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> HP 17 Laptop User Manual - Model TPN-I139\_320M3AV

## HP TPN-I139\_320M3AV

# HP 17 Laptop User Manual

Model: TPN-I139\_320M3AV

## INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 17 Laptop, Model TPN-I139\_320M3AV. Please read this guide thoroughly to ensure proper use and longevity of your device.



*Image: The HP 17 Laptop in silver, shown open with its 17.3-inch display.*

## SETUP

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### 1. Unpacking the Laptop

Carefully remove all components from the packaging. Ensure the following items are present:

- HP 17 Laptop
- AC Power Adapter and Cable
- KKE Mousepad (if included in bundle)
- Documentation (this manual, warranty information)



*Image: The KKE Mousepad, often bundled with the laptop.*

## 2. Initial Power On and Charging

1. Connect the AC power adapter to the laptop's AC smart pin port and then to a power outlet.
2. Open the laptop lid. The laptop may power on automatically, or you may need to press the power button.
3. Follow the on-screen instructions to complete the Windows 11 Home setup process. This includes selecting your region, connecting to a Wi-Fi network, and creating a user account.

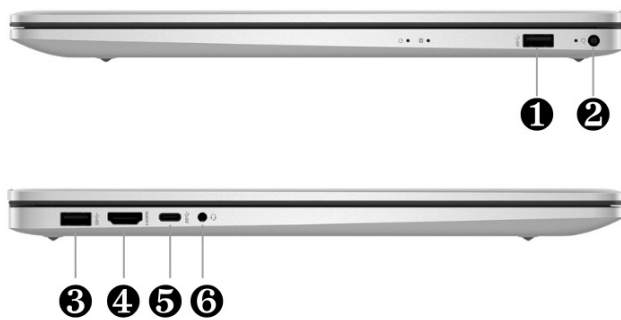
## 3. Connecting Peripherals

Your HP 17 Laptop features various ports for connecting external devices:

- **USB Type-A (5Gbps signaling rate):** For connecting USB devices like mice, keyboards, or external storage.
- **USB Type-C (5Gbps signaling rate):** For connecting compatible USB-C devices.
- **HDMI 1.4b:** For connecting to external displays or projectors.
- **Headphone/Microphone Combo:** For connecting headphones or a headset with a microphone.



Image: Left side view of the laptop highlighting the USB Type-A, HDMI, USB Type-C, and Headphone/Microphone Combo ports.



## Ports & Slots

1. USB Type-A 5Gbps signaling rate
2. AC smart pin
3. USB Type-A 5Gbps signaling rate
4. HDMI 1.4b
5. USB Type-C 5Gbps signaling rate
6. Headphone/microphone combo

Image: Detailed diagram illustrating the location and type of each port on the laptop's sides.

## OPERATING THE LAPTOP

### Power On/Off

- **To Power On:** Press the power button located on the keyboard deck.

- **To Shut Down:** Click the Windows Start button, then Power > Shut down.
- **To Restart:** Click the Windows Start button, then Power > Restart.
- **To Sleep:** Close the lid or click the Windows Start button, then Power > Sleep.

## Using the Keyboard and Touchpad

The laptop features a full-size keyboard with a numeric keypad and a precision touchpad. The touchpad supports multi-touch gestures for navigation and control.

- **Single Tap:** Left-click.
- **Two-Finger Tap:** Right-click.
- **Two-Finger Scroll:** Scroll up or down.
- **Pinch-to-Zoom:** Zoom in or out on content.

## Display Features

The 17.3-inch HD+ (1600 x 900) anti-glare display provides clear visuals. Adjust brightness using the function keys (F2/F3) or through Windows display settings.



*Image: The laptop display showcasing a high-definition image, demonstrating visual clarity.*

## Webcam Usage

The integrated HP True Vision 720p HD camera and dual array digital microphones are suitable for video calls and online meetings. Access the camera through applications like Camera, Microsoft Teams, or Zoom.



