

## Apple AirPods Pro 2nd Generation, AirPods Max

# Apple AirPods Pro 2nd Generation and AirPods Max User Manual

A comprehensive guide to setting up, operating, and maintaining your Apple AirPods Pro 2nd Generation and AirPods Max.

### Sections:

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## 1. INTRODUCTION

This manual provides detailed instructions for users of Apple AirPods Pro (2nd Generation) and AirPods Max. It covers essential information regarding device setup, operation, and general care to ensure an optimal user experience. Understanding the features and functionalities described herein will help you maximize the potential of your Apple audio devices.

The AirPods Pro (2nd Generation), released in 2022, introduces enhancements in audio quality, active noise cancellation, and transparency mode. The AirPods Max offers a premium over-ear listening experience with high-fidelity audio and adaptive EQ.

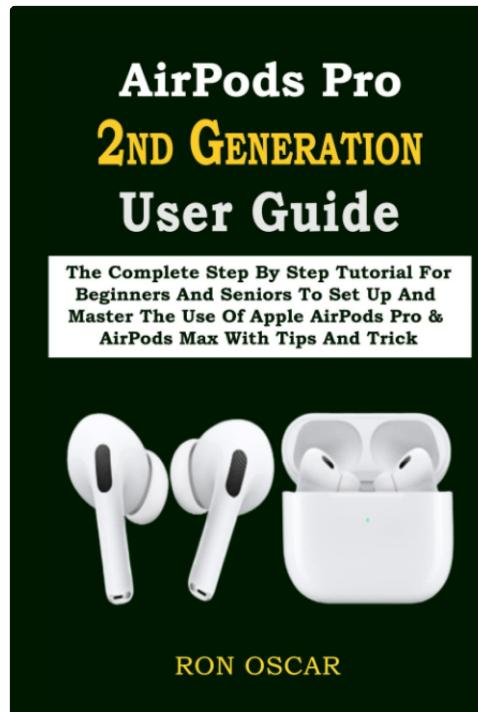


Image 1.1: Front cover of the user guide for Apple AirPods Pro 2nd Generation and AirPods Max. This image displays the title of the manual and an illustration of the AirPods Pro earbuds and charging case.

## 2. SETUP AND PAIRING

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This section guides you through the initial setup and pairing process for your AirPods Pro and AirPods Max with compatible Apple devices.

### 2.1. Initial Pairing with Apple Devices

To pair your AirPods with an iPhone, iPad, iPod Touch, or Mac:

1. Ensure your Apple device is running the latest iOS, iPadOS, or macOS version.
2. For AirPods Pro: Open the charging case with your AirPods inside, and hold it near your unlocked iPhone, iPad, or iPod Touch. For AirPods Max: Remove them from the Smart Case.
3. A setup animation will appear on your device's screen. Follow the on-screen instructions.
4. If the animation does not appear, ensure Bluetooth is enabled on your device and try again.

### 2.2. Charging Your AirPods

Proper charging ensures your AirPods are always ready for use.

- **AirPods Pro:** Place the earbuds in the charging case. The case can be charged wirelessly using a Qi-certified mat or via a Lightning cable. The LED indicator on the case shows charging status.
- **AirPods Max:** Place them in the Smart Case to conserve battery. Charge them using the Lightning to USB-C cable.

### 2.3. Checking Battery Status

You can check the battery level of your AirPods and their charging case in several ways:

- **On iPhone/iPad:** Open the charging case near your device, or check the Batteries widget.
- **On Mac:** Click the Bluetooth icon in the menu bar and hover over your AirPods.

## 2.4. Changing AirPods Name

To personalize your AirPods, you can change their name:

1. Connect your AirPods to your iPhone or iPad.
2. Go to **Settings > Bluetooth**.
3. Tap the "i" icon next to your AirPods.
4. Tap **Name**, then enter your desired name.

## 3. OPERATION

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This section details how to use your AirPods for various audio functions, calls, and Siri interactions.

