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› WILPREP Commercial Ice Maker Machine User Manual

Wilprep 265LBS/24H Commercial Ice Maker Machine

WILPREP Commercial Ice Maker Machine User Manual

Model: 265LBS/24H

1. INTRODUCTION

Thank you for choosing the WILPREP Commercial Ice Maker Machine. This appliance is designed for high-volume ice production, capable of producing up to 265 lbs (120 kg) of ice per day with a 55 lbs (25 kg) storage capacity. Its robust stainless steel construction ensures durability and hygiene, making it suitable for various commercial environments such as restaurants, bars, coffee shops, and more.

This manual provides essential information for the safe and efficient operation, installation, maintenance, and troubleshooting of your ice maker. Please read it thoroughly before use and retain it for future reference.



The Wilprep Commercial Ice Maker Machine, shown with its included accessories, is designed for high-volume ice production in commercial settings.

2. SAFETY INFORMATION

Always adhere to the following safety precautions to prevent injury or damage to the appliance:

- Ensure the machine is connected to a grounded power outlet with the correct voltage (110 Volts).
- Do not operate the machine with a damaged power cord or plug.
- Keep the ventilation openings clear and unobstructed to ensure proper airflow.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Only qualified personnel should perform repairs or maintenance beyond routine cleaning.
- Always disconnect the power supply before cleaning or performing any maintenance.
- This appliance is intended for commercial use only.

3. WHAT'S IN THE BOX

Verify that all components are present upon unpacking:

- 1x Ice Maker Machine
- 1x Filter
- 1x Drain Pipe
- 1x Ice Scoop
- 1x Filter Wrench
- 1x Filter Plate
- 6x Filter Screws
- 1x Hose Clamp
- 2x Cable Ties
- 1x Spare Tank Plug
- 1x Thread Sealing Tape
- 1x Faucet Joint O-Ring
- 2x Filter Joint O-Ring
- 4x Support Feet
- 1x Instruction Manual (this document)

Tear Off the White Protective Film or
Leave it on to Reduce Damage & Wear



Filter & Pipe



Wrench & Plate



Drain Pipe



Ice Scoop

The image displays the various accessories included with the ice maker, such as the water filter, filter wrench, mounting plate, drain pipe, and ice scoop.

4. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your ice maker. The unit can be used as a freestanding appliance or installed under a counter.

