BWE BWEP09-Black

BWE Shower Panel Tower System Matte Black

Instruction Manual for Model BWEP09-Black

Introduction | Safety Information | Package Contents | Specifications | Setup & Installation | Operation | Maintenance | Troubleshooting | Warranty & Support

1. Introduction

This manual provides essential information for the safe and efficient installation, operation, and maintenance of your BWE Shower Panel Tower System, Model BWEP09-Black. Please read all instructions carefully before installation and use to ensure proper function and longevity of the product. Keep this manual for future reference.



Figure 1.1: BWE Shower Panel Tower System in Matte Black.

2. Safety Information

Always follow basic safety precautions when installing or using this product to reduce the risk of injury or property damage.

- **Professional Installation Recommended:** For optimal safety and performance, professional plumbing installation is highly recommended.
- **Water Pressure:** Ensure your home's water pressure is within the recommended range for shower panels to prevent damage and ensure proper function.
- **Temperature Control:** Always test water temperature before stepping into the shower to avoid scalding, especially for children and the elderly.
- **Electrical Safety:** The LED temperature display requires batteries (not included). Ensure batteries are installed correctly and replaced as needed. Do not expose electrical components to excessive moisture beyond normal shower operation.

- **Secure Mounting:** The shower panel must be securely mounted to a structurally sound wall to prevent it from falling.
- **Leak Checks:** After installation, thoroughly check all connections for leaks.

3. Package Contents

Verify that all components are present and undamaged before beginning installation. If any parts are missing or damaged, contact customer support.



Figure 3.1: Included components of the BWE Shower Panel Tower System.

1. Shower Panel Body
2. LED Overhead Rainfall Showerhead
3. Handheld Shower Wand
4. Shower Hose
5. Mounting Hardware (screws, anchors, brackets)

6. Brass Mixing Valve
7. Shower Diverter Valve
8. User Manual

4. Specifications

Feature	Detail
Brand	BWE
Model Number	BWEP09-Black
Colour	Matte Black
Material	304 Stainless Steel (Panel), Metal (Handle)
Finish Type	Black
Number of Handles	3
Mounting Type	Wall Mount
Item Weight	7.71 kg
Head Size	Large (Rainfall/Waterfall)
Included Components	Mounting hardware, Shower Tower
UPC	810148591090