### 3.1. Playing and Sharing Audio

- **Play/Pause:** Press the force sensor on an AirPods Pro stem once, or the Digital Crown on AirPods Max once.
- **Skip Forward:** Press the force sensor twice (AirPods Pro) or Digital Crown twice (AirPods Max).
- **Skip Back:** Press the force sensor three times (AirPods Pro) or Digital Crown three times (AirPods Max).
- **Audio Sharing:** With two pairs of AirPods connected to one Apple device, you can share audio. Tap the AirPlay icon in Control Center or the Lock Screen, then select "Share Audio."

### 3.2. Making and Receiving Calls

- **Answer/End Call:** Press the force sensor once (AirPods Pro) or Digital Crown once (AirPods Max).
- **Decline Call:** Press the force sensor twice (AirPods Pro) or Digital Crown twice (AirPods Max).
- **Switch Between Calls:** Press the force sensor once to answer a second incoming call and put the first call on hold. Press twice to end the current call and switch to the other.

### 3.3. Siri Integration

Siri can assist with various tasks, including announcing messages.

- **Activate Siri:** Say "Hey Siri" or press and hold the force sensor (AirPods Pro) or Digital Crown (AirPods Max).
- **Announce Messages:** To enable Siri to announce incoming messages, go to **Settings > Notifications > Announce Messages with Siri** on your iPhone.
- **Respond to Messages:** After Siri announces a message, you can reply by saying "Reply" and then your message.

### 3.4. Customizing Audio Settings

Adjust your audio experience through various settings:

- **Noise Control Modes (AirPods Pro/Max):** Switch between Active Noise Cancellation, Transparency Mode, and Off. This can be done by pressing and holding the force sensor (AirPods Pro) or the Noise Control button (AirPods Max). You can also adjust these in Control Center or Bluetooth settings on your device.
- **Spatial Audio:** Experience immersive sound with dynamic head tracking. Enable or disable this

feature in Control Center or Bluetooth settings.

- **Headphone Accommodations:** Customize audio to suit your hearing needs. Found in **Settings > Accessibility > Audio/Visual > Headphone Accommodations**.

## 4. MAINTENANCE

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Proper care and cleaning will extend the lifespan and maintain the performance of your AirPods.

- **Cleaning AirPods Pro/Max:** Use a soft, dry, lint-free cloth. For stubborn dirt, slightly dampen the cloth with water. Avoid getting moisture in any openings. Do not use abrasive materials or harsh chemicals.
- **Cleaning Ear Tips (AirPods Pro):** Remove the ear tips and rinse them with water. Dry them thoroughly with a soft, dry, lint-free cloth before reattaching.
- **Cleaning Charging Case:** Use a soft, dry, lint-free cloth. If necessary, you can lightly dampen the cloth with isopropyl alcohol. Ensure no liquid enters the charging ports.
- **Storage:** When not in use, store your AirPods Pro in their charging case and AirPods Max in their Smart Case to protect them and conserve battery.

## 5. TROUBLESHOOTING

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If you encounter issues with your AirPods, try the following common troubleshooting steps:

- **AirPods Not Connecting:**
  - Ensure Bluetooth is enabled on your device.
  - Check that your AirPods are charged.
  - Place AirPods in their case, close the lid, wait 15 seconds, then open the lid.
  - Restart your iPhone/iPad/Mac.
- **Sound Issues (Low Volume, No Sound):**
  - Clean your AirPods, especially the speaker meshes.
  - Check the volume level on your connected device.
  - Ensure the correct audio output is selected on your device.
- **Resetting AirPods:** If problems persist, you may need to reset your AirPods.
  - a. Go to **Settings > Bluetooth** on your iOS device.
  - b. Tap the "i" icon next to your AirPods, then tap **Forget This Device**.
  - c. With the lid open (AirPods Pro) or out of the Smart Case (AirPods Max), press and hold the setup button on the back of the case (AirPods Pro) or the Noise Control button (AirPods Max) until the status light flashes amber, then white.
  - d. Reconnect your AirPods as described in the "Initial Pairing" section.

## 6. SPECIFICATIONS

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This section provides general specifications for the AirPods Pro (2nd Generation) and AirPods Max. For detailed technical specifications, please refer to Apple's official product pages.

