SanDisk SDSSDE30-2T00-G26

SanDisk 2TB Portable SSD (SDSSDE30-2T00-G26) Instruction Manual

INTRODUCTION

The SanDisk 2TB Portable SSD (model SDSSDE30-2T00-G26) provides fast, reliable, and portable storage for your digital content. Designed for durability and convenience, this external solid-state drive offers high-speed data transfer and robust protection for your important files. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

WHAT'S IN THE BOX

- SanDisk 2TB Portable SSD (SDSSDE30-2T00-G26)
- USB Type-C to USB-A cable
- Safety & Warranty Guide

SETUP

1. **Connect the SSD:** Use the included USB Type-C to USB-A cable to connect the portable SSD to an available USB port on your computer. If your computer only has USB-C ports, you may need a USB-A to USB-C adapter (not included).

Includes USB-C to USB-A cable for PC and Mac computers

Image: The SanDisk Portable SSD connected to a laptop using the provided USB-C to USB-A cable.

2. **Plug-and-Play:** The SanDisk Portable SSD is designed for plug-and-play functionality. Your computer should automatically detect the drive.

3. **Initial Formatting (if needed):** For optimal performance and compatibility, especially with macOS, you may need to format the drive. Refer to your operating system's documentation for instructions on how to format an external drive. For Windows, you can use Disk Management; for macOS, use Disk Utility.

OPERATING INSTRUCTIONS

1. **Transferring Files:** Once connected and recognized by your computer, the SSD will appear as an external drive. You can drag and drop files directly to and from the drive, or use your operating system's copy/paste functions.

2. **High-Speed Performance:** Experience solid-state performance with read speeds of up to 800MB/s. Actual performance may vary depending on your host device, interface, usage conditions, and other factors.

Solid state performance with up to 800MB/s¹ read speeds in a portable drive

¹Based on internal testing; performance may be lower depending on host device, interface, usage conditions and other factors. 1MB=1,000,000 bytes.

Image: A person transferring data from a laptop to the SanDisk Portable SSD, highlighting its speed.

3. **Secure Your Drive:** The SanDisk Portable SSD may include optional security software. Refer to the included Safety & Warranty Guide or the SanDisk website for details on setting up password protection and encryption for your data.

MAINTENANCE

- **Durability:** The drive features up to two-meter drop protection, providing enhanced durability for on-the-go use. Its solid-state design means there are no moving parts, making it more resistant to physical shock compared to traditional hard drives.

Image: The SanDisk Portable SSD in mid-air, demonstrating its two-meter drop protection.

- **Portability:** Utilize the tough rubber hook to secure the drive to a belt loop or backpack, ensuring it stays with you and is less likely to be misplaced.

From SanDisk, a brand trusted by professional photographers

Image: The SanDisk Portable SSD with its red rubber hook attached to a backpack, emphasizing portability.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Avoid using harsh chemicals or abrasive materials.

- **Safe Ejection:** Always safely eject the drive from your computer before disconnecting it to prevent data corruption.

TROUBLESHOOTING

- **Drive Not Detected:**

  - Ensure the USB cable is securely connected to both the SSD and your computer.
  - Try connecting to a different USB port on your computer.
  - Test the drive with a different computer or cable if possible.
  - Check your computer's Disk Management (Windows) or Disk Utility (macOS) to see if the drive is recognized but unformatted.

- **Slow Transfer Speeds:**

  - Ensure you are using a USB 3.0 or higher port on your computer for optimal speeds. Older USB 2.0 ports will result in slower transfers.
  - Verify that the cable used is the original SanDisk cable or a high-quality USB 3.2 Gen 2 compatible

cable.

- Close any unnecessary applications running in the background that might be consuming system resources.

- **Data Recovery:** In the event of data loss, SanDisk may offer data recovery software or services. Refer to the SanDisk website for available options.

SPECIFICATIONS

Model Number	SDSSDE30-2T00-G26
Capacity	2 TB
Interface	USB 3.2 Gen 2 (USB-C)
Read Speed	Up to 800MB/s
Dimensions (LxWxH)	3.81 x 1.85 x 0.39 inches
Weight	1.44 ounces
Color	Black
Drop Protection	Up to 2 meters
Compatible Devices	Laptop, PC, Mac, Android devices

Image: Detailed dimensions of the SanDisk Portable SSD.

1.95 inches

3.79 inches

Depth: 0.35 inches

reddot winner 2021
Product Design Award

WARRANTY AND SUPPORT

The SanDisk 2TB Portable SSD comes with a limited warranty. For detailed warranty information, technical support, and safety guidelines, please refer to the included Safety & Warranty Guide. You can also visit the official SanDisk support website for further assistance and resources: www.sandisk.com/support