

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Super General](#) /
- › [Super General KSGR257 Double Door Refrigerator User Manual](#)

## Super General KSGR257

# Super General KSGR257 Double Door Refrigerator User Manual

Model: KSGR257

[Safety Information](#)

[Product Overview](#)

[Setup](#)

[Operating Instructions](#)  
[Warranty & Support](#)

[Maintenance](#)

[Troubleshooting](#)

[Specifications](#)

## 1. SAFETY INFORMATION

Please read this manual carefully before operating your new Super General refrigerator. Keep it for future reference. This manual contains important information regarding the installation, operation, and maintenance of the appliance.

### General Safety Precautions

- Ensure the appliance is unplugged before cleaning or performing any maintenance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

### Electrical Safety

- The appliance must be connected to a properly grounded electrical outlet.
- Do not use extension cords or ungrounded adapters.
- Ensure the voltage indicated on the rating plate matches your household's power supply.
- Do not pull the power cord to disconnect the appliance. Always grasp the plug firmly and pull straight out from the outlet.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

## 2. PRODUCT OVERVIEW

---

The Super General KSGR257 is a 205-liter double-door refrigerator with a top-mount freezer, designed for efficient food preservation. It features Defrost technology to minimize frost buildup and maintain optimal freshness.

### Key Features:

- **Defrost Technology:** Reduces mildew and odor, prevents excessive frost formation through optimized air circulation.
- **Compact Design:** Space-saving with removable shelves and boxes for flexible storage organization.
- **LED Lighting:** Provides clear visibility inside the refrigerator compartment.
- **Adjustable Shelves:** Allows for customization of storage space to accommodate various item sizes.
- **Temperature Control:** Manual adjustment for optimal food preservation.
- **Capacity:** 168 liters for the refrigerator compartment and 37 liters for the top-mount freezer.

### Component Identification:





**Figure 2.1:** Front view of the Super General KSGR257 double door refrigerator. This image shows the exterior of the refrigerator with its two doors, the upper for the freezer and the lower for the fresh food compartment.



**Figure 2.2:** Interior view of the Super General KSGR257 refrigerator. This image displays the internal layout, including adjustable glass shelves, door compartments, and the crisper drawer in the fresh food section, along with the freezer

compartment above.



**Figure 2.3:** Close-up of the crisper drawer humidity control. This image highlights the slider mechanism for adjusting humidity levels within the crisper drawer, labeled for "Fruits" and "Vegetables" to optimize freshness.



**Figure 2.4:** Back view of the Super General KSGR257 refrigerator. This image shows the rear of the appliance, including the compressor unit, power cord, and the general construction of the back panel.

## 3. SETUP

---

### 3.1 Unpacking

- Remove all packaging materials, including foam and adhesive tape.
- Inspect the refrigerator for any shipping damage. Report any damage to your retailer immediately.
- Keep packaging materials out of reach of children.

### 3.2 Placement

- Place the refrigerator on a firm, level surface that can support its weight when fully loaded.
- Ensure adequate ventilation around the appliance. Allow at least 10 cm (4 inches) of space at the back and sides, and 30 cm (12 inches) at the top for proper air circulation.
- Avoid placing the refrigerator in direct sunlight or near heat sources such as stoves, heaters, or radiators.
- Do not install the appliance in areas where the temperature is likely to fall below 10°C (50°F) or rise above 38°C (100°F).

### 3.3 Leveling

- The refrigerator must be level for proper operation and door alignment.
- Adjust the leveling feet located at the front bottom of the appliance by turning them clockwise to raise or counter-clockwise to lower.
- Use a spirit level to ensure the appliance is perfectly level.

### 3.4 Power Connection

- Before plugging in, allow the refrigerator to stand upright for at least 2-4 hours. This allows the refrigerant to settle.
- Plug the appliance into a dedicated, grounded 240V AC electrical outlet.
- Do not connect to an outlet controlled by a wall switch or pull cord.

### 3.5 Initial Operation

- After plugging in, set the temperature control to the recommended setting (usually medium).
- Allow the refrigerator to cool for at least 4-6 hours before placing food inside. This ensures the interior reaches the optimal temperature.

## 4. OPERATING INSTRUCTIONS

---

### 4.1 Temperature Control

- The temperature control dial is typically located inside the refrigerator compartment.
- Turn the dial to adjust the cooling intensity. Higher numbers usually indicate colder temperatures.
- Start with a medium setting and adjust as needed based on ambient temperature and food load.

- Avoid setting the temperature too low unnecessarily, as this consumes more energy.

