

JOYACCESS JA-CB2GS

J JOYACCESS Wireless Keyboard and Mouse Combo User Manual

Model: JA-CB2GS

Brand: JOYACCESS

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your J JOYACCESS Wireless Keyboard and Mouse Combo (Model: JA-CB2GS). Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

2. SAFETY INFORMATION

- Do not expose the device to water or excessive humidity.
- Avoid dropping or subjecting the device to strong impacts.
- Keep the device away from extreme temperatures.
- Dispose of batteries according to local regulations. Do not mix old and new batteries or different types of batteries.
- Do not attempt to disassemble or repair the device yourself. Contact qualified service personnel for assistance.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x Wireless Keyboard
- 1 x Wireless Mouse
- 1 x USB Nano Receiver (stored in the mouse battery compartment)

- 1 x User Manual (this document)

4. SETUP

4.1. Installing Batteries

The keyboard requires 2 AAA batteries (not included). The mouse requires 1 AA battery (not included).

1. Open the battery compartment cover on the back of the keyboard and mouse.
2. Insert the batteries, ensuring correct polarity (+/-).
3. Close the battery compartment cover.

4.2. Connecting the USB Receiver

The USB nano receiver is stored in the battery compartment of the mouse.

1. Remove the USB nano receiver from the mouse's battery compartment.
2. Plug the USB nano receiver into an available USB port on your computer.
3. Turn on the keyboard and mouse using their respective power switches.



Image: The JOYACCESS Wireless Keyboard and Mouse Combo, showing the keyboard, mouse, and the compact USB receiver.



Image: Diagram illustrating the 'Plug and Play' connection with the USB nano receiver, indicating a stable connection range of up to 10 meters (33 feet).

The keyboard and mouse should automatically connect to your computer. No additional drivers are typically required for most operating systems.

5. OPERATING INSTRUCTIONS

5.1. Keyboard Functions

- **Standard Typing:** Use the alphanumeric keys for text input.
- **Function Keys (F1-F12):** These keys often have secondary multimedia or system functions. Press the **Fn** key simultaneously with the desired function key to activate its secondary function (e.g., volume control, media playback).
- **Numeric Keypad:** Located on the right side for efficient number entry.

5.2. Mouse Functions

- **Left Click:** Primary selection and activation.
- **Right Click:** Accesses contextual menus.
- **Scroll Wheel:** Scrolls through documents and web pages. Can also function as a middle click button.
- **DPI Adjustment Button:** Located near the scroll wheel. Press this button to cycle through different DPI (Dots Per Inch) sensitivity levels (e.g., 800, 1000, 1600, 2000, 2400 DPI). This

allows you to adjust the mouse cursor speed to your preference.



Image: Close-up of the JOYACCESS wireless mouse, highlighting its quiet click feature and the adjustable DPI levels (800-2400) for customized cursor sensitivity.

5.3. Ergonomic Design

The keyboard features a 15-degree side angle, designed to reduce strain on fingers, wrists, and arms during prolonged typing sessions.



Image: Illustration of the ergonomic design of the keyboard, showing the angled profile intended to reduce user fatigue.

5.4. Compatibility

This wireless combo is compatible with various operating systems, including Windows (W7/8/10/XP), macOS, and can be used with laptops, personal computers, smartphones, and tablets that support USB input.

Wide Compatibility

W7/8/10/xp IMAC
MAC PC LAPTOP



PC



COMPUTER



MACBOOK



DESKTOP



Image: Visual representation of the wide compatibility of the JOYACCESS wireless keyboard and mouse with various devices like PCs, computers, MacBooks, and desktops.

6. POWER MANAGEMENT

6.1. Automatic Sleep Mode

To conserve battery life, both the keyboard and mouse will automatically enter a sleep mode after 8 minutes of inactivity. To wake them up, simply press any key on the keyboard or move/click the mouse.

Auto Sleep & Energy Saving



Auto-sleep after 8-min inactivity
(Need 1 AA batteries,Not included)



Auto-sleep after 8-min inactivity
(Need 2 AA batteries,Not included)

Image: Diagram illustrating the auto-sleep and energy-saving feature of the keyboard and mouse, which activates after 8 minutes of inactivity to conserve battery power.

6.2. Battery Replacement

When the keyboard or mouse stops responding or exhibits intermittent behavior, it may be time to replace the batteries. Follow the battery installation steps in Section 4.1.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the keyboard and mouse. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters the device.
- **Storage:** When not in use for extended periods, turn off the devices and store them in a cool, dry place. Consider removing batteries if storing for several months to prevent leakage.

8. TROUBLESHOOTING

- **No Response from Keyboard/Mouse:**
 - Ensure batteries are correctly installed and not depleted. Replace if necessary.
 - Verify the power switches on both devices are in the 'ON' position.
 - Ensure the USB nano receiver is securely plugged into a working USB port on your computer. Try a different USB port.
 - Move the keyboard and mouse closer to the USB receiver to rule out range issues.

- **Lag or Intermittent Connection:**

- Interference from other 2.4GHz wireless devices can cause lag. Try to minimize other wireless devices nearby.
- Ensure there are no large metal objects between the devices and the receiver.
- Replace batteries, even if they seem to have some charge left.
- **Keyboard Reset Procedure:** If the keyboard is unresponsive, try the following: 1) Turn off the keyboard. 2) Unplug the USB dongle from your computer. 3) Turn the keyboard on and hold the **ESC + "+="** keys simultaneously until the charging LED turns on. 4) Plug the dongle back into the computer quickly.

- **Mouse Cursor Jumps or Moves Erratically:**

- Clean the optical sensor on the bottom of the mouse.
- Use the mouse on a clean, non-reflective surface.
- Adjust the DPI setting using the DPI button on the mouse.

9. SPECIFICATIONS

Product Dimensions	17 x 7 x 2.1 inches
Item Weight	1.34 pounds
Model Number	JA-CB2GS
Connectivity Technology	2.4GHz USB Wireless
Special Feature	Ergonomic Design, Quiet Click Mouse, Adjustable DPI
Compatible Devices	Laptop, Personal Computer, Smartphone, Tablet (with USB input)
Keyboard Battery	2 x AAA (not included)
Mouse Battery	1 x AA (not included)



Image: Dimensions of the ultra-slim and portable keyboard and mouse, showing measurements for both devices.

10. WARRANTY AND SUPPORT

JOYACCESS products typically come with a standard one-year warranty from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims.

For technical support, warranty inquiries, or further assistance, please contact JOYACCESS customer service through the retailer where the product was purchased or visit the official JOYACCESS brand store online.

You can find more information and support resources at the [JOYACCESS Brand Store](#).