4.1 Placement

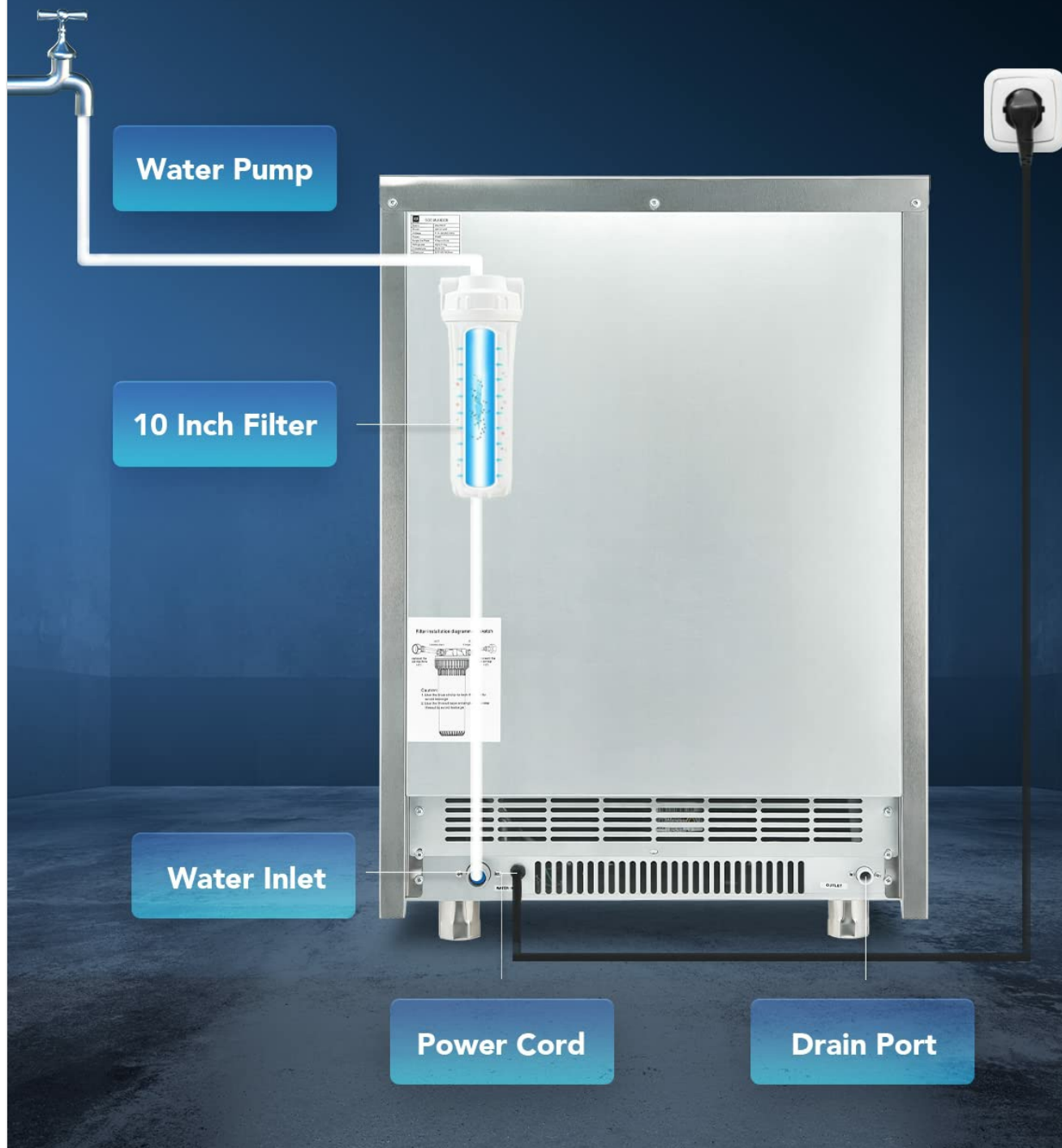
- Place the ice maker on a flat, stable surface capable of supporting its weight (approximately 92.6 lbs / 42 kg).
- Ensure adequate clearance around the machine for ventilation, especially at the front and rear where air intake and exhaust occur.
- Avoid direct sunlight or heat sources.
- Maintain an ambient temperature between 50°F (10°C) and 90°F (32°C) for optimal operation.

4.2 Water and Drain Connections

The ice maker requires a continuous water supply and a drain connection.

1. **Install Water Filter:** Mount the included water filter to a wall near the ice maker. Connect the water supply line to the filter's inlet and the filter's outlet to the ice maker's water inlet.
2. **Connect Water Inlet:** Connect the water supply hose to the water inlet port at the back of the machine. Ensure all connections are secure and leak-free.
3. **Connect Drain Pipe:** Attach the drain pipe to the drain port at the back of the machine. Route the drain pipe to a floor drain or a suitable drainage system, ensuring it has a continuous downward slope for proper water flow.

EASY TO CONNECT



This diagram illustrates the rear connections of the ice maker, including the water pump, external 10-inch filter, water inlet, power cord, and drain port, essential for proper setup.