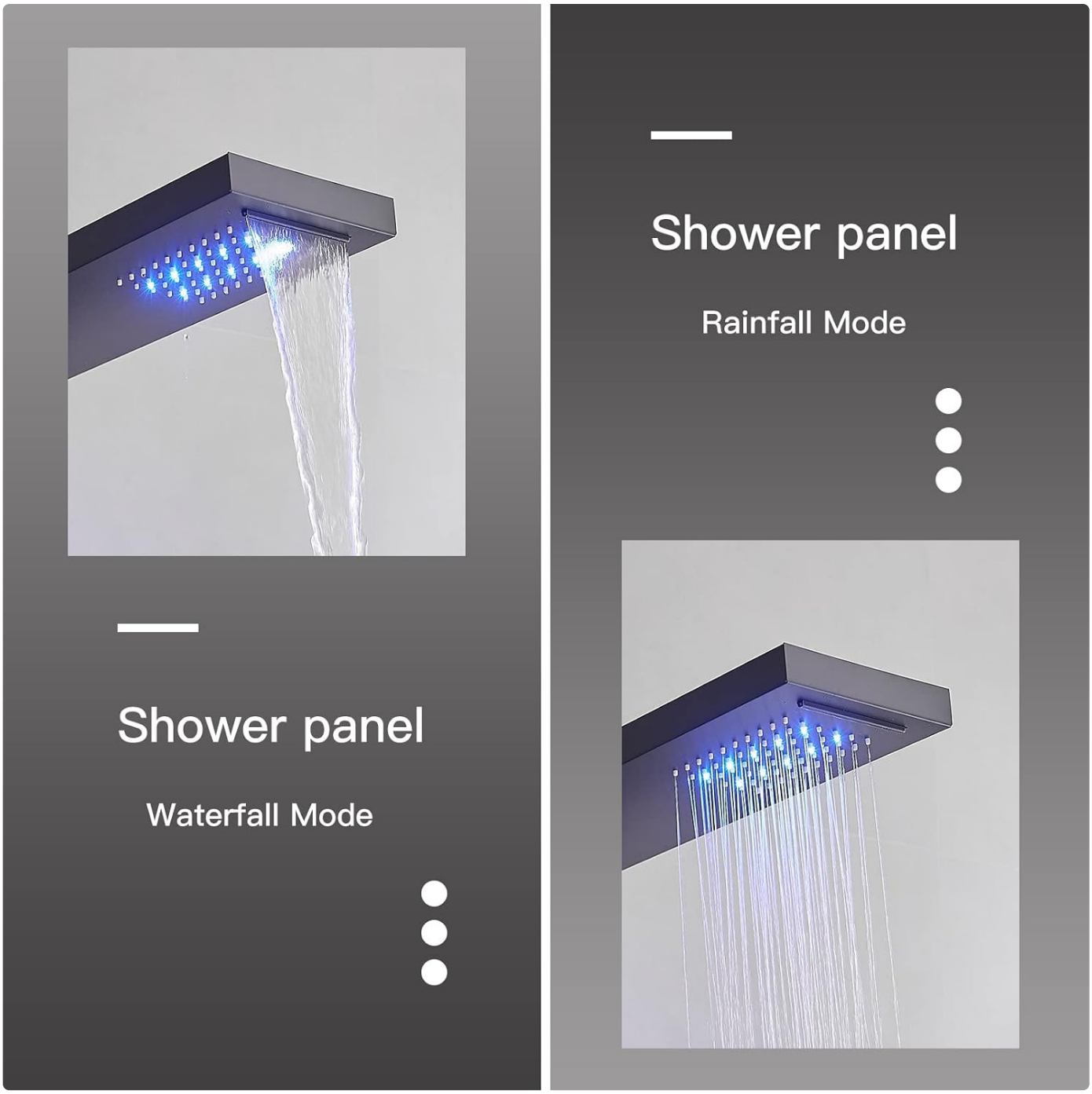


Figure 4.1: Product Dimensions.

5. Setup & Installation

Before installation, ensure you have all necessary tools and that your plumbing is ready for a wall-mounted shower panel. It is recommended to consult a professional plumber for installation.

5.1 Pre-Installation Steps

1. **Turn Off Water Supply:** Locate your main water shut-off valve and turn off the water supply to your bathroom.
2. **Remove Old Fixtures:** Carefully remove any existing shower fixtures.
3. **Prepare Wall:** Ensure the wall surface is clean, dry, and structurally sound to support the shower panel's weight.
4. **Check Connections:** Verify that your hot and cold water supply lines are accessible and correctly positioned for connection to the shower panel.
5. **Install Batteries:** The LED temperature display requires batteries (not included). Open the battery compartment, typically located on the side or back of the panel, and insert the required batteries.

5.2 Mounting the Shower Panel

6. **Mark Mounting Points:** Hold the shower panel against the wall at the desired height. Use a pencil to mark the locations for the mounting brackets. Refer to the dimension diagram (Figure 4.1) for precise measurements.
7. **Drill Holes:** Using an appropriate drill bit for your wall type, drill holes at the marked locations. Insert wall anchors if necessary.
8. **Attach Brackets:** Securely fasten the mounting brackets to the wall using the provided screws.
9. **Connect Water Lines:** Connect the hot and cold water supply lines to the corresponding inlets on the back of the shower panel. Use plumber's tape on all threaded connections to ensure a watertight seal.
10. **Mount Panel:** Carefully hang the shower panel onto the installed mounting brackets. Ensure it is level and securely seated.
11. **Connect Handheld Shower:** Attach the handheld shower hose to its designated outlet on the panel and secure the handheld shower wand in its holder.

5.3 Post-Installation

12. **Restore Water Supply:** Slowly turn on the main water supply.
13. **Check for Leaks:** Inspect all connections for any signs of leaks. Tighten connections as needed.
14. **Test Functions:** Test each shower function (rainfall, waterfall, body jets, tub spout, handheld) to ensure proper operation and water flow.

