

HP HP Stream

HP Stream 14 Laptop User Manual

Model: HP Stream 14 (B0C4P29ZXH)

1. INTRODUCTION

Welcome to the user manual for your new HP Stream 14 laptop. This document provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read these instructions carefully to ensure optimal performance and longevity of your laptop.

The HP Stream 14 is designed for everyday productivity and entertainment, featuring an Intel Celeron N4120 processor, 16GB RAM, and 64GB eMMC storage, running on Windows 11 S.

2. INITIAL SETUP

2.1. Unboxing and First Power On

- Unpack the Laptop:** Carefully remove the HP Stream 14 laptop and all accessories from its packaging. Ensure all components are present: laptop, power adapter, and any included documentation or accessories like the 32GB Hotface USB Card.
- Connect Power:** Plug the power adapter into a wall outlet and then into the laptop's AC smart pin port. The battery may have a partial charge, but it is recommended to connect the power adapter for the initial setup.
- Power On:** Open the laptop lid and press the power button, usually located on the top right of the keyboard deck. The laptop will begin its initial boot sequence.



Image: HP Stream 14 Laptop with included 32GB Hotface USB Card.

2.2. Operating System Setup (Windows 11 S)

Upon first boot, you will be guided through the Windows 11 S setup process. Follow the on-screen prompts to:

- Select your region and keyboard layout.
- Connect to a Wi-Fi network.
- Sign in with your Microsoft account or create a new one.
- Set up security features like a PIN or password.
- Review and accept privacy settings.

Windows 11 S mode is a version of Windows 11 that is streamlined for security and performance, exclusively running apps from the Microsoft Store. You can switch out of S mode if needed, but it is a one-way process.

3. OPERATING YOUR HP STREAM 14 LAPTOP

3.1. Display and Visuals

The HP Stream 14 features a 14-inch HD BrightView display with a resolution of 1366 x 768 pixels. The micro-edge

design provides an immersive viewing experience.

Equipped with 1 Year Free Microsoft 365

Powerful tools help you work



Open the Office installer or application (Word, Excel),
and then follow the on-screen prompts to activate Office.

1 year
Subscription

 Office 365

Image: Ultra-wide viewing experience on the HP Stream 14 display.

3.2. Performance and Storage

Your laptop is equipped with an Intel Celeron N4120 processor, 16GB of DDR4 RAM, and 64GB of eMMC storage. This configuration is designed for efficient multitasking and quick boot-up times for everyday computing tasks.

Thin and Light

All in a thin and lightweight design made for convenience on the go.

12.76"(w) 8.86"(D)

0.71"(H)  3.24 lbs



Image: Illustration of the Intel Celeron processor for smooth performance.

Conference Calls More Productive

The laptop's HD camera and microphone offer a superior video calling experience with crystal-clear visuals and crisp audio, ensuring that every conversation is vivid and lifelike.

720p HD camera

Dual speakers

Integrated digital mics



Image: Comparison of DDR4 and eMMC performance.

3.3. Connectivity

The HP Stream 14 offers versatile connectivity options:

- **Wireless:** Integrated Wi-Fi 5 (802.11ac) and Bluetooth for wireless communication.
- **Ports:**

- 1x USB Type-C port
- 2x USB Type-A ports
- 1x HDMI 1.4 port for external displays
- 1x RJ-45 Ethernet port
- 1x Headphone/Microphone combo jack
- 1x AC smart pin for power adapter

Stay Connected

Enjoy a stress-free session and let your ideas fly.
Lean on a stable connection, comfortable
typing and intuitive controls.



HP True Vision
720p HD camera



WiFi 5



Bluetooth

Image: Multi-port layout of the HP Stream 14 laptop.

Versatile Connectivity

1. Headphone/ Microphone combo
2. 2x USB-A
3. HDMI
4. RJ-45
5. USB-C



Wi-Fi 5 (1x1)



Bluetooth



Image: Versatile connectivity options.

3.4. Camera and Audio

The laptop includes an HP True Vision 720p HD camera, integrated digital microphones, and dual speakers, making it suitable for video calls and online interactions.

One Laptop, Endless Smiles

Whether it's their favorite cartoon or a puzzling piece of homework, share a brilliant visual journey with your children and never miss a second of their growth.



Image: Stay connected with the integrated webcam and wireless features.



Intel Celeron
Processor



Office 365



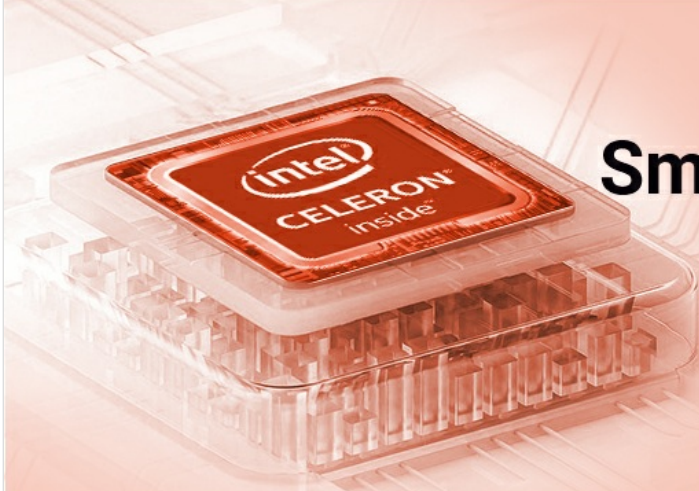
DDR4 RAM



eMMC



Anti-glare HD
Display



Smooth Performance

Immerse yourself in a world of power and efficiency, where an ultra-low-voltage platform optimizes energy usage. Experience seamless multitasking and smooth performance with the 4-core, 4-way processor.

