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› Rellaty Stainless Steel Pet Water Fountain (Model WIN-F1) User Manual

Rellaty WIN-F1

Rellaty Stainless Steel Pet Water Fountain (Model WIN-F1) User Manual

Model: WIN-F1

1. PRODUCT OVERVIEW

The Rellaty Stainless Steel Pet Water Fountain is designed to provide a continuous supply of fresh, filtered water for your pets. Featuring a 3.2L (108oz) capacity, a transparent water level window, and a quadruple filtration system, this fountain promotes hydration and overall pet health. Its durable 304 stainless steel construction ensures hygiene and longevity.



Image: The Rellaty Stainless Steel Pet Water Fountain, showcasing its sleek design, flowing water, and visible water level indicator.

Key Features:

- **304 Stainless Steel Construction:** Corrosion-resistant and easy to clean, minimizing bacterial growth.

- **3.2L (108oz) Large Capacity:** Provides water for up to 7 days, suitable for cats and small to medium dogs.
- **Transparent Water Level Window:** Allows for easy monitoring of water levels without disassembly.
- **Dual Water Flow Design:** Encourages pets to drink more by mimicking natural flowing water.
- **Quadruple Filtration System:** Includes activated carbon filter (cotton layer, activated carbon, ion resin) and pre-filter sponge for clean, odor-free water.
- **Ultra-Quiet Pump (≤30dB):** Ensures a peaceful environment for pets and owners.

2. COMPONENTS

Familiarize yourself with the various parts of your Rellaty Pet Water Fountain for proper assembly and maintenance.



Image: Exploded view diagram showing the fountain's components, including the T-water faucet, ergonomic buckle, pump holder, water pump, water level window, activated carbon filter, and pre-filter sponge.

- **Water Tank:** The main stainless steel reservoir for water.
- **Top Cover:** Stainless steel lid with T-faucet attachment point.
- **T-Water Faucet:** Provides the dual water flow.
- **Water Pump:** Circulates water through the system.
- **Pump Holder:** Secures the pump in place.
- **Activated Carbon Filter:** Removes odors and softens water.
- **Pre-Filter Sponge:** Catches pet hair, dirt, and food particles.
- **Power Adapter:** For connecting the fountain to an electrical outlet.

3. SETUP INSTRUCTIONS

Follow these steps to assemble and prepare your Rellaty Pet Water Fountain for first use.

Initial Preparation:

1. Unpack all components and ensure all parts are present.
2. Thoroughly rinse the stainless steel tank, top cover, and T-faucet with water.
3. Soak the activated carbon filter in clean water for 5 minutes before use. This helps remove any loose carbon dust.

Assembly Steps:



Step 1: Soak the filter in clean water for 5 minutes.



Step 2: Place the pump into the pre-filter sponge and then into the pump holder.



Step 3: Insert the activated carbon filter into the filter box on the top cover and close it securely.



Step 4: Place the top cover onto the water tank, ensuring it is properly seated.



Step 5: Insert the T-faucet into the designated hole on the top cover.



Step 6: Connect the power adapter to the fountain and plug it into a wall outlet.

4. OPERATING INSTRUCTIONS

Filling the Fountain:

- Ensure the fountain is unplugged before adding water.
- Fill the stainless steel tank with clean water up to the MAX fill line, visible through the transparent window. Do not overfill.
- The transparent water level window allows you to easily monitor the water volume.
- Once filled, plug the fountain back in. The pump will start circulating water, and the T-faucet will provide a dual flow.

3.2L Large Capacity

Less time refilling and more time spent playing with your furry friend



11lbs/5kg $\approx$ 14 Days



22lbs/10kg $\approx$ 7 Days

Image: Illustration demonstrating the large 3.2L capacity, showing water levels after 1 day, 1 week, and 2 weeks, indicating extended hydration for pets.