6. Operation

Your BWE Shower Panel Tower System offers multiple functions for a customized showering experience.

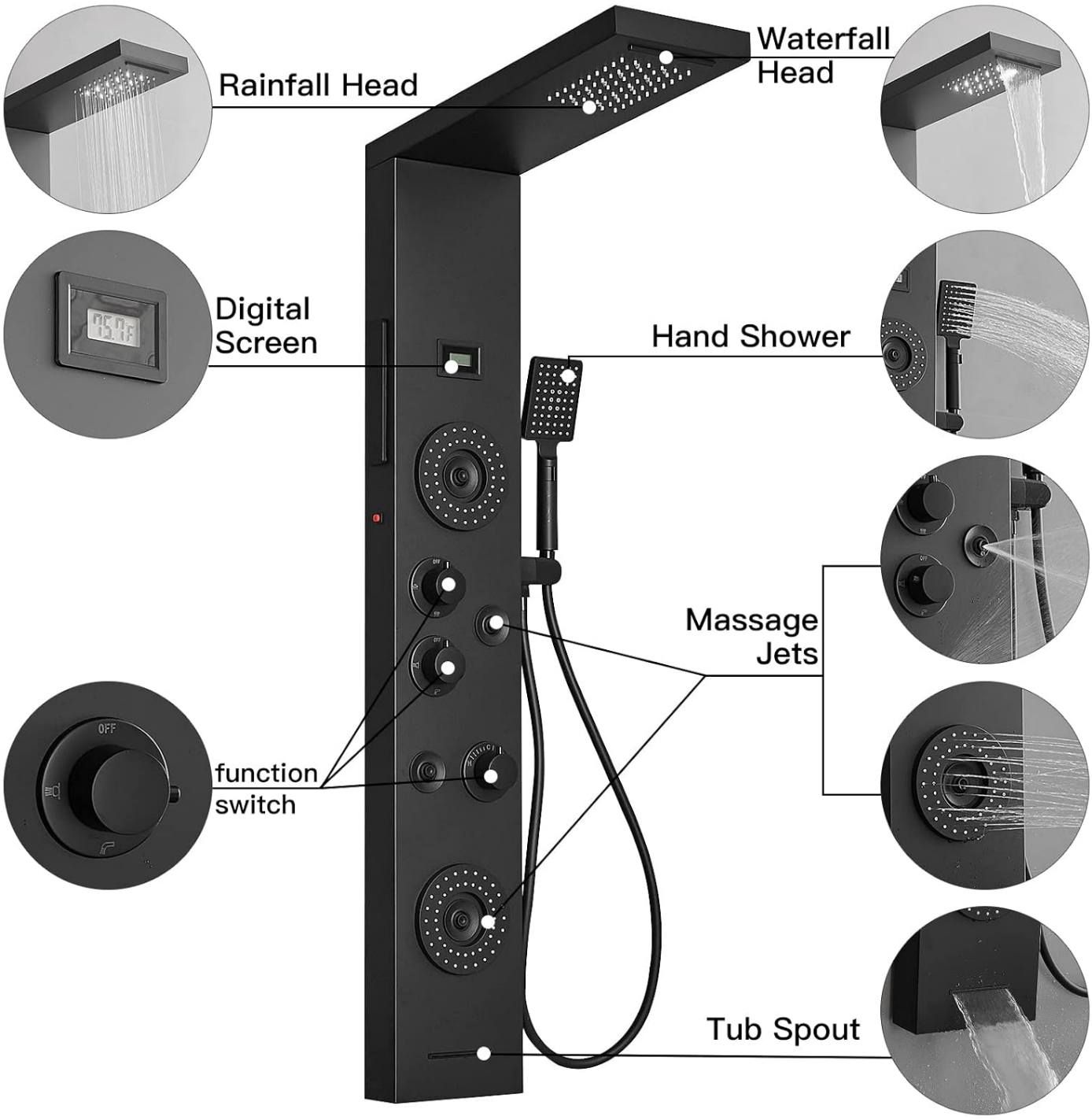


Figure 6.1: Key components and controls.

