

Homey HOMEY-PRO-US-03

Homey Pro Smart Home Hub User Manual

Model: HOMEY-PRO-US-03

1. INTRODUCTION

The Homey Pro is an advanced smart home hub designed to unify and automate your smart devices. It supports a wide array of wireless protocols, allowing seamless integration of over 50,000 devices from more than 1,000 brands. With local processing capabilities, Homey Pro ensures privacy and reliable performance, even without an internet connection.



Figure 1.1: The Homey Pro Smart Home Hub.

This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Homey Pro device, ensuring you can maximize its potential for a truly smart home experience.

Homey Pro

The ultimate smart home hub



**Compatible with
50,000+ devices.**



**7 built-in wireless
protocols.**



**Local processing,
Privacy-first.**



**No subscriptions
required.**

Figure 1.2: Key features of the Homey Pro Smart Home Hub.

2. SETUP

2.1 Unboxing and Placement

Carefully remove the Homey Pro device and its accessories from the packaging. Place the Homey Pro on a flat, stable surface, ideally in a central location within your home to ensure optimal signal coverage for all your smart devices. Avoid placing it near large metal objects or other electronic devices that may cause interference.

2.2 Power Connection

1. Connect the provided power adapter to the Homey Pro's power port.
2. Plug the power adapter into a standard electrical outlet.
3. The LED ring on the Homey Pro will illuminate, indicating that the device is powering on.

2.3 App Installation and Initial Pairing

1. Download the Homey app from your smartphone's app store (available for iOS and Android).
2. Open the Homey app and follow the on-screen instructions to create a new account or log in to an

existing one.

3. The app will guide you through the process of connecting to your Homey Pro device via Wi-Fi. Ensure your smartphone is connected to the same Wi-Fi network you intend to use for Homey Pro.
4. Once connected, the app will prompt you to update the Homey Pro's firmware if a newer version is available. It is recommended to perform this update to ensure optimal performance and access to the latest features.

An easy to use interface to control your devices.



Control your smart home from desktop, tablet and mobile.

Figure 2.1: The Homey app interface for controlling devices and creating automations.

3. OPERATING INSTRUCTIONS

3.1 Connecting Devices

Homey Pro supports a wide range of communication protocols, including Wi-Fi, Zigbee, Z-Wave Plus, Infrared, BLE (Bluetooth Low Energy), Matter, and Thread. To add a new device:

1. Open the Homey app and navigate to the 'Devices' section.
2. Tap the '+' icon to add a new device.
3. Select the brand or type of device you wish to add and follow the specific pairing instructions provided by the app.
4. Ensure the device is in pairing mode as per its manufacturer's instructions.

Homey Pro has all smart home protocols built in



Wi-Fi



Bluetooth



Zigbee



Z-Wave



Infrared



Matter



Thread

Figure 3.1: Homey Pro's built-in smart home protocols.

3.2 Using Homey Flow for Automation

Homey Flow allows you to create powerful automations that make your devices work together seamlessly. Flows are built using 'When', 'And', and 'Then' conditions.

1. In the Homey app, navigate to the 'Flows' section.
2. Tap the '+' icon to create a new Flow.
3. Define the 'When' condition (e.g., 'When doorbell rings').
4. Add 'And' conditions if needed (e.g., 'And it's after sunset').
5. Specify the 'Then' actions (e.g., 'Then play doorbell sound on Sonos', 'Then blink Hue lights').
6. Save your Flow. You can create and manage Flows directly from your phone or use the Advanced Flows in the Homey Web App for more complex scenarios.

Automate your smart home with Flow.

When...



Doorbell — Front Door
The doorbell rings

Then...



Sonos — Living Room
Play doorbell sound



Hue light — Home Office
Blink the lights



Automate your home using **Flows on your mobile or **Advanced Flow** on desktop.**

Figure 3.2: Creating automations with Homey Flow.

3.3 Voice Assistant Integration

Homey Pro is compatible with popular voice assistants such as Siri, Alexa, and Google Home, allowing you to control your smart home with voice commands.


1. Ensure your Homey Pro is connected to your home network.
2. Follow the instructions within the Homey app to link your Homey account with your preferred voice assistant service (e.g., Amazon Alexa app, Google Home app).
3. Once linked, you can use voice commands to control devices, activate Flows, and check the status of your smart home.

Compatible with your favourite **voice assistant**.



 Hey Alexa, start movietime!



 Hey Google, close the curtains.



**Supercharge your voice assistant by
connecting it to Homey Pro.**

Figure 3.3: Voice assistant compatibility with Homey Pro.

3.4 Energy Monitoring

Homey Pro allows you to monitor real-time and historical energy usage of compatible devices. This feature helps in identifying energy consumption patterns and optimizing usage to save on energy bills.

- Access energy insights through the Homey app's dedicated section.
- Create Flows to automate energy-saving actions, such as turning off lights when not in use or scheduling device operation during off-peak hours.

4. MAINTENANCE

4.1 Firmware Updates

Homey Pro regularly receives firmware updates to introduce new features, improve performance, and enhance security. The Homey app will notify you when an update is available. It is recommended to install updates promptly to ensure your device operates with the latest capabilities.

