**GIISSMO B0C3G84Q5P**

# GIISSMO USB C Docking Station Triple Monitor (Model: B0C3G84Q5P) User Manual

Comprehensive instructions for setup, operation, and maintenance.

## Product Overview

The GIISSMO USB C Docking Station (Model B0C3G84Q5P) is designed to expand the connectivity of your laptop, providing multiple ports for displays, data transfer, networking, and charging. This universal docking station supports both Windows and Mac operating systems, enabling triple monitor setups with 4K resolution.

### Key Features

- **14-in-1 Connectivity:** Includes 2 HDMI ports, 1 DisplayPort, 1 RJ45 Ethernet, 1 USB C/A 3.1 (10Gbps), 1 USB C 20W charging port, 2 USB 3.0 (5Gbps), 2 USB 2.0, 1 Audio port, and 1 SD/TF card slot.
- **130W Power Delivery:** Provides up to 100W power to your laptop and 20W fast charging for external devices via a dedicated USB-C port.
- **Triple 4K@60Hz Monitor Support:** Extend or mirror your laptop screen to up to three external monitors with 4K resolution at 60Hz.
- **High-Speed Data Transfer:** Features 10Gbps USB C/A 3.1 ports, 5Gbps USB 3.0 ports, and 480Mbps USB 2.0 ports.
- **Gigabit Ethernet:** Ensures a stable and fast wired network connection with 1000Mbps RJ45 port.
- **Wide Compatibility:** Compatible with Windows 11/10/8.1/8/7, macOS Ventura 13 and earlier, ChromeOS R51+, and Android 5+ (with USB OTG).




Image: The GIISSMO USB C Docking Station, showcasing its sleek design and multiple ports.

## Setup Instructions

1. **Connect Power Adapter:** Connect the included 130W DC power adapter to the "DC IN" port on the docking station and then plug it into a power outlet.

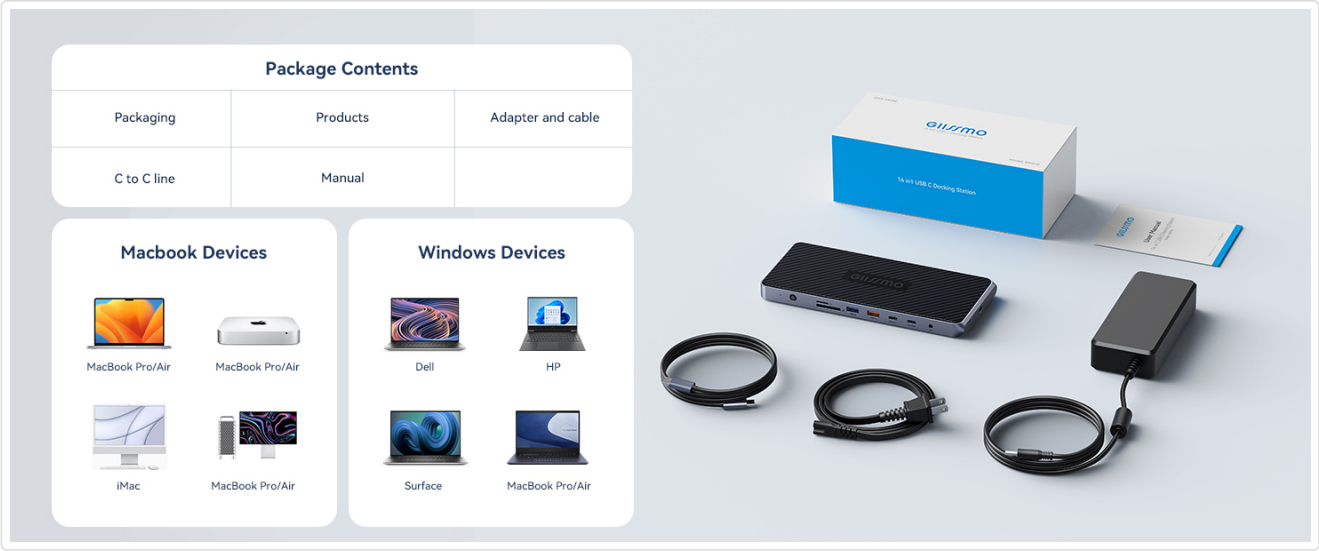



Image: Diagram illustrating the connection of the DC power adapter to the docking station and the host laptop.

2. **Connect to Host Device:** Use the provided USB-C to USB-C cable to connect the docking station's "HOST" port to your laptop's USB-C port. Ensure your laptop's USB-C port supports power delivery for optimal functionality.
3. **Install DisplayLink Driver:** This docking station requires the DisplayLink driver for multi-monitor functionality, especially for macOS devices.
    - Go to the official DisplayLink website (synaptics.com).
    - Navigate to "Products" > "DisplayLink Graphic" and select the appropriate system for your device (Windows, macOS, Android, Ubuntu).
    - Download and install the driver.
    - For macOS, after installation, go to System Settings > Privacy & Security > Screen Recording and allow DisplayLink Manager to function.




