Zinus EU-FPPWB2-38O

Zinus Sasha Upholstered Platform Bed Frame

User Instruction Manual

Model: EU-FPPWB2-38O

Introduction

Thank you for choosing the Zinus Sasha Upholstered Platform Bed Frame. This manual provides essential information for the safe assembly, operation, maintenance, and troubleshooting of your new bed frame. Please read all instructions carefully before beginning assembly and retain this manual for future reference.



Image: The Zinus Sasha Upholstered Platform Bed Frame, featuring a grey upholstered headboard and frame, set up in a modern bedroom with a mattress and decorative pillows.

Safety Warnings

WARNING:

- Do not load more than 320 kilograms (approximately 705 lbs) on this bed frame. Exceeding this weight limit may cause damage to the product or personal injury.
- Do not expose the bed frame to excessive moisture. Moisture can damage the materials and compromise the structural integrity.
- Follow the assembly instructions carefully to prevent instability or collapse. Ensure all connections are secure before use.
- Keep small parts and packaging materials away from children to prevent choking hazards.

Components Included

Before assembly, please ensure all components listed below are present in your package:

- Headboard
- Side Rails
- Footboard
- Center Support Bar(s)
- Bamboo Slats
- Support Legs
- Assembly Hardware (bolts, washers, nuts)
- Assembly Tools (ratchet, Allen key)
- Installation Manual



Image: All components and tools are efficiently packed within the zippered compartment of the headboard for convenient shipping and storage.

Setup and Assembly

The Zinus Sasha bed frame is designed for easy assembly. All necessary parts, tools, and instructions are conveniently located in the zippered compartment of the headboard. We recommend two people for assembly, which can typically be completed in under an hour.

1. **Unpack Components:** Carefully open the packaging. All parts, including the frame, slats, and hardware, are packed within the headboard's zippered compartment.
2. **Identify Parts:** Lay out all components and identify them using the provided installation manual. Parts are often numbered for easier identification.
3. **Assemble Headboard and Side Rails:** Follow the step-by-step diagrams in the installation manual to attach the side rails to the headboard. Ensure all bolts are securely tightened using the provided ratchet tool.
4. **Attach Footboard:** Connect the footboard to the side rails, ensuring a snug and stable fit.
5. **Install Center Support and Legs:** Secure the center support bar(s) and attach the support legs to the frame. These provide crucial stability.
6. **Place Bamboo Slats:** Lay the sustainable bamboo slats across the frame. Ensure they are evenly spaced and secured according to the manual's instructions. The slats provide durable support for your mattress.
7. **Final Check:** Double-check all connections and bolts to ensure they are tight and secure before placing your mattress on the frame.



Image: Key assembly features include a time-saving ratchet tool and a numbering system for parts, simplifying the setup process.



Image: The bed frame features sustainable bamboo slats, designed for durable and natural mattress support.

Operating and Usage

Once assembled, the Zinus Sasha bed frame provides a stable and comfortable foundation for your mattress. Simply place your mattress directly onto the bamboo slats. No box spring is required.

- Ensure the mattress is centered on the frame to distribute weight evenly.
- Avoid jumping on the bed, as this can put undue stress on the frame and slats.
- The upholstered headboard is designed for comfort and can be used for leaning while reading or relaxing.

Maintenance

To ensure the longevity and appearance of your Zinus Sasha bed frame, follow these simple maintenance guidelines:

- **Cleaning:** For general cleaning, wipe the upholstered surfaces with a damp cloth. Avoid using harsh chemicals

or abrasive cleaners, which can damage the fabric.

- **Spills:** In case of spills, blot immediately with a clean, dry cloth. Do not rub, as this can spread the stain.
- **Structural Check:** Periodically check all bolts and connections to ensure they remain tight. Re-tighten if necessary to maintain stability and prevent creaking.
- **Avoid Excessive Moisture:** As stated in the safety warnings, keep the bed frame away from areas with high humidity or direct exposure to water.

Troubleshooting

If you encounter any issues with your Zinus Sasha bed frame, consider the following common solutions:

Problem	Possible Cause	Solution
Bed frame creaks or makes noise.	Loose bolts or connections; uneven floor.	Re-tighten all assembly bolts. Ensure the bed is on a level surface. If necessary, place shims under legs to stabilize.
Bed frame feels unstable.	Incomplete assembly; loose support legs.	Review assembly instructions to ensure all steps were followed correctly. Check and tighten all support legs and frame connections.
Slats appear to sag or shift.	Slats not properly secured or overloaded.	Ensure slats are correctly positioned and secured to the frame. Verify the weight on the bed does not exceed the maximum capacity (320 kg).