Image: Enhance productivity with clear conference calls.

3.5. Software

The HP Stream 14 comes with Windows 11 S pre-installed. Additionally, a 1-year subscription to Microsoft 365 Office Suite is included to enhance your productivity.

Ultra-wide Viewing

The micro-edge display gives you an ultra-wide viewing experience that's ideal for seamless multi-monitor setups for the home office.

HD (1366 x 768)

Micro-edge

Bright View



Image: Laptop equipped with 1 year free Microsoft 365.

DDR4 eMMC

Reliable DDR4 significantly improve the performance of computer, faster than DDR3-equipped machines by 50%.

DDR4 2666Mhz

(Base running speed)

DDR3 1600Mhz

(Base running speed)

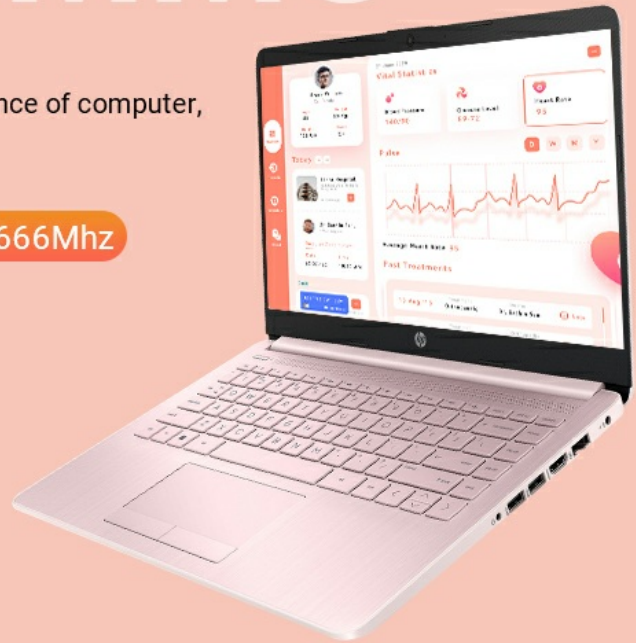


Image: 1-year subscription of Office 365.

4. MAINTENANCE AND CARE

Proper maintenance ensures the longevity and optimal performance of your HP Stream 14 laptop.

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. For stubborn smudges, dampen the cloth slightly with water or a screen-safe cleaner. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install Windows updates and driver updates to ensure system stability and security.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. If storing the laptop for an extended period, ensure the battery is charged to about 50%.
- **Ventilation:** Ensure the laptop's vents are not obstructed to prevent overheating. Use the laptop on a hard, flat surface.
- **Data Backup:** Regularly back up important data to an external drive or cloud storage to prevent data loss.

5. TROUBLESHOOTING COMMON ISSUES

This section addresses common issues you might encounter with your HP Stream 14 laptop.

Problem	Possible Cause	Solution
Laptop does not power on	No power, discharged battery, hardware issue	Ensure power adapter is securely connected and outlet is working. Allow battery to charge for at least 30 minutes before attempting to power on.
Slow performance	Too many applications open, low storage, outdated drivers	Close unnecessary applications. Check available storage and free up space. Update Windows and device drivers.

Problem	Possible Cause	Solution
Wi-Fi connection issues	Router problem, incorrect settings, driver issue	Restart your router and laptop. Check Wi-Fi settings in Windows. Ensure Wi-Fi drivers are up to date.
Camera not working	Privacy settings, disabled in Device Manager, application access	Check Windows privacy settings for camera access. Ensure camera is enabled in Device Manager. Grant camera access to specific applications.
Audio not working	Muted, incorrect output device, driver issue	Check volume levels and ensure audio is not muted. Select the correct audio output device. Update audio drivers.

6. TECHNICAL SPECIFICATIONS

Below are the detailed technical specifications for the HP Stream 14 laptop (Model B0C4P29ZXH).

Feature	Specification
Model Name	HP Stream
Screen Size	14 Inches
Screen Resolution	1366 x 768 pixels (HD BrightView)
Processor	Intel Celeron N4120 (1.1 GHz, 4 Cores)
RAM	16 GB DDR4 (2400 MHz)
Storage	64 GB eMMC
Graphics	Intel UHD Graphics 600 (Integrated)
Operating System	Windows 11 S
Wireless Connectivity	802.11a/g/n/ac (Wi-Fi 5), Bluetooth
Ports	1x USB Type-C, 2x USB Type-A, 1x HDMI 1.4, 1x RJ-45, 1x Headset, 1x AC smart pin
Webcam	720p HD Camera
Audio	HD Audio, Dual Speakers, Integrated Digital Mics
Dimensions (LxWxH)	12.76 x 8.86 x 0.71 inches
Item Weight	3.24 pounds
Color	Pink
Special Feature	HD Audio

7. WARRANTY AND SUPPORT

Your HP Stream 14 laptop comes with a 1-year manufacturer warranty on original components. For upgraded RAM/SSD components, a 1-year warranty is provided by SnowBell. Please retain your proof of purchase for warranty claims.

For technical support, driver downloads, or further assistance, please visit the official HP support website or contact their customer service. You can typically find support information by searching for 'HP Support' online or by visiting support.hp.com.