Image: Step-by-step guide for installing the DisplayLink driver on various operating systems.

4. **Connect Peripherals:**
    - **Monitors:** Connect your external monitors to the HDMI 1, HDMI 2, and DisplayPort (DP) outputs on the docking station.
    - **Network:** Connect an Ethernet cable to the RJ45 port for a wired internet connection.
    - **USB Devices:** Plug in your USB devices (keyboard, mouse, external drives, etc.) into the available USB 3.1, USB 3.0, or USB 2.0 ports.
    - **Audio:** Connect headphones or speakers to the 3.5mm audio jack.
    - **SD/TF Cards:** Insert SD or TF cards into the corresponding slots for data access.

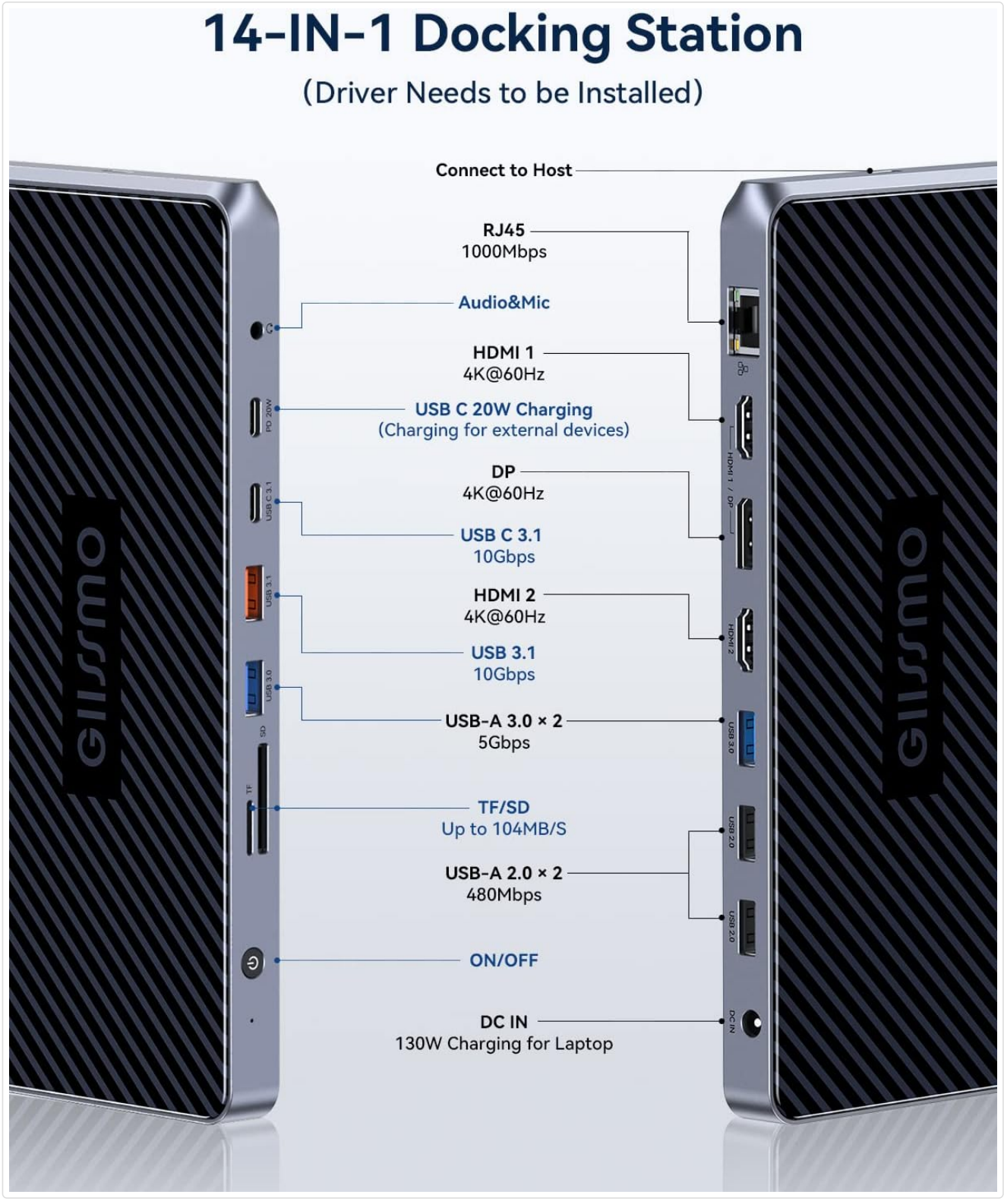



Image: Detailed diagram labeling all 14 ports on the GIISSMO docking station, including their functions and speeds.

## Operating Instructions

### Display Modes

The docking station supports both Mirror and Extended display modes for Windows and macOS. Ensure the DisplayLink driver is correctly installed for multi-monitor functionality.