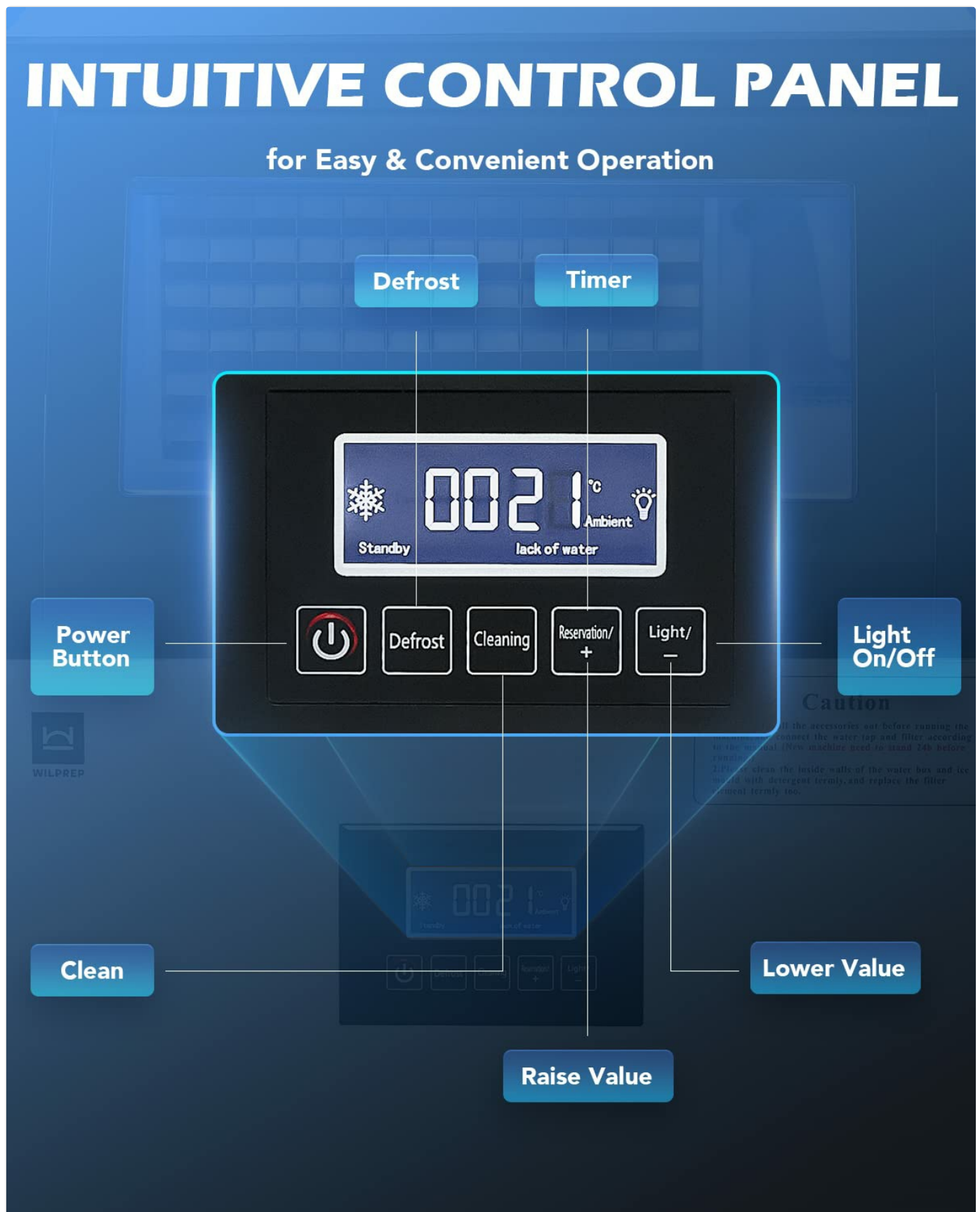
4.3 Electrical Connection

- Plug the power cord into a dedicated 110V, 60Hz, grounded electrical outlet. Do not use extension cords or adapters.

5. OPERATING INSTRUCTIONS

The ice maker features an intuitive LCD control panel for easy operation.

5.1 Control Panel Overview



The intuitive LCD control panel features buttons for Power, Defrost, Cleaning, Reservation/+, and Light/-, along with a display showing ambient temperature and operational status.

- **Power Button:** Turns the machine on or off.

- **Defrost Button:** Initiates a defrost cycle.
- **Cleaning Button:** Starts the self-cleaning process.
- **Reservation / + Button:** Used to set a timer for delayed start or increase values.
- **Light / - Button:** Controls the internal light or decreases values.
- **LCD Display:** Shows current status, ambient temperature, error codes, and timer settings.

5.2 Initial Start-up

1. After connecting water and power, press the **Power Button** to turn on the machine.
2. The machine will automatically begin the ice-making cycle. The first few batches of ice may be smaller or irregular; this is normal.
3. Discard the first 2-3 batches of ice to ensure cleanliness.

