



[Manuals.plus](#) /

> [Winrise](#) /

> Winrise Ergonomic Mesh Office Chair User Manual

Winrise WR935

Winrise Ergonomic Mesh Office Chair User Manual

Model: WR935

Brand: Winrise

1. INTRODUCTION

Thank you for choosing the Winrise Ergonomic Mesh Office Chair. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure you get the most out of your new chair. Designed for comfort and support, this chair features an ergonomic backrest, adjustable lumbar support, flip-up armrests, and a sturdy base for long-term use in various settings.



2. SAFETY INFORMATION

Please read all safety information before assembly and use. Failure to follow these instructions may result in injury or damage to the product.

- Always follow the assembly instructions carefully to ensure safe use.
- Do not exceed the maximum weight limit of 300 pounds (136 kg).
- Keep all parts and packaging materials away from children.
- Ensure all screws and bolts are securely tightened before use. Periodically check and re-tighten as needed.
- Do not stand on the chair or use it as a step stool.
- Use the chair only on a flat, stable surface.

3. PACKAGE CONTENTS

Before beginning assembly, verify that all components are present and undamaged. If any parts are missing or damaged, please contact Winrise customer support.

Part	Description	Quantity
A	Backrest	1
B	Seat Cushion	1
C	Armrests (Left & Right)	2
D	Gas Lift Cylinder	1
E	Star Base	1
F	Casters	5
G	Mechanism Plate	1
H	Hardware Pack (Screws, Allen Wrench)	1

4. SETUP AND ASSEMBLY

Assembly is straightforward and typically takes about 15 minutes. An installation video is available on the product page for visual guidance. For a detailed step-by-step guide, please refer to the official Installation Manual (PDF) provided by Winrise.

General Assembly Steps:

1. Insert the five casters (F) into the holes at the end of each leg of the star base (E). Push firmly until they click into place.
2. Place the gas lift cylinder (D) into the center hole of the star base (E).
3. Attach the mechanism plate (G) to the underside of the seat cushion (B) using the provided screws from the hardware pack (H). Ensure the front of the mechanism faces the front of the seat.
4. Align the backrest (A) with the pre-drilled holes on the seat cushion (B) and secure it using screws.
5. Attach the armrests (C) to both the backrest (A) and the seat cushion (B) using the remaining screws. Ensure they are oriented correctly (left and right).

6. Carefully place the assembled seat and backrest onto the gas lift cylinder (D). The chair should sit securely on the cylinder.