6.1 Water Flow and Temperature Control

- **Main Handle:** The bottom-most handle controls the water flow (on/off) and temperature (hot/cold mix). Rotate to adjust temperature.
- **Digital Temperature Display:** The built-in LED screen displays the current water temperature, allowing for precise adjustment and reducing scalding risk. (Requires batteries, not included).

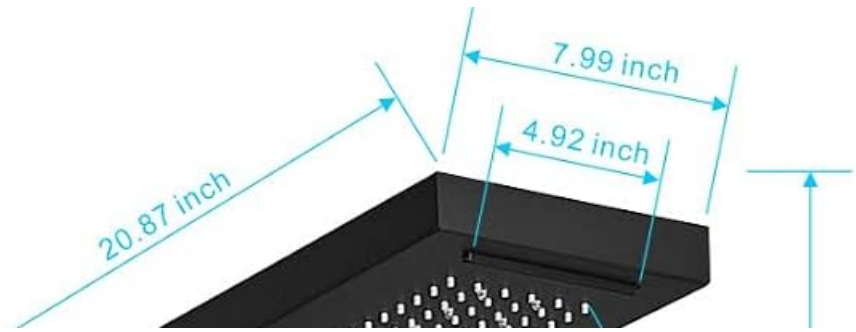


Figure 6.2: Digital Temperature Display.

6.2 Function Selection

The multi-outlet switches (diverter knobs) allow you to select between different water effects.

- **Rainfall Shower Head:** Provides a wide, drenching, rain-like experience from the overhead shower.
- **Waterfall Shower Head:** Creates a soft, broad sheet of water flow from the overhead shower, mimicking a natural waterfall.



