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› UGREEN USB C to USB A Adapter (Model 25199) Instruction Manual

UGREEN 25199

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INTRODUCTION

This manual provides essential information for the proper use and maintenance of your UGREEN USB C to USB A Adapter. Please read these instructions carefully to ensure optimal performance and longevity of the product. The UGREEN USB C to USB A Adapter allows you to connect standard USB-A devices to your USB-C enabled laptops, tablets, and smartphones, facilitating data transfer and charging.



Image: Two UGREEN USB C to USB A adapters, one with a short braided cable and one compact, both silver with black accents. These adapters convert a USB-C port into a USB-A port.

PACKAGE CONTENTS

Your UGREEN USB C to USB A Adapter package includes:

- 2 x UGREEN USB C to USB A Adapters (one compact, one with a short braided cable)

KEY FEATURES

- **High-Speed Data Transfer:** Supports up to 10Gbps data transfer rates, significantly faster than USB 2.0.
- **Fast Charging:** Provides up to 3A charging for devices via the USB-A port.
- **Durable Construction:** Made from high-quality, scratch-resistant aluminum alloy with metal plugs and a nylon braided cable (for the cable version) for enhanced wear resistance and heat dissipation. Designed for up to 10,000 plug/unplug cycles.
- **Compact and Portable:** Mini design allows for easy transport in a purse or computer bag.
- **Plug & Play:** No drivers required for operation.
- **Side-by-Side Use:** The compact design prevents blocking adjacent ports on devices like MacBooks.

Durable & Well-Built



Image: A detailed diagram illustrating the durable construction of the UGREEN USB C to USB A adapters, featuring an aluminum shell, metal plugs, and a nylon braided cable for the longer adapter.

SETUP

The UGREEN USB C to USB A Adapter is designed for simple plug-and-play functionality. No software installation or drivers are required.

1. Identify the USB-C port on your host device (e.g., laptop, tablet, smartphone).
2. Insert the USB-C male connector of the UGREEN adapter into the USB-C port of your host device.
3. Connect your USB-A peripheral (e.g., flash drive, mouse, keyboard, USB hub) into the USB-A female port of the adapter.

Your device should automatically recognize the connected peripheral.

OPERATING INSTRUCTIONS

Once connected, the adapter facilitates both data transfer and charging functions.

Data Transfer

To transfer data, connect a USB-A storage device (like a flash drive or external hard drive) to the adapter, and then connect the adapter to your USB-C host device. You can then access files on the storage device through your host device's file management system.



Image: A user transferring data directly from a flash drive to a smartphone using the UGREEN USB C to USB A adapter, demonstrating its 'USB On The Go' capability for photos, videos, and music.

Charging

The adapter supports charging for devices connected via the USB-A port, provided the host USB-C port supplies power. This is useful for charging smaller peripherals or syncing devices that draw power.



Image: A user connecting a USB-A device to a MacBook via the UGREEN adapter, illustrating simultaneous data transfer and charging capabilities.

COMPATIBILITY

The UGREEN USB C to USB A Adapter is broadly compatible with a range of USB-C and Thunderbolt 3/4 enabled devices and USB-A peripherals.

Compatible Host Devices (USB-C/Thunderbolt 3/4)

- Samsung S23 Ultra, Galaxy S22/S21/S20
- MacBook Pro/Air (2022, 2023 models, and newer)
- iPad Pro (2021/2020 models, and newer), iPad Mini
- Other Type C/Thunderbolt 3/4 laptops, tablets, and OTG phones.

Compatible USB-A Peripherals

- USB-Sticks (Flash Drives)
- External Hard Drives
- Mice
- Keyboards
- Card Readers
- USB Hubs
- Cameras
- Printers
- Network Adapters
- Headphones
- Gamepads
- Microphones