## General Specifications (User Guide Book)

Feature	Detail
ASIN	B0C63P692C
Publisher	Independently published
Publication date	May 23, 2023
Language	English
Print length	118 pages
ISBN-13	979-8395820174
Item Weight	8.2 ounces
Dimensions	6 x 0.46 x 9 inches

Note: The specifications listed above pertain to the physical user guide book itself, not the Apple AirPods devices.

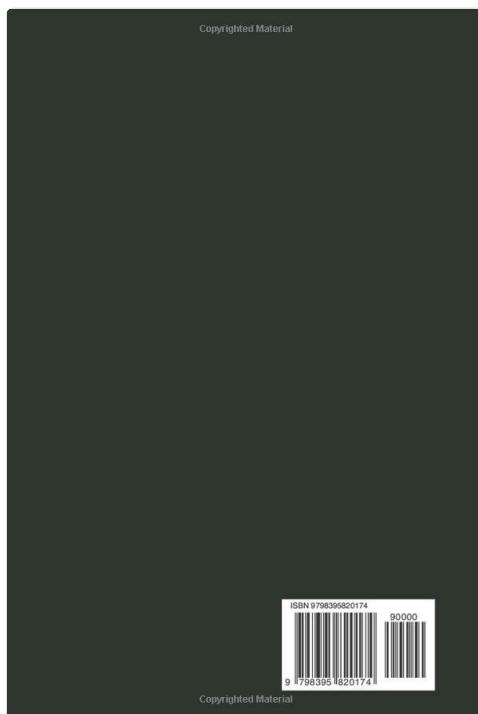


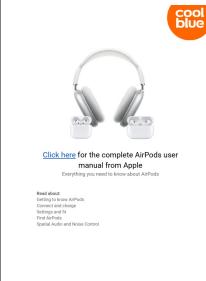
Image 6.1: Back cover of the user guide, displaying the ISBN barcode and publishing information.

## 7. WARRANTY AND SUPPORT

For warranty information and official product support for your Apple AirPods Pro (2nd Generation) or AirPods Max, please refer to Apple's official website or contact Apple Support directly.

- **Apple Support Website:** Visit [support.apple.com](https://support.apple.com) for comprehensive guides, troubleshooting articles, and contact options.
- **Product Warranty:** Details regarding your product's limited warranty can be found on Apple's official warranty page or within the packaging of your AirPods.

## Related Documents - AirPods Pro 2nd Generation, AirPods Max

	<p><a href="#">Apple AirPods Max: Full-Size Wireless Headphones User Guide</a></p> <p>Comprehensive guide to Apple AirPods Max wireless headphones, covering specifications, compatibility, setup, audio controls, call management, and charging. Learn how to use Active Noise Cancellation and Transparency modes.</p>
	<p><a href="#">Apple AirPods 4 User Manual: Pairing, Controls, and Safety</a></p> <p>Detailed guide for Apple AirPods 4, covering setup, operation of controls and gestures, and crucial safety and handling guidelines for optimal and safe use.</p>
	<p><a href="#">AirPods Pro (2nd generation) Safety and Handling Guide</a></p> <p>Comprehensive safety and handling information for Apple AirPods Pro (2nd generation), covering charging, heat exposure, hearing protection, driving safety, and medical device interference.</p>
	<p><a href="#">Apple AirPods User Manual: Features, Setup, and Controls</a></p> <p>Comprehensive guide to Apple AirPods, covering setup, charging, features like Spatial Audio and Noise Control, and how to find your device. Information sourced from Apple's official documentation.</p>
	<p><a href="#">Apple Watch User Guide: Master Your Smartwatch with watchOS 10.4</a></p> <p>The official Apple Watch User Guide for watchOS 10.4. Learn setup, features, health tracking, connectivity, apps, safety, and more for all Apple Watch models. Your essential companion for maximizing your smartwatch experience.</p>



### [Apple AirPods 2019 User Manual and Specifications](#)

Comprehensive user guide for Apple AirPods 2019, detailing features, setup, usage, Siri integration, and charging. Includes system requirements and connectivity options.