oneisall PWF002

oneisall Dog Water Fountain Instruction Manual

Model: PWF002

Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your oneisall PWF002 Dog Water Fountain. Designed for large dogs, cats, and multi-pet homes, this 7L (230oz/1.8G) stainless steel fountain features super quiet operation and triple filtration to ensure clean and fresh water for your pets.



Image: The oneisall PWF002 Dog Water Fountain, showcasing its stainless steel design and large capacity, with two dogs in Santa hats in the background, emphasizing its suitability for pets.

Product Features

- **304 Stainless Steel Construction:** Ensures durability, hygiene, and is dishwasher safe for easy cleaning.
- **7L (230oz/1.8G) Large Capacity:** Provides ample water for multiple pets, reducing refill frequency.
- **Triple Filtration System:** Keeps water clean and fresh, protecting pet kidney and overall health.
- **Red Light Reminder:** Indicates low water level, prompting timely refills and preventing dry running.
- **Ultra-Quiet Operation:** Operates at less than 25 decibels, ensuring a peaceful environment.
- **Flowing Water Faucet Design:** Encourages pets to drink more water.



Image: A diagram illustrating the two available water flow options: a bubbling shape, often preferred by dogs, and a faucet shape, which cats may find more appealing.

Setup Instructions

Follow these steps to assemble your oneisall Dog Water Fountain:

1. **Prepare the Filter:** Soak the filter in a separate bowl of clean water for 5 minutes before first use.
2. **Insert Filter Cotton:** Place the filter cotton into the designated filter box.
3. **Insert Activated Carbon Filter:** Place the activated carbon filter into the filter box with the plane face down.
4. **Close Filter Box:** Securely close the filter box.
5. **Install the Pump:** Connect the pump to the designated port inside the fountain base.
6. **Place the Cover:** Carefully place the stainless steel cover onto the fountain base, ensuring it sits properly.
7. **Install the Faucet (Optional):** Attach the faucet to the pump outlet if you prefer the flowing water design.
8. **Fill with Water:** Fill the fountain with clean water up to the maximum fill line.
9. **Connect Power:** Plug the power adapter into a wall outlet.



Image: A visual guide demonstrating the six steps for assembling the oneisall pet water fountain, from soaking the filter to installing the faucet.

Operating Instructions

Your oneisall Dog Water Fountain is designed for continuous operation to provide fresh water for your pets.

- **Continuous Mode:** The fountain operates continuously, providing a constant flow of fresh, filtered water. This encourages pets to drink more.
- **Water Level Monitoring:** The fountain is equipped with a red light reminder. When the water level reaches the minimum line, the LED light will change from white to red, indicating it's time to refill.
- **Power Outage Protection:** The top lid holds a small amount of water, ensuring your pet has access to water even during a power outage.
- **Quiet Operation:** The unique silent water pump operates at approximately 25 decibels, minimizing disturbance to your household.



Image: The oneisall pet water fountain in a living room setting, highlighting its red light warning feature that indicates when the water level is low and needs refilling.



Image: A detailed view of the oneisall pet water fountain, specifically showing the red light indicator that illuminates when the water level is critically low, signaling a need for refill.

Maintenance

Regular cleaning and filter replacement are essential for the longevity and optimal performance of your fountain, ensuring fresh water for your pets.

Cleaning the Fountain

- The stainless steel components of the fountain are **dishwasher safe** for convenient cleaning.
- Alternatively, all parts can be easily cleaned by hand with soap and warm water.
- Clean the fountain at least once a week, or more frequently depending on water quality and pet usage.



Image: A woman demonstrating the ease of cleaning the oneisall stainless steel pet water fountain by hand in a kitchen sink, with an inset showing it is also dishwasher safe.



Image: The stainless steel components of the oneisall pet water fountain placed inside a dishwasher, illustrating its dishwasher-safe feature for convenient and thorough cleaning.

Pump Cleaning

To ensure the pump runs permanently and extends its lifespan, regular cleaning is crucial:

1. **Disassemble the Pump:** Release the pump cover (A), then the impeller cover (B), and finally the impeller (C) from the side of the pump as shown in the diagram.
2. **Clean Thoroughly:** Clean the pump thoroughly using a small brush with soap under running warm water. Repeat for the pump cover, impeller cover, and impeller. Handwash the sponge filter.
3. **Wipe Dry:** Wipe the pump and its parts using a clean, dry cloth to remove any magnetic debris that may stick to the parts.
4. **Reassemble:** Put all parts back in order to reassemble the pump.



Image: A four-step visual guide detailing how to disassemble, clean, dry, and reassemble the pump of the oneisall pet water fountain to ensure its long-term operation.

Filter Replacement

- Replace the filters regularly to maintain water quality. The product comes with 3 sets of replaceable filters.
- Refer to the setup instructions for how to install new filters.



Image: A detailed diagram illustrating the 5-layer filtration system of the oneisall pet water fountain, designed to keep water clean and fresh for pets.

Troubleshooting

If you encounter issues with your oneisall Dog Water Fountain, please refer to the following common solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Fountain not dispensing water / Pump not working	◦ Low water level. ◦ Pump is dirty or clogged. ◦ Power connection issue. ◦ Pump malfunction.	◦ Refill water to the appropriate level (check for red light indicator). ◦ Disassemble and thoroughly clean the pump and all its components as per maintenance instructions. ◦ Ensure the power adapter is securely plugged into both the fountain and the wall outlet. ◦ If cleaning does not resolve the issue, the pump may need replacement. Contact customer support.
Fountain is noisy	◦ Low water level. ◦ Pump is dirty or has debris. ◦ Fountain not placed on a flat surface.	◦ Add more water to the fountain. ◦ Clean the pump and ensure no debris is obstructing the impeller. ◦ Place the fountain on a stable, level surface.
Water tastes or smells bad	◦ Filter needs replacement. ◦ Fountain needs cleaning.	◦ Replace the filter with a new one. ◦ Thoroughly clean all parts of the fountain, including the reservoir and pump.

Specifications

Feature	Detail
Model Name	PWF-002
Capacity	7 Liters (230 oz / 1.8 Gallons)
Material	304 Stainless Steel
Dimensions (L x W x H)	12.5" x 12.4" x 4.9"
Net Weight	2.54 Pounds
Noise Level	Approximately 25 dB
Power Consumption	1.5W
Care Instructions	Clean after Use, Dishwasher Safe, Hand Washable
Target Audience	Dogs, Cats, Multi-Pet Homes
Usage Environment	Indoor



Image: A graphic displaying key specifications for the oneisall PWF-002 pet water fountain, including model, net weight, packaging dimensions, charging method, and noise level.

Warranty and Support

Your oneisall Dog Water Fountain comes with a comprehensive warranty and dedicated customer support.

- **Warranty:** This product is covered by a **2-Year Warranty**. Please retain your proof of purchase for warranty claims.
- **Customer Service:** For any questions, concerns, or technical assistance, please contact oneisall customer service.

- You can visit the official oneisall store for more information and support: oneisall Official Store.

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