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› YCC365 Plus Camera User Manual

YCC365 Plus Camera

YCC365 Plus Camera User Manual

Model: Plus Camera

INTRODUCTION

This user manual provides comprehensive instructions for the setup, operation, and maintenance of your YCC365 Plus Camera. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.

For your safety, always follow the instructions and warnings provided. Keep this manual for future reference.

PACKAGE CONTENTS

Before proceeding with the setup, please verify that all items listed below are included in your package:

- YCC365 Plus Camera
- Power Adapter (DC 5V/1A)
- USB Power Cable
- Mounting Bracket
- Screws and Wall Plugs
- User Manual (this document)

Figure 1: Contents of the YCC365 Plus Camera retail package. Ensure all listed items are present before beginning installation.

SETUP GUIDE

1. Powering On the Camera

1. Connect the USB power cable to the camera's power port.
2. Plug the power adapter into a standard electrical outlet.
3. The camera will power on, and the indicator light will begin to flash, indicating it is ready for setup.

Figure 2: Proper connection of the power cable and adapter to the YCC365 Plus Camera. Ensure a stable power source is used.

2. App Installation and Account Creation

The YCC365 Plus Camera requires the YCC365 Plus app for operation. Download the app from your device's app store.

- Search for "YCC365 Plus" in the Apple App Store (iOS) or Google Play Store (Android).
- Install the app on your smartphone or tablet.
- Open the app and register for a new account if you don't have one, or log in with your existing credentials.



Figure 3: Locating and installing the YCC365 Plus application from a mobile app store. Ensure you download the correct application.

3. Adding the Camera to the App

Follow these steps to connect your camera to the YCC365 Plus app:

1. Open the YCC365 Plus app and tap the "+" icon to add a new device.
2. Select "Intelligent Camera" or "Add Device by Scanning QR Code".
3. If prompted, allow the app to access your location and camera.
4. Scan the QR code located on the bottom of your YCC365 Plus Camera.
5. Follow the on-screen instructions to connect the camera to your Wi-Fi network. Ensure your Wi-Fi is 2.4GHz.
6. Once connected, the camera will emit a "Connected" voice prompt, and the indicator light will turn solid blue.



Figure 4: Location of the QR code on the base of the YCC365 Plus Camera, essential for initial device pairing.

Your browser does not support the video tag.

Video 1: A step-by-step guide demonstrating the initial setup process for the YCC365 Plus Camera, including power connection and app pairing. This video provides a visual walkthrough of the instructions above.

OPERATING INSTRUCTIONS

Live View and Playback

- **Live View:** Open the YCC365 Plus app and tap on the camera name to access the live video feed.
- **Pan/Tilt Control:** On the live view screen, swipe your finger across the video to remotely control the camera's pan (horizontal) and tilt (vertical) movements.
- **Two-Way Audio:** Tap the microphone icon to speak through the camera, and the speaker icon to listen to audio from the camera's location.
- **Recording Playback:** Tap the "Playback" or "History" icon to view recorded footage. You can filter by date and time.



Figure 5: The live view interface within the YCC365 Plus app, demonstrating the available controls for real-time monitoring and interaction.

Motion Detection and Alerts

Configure motion detection settings to receive alerts when activity is detected.

1. From the live view, tap the "Settings" icon (gear icon).
2. Navigate to "Alarm Settings" or "Motion Detection".

- 3. Enable motion detection and adjust sensitivity levels as needed.
- 4. Set up notification preferences (e.g., push notifications to your phone).

Your browser does not support the video tag.

Video 2: A demonstration of how to configure motion detection and alert settings within the YCC365 Plus application, including sensitivity adjustments.

MAINTENANCE

Cleaning the Camera

- Ensure the camera is powered off and unplugged before cleaning.
- Use a soft, dry cloth to wipe the exterior of the camera.
- For the lens, use a lens cleaning cloth or a microfiber cloth specifically designed for optics. Do not use abrasive cleaners or solvents.

Firmware Updates

Periodically check for firmware updates through the YCC365 Plus app to ensure optimal performance and security.

- In the app, go to "Settings" for your camera.
- Look for "Firmware Update" or "Device Version".
- If an update is available, follow the on-screen prompts. Do not power off the camera during an update.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera not powering on.	Loose power connection; faulty adapter/cable.	Check power cable and adapter connections. Try a different outlet or power adapter.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password; 5GHz Wi-Fi network; camera too far from router.	Ensure correct 2.4GHz Wi-Fi password. Move camera closer to router. Reset camera and try again.
No live view or offline status.	Internet connection issue; camera disconnected.	Check your home internet connection. Restart the camera and router. Re-add the camera if necessary.
Motion detection not working.	Motion detection disabled; sensitivity too low.	Enable motion detection in app settings. Increase sensitivity. Check notification settings.

If the problem persists after trying these solutions, please contact customer support.

SPECIFICATIONS

Feature	Detail
Model	YCC365 Plus Camera
Resolution	1080p Full HD
Field of View	110° (Diagonal)

Feature	Detail
Pan/Tilt Range	Horizontal: 355°, Vertical: 90°
Night Vision	Infrared LEDs, up to 10m
Audio	Two-way audio (built-in microphone and speaker)
Storage	MicroSD card (up to 128GB, not included), Cloud Storage (subscription required)
Wi-Fi Connectivity	2.4GHz Wi-Fi (IEEE 802.11b/g/n)
Power Input	DC 5V/1A
Operating Temperature	-10°C to 50°C (14°F to 122°F)

WARRANTY INFORMATION

The YCC365 Plus Camera comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or natural disasters.

To claim warranty service, please retain your proof of purchase and contact our customer support team.

CUSTOMER SUPPORT

For technical assistance, troubleshooting, or warranty inquiries, please contact our dedicated support team:

- **Email:** support@ycc365plus.com
- **Website:** www.ycc365plus.com/support
- **Phone:** 1-800-XXX-XXXX (Available Monday-Friday, 9 AM - 5 PM EST)

Please have your product model and purchase date ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question