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SCS Sentinel PVF0053

SCS Sentinel VisioDoor Wi-Fi Video Intercom System User Manual

Model: **PVF0053** | Brand: **SCS Sentinel**

Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your SCS Sentinel VisioDoor Wi-Fi Video Intercom System, model PVF0053. This 2-wire video intercom with a 7-inch touchscreen monitor allows you to control access to your property, view visitors, and manage entry remotely via a mobile application.

Package Contents

Before beginning installation, please verify that all components are present in your package:

- 1 x Outdoor Unit (Street Plate)
- 1 x Indoor Monitor (7-inch Touchscreen)
- 1 x Wall Mount Bracket
- 1 x Power Adapter
- 1 x Bag of Screws and Bolts
- 1 x Instruction Manual (this document)



Figure 1: All components included in the PVF0053 package.

Setup and Installation

The VisioDoor Wi-Fi video intercom system is designed for easy installation using a 2-wire connection. Ensure power is disconnected before starting any wiring.

1. Outdoor Unit Installation

1. **Choose Location:** Select a suitable location near your gate or door, ensuring clear visibility of visitors and protection from direct heavy rain if possible, although the unit is weather-resistant.
2. **Mounting:** Use the provided screws and bolts to securely mount the outdoor unit to a wall or sturdy surface. Ensure it is at an appropriate height for visitors to easily reach the call button and for the camera to capture faces.
3. **Wiring:** Connect the 2-wire cable from your indoor monitor to the designated terminals on the outdoor unit. The system supports non-polarity wiring for simplified connection.



Figure 2: Outdoor unit mounted on a wall, ready for wiring.

2. Indoor Monitor Installation

1. **Mounting:** Install the wall mount bracket for the indoor monitor in a convenient location inside your home.
2. **Wiring:** Connect the 2-wire cable from the outdoor unit to the indoor monitor. Connect the power adapter to the monitor and plug it into a power outlet.
3. **Secure Monitor:** Attach the indoor monitor to its wall mount bracket.

3. Mobile Application Setup

The system requires the iSCS application for Wi-Fi functionality and remote access. This application is available for France, Italy, and Spain.

1. **Download App:** Download the "iSCS" application from your smartphone's app store (iOS or Android).
2. **Account Creation:** Follow the in-app instructions to create an account and register your device.
3. **Wi-Fi Connection:** Connect the indoor monitor to your home Wi-Fi network through the app's setup process. Ensure your Wi-Fi password does not contain special characters like hyphens (-) or percentage signs (%) as this

may cause connectivity issues.

4. **Pairing:** Pair the outdoor unit with the indoor monitor and the app as per the on-screen prompts.

Operating Instructions

1. Answering a Call

- When a visitor presses the call button on the outdoor unit, the indoor monitor will ring and display the visitor's image.
- On the 7-inch touchscreen, tap the "Answer" icon to establish two-way communication.
- If you are away, your smartphone with the iSCS app will receive a notification. Open the app to view and communicate with the visitor remotely.



Figure 3: Visitor pressing the call button on the outdoor unit.



Figure 4: Interacting with the indoor monitor's touchscreen.

2. Opening the Gate/Door

- During a call, either from the indoor monitor or the iSCS app, tap the "Unlock" icon to remotely open a connected gate or door.
- Ensure your gate/door opener is correctly wired to the outdoor unit for this function to work.



Figure 5: Remote control via the iSCS mobile application.

3. Monitoring

You can view the live feed from the outdoor unit's camera at any time, even without a visitor pressing the call button. Access this feature through the indoor monitor or the iSCS app.

Maintenance

To ensure optimal performance and longevity of your VisioDoor Wi-Fi system, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the outdoor unit and indoor monitor with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the surfaces.
- **Weather Resistance:** The outdoor unit is designed to withstand extreme weather conditions. However, ensure its camera lens and microphone/speaker are clear of debris, snow, or ice for optimal functionality.
- **Software Updates:** Periodically check the iSCS app for any available firmware updates for your device. While automatic updates may not be supported on this model, manual updates might be released to improve performance or address issues.

Troubleshooting

If you encounter issues with your VisioDoor Wi-Fi system, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No video or audio during call (app)	Poor Wi-Fi signal; App glitch; Network configuration.	Ensure strong Wi-Fi signal. Close and restart the iSCS app. Check router settings. Re-pair the device if necessary.
Gate/Door opener not working via app/monitor	Incorrect wiring; Insufficient power impulse; App/monitor issue.	Verify wiring to the gate/door opener. A relay might be needed for certain gate systems to boost the impulse. Try closing and reopening the call.
Cannot connect to Wi-Fi	Incorrect Wi-Fi password; Unsupported characters in password; Network interference.	Double-check Wi-Fi password. Avoid using special characters like '-' or '%' in your Wi-Fi password. Try moving the monitor closer to the router during setup.
Delayed notifications on app	Network latency; App background restrictions.	Ensure stable internet connection. Check phone's battery optimization settings for the iSCS app to allow background activity.
No sound from indoor monitor or outdoor unit	Volume settings; Wiring issue; Hardware malfunction.	Check volume settings on the monitor. Verify all wiring connections are secure. If the issue persists, contact technical support.

If these solutions do not resolve your issue, please refer to the Warranty and Support section for further assistance.

Specifications

Feature	Detail
Model Number	PVF0053
Brand	SCS Sentinel
Product Dimensions	18.4 x 2.9 x 2.9 cm (Outdoor Unit)
Item Weight	1.28 Kilograms
Color	Platinum
Material	Plastic (Outdoor Unit), Aluminum (External Finish)
Monitor Size	7-inch Touch Screen
Wiring Type	2-wire (non-polarity)
Connectivity	Wi-Fi (via iSCS app)
Outdoor Unit Features	Wide-angle camera, integrated visor, backlit label holder, weather-resistant.

Warranty and Support

SCS Sentinel guarantees the reliability of its innovative technical products, designed for ease of installation and use, ensuring comfort and security.

- **Product Warranty:** The product comes with a warranty. Please refer to the specific warranty terms provided at

the time of purchase or on the official SCS Sentinel website for details regarding coverage and duration.

- **Technical Assistance:** Our technical support team, based in France, is available to assist you with product installation and troubleshooting. They can provide personalized advice and support.
- **Contact Support:** For technical assistance or warranty claims, please visit the official SCS Sentinel website or refer to the contact information provided in your product packaging.
- **Online Resources:** For additional information and resources, you can visit the SCS Sentinel store on Amazon: SCS Sentinel Store.

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