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› AGM M8 Rugged Flip Phone User Manual

AGM AGM M8 FLIP

AGM M8 Rugged Flip Phone User Manual

Model: AGM M8 FLIP | Brand: AGM

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your AGM M8 Rugged Flip Phone. Designed for durability and ease of use, the AGM M8 is a reliable communication device. Please read this manual thoroughly to ensure proper usage and to maximize your phone's features.



Image: The AGM M8 Rugged Flip Phone, shown both closed and open, alongside its charging dock.

PRODUCT OVERVIEW

The AGM M8 is a robust flip phone engineered for resilience and user-friendliness. Key features include:

- **Rugged Design:** IP68/IP69K rated for water and dust resistance, and MIL-STD-810G certified for shock resistance.
- **SOS Side Key:** A dedicated button for quick access to emergency services or pre-set contacts.
- **Speed Dial:** Three programmable keys (M1, M2, M3) for one-click calling to frequently contacted numbers.
- **Loud Speaker:** A 104dB speaker ensures calls and notifications are heard clearly, even in noisy environments.
- **Hearing Aid Compatible:** Designed to work seamlessly with hearing aids (T3/M3 compatibility).
- **Large Display & Keypad:** Features a 2.8-inch screen with large fonts and an easy-to-use keypad.
- **Dual SIM Support:** Allows the use of two SIM cards simultaneously.

- **Long-lasting Battery:** Equipped with a 1500mAh removable battery.

Your browser does not support the video tag.

Video: An overview of the AGM M8 Rugged Flip Phone, highlighting its features and durability. This video is provided by AGM Official.

SETUP GUIDE

1. SIM Card and Battery Installation

The AGM M8 supports dual SIM cards and a removable battery. Follow these steps for proper installation:

1. **Prepare SIM Card:** If you are using a new SIM card, ensure it is activated in another phone before inserting it into the AGM M8. This is crucial to prevent the M8 from being unable to read your SIM card.
2. **Open Back Cover:** Gently remove the back cover of the phone.
3. **Insert SIM Card(s):** Carefully open the SIM card slot cover and place the SIM card(s) inside. Be cautious not to apply excessive force to avoid damaging the slot. The phone supports two SIM cards.
4. **Insert Battery:** Place the 1500mAh Lithium Ion battery into its compartment, ensuring the contacts align correctly.
5. **Close Back Cover:** Replace the back cover securely.



Image: The internal view of the AGM M8, illustrating the dual SIM card slots and the battery compartment.

2. Initial Charging

Before first use, fully charge your AGM M8 phone.

- Connect the provided USB cable to the phone and the power adapter.
- Plug the power adapter into a wall outlet.
- The phone's LED notification light will indicate charging status.

THE HIGHEST STANDARD.

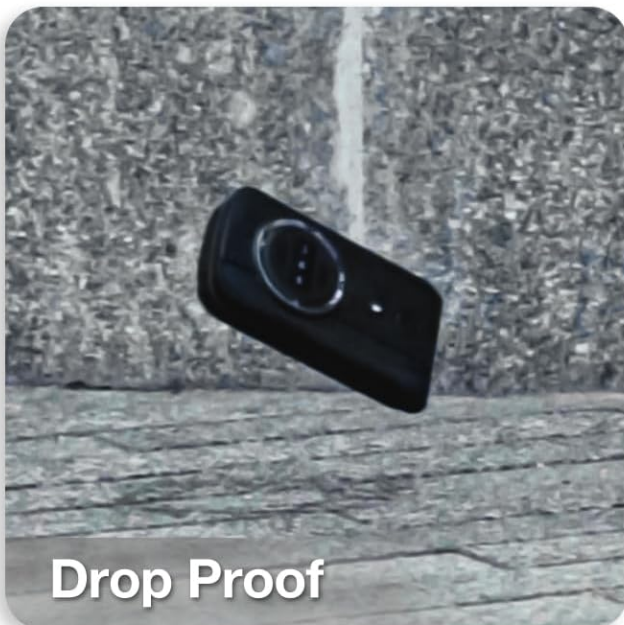
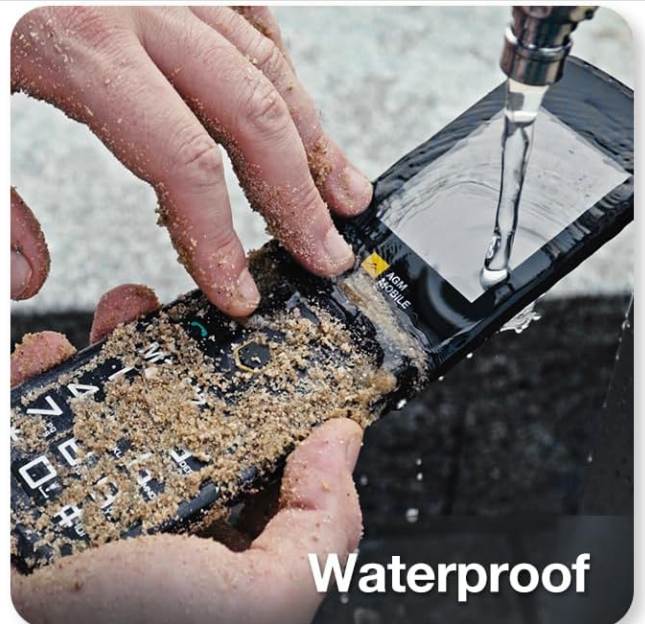