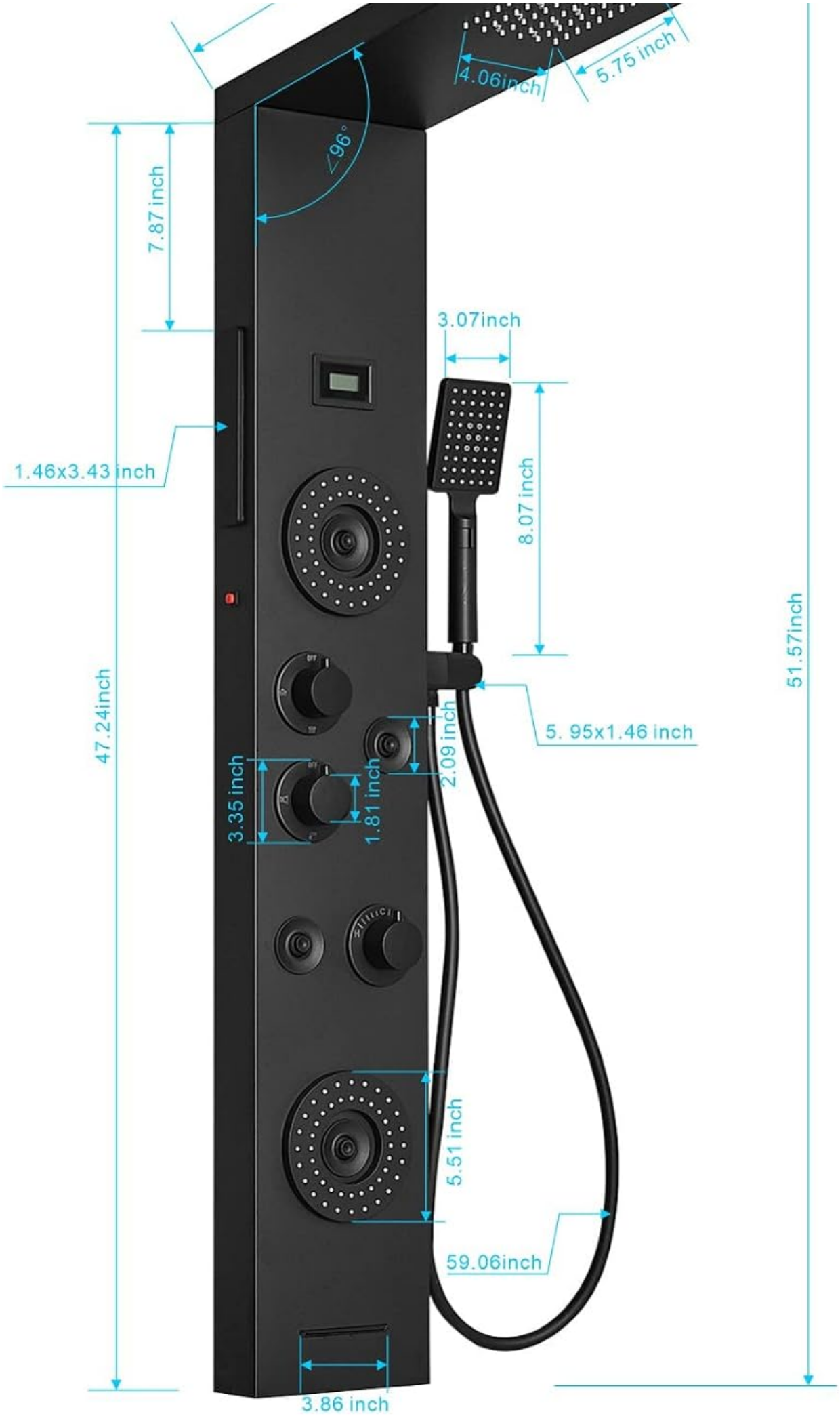

4.06inch
5.75 inch
∠96°
7.87 inch
3.07inch
1.46x3.43 inch
8.07 inch
47.24inch
51.57inch
5. 95x1.46 inch
2.09 inch
3.35 inch
1.81 inch
5.51 inch
59.06inch
3.86 inch

Figure 6.3: Rainfall and Waterfall Modes.

- **Body Massage Jets:** Four adjustable high-powered mist jets provide a targeted massage experience.
- **Handheld Shower Wand:** A multi-function handheld shower with three spray settings, useful for rinsing specific areas or cleaning the shower. The handheld shower can rotate for convenience.