4.2 Cleaning the Device

To clean your Homey Pro, gently wipe the exterior with a soft, dry, lint-free cloth. Do not use liquid cleaners, aerosols, or abrasive materials, as these can damage the device.

4.3 Data Backup and Restore

Homey Pro stores your data locally. For information on backing up your Homey Pro configuration and data, please refer to the official Homey support documentation available on their website. This ensures your settings and automations can be restored in case of an issue or device replacement.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Homey Pro.

5.1 Connectivity Issues

- **No Power/LED Off:** Ensure the power adapter is securely connected to both the Homey Pro and a working electrical outlet. Try a different outlet.
- **Wi-Fi Disconnection:** Check your home Wi-Fi network. Restart your router and modem. Ensure Homey Pro is within range of your Wi-Fi signal. If issues persist, consider using an Ethernet adapter for a wired connection (sold separately).
- **Device Pairing Failure:** Ensure the device you are trying to pair is in pairing mode. Check if the device is compatible with Homey Pro and its supported protocols. Try moving the device closer to Homey Pro during pairing.

5.2 Automation (Flow) Not Working

- **Review Flow Logic:** Carefully check the 'When', 'And', and 'Then' conditions of your Flow in the Homey app. A common issue is an 'And' condition that is not met.
- **Check Device Status:** Ensure all devices involved in the Flow are online and functioning correctly.
- **Flow Notifications:** Homey can send notifications if a Flow fails. Enable these notifications in the app to pinpoint where the automation failed.

5.3 Reset Procedures

If you encounter persistent issues, a soft or hard reset may be necessary. Refer to the official Homey support documentation for detailed instructions on performing a reset, as this may erase your configuration and paired devices.

6. SPECIFICATIONS

Feature	Detail
Model Number	HOMEY-PRO-US-03
Product Dimensions	5 x 5 x 1.57 inches
Item Weight	1.43 pounds
Supported Protocols	Wi-Fi, Zigbee, Z-Wave Plus, Infrared, BLE, Matter, Thread
Max Number of Supported Devices	50,000+
Compatible Devices	Air Conditioner, Smart home devices, Smartphone, Television, Thermostat, and many more.
Color	Black/Grey

ATHOM LAUNCHES HOMEY KICKSTARTER CAMPAIGN WITH VOICE-CONTROLLED HOME.

ATHOM, a leading provider of smart home solutions, has announced the launch of its innovative voice-controlled home automation system, Homey, via a Kickstarter campaign. The campaign, which is currently in its early stages, aims to raise funds for the development and production of the system. Homey is designed to be a central hub for controlling various smart home devices, including lights, thermostats, and security systems, all through voice commands. The system is compatible with popular voice assistants like Amazon Alexa and Google Assistant, making it easy for users to integrate into their existing smart home setups. Athom's CEO, [Name], stated, "Homey represents a significant step forward in making smart home automation more accessible and user-friendly. We're excited to see the response from our Kickstarter backers and to bring this innovative technology to market."


ATHOM LAUNCHES HOMEY KICKSTARTER CAMPAIGN WITH VOICE-CONTROLLED HOME.

ATHOM, a leading provider of smart home solutions, has announced the launch of its innovative voice-controlled home automation system, Homey, via a Kickstarter campaign. The campaign, which is currently in its early stages, aims to raise funds for the development and production of the system. Homey is designed to be a central hub for controlling various smart home devices, including lights, thermostats, and security systems, all through voice commands. The system is compatible with popular voice assistants like Amazon Alexa and Google Assistant, making it easy for users to integrate into their existing smart home setups. Athom's CEO, [Name], stated, "Homey represents a significant step forward in making smart home automation more accessible and user-friendly. We're excited to see the response from our Kickstarter backers and to bring this innovative technology to market."

Athom Launches Homey Kickstarter Campaign for Voice-Controlled Home Automation

Discover Homey, Athom's innovative voice-controlled home automation system launched via Kickstarter. Integrates entertainment, multimedia, and online services for a smarter home.

Documents - Homey – HOMEY-PRO-US-03



Homey Pro (Early 2023) Smart Home Hub, Black HOMEY-PRO-US-03

Model: HOMEY-PRO-US-03
SKU: 202301010001

Dimensions: 100mm x 100mm x 100mm
Weight: 100g

Product Name: Homey Pro (Early 2023) Smart Home Hub, Black HOMEY-PRO-US-03

Specifications			
Model	HOMEY-PRO-US-03	SKU	202301010001
Dimensions	100mm x 100mm x 100mm	Weight	100g
Material	ABS Plastic	Color	Black
Connectivity	Wi-Fi, Bluetooth, Zigbee	Power Source	AC Adapter
Compatibility	Amazon Alexa, Google Assistant, Apple HomeKit	Operating System	Android, iOS
Features	Voice Control, Remote Control, App Control	Warranty	1 Year
Package Contents	Homey Pro (Early 2023) Smart Home Hub, Black HOMEY-PRO-US-03, AC Adapter, User Manual		

[Homey Pro \(Early 2023\) Smart Home Hub: Specifications and Features](#)

Comprehensive specifications for the Homey Pro (Early 2023) Smart Home Hub, including dimensions, connectivity, vendor details, and compatibility with smart assistants like Amazon Alexa and Google Assistant.

lang:en score:40 filesize: 1.44 M page_count: 1 document date: 0000-00-00