Image: The AGM M8 Flip Phone placed in its dedicated charging dock.

OPERATING INSTRUCTIONS

Making Calls

- **Dialing a Number:** Use the large keypad to enter the desired phone number. Press the green call button to initiate the call.
- **Speed Dial (M1, M2, M3):** Press and hold one of the M1, M2, or M3 keys to quickly call a pre-saved number. These keys can be programmed in the phone settings.
- **SOS Side Key:** In emergencies, press and hold the yellow SOS side key to automatically dial a pre-programmed emergency contact. Ensure this feature is set up in the phone's settings.

Long lasting & Removable battery 

ALWAYS READY TO PERFORM

1500mAh



7 Hours

Phone call



2 Weeks

Standby time

Image: A hand holding the AGM M8 Flip Phone, highlighting the M1, M2, and M3 speed dial keys for quick access to contacts.



Image: A hand pressing the dedicated yellow SOS side key on the AGM M8 Flip Phone, designed for emergency calls.

Sending Text Messages

The large keypad and clear display make texting simple:

- Navigate to the "Messages" menu.
- Select "New Message" and use the keypad to type your message.
- Enter the recipient's number or select from your contacts.
- Press the send option.

Audio and Display Features

- **104dB Speaker:** The powerful speaker ensures you hear ringtones and conversations clearly. Adjust volume using the side buttons.
- **Hearing Aid Compatibility:** The phone is designed to minimize interference with hearing aids, providing clear sound for users with hearing impairments.
- **Large Screen and Fonts:** The 2.8-inch display and large font option enhance readability for all users.

MORE TO EXPLORE
THERE IS MORE



Image: A detailed view of the AGM M8's rear speaker, emphasizing its 104dB loudness and compatibility with hearing aids.



For Senior Citizen



For Kids



Use as office backup



Simple & Safety phone

Image: The AGM M8 Flip Phone displayed open, showcasing its spacious 2.8-inch screen and user-friendly large keypad.

MAINTENANCE

The AGM M8 is built to be rugged, but proper care will extend its lifespan.

- **Cleaning:** Use a soft, damp cloth to clean the phone's exterior. Avoid harsh chemicals.
- **Water and Dust Resistance:** While the phone is IP68/IP69K rated, ensure all ports and covers are securely closed before exposing it to water or dust.
- **Temperature:** Avoid exposing the phone to extreme temperatures (very hot or very cold) for prolonged periods.
- **Battery Care:** Use only the original or certified compatible chargers. Avoid overcharging or completely draining the battery frequently.

Ultimate function

SOS SIDE KEY



Image: The AGM M8 Flip Phone being rinsed under a tap, illustrating its waterproof design.



Image: The AGM M8 Flip Phone in mid-air, about to impact a hard surface, demonstrating its drop-proof construction.



Powerful
104dB
Speaker

x

Compatible
Hearing Aid
T3 / M3

Image: A person handling the AGM M8 Flip Phone with sandy hands, highlighting its dustproof capabilities.

TRUBLESHOOTING

Issue 1: My M8 FLIP phone won't charge.

