluetooth pairing, you can play audio wirelessly from your device.

- **Play/Pause:** Press the Power/Multi-function button once.
- **Next Track:** Press the '+' button once.
- **Previous Track:** Press the '-' button once.
- **Volume Up:** Press and hold the '+' button.
- **Volume Down:** Press and hold the '-' button.

Making and Receiving Calls

The built-in microphone allows for hands-free communication.

- **Answer Call:** Press the Power/Multi-function button once when a call comes in.
- **End Call:** Press the Power/Multi-function button once during a call.
- **Reject Call:** Press and hold the Power/Multi-function button when a call comes in.
- **Redial Last Number:** Double-press the Power/Multi-function button.

Wired Connection (AUX Mode)

If the battery is low or for devices without Bluetooth, use the included 3.5mm audio cable.

1. Connect one end of the 3.5mm audio cable to the AUX port on the headphones.
2. Connect the other end to the 3.5mm audio jack on your device.
3. Audio will now play through the wired connection. Note that controls on the headphones may be limited in wired mode, and you will typically control playback and volume from your connected device.

Micro SD Card Playback

Insert a Micro SD card with audio files into the designated slot for direct playback.

1. Ensure the headphones are powered on.
2. Carefully insert a Micro SD card into the Micro SD card slot until it clicks into place.
3. The headphones will automatically switch to Micro SD card playback mode.
4. Use the headphone controls for play/pause, volume, and track navigation.

Maintenance

Proper care will extend the life of your iJoy Ultra headphones.

- **Cleaning:** Wipe the headphones with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To preserve battery life, charge the headphones regularly, even if not in frequent use. Avoid fully discharging the battery for extended periods.
- **Water Resistance:** These headphones are not water resistant. Avoid exposure to liquids.

Troubleshooting

Common Issues and Solutions

Problem	Possible Solution
Headphones do not power on.	Ensure the headphones are fully charged. Press and hold the Power button for a few seconds.
Cannot pair via Bluetooth.	Make sure headphones are in pairing mode (flashing LED). Ensure Bluetooth is enabled on your device. Move headphones closer to the device (within 10 meters). Forget "iJoy Ultra" from your device's Bluetooth list and try pairing again. Restart both the headphones and your device.
No sound or low volume.	Increase volume on both the headphones and the connected device. Ensure headphones are properly connected (Bluetooth or AUX cable). If using AUX, ensure the cable is fully inserted and not damaged. If using Micro SD, ensure the card is inserted correctly and contains compatible audio files.
Poor audio quality / cracking voice.	Move closer to the connected device to avoid interference. Avoid obstacles between the headphones and the device. Ensure no other Bluetooth devices are causing interference. Check if the audio source quality is good.
Microphone not working.	Ensure the headphones are connected via Bluetooth (microphone functionality is typically not available in AUX mode). Check your device's privacy settings to ensure the application has permission to access the microphone.

Specifications

Feature	Detail
Model Name	Ultra
Model Number	IJHP21
Brand	iJoy
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.0
Bluetooth Range	10 Meters
Battery Life	10 Hours
Charging Time	10 Hours
Headphones Jack	3.5 mm Jack

Feature	Detail
Noise Control	Sound Isolation
Ear Placement	Over Ear
Form Factor	Over Ear
Material	Faux Leather
Item Weight	12 ounces
Product Dimensions	7 x 3 x 8 inches
Manufacturer	Quest USA Corp
UPC	810116716210

Official Product Video

Watch the official product video for a visual guide on the iJoy Ultra Wireless Headphones.

Your browser does not support the video tag.

Video: An official product video showcasing the features and design of the iJoy Ultra Bluetooth Over Ear Headphones.

Warranty and Support

For warranty information or technical support, please refer to the documentation included with your product packaging or visit the official iJoy website. Specific warranty terms and contact details are typically provided by the manufacturer. As a worldwide leader in consumer electronics, iJoy aims to provide high-quality products and customer satisfaction.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question