Encouraging Pet Use:

- The dual water flow design mimics natural water sources, which can attract pets to drink more.
- The ultra-quiet pump operates at $\leq 30\text{dB}$, ensuring your pet is not startled by noise.

Different Flow Design

Attract your pet to drink more water



Image: Two cats demonstrating the different flow designs, showing how the flowing water attracts pets to drink.

Ultra Quiet Water Pump

Long operating time & low energy consumption



Running $\leq 30\text{dB}$



Lifetime $\geq 2\text{years}$



Image: A cat sleeping peacefully next to the Rellaty Pet Water Fountain, illustrating its ultra-quiet operation.

5. MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

Cleaning the Fountain:

- **Frequency:** Clean the entire fountain (tank, top cover, T-faucet) every 2-3 weeks.
- **Method:** Disassemble all parts. Wash the stainless steel components with warm soapy water and rinse thoroughly. The stainless steel can withstand high-temperature cleaning.

Filter and Sponge Replacement:

- **Frequency:** Replace the activated carbon filter and pre-filter sponge every 2-3 weeks, or more frequently if you have multiple pets or notice reduced water flow/quality.

- **Benefit:** The quadruple filtration system (cotton layer, activated carbon, ion resin, and pre-filter sponge) ensures pure and healthy water by removing odors, softening water, and capturing debris.

Whisper-Quiet

Enjoy a peaceful moment with your furry friend.

Image: Diagram illustrating the triple filtration system, showing how water passes through multiple layers to purify it.

Cleaning the Water Pump:

Regular pump cleaning is essential to prevent mineral buildup and ensure optimal performance.



Image: Step-by-step guide on how to clean the water pump, showing removal of the pump cover, impeller, and cleaning the chamber.

1. Unplug the fountain and remove the pump from the tank.
2. Remove the pump cover.
3. Carefully remove the impeller (the small rotating part).
4. Clean the pump chamber and impeller with a small brush (often included with the fountain or replacement parts) and warm water. Remove any hair or debris.
5. Reassemble the pump, ensuring the impeller is correctly seated.

Note: To prolong the life of the water pump, keep it cleaned every 1-2 weeks.

6. TROUBLESHOOTING

If you encounter any issues with your Rellaty Pet Water Fountain, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Fountain is not dispensing water.	• Low water level. • Pump is clogged with debris (hair, food particles). • Pump is not properly connected or powered.	• Add water to the tank, ensuring it is above the minimum level. • Unplug the fountain, disassemble, and clean the pump thoroughly as per maintenance instructions. • Check power connection and ensure the pump is correctly assembled and seated.
Fountain is making excessive noise.	• Low water level. • Pump is dirty or has debris in the impeller. • Pump is not properly seated.	• Add water to the tank. • Clean the pump and impeller. • Ensure the pump is securely placed in its holder and not vibrating against the tank.
Water quality appears poor (odor, cloudy).	• Filter needs replacement. • Fountain needs cleaning.	• Replace the activated carbon filter and pre-filter sponge. • Perform a full cleaning of the fountain and pump.

7. SPECIFICATIONS

Feature	Detail
Brand	Rellaty
Model Number	WIN-F1
Material	304 Stainless Steel
Capacity	3.2 Liters (108 Ounces)
Item Dimensions (LxWxH)	4.57"L x 9.13"W x 10"H
Item Weight	6.75 Pounds
Pump Noise Level	≤30dB
Target Audience	Cats, Dogs (All Life Stages)

8. WARRANTY AND CUSTOMER SUPPORT

Rellaty is committed to providing quality products and excellent customer service.

Warranty Information:

Rellaty offers an **18-month maintenance service** for this product. If the pump stops working within this period, please contact customer service for a replacement.

Customer Service:

For any questions, concerns, or assistance with your Rellaty Pet Water Fountain, please contact our**24/7 Customer Service**. You can also find replacement accessories in the Rellaty Store.

Visit the [Rellaty Store on Amazon](#) for more information and products.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question