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> Gorenje MO20E2BH 20L Microwave Oven User Manual

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Model: MO20E2BH | Article Number: 740249

1. INTRODUCTION

Thank you for purchasing the Gorenje MO20E2BH 20L Microwave Oven. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your appliance. Please read these instructions thoroughly before use and retain them for future reference.



Figure 1.1: Front view of the Gorenje MO20E2BH Microwave Oven. This image displays the appliance's sleek black exterior, the microwave door with a viewing window, and the two rotary control knobs on the right side.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, injury to persons, or exposure to excessive microwave energy when

using your appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- Do not attempt to operate this oven with the door open, as this can result in harmful exposure to microwave energy.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the door (bent), hinges and latches (broken or loosened), or door seals and sealing surfaces.
- The oven should not be adjusted or repaired by anyone except properly qualified service personnel.
- Ensure the appliance is properly grounded.
- Do not heat liquids or other foods in sealed containers as they are liable to explode.
- Only use utensils suitable for microwave ovens.
- Clean the oven regularly and remove any food deposits.

3. PACKAGE CONTENTS

Upon unpacking, please ensure all items are present and in good condition:

- Gorenje MO20E2BH Microwave Oven Unit
- Glass Turntable
- Turntable Roller Ring
- Instruction Manual

If any items are missing or damaged, please contact your retailer immediately.

4. SETUP AND INSTALLATION

4.1 Placement

Place the microwave oven on a flat, stable surface that can support its weight and the heaviest food item likely to be cooked in it. Ensure adequate ventilation by leaving a minimum of 10 cm (4 inches) clearance at the back, 20 cm (8 inches) at the top, and 5 cm (2 inches) on each side. Do not block any ventilation openings.



Figure 4.1: Side view of the Gorenje MO20E2BH Microwave Oven. This image illustrates the depth of the appliance and highlights the importance of side clearance for proper ventilation.

4.2 Electrical Connection

Ensure your power supply matches the voltage specified on the rating label (230V). The appliance must be plugged into a properly grounded wall outlet. Do not use extension cords or multiple outlet adapters.



Figure 4.2: Back view of the Gorenje MO20E2BH Microwave Oven. This image shows the rear panel, including the power cord exit point and ventilation slots, emphasizing the need for rear clearance.

4.3 Turntable Assembly

1. Place the roller ring in the center depression on the oven floor.
2. Place the glass turntable on top of the roller ring, ensuring it sits securely on the drive shaft.

5. OPERATING INSTRUCTIONS

5.1 Control Panel Overview

The Gorenje MO20E2BH features two rotary knobs for intuitive control:

- **Upper Knob:** Power Level / Function Selector. Use this to choose the desired microwave power level or special function.
- **Lower Knob:** Timer Selector. Use this to set the cooking time, up to a maximum of 35 minutes.



Figure 5.1: Front view of the Gorenje MO20E2BH Microwave Oven, highlighting the control panel. The two rotary knobs for power/function selection and timer setting are clearly visible on the right side of the appliance.

5.2 Basic Microwave Operation

1. Place the food in a microwave-safe container on the glass turntable.
2. Close the microwave door securely.
3. Turn the **Upper Knob** to select the desired power level. The maximum microwave power is 800 Watts.
4. Turn the **Lower Knob** to set the cooking time. The oven will start automatically once the timer is set.
5. The oven will stop and chime when the set time has elapsed.

5.3 Special Features

This microwave oven includes several convenient features:

- **Timer:** Precise time setting for various cooking needs.
- **Turntable:** Ensures even cooking by rotating food.
- **Programmable:** Allows for pre-setting cooking parameters.
- **Shortcuts:** Quick access to frequently used cooking times or functions.
- **Self-cleaning:** Refer to the specific self-cleaning function instructions in the full manual for detailed usage.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your microwave oven.

6.1 Exterior Cleaning

Wipe the exterior surfaces with a soft, damp cloth. For stubborn stains, use a mild detergent. Avoid abrasive cleaners or solvents.

6.2 Interior Cleaning

Clean the oven interior regularly with a damp cloth and mild soap. For food splatters, place a bowl of water with lemon juice inside and heat for a few minutes to loosen residue, then wipe clean. Ensure the door seals and sealing surfaces are kept clean to maintain proper operation.

6.3 Turntable and Roller Ring

The glass turntable and roller ring can be removed for cleaning. Wash them in warm, soapy water or in the dishwasher. Ensure they are completely dry before placing them back in the oven.

7. TROUBLESHOOTING

If you encounter issues with your microwave oven, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Oven does not start	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped.	Plug in power cord; Close door securely; Check household fuse or reset circuit breaker.
No heat during operation	Incorrect power level selected; Technical malfunction.	Ensure correct power level is selected; If problem persists, contact service.
Turntable does not rotate	Turntable not correctly placed; Roller ring obstructed.	Ensure turntable is seated correctly on the drive shaft; Check for obstructions under the roller ring.
Light bulb not working	Light bulb needs replacement.	Contact qualified service personnel for bulb replacement.

For issues not listed here or if problems persist, please contact Gorenje customer support or a qualified service technician.

8. SPECIFICATIONS

- **Brand:** Gorenje
- **Model:** MO20E2BH
- **Article Number:** 740249
- **Capacity:** 20 Liters
- **Microwave Power:** 800 Watts

- **Voltage:** 230 Volts
- **Material:** Stainless Steel
- **Installation Type:** Countertop
- **Item Weight:** 10.3 Kilograms
- **Special Features:** Self-cleaning, Timer, Turntable, Programmable, Shortcuts

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official Gorenje website. Keep your proof of purchase for any warranty claims.

For technical assistance or service requests, please contact Gorenje customer service through their official channels.