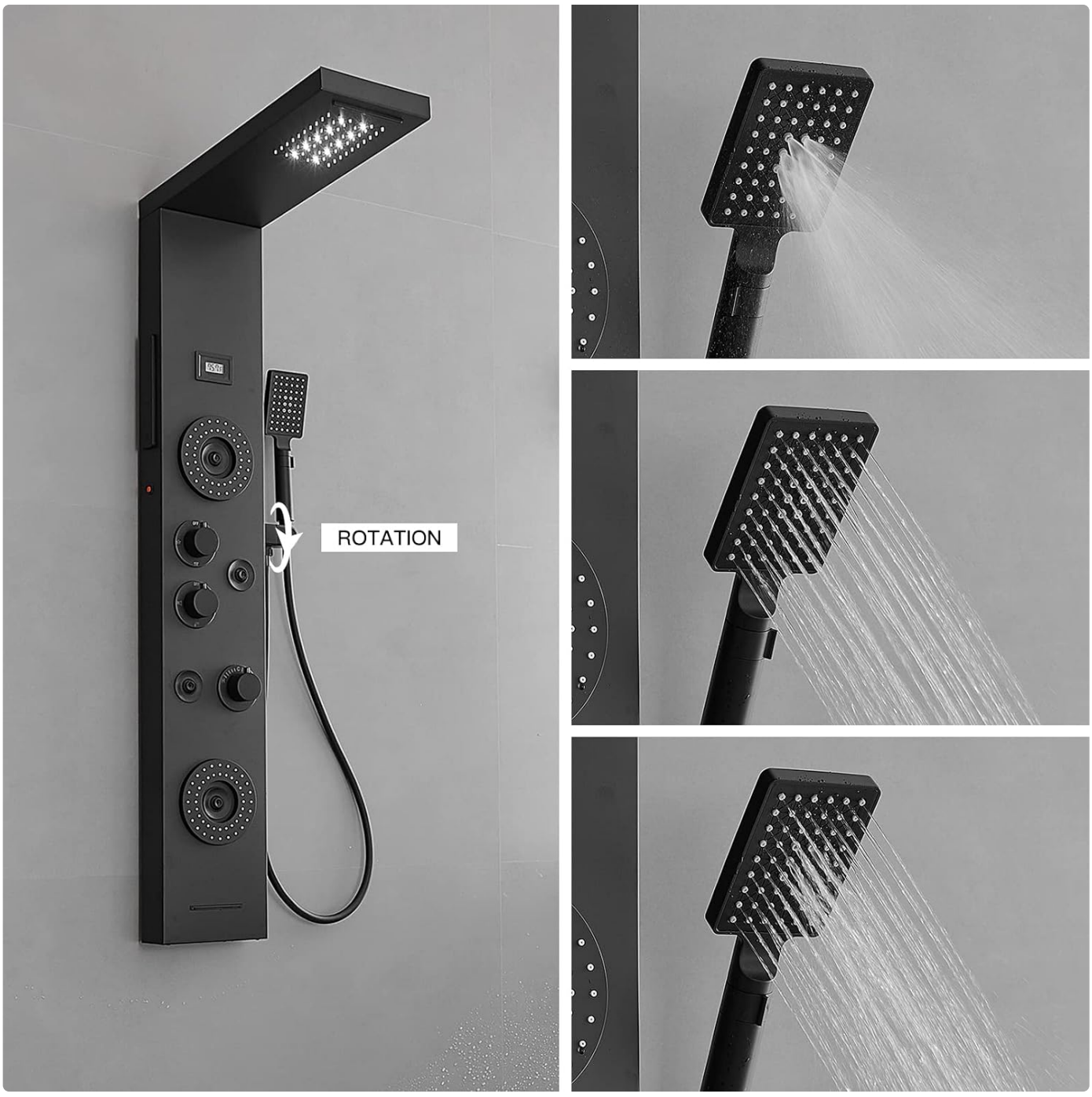


Figure 6.4: Handheld Shower Wand with multiple spray patterns.

- **Waterfall Tub Spout:** Located at the bottom of the panel, this spout provides a strong waterfall flow, ideal for filling a bathtub or buckets.



Figure 6.5: Waterfall Tub Spout.

7. Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your shower panel.

- **Cleaning the Surface:** Clean the stainless steel surface regularly with a soft cloth and mild soap or a non-abrasive cleaner specifically designed for stainless steel. Avoid harsh chemicals, abrasive pads, or acidic cleaners, as these can damage the finish.
- **Nozzle Cleaning:** The silicone nozzles on the shower heads and body jets are designed for easy cleaning. Periodically rub the nozzles with your finger to dislodge any mineral buildup. For stubborn buildup, a solution of white vinegar and water can be used.
- **Check for Leaks:** Periodically inspect all connections for any signs of leaks and tighten if necessary.
- **Battery Replacement:** Replace the batteries for the LED temperature display when the screen becomes dim or stops functioning.

8. Troubleshooting

This section addresses common issues you might encounter with your shower panel. For problems not listed here, please contact customer support.

Problem	Possible Cause	Solution
No water flow or low pressure from a specific function.	Diverter valve not fully engaged; mineral buildup in nozzles; clogged filter.	Ensure the diverter knob is fully turned to the desired function. Clean nozzles by rubbing them. Check and clean any inline filters if accessible.
Water leaks from connections.	Loose connections; worn seals/washers.	Tighten all connections. If leaks persist, turn off water supply and replace washers or seals. Reapply plumber's tape if necessary.
LED temperature display not working or dim.	Dead or incorrectly installed batteries.	Replace batteries with new ones, ensuring correct polarity.
Inconsistent water temperature.	Issues with home water heater; mixing valve malfunction.	Check your home's water heater settings. If the problem persists, a professional plumber may need to inspect the mixing valve.
Scratches on black knobs.	Improper handling during installation or cleaning.	Handle the unit carefully during installation. Use soft cloths for cleaning.

9. Warranty & Support

BWE products are manufactured to high-quality standards. For specific warranty details, please refer to the warranty card included with your purchase or contact BWE customer service directly.

9.1 Customer Support

If you have any questions, require technical assistance, or need to report a missing/damaged part, please contact BWE customer support. Have your model number (BWEP09-Black) and purchase information ready when contacting support.

- **Manufacturer:** BWE
- **Model:** BWEP09-Black
- **Contact Information:** Refer to your product packaging or the official BWE website for the most current customer service contact details.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question