## 4.2 Food Storage Guidelines

- **Refrigerator Compartment (168 Liters):** Ideal for fresh foods, vegetables, fruits, dairy products, and beverages.
- **Freezer Compartment (37 Liters):** Suitable for storing frozen foods, ice cubes, and items requiring long-term preservation.
- **Crisper Drawer:** Use the humidity control slider (refer to Figure 2.3) to adjust moisture levels for fruits or vegetables. Slide towards "Fruits" for lower humidity and "Vegetables" for higher humidity.
- Ensure food items are properly sealed to prevent odor transfer and maintain freshness.
- Do not place hot food directly into the refrigerator; allow it to cool down first.

## 4.3 Defrosting

This refrigerator features Defrost technology, which helps to limit frost formation. However, manual defrosting of the freezer compartment may still be required periodically if excessive ice builds up.

- When the ice layer in the freezer compartment reaches a thickness of about 5mm, it is recommended to defrost.
- Unplug the refrigerator from the power outlet.
- Remove all food items from the freezer and place them in a cooler or another cold storage area.
- Leave the freezer door open to allow the ice to melt naturally. Place towels at the bottom to absorb water.
- Do not use sharp objects or heating devices to remove ice, as this can damage the appliance.
- Once defrosted, clean and dry the interior thoroughly before plugging the refrigerator back in and returning food.

## 5. MAINTENANCE

---

### 5.1 Cleaning the Interior

- Always unplug the refrigerator before cleaning.
- Wash the interior surfaces with a solution of mild detergent and warm water.
- Wipe dry with a soft cloth.
- Removable shelves and drawers can be washed separately with mild soap and water. Ensure they are completely dry before returning them to the refrigerator.
- Do not use abrasive cleaners, scouring pads, or harsh chemicals, as they can damage surfaces.

### 5.2 Cleaning the Exterior

- Clean the exterior with a soft cloth dampened with mild detergent and water.
- For the grey finish, use a non-abrasive cleaner specifically designed for appliance exteriors if necessary.
- Wipe door gaskets regularly to ensure a tight seal.

### 5.3 Cleaning the Condenser Coils

- Periodically clean the condenser coils located at the back of the refrigerator (refer to Figure 2.4).
- Dust and debris on the coils can reduce cooling efficiency. Use a soft brush or vacuum cleaner attachment to gently remove buildup.
- Ensure the refrigerator is unplugged before cleaning the coils.

## 6. TROUBLESHOOTING

Before contacting service, please check the following common issues and solutions:

Problem	Possible Cause	Solution
Refrigerator does not operate.	No power supply. Power cord not properly plugged in. Temperature control set to "OFF" or too warm.	Check if the power plug is inserted correctly. Check the fuse or circuit breaker. Adjust the temperature control to a colder setting.
Refrigerator is not cold enough.	Door is not closed properly. Frequent door openings. Large amount of warm food recently added. Poor ventilation. Temperature control set too warm.	Ensure the door is fully closed. Minimize door openings. Allow time for the refrigerator to cool new items. Ensure adequate space around the appliance. Adjust temperature control to a colder setting.
Excessive noise.	Appliance is not level. Parts are loose. Objects touching the back of the refrigerator.	Adjust leveling feet. Check for loose parts and secure them. Move the refrigerator away from the wall or other objects.
Water on the floor.	Drain hole is blocked. Defrost water overflowing.	Clear the drain hole with a small tool. Ensure the drip tray is correctly positioned during manual defrosting.

*If the problem persists after checking these points, please contact customer support.*

## 7. SPECIFICATIONS

Feature	Detail
Brand	Super General
Model Number	KSGR257
Total Capacity	205 Liters (7.2 Cubic Feet)
Refrigerator Capacity	168 Liters
Freezer Capacity	37 Liters

Feature	Detail
Configuration	Freezer-on-Top, Double Door
Defrost System	Defrost Technology (Manual defrost for freezer may be required)
Dimensions (D x W x H)	58 x 55 x 141 cm
Item Weight	42 Kilograms
Color	Grey
Voltage	240 Volts
Installation Type	Freestanding
Special Features	Compact, LED Lighting, Adjustable Shelves

## 8. WARRANTY AND SUPPORT

### 8.1 Product Warranty

This Super General KSGR257 refrigerator comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use conditions.

The warranty does not cover:

- Damage caused by improper installation or use not in accordance with this manual.
- Damage caused by accidents, misuse, neglect, fire, flood, or acts of nature.
- Damage caused by unauthorized repairs or modifications.
- Normal wear and tear.

Please retain your purchase receipt as proof of purchase for warranty claims.

### 8.2 Customer Support

For technical assistance, service requests, or warranty claims, please contact your retailer or the Super General customer service center. Refer to your purchase documentation for specific contact details.

When contacting support, please have the following information ready:

- Model Number: **KSGR257**
- Serial Number (located on the rating plate inside the refrigerator)
- Date of Purchase
- A clear description of the issue