- **Mirror Mode:** Duplicates your laptop's display across all connected external monitors.
- **Extended Mode:** Extends your desktop across multiple screens, allowing for increased workspace.




Image: Visual representation of Mirror Mode and Extended Mode configurations for multiple displays with Windows and macOS.

To configure display settings, access your operating system's display preferences:

- **Windows:** Right-click on the desktop, select "Display settings," then arrange and configure your monitors.
- **macOS:** Go to System Settings > Displays, then arrange and configure your monitors.




Image: A user demonstrating a triple monitor setup connected via the docking station, displaying various applications across screens.

## Power Delivery and Charging

The docking station provides power to your connected laptop and can fast-charge other devices:

- **Laptop Charging:** Up to 100W power delivery to your host laptop via the USB-C connection. Ensure your laptop's USB-C port supports power input.
- **Device Fast Charging:** A dedicated USB-C port provides up to 20W for fast charging of smartphones, tablets, or

other compatible external devices.




Image: Illustration showing the 130W power adapter connected to the docking station, providing 100W to a laptop and 20W to a smartphone.

## Data Transfer

Utilize the various USB ports and card slots for efficient data transfer:

- **USB C/A 3.1:** Two ports offering data transfer speeds up to 10Gbps.

- **USB 3.0:** Two ports offering data transfer speeds up to 5Gbps.
- **USB 2.0:** Two ports suitable for keyboards, mice, and other lower-bandwidth devices, with speeds up to 480Mbps.
- **SD/TF Card Slots:** Supports data transfer up to 104MB/s for memory cards.




Image: Visual guide detailing the data transfer speeds of the various USB ports and card slots on the docking station.

## Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the docking station. Avoid liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the docking station is placed in a well-ventilated area to prevent overheating. Do not block any ventilation openings.
- **Storage:** When not in use for extended periods, store the docking station in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Management:** Avoid bending or crimping cables excessively to prevent damage to the connectors and internal wiring.

## Troubleshooting

- **No Display/Monitors Not Detected:**
  - Ensure the DisplayLink driver is installed correctly and is up to date.
  - Verify all display cables (HDMI, DisplayPort) are securely connected to both the docking station and the monitors.
  - Check your laptop's display settings to ensure monitors are detected and configured (extended/mirrored).
  - Try disconnecting and reconnecting the docking station from your laptop.
  - Ensure the docking station is receiving adequate power from the 130W adapter.
- **Intermittent Display Issues (Blackouts/Disconnects):**
  - This can sometimes occur if the docking station goes to sleep or if there's a power fluctuation. Try unplugging and replugging the docking station's power adapter and the USB-C connection to the laptop.
  - Ensure all cables are high-quality and securely connected.
  - Check for updated DisplayLink drivers or firmware for the docking station.
- **Docking Station Runs Hot:**
  - It is normal for the docking station to generate some heat during operation, especially under heavy load (e.g., driving multiple 4K displays and charging devices).
  - Ensure proper ventilation around the device. Do not place it in an enclosed space or cover it.
  - If it becomes excessively hot or causes performance issues, reduce the load by disconnecting some peripherals or displays, or contact support.
- **USB Ports Not Functioning:**
  - Test the USB device directly with your laptop to confirm it's working.
  - Try connecting the device to a different USB port on the docking station.
  - Ensure the docking station is properly powered.
- **Network (RJ45) Issues:**
  - Verify the Ethernet cable is securely connected to both the docking station and your router/modem.
  - Check your computer's network settings.
  - Test with a different Ethernet cable if possible.

## Specifications

| Feature | Detail |
|---|---|
| Model | B0C3G84Q5P |
| Brand | GIISSMO |
| Connectivity | 14-in-1 |
| Video Outputs | 2x HDMI (4K@60Hz), 1x DisplayPort (4K@60Hz) |
| USB Ports | 1x USB C 3.1 (10Gbps), 1x USB A 3.1 (10Gbps), 2x USB 3.0 (5Gbps), 2x USB 2.0 (480Mbps), 1x USB C (20W Charging) |
| Ethernet | RJ45 Gigabit Ethernet (1000Mbps) |
| Audio | 3.5mm Audio/Mic Jack |
| Card Reader | SD/TF Card Slot (up to 104MB/s) |
| Power Delivery | Up to 100W to host laptop, 20W to external devices |
| Power Adapter | 130W DC Adapter |
| Compatible OS | Windows 11/10/8.1/8/7, macOS Ventura 13 and earlier, ChromeOS R51+, Android 5+ |
| Dimensions | 9.37 x 4.25 x 3.23 inches (Package) |
| Item Weight | 2.53 pounds (1.15 Kilograms) |

## Warranty and Support

For warranty information and technical support, please refer to the documentation included with your product or visit the official GIISSMO website. You may also contact the seller directly through the platform where the product was purchased.
**Manufacturer:** GIISSMO
**Contact:** Refer to GIISSMO's official support channels for assistance.

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## Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**