If you continue to experience issues, please contact Zinus customer support for assistance.

Specifications

Feature	Detail
Product Dimensions	195 cm (L) x 155 cm (W) x 96 cm (H)
Product Weight	26.37 kg
Model Number	EU-FPPWB2-38O
Color	Medium Grey
Special Features	Upholstered, Wingback Headboard
Mattress Compatibility	Queen (150 x 190 cm)
Frame Material	Steel, Bamboo Slats
Assembly Required	Yes
Country of Origin	China

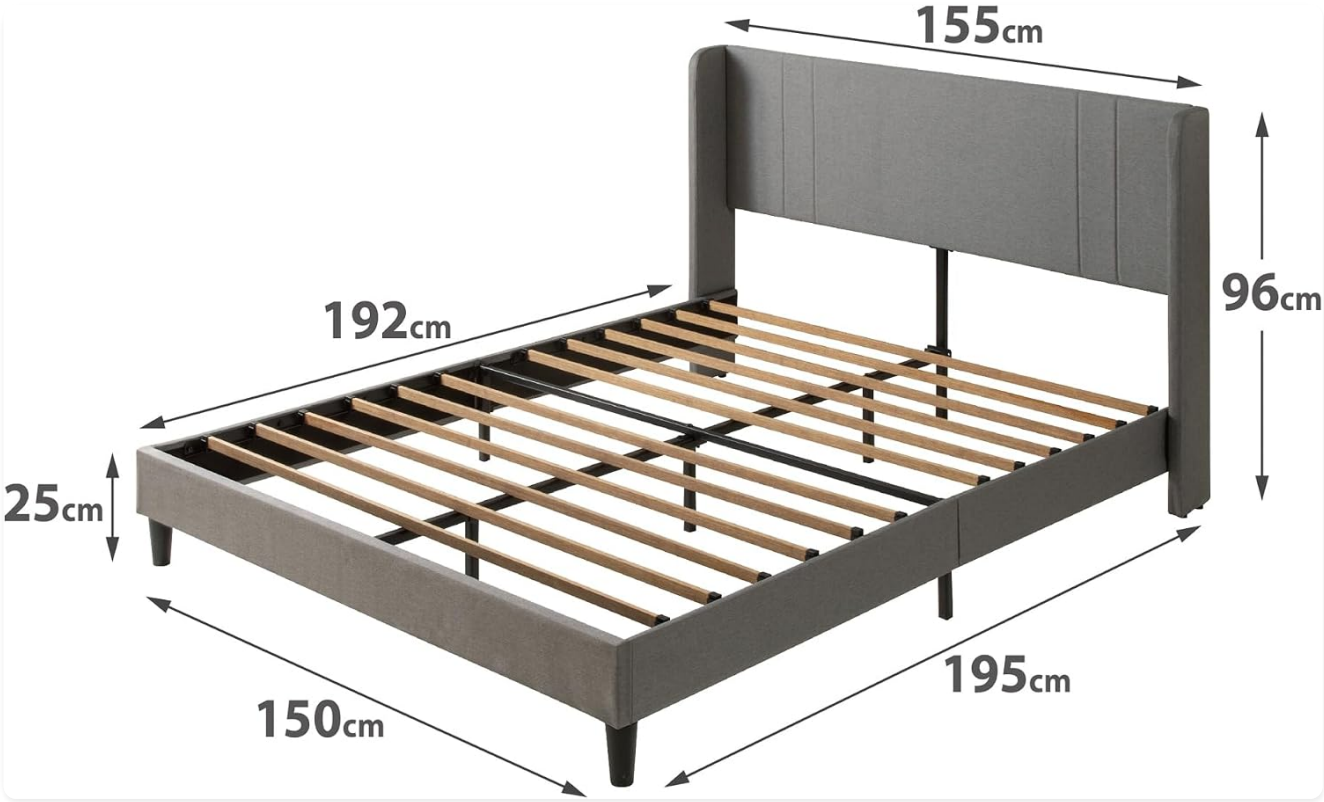


Image: Dimensional diagram of the Zinus Sasha bed frame, illustrating its length, width, and height measurements.

Warranty and Support

The Zinus Sasha Upholstered Platform Bed Frame comes with a**5-year worry-free warranty**. This warranty covers manufacturing defects and ensures peace of mind regarding the quality and durability of your product.
For warranty claims, technical support, or any questions not covered in this manual, please contact Zinus customer service through their official website or the retailer where you purchased the product. Please have your model number (EU-FPPWB2-38O) and proof of purchase ready when contacting support.
You can visit the official Zinus store for more information:Zinus Official Store

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question