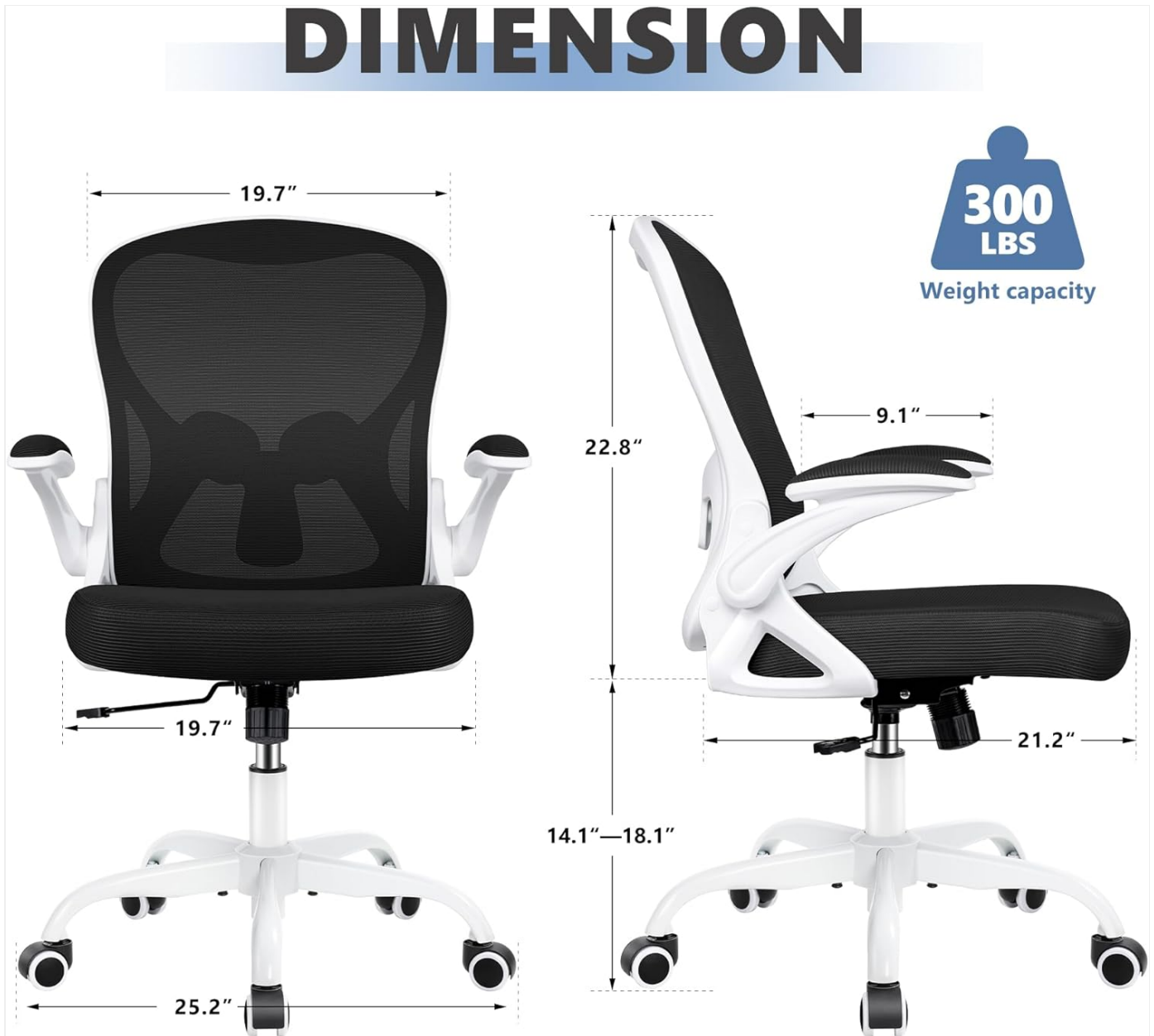


Figure 4.1: Chair Dimensions and Weight Capacity

5. OPERATING INSTRUCTIONS

Your Winrise office chair offers several adjustable features to customize your seating experience:

5.1. Seat Height Adjustment

To adjust the seat height, pull the lever located on the right side of the seat upwards. While holding the lever, stand up to raise the seat or remain seated to lower it. Release the lever at your desired height to lock it in place. The maximum height adjustable range is between 36.9 inches and 40.9 inches.

5.2. Lumbar Support Adjustment

The adjustable lumbar support is designed to protect your spine and relieve back pain. The lumbar support can be adjusted up and down by approximately 1.2 inches to fit the curve of your back.

ERGONOMIC DESIGN

Protect the waist and relieve back pain



Figure 5.1: Ergonomic Design and Lumbar Support

5.3. Back Rocking Function and Tilt Control

To activate the rocking function, pull out the lever located on the left side of the seat. The chair can swing at a 30-degree angle for comfortable resting. To lock the chair in an upright position, push the lever back in. The tilt tension can be adjusted by rotating the knob located underneath the seat, allowing you to control the resistance of the rocking motion.



Figure 5.2: Back Rocking Function and Tilt Control

5.4. Flip-Up Armrests

The armrests can be rotated 90 degrees upwards. This feature allows the chair to be placed under a desk when not in use, saving space and facilitating storage. The padded armrests provide additional comfort and support.



Figure 5.3: 90° Flip-Up Armrests

5.5. 360° Swivel and Casters

The chair features a 360° swivel function for easy rotation. The durable casters allow for smooth and quiet movement across various floor surfaces without causing damage.



Figure 5.4: 360° Swivel Caster

6. MAINTENANCE

Proper care and maintenance will extend the life of your Winrise office chair.

- **Cleaning:** Wipe clean with a damp cloth. For mesh and fabric parts, use a mild soap solution if necessary, and then

wipe with a clean, damp cloth. Avoid harsh chemicals or abrasive cleaners.

- **Inspection:** Periodically check all screws and bolts to ensure they are tight. Re-tighten if any looseness is detected.
- **Casters:** Keep casters free of hair and debris to ensure smooth rolling.
- **Gas Lift:** Do not attempt to disassemble the gas lift cylinder.

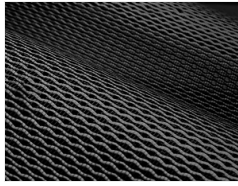


Figure 6.1: Breathable Mesh Fabric

7. TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chair wobbles or feels unstable	Loose screws or uneven assembly.	Check and tighten all assembly screws. Ensure the chair is on a flat surface.
Chair does not adjust height	Gas lift cylinder malfunction or lever not engaged.	Ensure the height adjustment lever is fully pulled. If the issue persists, the gas lift may need replacement.
Casters do not roll smoothly	Debris caught in casters or damaged casters.	Clean any hair or debris from the caster wheels. If damaged, casters may need replacement.
Backrest does not rock or lock	Rocking lever not engaged or tilt tension too tight.	Pull out the rocking lever to enable rocking. Adjust the tilt tension knob to loosen the resistance.
Chair sinks when sitting (gas lift issue)	Gas lift cylinder losing pressure.	This indicates a worn gas lift cylinder. Contact customer support for a replacement if within warranty.

If the problem persists after attempting these solutions, please contact Winrise customer support for further assistance.

8. SPECIFICATIONS

Feature	Detail
Brand	Winrise
Model Name	WR935
Color	White
Product Dimensions	20"D x 20"W x 40"H
Maximum Weight Recommendation	300 Pounds (136 kg)
Back Style	Open Back
Special Feature	Ergonomic, Adjustable Lumbar Support, Flip-Up Armrests
Product Care Instructions	Wipe Clean

Feature	Detail
Recommended Uses	Office, Home Office
Fill Material	High-density Sponge (cushion)
Furniture Base Movement	Swivel, Rolling Casters
Tilting	Yes (30-degree rocking)
UPC	642380808168



Figure 8.1: SGS Certified Gas Lift

9. WARRANTY AND SUPPORT

The Winrise Ergonomic Mesh Office Chair comes with a 1-year warranty period from the date of purchase. This warranty covers manufacturing defects and material flaws under normal use.

If you have any questions, concerns, or require assistance with your product, please do not hesitate to contact Winrise customer support. We are committed to providing a perfect solution and will reply to your inquiries within 24 hours.

For support, please visit the official Winrise store page or contact us through the platform where you purchased the product.

