

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [Bisofice](#) /

› [Bisofice D1002 TAM-T Cordless Phone System User Manual](#)

Bisofice D1002 TAM-T

Bisofice D1002 TAM-T Cordless Phone System User Manual

Model: D1002 TAM-T

[Setup](#)

[Operation](#)

[Maintenance](#)

[Troubleshooting](#)

[Specifications](#)

[Warranty & Support](#)

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Bisofice D1002 TAM-T Cordless Phone System. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.

PACKAGE CONTENTS

Verify that all items are present in your package:

- 3 x Cordless Handsets
- 1 x Main Base Unit with Answering Machine
- 2 x Charging Bases for additional handsets
- 3 x Power Adapters
- 6 x AAA Rechargeable Batteries
- 1 x Telephone Line Cord
- 1 x User Manual



Image: All components included in the Bisofice D1002 TAM-T Cordless Phone System package.

SETUP INSTRUCTIONS

1. Component Overview

Bisofice

D1002 TAM-D 2-Handset
Cordless Phone with
Answering Machine



Image: Labeled diagram of the handset and base unit components.

2. Battery Installation

1. Open the battery compartment cover on the back of each handset.
2. Insert the provided AAA rechargeable batteries, observing the correct polarity (+ and -).
3. Close the battery compartment cover securely.

3. Connecting the Base Unit

1. Connect one end of the telephone line cord to the LINE jack on the main base unit.
2. Connect the other end of the telephone line cord to your telephone wall jack.
3. Plug one power adapter into the DC 6V jack on the main base unit.
4. Plug the power adapter into a standard electrical outlet.
5. Place one handset on the main base unit to charge.

4. Connecting Additional Charging Bases

1. Plug the remaining power adapters into the DC 6V jacks on the additional charging bases.
2. Plug these power adapters into standard electrical outlets.
3. Place the remaining handsets on their respective charging bases to charge.

5. Initial Charge

Allow all handsets to charge for at least 12-15 hours before initial use to ensure optimal battery performance.

OPERATING INSTRUCTIONS

1. Basic Call Functions

- **Making a Call:** Enter the phone number using the number keys, then press the **Talk/Dial** button.

- **Answering a Call:** When the phone rings, press the **Talk/Dial** button.
- **Ending a Call:** Press the **End/Power** button.
- **Redial:** Press the **Redial/Pause** button to redial the last number called.
- **Pause:** Use the **Redial/Pause** button during dialing to insert a pause.
- **Mute:** Press the **Mute/OK/Menu** button during a call to mute your microphone. Press again to unmute.



Image: Handset display highlighting Caller ID, call memory, and redial/pause functionality.

2. Answering Machine (Main Base Unit)

The main base unit features an integrated answering machine with up to 240 minutes of recording capacity.

- **Playing Messages:** Press the **Play** button on the base unit.
- **Recording Announcements:** You can record two group announcements. The maximum memo recording is 120 seconds. Refer to the detailed manual section for specific steps to record your outgoing message.
- **Deleting Messages:** Press the **DEL** button on the base unit to delete recordings.

3. Phonebook

The phonebook can store up to 50 entries, each with a maximum of 12 characters for the name and 20 digits for the number.

- **Adding an Entry:** Navigate to the phonebook menu, select 'Add New', enter the name and number, then save.
- **Viewing Entries:** Press the **Phonebook/Back** button to access the phonebook. Use the navigation keys to scroll.



Image: Illustration of the phonebook capacity, storing up to 50 contacts.

4. Caller ID

The phone supports Caller ID, displaying the number of incoming calls. It stores 30 incoming numbers and 10 outgoing numbers.

- **Viewing Call Log:** Access the call log through the menu to view incoming and outgoing calls.

5. Multi-Handset Connection & Conference Calls

The system supports connecting up to 5 handsets to one base unit. Each handset can also be registered to up to 4 base units.



Image: Diagram showing how multiple handsets can connect to a single base unit.
The system also supports three-way conference calls between an external call and two handsets.



Image: Visual representation of a three-way conference call feature.

6. Language Settings

The handset interface offers 16 language options:

- Portuguese, Spanish, English, French, German, Italian, Dutch, Hungarian, Greek, Polish, Danish, Norwegian, Swedish, Turkish, Russian, and Ukrainian.

To change the language, navigate to the settings menu on the handset and select 'Language'.



Support Up to 5 Handsets Connection



Image: Handset screen showing the selection of 16 interface languages.

7. Ringtones and Flash Time

- **Ringtones:** Choose from 10 selectable ringtones. Volume is adjustable. Different melodies can be assigned for various call types.
- **Flash Time:** The flash time (100/300/600/1000 ms) can be adjusted to suit different telephone lines or automatic intermediaries.

MAINTENANCE

- **Cleaning:** Use a soft, damp cloth to clean the phone and base units. Do not use abrasive cleaners or solvents.
- **Battery Care:** Ensure batteries are fully charged regularly. If the phone will not be used for an extended period, remove the batteries.
- **Environment:** Keep the phone away from direct sunlight, heat sources, and moisture.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone	Telephone line cord not connected or faulty.	Check the telephone line cord connection to the base unit and wall jack. Test with another phone if possible.
Handset not charging	Handset not properly seated on the charging base; dirty charging contacts; faulty batteries.	Ensure the handset is correctly placed. Clean charging contacts. Replace batteries if old.
Poor call quality/static	Out of range; interference from other electronic devices.	Move closer to the base unit. Move the phone away from other electronic devices (Wi-Fi routers, microwaves).
Cannot make/receive calls	Handset not registered to the base unit; power outage.	Register the handset to the base unit (refer to the full manual for registration steps). Check power connections.
Answering machine not recording	Memory full; answering machine off.	Delete old messages. Ensure the answering machine is turned on.

SPECIFICATIONS

- Brand:** Bisofice
- Model:** D1002 TAM-T (NNM2233428381335RB)
- Product Dimensions:** 18.5 x 5 x 2.5 cm
- Item Weight:** 1.07 Kilograms
- Screen Size:** 1.6 Inches
- Display:** 3-line LCD (handset), 2-line LCD (base unit)
- Power Source:** Battery powered (AAA rechargeable batteries)
- Additional Features:** Answering machine, Cordless, Caller ID, Redial, Pause, Alarm, Auto/Manual Answer, Number Block, LCD Backlight, Key Lock, Mute
- Recording Capacity:** 240 Minutes (answering machine)
- Phonebook Capacity:** 50 entries (max 12 characters, 20 digits)
- Call Log:** 30 incoming numbers, 10 outgoing numbers
- Ringtones:** 10 selectable melodies
- Interface Languages:** 16 options (Portuguese, Spanish, English, French, German, Italian, Dutch, Hungarian, Greek, Polish, Danish, Norwegian, Swedish, Turkish, Russian, Ukrainian)
- Material:** Acrylonitrile Butadiene Styrene (ABS)
- Compatible Devices:** Telephone networks
- Multi-layer Operation:** Multi-line

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your purchase or contact Bisofice customer service. Keep your proof of purchase for warranty claims.

© 2024 Bisofice. All rights reserved.