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HOCO S19 Metal Grey

Hoco S19 Small Heartful ENC Noise Reduction Wireless Headphones

User Manual

INTRODUCTION

Thank you for choosing the Hoco S19 Small Heartful ENC Noise Reduction Wireless Headphones. This manual provides detailed instructions on how to set up, operate, and maintain your new wireless headphones. Please read this manual carefully before use to ensure optimal performance and longevity of your device.

SAFETY INFORMATION

- Do not expose the device to extreme temperatures, humidity, or corrosive substances.
- Keep the device away from water and liquids. It is not water resistant.
- Do not attempt to disassemble or modify the device. This will void the warranty.
- Use only the provided or certified charging cables.
- Avoid listening at high volume levels for extended periods to prevent hearing damage.

PACKAGE CONTENTS

Please check the package for the following items:

- Hoco S19 Wireless Headphone
- Ear Cushions
- Charging Cable (USB)
- User Manual



Image: Front view of the Hoco S19 retail packaging, showing the headphone and key features.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Hoco S19 headphone.



Image: Right side view of the Hoco S19 wireless headphone, highlighting the ear hook design and control buttons.



Image: Left side view of the Hoco S19 wireless headphone, showing the ergonomic ear hook and main body.



Image: Back view of the Hoco S19 wireless headphone, displaying the charging port, model number (S19), input voltage, and various certification marks.

Key Components:

- **Ear Hook:** Designed for secure and comfortable fit.
- **Main Body:** Houses the battery, chip, and controls.
- **Multi-function Button:** For power, pairing, call management, and music control.
- **Volume Buttons:** For adjusting audio volume.
- **Microphone:** Dual microphones for ENC noise reduction.
- **Charging Port:** For connecting the charging cable.
- **LED Indicator:** Shows power, pairing, and charging status.



Image: Inside of the Hoco S19 packaging, illustrating the location of the main and auxiliary microphones for enhanced call clarity.

SETUP

1. Charging the Headphone

Before first use, fully charge the headphone. The battery capacity is 90mAh.

- Connect the charging cable to the headphone's charging port and the other end to a USB power source (e.g., computer, wall adapter).
- The LED indicator will show charging status (e.g., red light).
- Charging takes approximately 1 hour. The LED indicator will change or turn off once fully charged.

2. Pairing with a Device (Bluetooth)

The Hoco S19 uses Bluetooth 5.0 for stable connectivity.

1. **Power On:** Press and hold the Multi-function Button until the LED indicator flashes blue and red alternately, indicating pairing mode.
2. **Activate Bluetooth:** On your smartphone, tablet, or other Bluetooth-enabled device, go to the Bluetooth settings

and turn on Bluetooth.

3. **Search for Devices:** Your device will automatically search for nearby Bluetooth devices.
4. **Select "Hoco S19":** From the list of available devices, select "Hoco S19".
5. **Confirm Pairing:** Once connected, the LED indicator on the headphone will flash blue slowly or turn off, and you will hear a voice prompt confirming the connection.

If pairing fails, turn off the headphone and your device's Bluetooth, then repeat the steps.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Press and hold the Multi-function Button for approximately 3 seconds until the LED indicator flashes blue and you hear a voice prompt.
- **Power Off:** Press and hold the Multi-function Button for approximately 5 seconds until the LED indicator turns red and you hear a voice prompt.

Call Functions

- **Answer/End Call:** Press the Multi-function Button once during an incoming call to answer. Press it again during a call to end.
- **Reject Call:** Press and hold the Multi-function Button for approximately 2 seconds during an incoming call to reject.
- **Redial Last Number:** Double-press the Multi-function Button when not on a call.

Music Playback

- **Play/Pause:** Press the Multi-function Button once during music playback.
- **Next Track:** Press and hold the Volume Up button.
- **Previous Track:** Press and hold the Volume Down button.

Volume Control

- **Volume Up:** Short press the Volume Up button.
- **Volume Down:** Short press the Volume Down button.

ENC Noise Reduction

The Hoco S19 features double-mark ENC (Environmental Noise Cancellation) for clearer calls. This feature is active during calls to reduce background noise.

Language Prompts

The headphone supports Chinese and English voice prompts. To switch languages, triple-click the Multi-function Button when the headphone is not connected to any device.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headphone. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the headphone in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the headphone regularly, even if not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Headphone does not power on.	Low battery.	Charge the headphone for at least 1 hour.
Cannot pair with device.	Bluetooth not enabled on device; headphone not in pairing mode; too far from device.	Ensure Bluetooth is on. Put headphone in pairing mode (flashing blue/red). Keep devices within 10 meters.
No sound or poor sound quality.	Volume too low; headphone not connected; interference.	Increase volume. Reconnect headphone. Move away from sources of interference.
Call quality is poor.	Environmental noise; microphone obstructed.	Ensure microphone is clear. ENC noise reduction should help in noisy environments.

SPECIFICATIONS

Feature	Detail
Model Name	S19
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.0 (Chip: Realtek RTL8763BMF)
Battery Capacity	90mAh
Charging Time	Approximately 1 hour
Talk/Music Time	Up to 9 hours
Standby Time	Up to 200 hours
Noise Reduction	Double-mark ENC (Environmental Noise Cancellation)
Supported Prompts	Chinese and English
Material	Acrylonitrile Butadiene Styrene (ABS)
Item Weight	12 Grams
Color	Metal Grey
Water Resistance Level	Not Water Resistant

WARRANTY AND SUPPORT

HOCO products are designed and manufactured to the highest quality standards. For information regarding warranty coverage, please refer to the warranty card included with your purchase or visit the official HOCO website.

For technical support, troubleshooting assistance, or service inquiries, please contact your local HOCO distributor or the customer service department through the contact information provided on the HOCO official website or your purchase

receipt.

Online Resources: For additional information, FAQs, and product updates, please visit the official HOCO website.

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Model: S19 Metal Grey