Solution:

1. **Check the Charger:** Use the original charger and charging cable that came with the M8 FLIP packaging to ensure compatibility.
2. **Perform a Factory Reset:**
 - Reset the M8 FLIP to factory settings.
 - The default password for resetting is **1234**.
 - After the reset is complete, restart the phone.



Image: The AGM M8 Flip Phone, illustrating troubleshooting steps for charging issues.

Issue 2: Accidental activation of the SOS side key.

Solution:

1. After accidentally pressing the SOS side key, stop the alarm by pressing the red hang-up button.
2. Press the 'Main' button, then select 'Settings'. Scroll down to find 'SOS settings', tap on 'SOS Status', and select 'Off'.
3. Return to the previous screen, tap on 'Emergency alert', and select 'Off'.

This will prevent the alarm from sounding if the SOS side key is accidentally pressed again.



Image: The AGM M8 Flip Phone, demonstrating how to troubleshoot accidental SOS key activations.

Issue 3: Don't like the sound when pressing the phone buttons?

Solution:

1. **Select a Profile Mode:** Press the 'Main' button, select 'Profiles', and choose 'Silent' from the options. This will stop the button sounds.
2. **Customize Your Profile:** In the 'Profiles' menu, press 'Options' to further customize a profile according to your preferences.



Image: A person using the AGM M8 Flip Phone, illustrating how to adjust button sounds.

Issue 4: Can't read your SIM Card?

Solution:

1. **Activate the SIM Card:** Ensure that your SIM card is activated by testing it in another phone first.
2. **Insert the SIM Card Correctly:** When inserting the SIM card into the M8 FLIP, carefully open the SIM card slot and gently place the SIM card inside. Be cautious not to apply excessive force to avoid damaging the slot, which may prevent the SIM card from being read.
3. **Check Compatibility:** The AGM M8 is compatible exclusively with GSM T-Mobile carriers in the US. Please reach out to us to verify whether your SIM card's carrier is compatible with the M8 FLIP.



Image: The AGM M8 Flip Phone, showing troubleshooting steps for SIM card recognition issues.

SPECIFICATIONS

Feature	Detail
Product Dimensions	4.54 x 2.45 x 0.9 inches
Item Weight	10.6 ounces

Feature	Detail
Item Model Number	AGM M8 FLIP
Batteries	1 Lithium Ion batteries required (included)
Operating System	Mocor(RTOS)
RAM	128 MB
Wireless Communication Technologies	Cellular
Connectivity Technologies	Bluetooth, USB
Special Features	Basic Phone, Dual SIM, Expandable Memory, Rugged Body, Water Resistant
Human Interface Input	Keyboard, Keypad
Scanner Resolution	240 x 320 pixels
Audio Jack	3.5 mm
Form Factor	Flip
Color	Black
Battery Power Rating	1500 Milliamp Hours
Phone Talk Time	7 Hours
Phone Standby Time (with data)	2 weeks
What's in the box	Power Adapter, USB Cable
Manufacturer	AGM
Date First Available	May 18, 2023
Memory Storage Capacity	0.12 GB
Standing Screen Display Size	2.8 Inches
RAM Memory Installed Size	48 MB
Battery Capacity	1500 Milliamp Hours
Weight	300 Grams
Wireless Carrier	Unlocked for All Carriers (Note: Compatible exclusively with GSM T-Mobile carriers in US)
Cellular Technology	4G

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official AGM website or contact AGM customer service directly. Details regarding protection plans may also be available through your point of purchase.

Manufacturer: AGM

Seller: AGM Official

For further assistance, visit the [AGM Store on Amazon](#).

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I empty the message bank on my AGM M8 FLIP phone when it says it is full?

To empty your message bank (text message storage) on the AGM M8 FLIP, follow these steps: Press the Main button to open the menu. Navigate to the Messages menu. Open your Inbox, Sent, or Drafts folder. To delete...

[Read full answer](#)

My cell is an AGM M8 I have had for a year and a bit. The cell sounded an Alberta emergency alert and the alert sound keeps cycling every 5 minutes or so. This is very annoying. How can I stop this from happening???? Please help.

To stop the emergency alert sound from repeating on your AGM M8 Flip, you need to disable the alert settings within the phone's menu. Follow these steps: Press the Main button to open the menu. Navigate...

[Read full answer](#)