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› EPOS Impact 1030T Single-Sided Bluetooth Office Headset Instruction Manual

EPOS IMPACT 1030T

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Instruction Manual

1. PRODUCT OVERVIEW

The EPOS Impact 1030T is a single-sided Bluetooth office headset designed for professionals requiring clear communication while maintaining situational awareness. It features advanced noise-canceling microphone technology, Super Wideband Audio, and EPOS BrainAdapt™ technology to reduce cognitive load. This headset is optimized for open office environments and certified for Microsoft Teams, Zoom, and Skype.



Figure 1: EPOS Impact 1030T Headset

The single-sided design allows one ear to remain open to the surroundings, while the other provides high-quality audio. Soft ear cushions and a padded headband ensure comfort during extended use. A 360-degree busylight indicates when you are on a call, minimizing interruptions. Triple wireless connectivity enables seamless switching between PC, laptop, smartphone, and tablet. Intuitive controls allow for call management, such as muting by raising the boom arm and automatically ending calls when the headset is removed.



Figure 2: Top view of the EPOS Impact 1030T Headset

2. WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- EPOS Impact 1030T Headset
- USB-C Cable (1.2m)
- Bluetooth USB Dongle
- Soft Carry Pouch
- Safety & Compliance Sheet



Figure 3: Package Contents

3. SETUP AND CONNECTIVITY

3.1 Charging the Headset

Before initial use, fully charge the headset using the provided USB-C cable. Connect the USB-C end to the headset and the USB-A end to a power source (e.g., computer USB port or wall adapter). The charging indicator light will show the charging status.

3.2 Wearing the Headset

Place the ear cup over one ear and adjust the headband for a comfortable and secure fit. Position the microphone boom arm close to your mouth for optimal voice pickup. The boom arm can be rotated to either side depending on your preference.

3.3 Bluetooth Pairing

The EPOS Impact 1030T supports triple wireless connectivity, allowing connection to multiple devices.

1. **To a PC/Laptop (using USB Dongle):** Insert the Bluetooth USB dongle into an available USB port on your computer. The headset and dongle are pre-paired and should connect automatically.
2. **To a Smartphone/Tablet:** Put the headset into pairing mode (refer to the headset's specific button combination, usually holding the power button). On your device, go to Bluetooth settings and select 'EPOS Impact 1030T' from the list of available devices.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

Press and hold the Power button for approximately 2 seconds to turn the headset on or off.

4.2 Call Management

- **Answer/End Call:** Press the Call button.
- **Mute Microphone:** Raise the microphone boom arm upwards. Lower it to unmute.
- **Automatic Call End:** The headset is designed to automatically end calls when removed from your head.

4.3 Volume Control

Use the volume up (+) and volume down (-) buttons located on the ear cup to adjust the listening volume.

4.4 Noise Cancellation (Adaptive ANC)

The headset features Adaptive Noise Cancellation (ANC) to reduce ambient noise. This function helps to minimize listening effort and improve concentration. The ANC can be toggled on or off using the dedicated ANC button on the ear cup.

4.5 Busylight

The integrated 360-degree busylight automatically illuminates when you are on a call, signaling to others that you are busy and should not be disturbed.

4.6 EPOS AI™ Voice Pickup

The EPOS AI™ adaptive microphones are engineered to provide industry-leading voice pickup, effectively filtering out background noise to ensure your voice is transmitted clearly during calls.



Figure 4: Key Features of the EPOS Impact 1030T



Figure 5: Optimized for Unified Communications Platforms

Your browser does not support the video tag.

Video 1: Powerful Sound and Comfort for Your Workday. This video demonstrates the EPOS Impact 1000 series headset's features, including its comfortable design, noise reduction capabilities, and clear audio for professional use.

5. MAINTENANCE

5.1 Cleaning

Regularly clean the headset with a soft, dry cloth. For ear cushions, use a slightly damp cloth with mild soap if necessary, and ensure they are completely dry before use. Do not use harsh chemicals or abrasive materials.

5.2 Storage

When not in use, store the headset in its soft carry pouch to protect it from dust and damage. Avoid storing in extreme temperatures or direct sunlight.

6. TROUBLESHOOTING

6.1 No Audio/Poor Audio Quality

- Ensure the headset is powered on and fully charged.
- Verify Bluetooth connection to your device. Re-pair if necessary.
- Check volume levels on both the headset and your connected device.
- Confirm the headset is selected as the default audio input/output device in your computer's sound settings or communication application.

6.2 Microphone Not Working

- Ensure the microphone boom arm is lowered and not muted.

- Check microphone settings in your computer or communication application to ensure the headset microphone is selected and not muted.

6.3 Connectivity Issues

- Move closer to your connected device to ensure you are within Bluetooth range.
- Restart both the headset and your connected device.
- Clear previous Bluetooth pairings on your device and re-pair the headset.

7. SPECIFICATIONS

Feature	Detail
Brand	EPOS
Model Name	IMPACT 1030T
Model Number	1001137
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	4.0
Ear Placement	On Ear
Form Factor	On Ear
Noise Control	Adaptive Noise Cancellation
Microphone	Noise-Canceling Mic with EPOS AI™ Voice Pickup
Audio Driver Type	Dynamic Driver
Frequency Range	20 Hz - 20,000 Hz
Control Type	Volume Control, Push Button
Additional Features	Adjustable Headband, Lightweight, Busylight, Wireless Charging (with compatible stand)
Compatible Devices	Laptops, Desktops, Tablets, Telephones, Smart Speakers
Material	Fabric, Leather, or Memory Foam
Color	Black

8. WARRANTY INFORMATION

The EPOS Impact 1030T headset comes with a **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official EPOS website or the warranty documentation included with your product.

9. SUPPORT

For further assistance, technical support, or to access additional resources such as FAQs and software updates, please visit the official EPOS support website. Contact information for customer service may also be found on the manufacturer's

website or in the product packaging.