5.3 Setting the Timer

You can program the machine to start or stop at a specific time:

1. Press the **Reservation / +** button.
2. Use the **Reservation / +** and **Light / -** buttons to set the desired delay time (in hours) for the machine to turn on or off.
3. Confirm the setting by pressing the **Reservation / +** button again or waiting a few seconds for it to auto-confirm.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance are essential for hygienic ice production and extending the lifespan of your machine.

6.1 Self-Cleaning Function

The machine features an automatic self-cleaning function:

1. Ensure the machine is connected to water and power.
2. Press the **Cleaning Button** on the control panel.
3. The machine will automatically perform a cleaning cycle, circulating water and draining it. This process typically takes several minutes.
4. Once the cycle is complete, the machine will return to standby mode.

SELF-CLEANING FUNCTION



Save Time
and Effort



Keep Ice
Clean & Hygienic



This diagram visually represents the self-cleaning function, showing water circulating within the machine to maintain hygiene and prevent buildup.

6.2 Manual Cleaning

For thorough cleaning, especially of the ice storage bin and water reservoir:

- Disconnect the power supply.
- Drain all water from the machine.

- Clean the interior surfaces, including the ice bin and water tray, with a mild detergent and warm water. Use a soft cloth or sponge.
- Rinse thoroughly with clean water to remove any detergent residue.
- Clean the exterior with a damp cloth. Do not use abrasive cleaners or solvents.
- Regularly clean or replace the water filter as needed, depending on water quality and usage.

6.3 Long-Term Storage

If the machine will not be used for an extended period:

- Perform a self-cleaning cycle.
- Drain all water from the machine and disconnect water lines.
- Ensure the interior is completely dry to prevent mold or mildew growth.
- Store in a cool, dry place.

7. TROUBLESHOOTING

Refer to this section for common issues and their solutions. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Machine does not turn on	No power supply; Power cord not plugged in; Fuse blown or circuit breaker tripped.	Check power connection; Check fuse/breaker; Try a different outlet.
No ice production	No water supply; Water filter clogged; Water inlet valve closed; Ambient temperature too high.	Ensure water supply is on; Replace/clean filter; Open water inlet valve; Move machine to cooler area.
Ice cubes are small or soft	Insufficient water flow; High ambient temperature; Dirty condenser.	Check water supply/filter; Ensure proper ventilation; Clean condenser coils.
Water leakage	Loose water connections; Clogged drain pipe; Damaged hose.	Tighten all connections; Clear drain pipe; Inspect and replace damaged hoses.
Unusual noise	Machine not level; Loose components; Fan obstruction.	Adjust support feet to level machine; Check for loose parts; Clear any obstructions from fan.

8. SPECIFICATIONS

Feature	Specification
Model	265LBS/24H Commercial Ice Maker Machine
Daily Ice Output	Up to 265 lbs (120 kg) / 24 hours
Ice Storage Capacity	55 lbs (25 kg)
Ice Cube Tray Capacity	126 pieces per batch
Rated Power	750 Watts

Feature	Specification
Voltage	110 Volts
Product Dimensions (D x W x H)	19.5" x 22.4" x 34" (49.5 cm x 56.9 cm x 86.4 cm)
Net Weight	92.6 lbs (42 kg)
Material	Stainless Steel
Noise Level	Below 45 dB

265 lb. DAILY ICE OUTPUT



126 pc.
Ice Yield



55 lb.
Storage



750W
Rated Power



Warm Tips
1. The water used must be filtered water.
2. The pump must be cleaned termly



Caution

1. Please take all the accessories out before running the machine, and connect the water tap and filter according to the manual. (New machine need to stand 24h before running.)
2. Please clean the inside walls of the water box and ice mould with detergent termly, and replace the filter element termly too.

This infographic highlights key performance metrics: 126 pieces per ice yield, 55 lb. storage capacity, 750W rated power, and 265 lb. daily ice output.

9. WARRANTY AND SUPPORT

Wilprep provides a standard warranty for this product. Please refer to the warranty card included with your purchase for specific terms and conditions. For technical support, parts, or service inquiries, please contact Wilprep customer service through the contact information provided on the warranty card or the official Wilprep website.

Please have your model number (265LBS/24H) and purchase date ready when contacting support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question