### Intimate Feeling

With temporal noise reduction and integrated dual array digital microphones, HP True Vision 720p HD camera will make you enjoy video chat in vibrant clarity, even in low light.

Image: A visual representation of the laptop's webcam in use during a video conference.

## Wireless Connectivity

- **Wi-Fi:** Connect to wireless networks via Wi-Fi 6 (802.11ax) for high-speed internet access. Manage connections through the Windows network settings.
- **Bluetooth:** Pair with Bluetooth-enabled devices such as headphones, speakers, or mobile phones. Enable/disable Bluetooth from Windows settings.

## MAINTENANCE

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### Cleaning the Laptop

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to wipe the display.
- For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals or abrasive materials.
- Use compressed air to clear dust from keyboard keys and vents periodically.

### Battery Care

- To maximize battery lifespan, avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place if not used for extended periods.
- The laptop uses a 3-cell Lithium-Ion battery with an estimated life of up to 12 hours under optimal conditions.

### Software Updates

Regularly update your Windows operating system and drivers to ensure optimal performance and security. Access Windows Update through Settings > Update & Security > Windows Update.

## TROUBLESHOOTING

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### Laptop Not Powering On

- Ensure the AC adapter is securely connected to both the laptop and a working power outlet.
- Verify the power outlet is functional by plugging in another device.
- If the battery is completely drained, allow it to charge for at least 30 minutes before attempting to power on.

### No Wi-Fi Connection

- Check if Wi-Fi is enabled in Windows settings.
- Restart your router and modem.
- Ensure you are within range of a Wi-Fi network and have the correct password.
- Update your Wi-Fi drivers through Device Manager.

## External Display Not Detected

- Ensure the HDMI cable is securely connected to both the laptop and the external display.
- Select the correct input source on your external display.
- Press the Windows key + P to open the Project menu and select a display option (e.g., Duplicate, Extend).

## SPECIFICATIONS

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Below are the detailed technical specifications for the HP 17 Laptop, Model TPN-I139\_320M3AV:

Feature	Detail
Brand	HP
Model Name	TPN-I139_320M3AV
Screen Size	17.3 Inches
Display Resolution	HD+ (1600 x 900)
Display Type	LED, Anti-glare
Processor	11th Gen Intel Core i3-1125G4 (4 Cores, up to 3.7 GHz)
RAM Memory	8GB (expandable to 32GB) DDR4 SDRAM
Storage	512GB PCIe NVMe M.2 SSD
Graphics	Integrated Intel UHD Graphics
Operating System	Windows 11 Home
Wireless Connectivity	Wi-Fi 6 (802.11ax), Bluetooth
Ports	1x SuperSpeed USB Type-C (5Gbps), 2x SuperSpeed USB Type-A (5Gbps), 1x HDMI 1.4b, 1x Headphone/Microphone Combo, 1x AC Smart Pin
Webcam	HP True Vision 720p HD Camera with integrated dual array digital microphones
Battery	3-cell Lithium-Ion, up to 12 hours battery life
Dimensions (L x W x Thickness)	15.78" x 10.15" x 0.78"
Weight	5 Pounds
Color	Silver
UPC	197192166734



## Responsive and Reliable Performance

With a 12th Gen Intel Core i3 processor and a super responsive precision touchpad, you've got the power to surf, stream, and do more.

*Image: Representation of the Intel processor, central to the laptop's performance.*

## WARRANTY INFORMATION

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Your HP 17 Laptop comes with a limited warranty. The specific terms and duration of the warranty are detailed in the warranty document included with your product. Please refer to that document for complete information regarding coverage, limitations, and how to make a claim.

## SUPPORT

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For further assistance, driver downloads, or additional support resources, please visit the official HP support website. You will need your product's model number (TPN-I139\_320M3AV) or serial number to access specific support information.

**HP Support Website:** <https://support.hp.com>