Broad Compatibility

Plug & Play

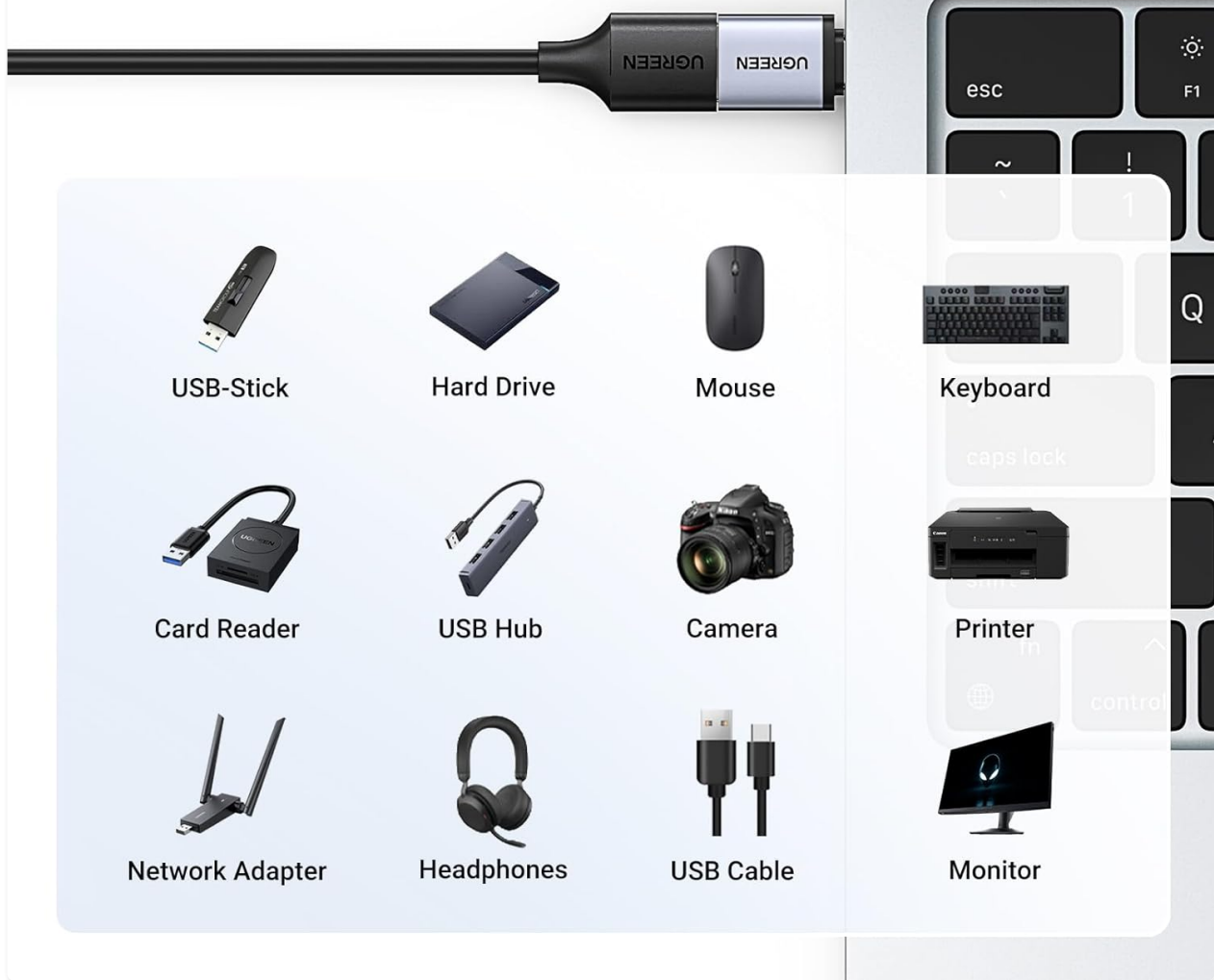


Image: An illustration demonstrating the broad compatibility of the UGREEN USB C to USB A adapter with various USB-A peripherals such as USB sticks, hard drives, mice, keyboards, and more, when connected to a USB-C laptop.

MAINTENANCE

To ensure the longevity and proper functioning of your UGREEN USB C to USB A Adapter, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to gently wipe the adapter. Avoid using liquid cleaners or abrasive materials, as these can damage the connectors or finish.
- **Storage:** Store the adapter in a cool, dry place away from direct sunlight and extreme temperatures. When not in use, consider storing it in a protective pouch to prevent scratches or damage to the connectors.
- **Handling:** Always grasp the connector housing when plugging or unplugging the adapter. Avoid pulling on the cable (for the braided version) to prevent internal wire damage.
- **Avoid Stress:** Do not bend or twist the adapter excessively, especially the cable portion, as this can lead to internal damage.

TROUBLESHOOTING

If you encounter issues with your UGREEN USB C to USB A Adapter, refer to the following common troubleshooting steps:

- **Device Not Recognized:**
 - Ensure both the adapter and the peripheral device are fully and securely plugged into their respective ports.
 - Try connecting the adapter to a different USB-C port on your host device.
 - Test the peripheral device directly with a USB-A port (if available) to confirm it is functioning correctly.
 - Restart your host device.
- **Slow Data Transfer Speed:**
 - Verify that both your host device's USB-C port and your peripheral device support USB 3.0 (or higher) speeds. If either is USB 2.0, the transfer speed will be limited to USB 2.0 rates.
 - Ensure no other high-bandwidth devices are simultaneously using the same USB controller on your host device.
- **Charging Issues:**
 - Confirm that your host device's USB-C port is capable of providing sufficient power output for charging the connected peripheral.
 - Note that while the adapter supports 3A charging, the actual charging speed can be limited by the power output of your host device's USB-C port and the power requirements of the connected device.
- **Intermittent Connection:**
 - Check for any physical damage to the adapter or its connectors.
 - Ensure there is no dust or debris in the USB-C port of your host device or the USB-A port of the adapter.

SPECIFICATIONS

Feature	Specification
Model Number	25199
Connector Type	USB Type C Male to USB Type A Female
Data Transfer Speed	Up to 10Gbps (USB 3.2 Gen 2)
Charging Output	Up to 3A
Material	Aluminum Alloy, Metal Plugs, Nylon Braided Cable (for cable version)
Product Dimensions (Compact Adapter)	0.98 x 0.55 x 0.28 inches (25 x 14 x 7 mm)
Item Weight	0.634 ounces (approx. 18g for the pair)
Color	Silver

WARRANTY AND SUPPORT

UGREEN products typically come with a manufacturer's warranty. For specific warranty details, return policies, or technical support, please refer to the official UGREEN website or contact UGREEN customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

For further assistance, visit the [UGREEN Store on Amazon](#).