

[Manuals.plus](#) /

› [PuroAir](#) /

› PuroAir 400 HEPA Air Purifier User Manual

PuroAir PuroAir 400

PuroAir 400 HEPA Air Purifier User Manual

Brand: PuroAir | Model: PuroAir 400

INTRODUCTION

The PuroAir 400 HEPA Air Purifier is designed to provide cleaner, healthier air in large rooms, covering up to 2,000 sq ft in one hour. It effectively filters up to 99.9% of common airborne pollutants, including dust, pollen, smoke, pet dander, and volatile organic compounds (VOCs), utilizing a powerful 3-layer filtration system. This manual provides essential information for the proper setup, operation, and maintenance of your PuroAir 400 air purifier.



Image: The PuroAir 400 HEPA Air Purifier, a sleek black unit with top controls.

SETUP

Follow these steps to set up your PuroAir 400 air purifier for first use:

1. **Unboxing:** Carefully remove the air purifier from its packaging. Retain packaging for future storage or transport.

2. **Filter Installation:** Open the filter compartment (typically located at the back or bottom of the unit). Remove the protective plastic packaging from the HEPA filter and activated carbon filter. Insert the filters back into the unit, ensuring they are correctly seated. Close the compartment securely.
3. **Placement:** Place the air purifier on a flat, stable surface in the desired room. Ensure there is adequate space around the unit (at least 6-12 inches) for proper air circulation. Avoid placing it directly against walls or furniture that might obstruct air intake or output.
4. **Power Connection:** Plug the power cord into a standard electrical outlet.



CLEANS UP TO 2,000 SQ FT QUICKLY AND QUIETLY*

Based on independent testing in an ISO 17025 certified lab and typical residential room's ventilation rates. Results may vary.

Image: The PuroAir 400 air purifier positioned in a spacious living area, demonstrating ideal placement for optimal air circulation.

OPERATING INSTRUCTIONS

The PuroAir 400 features intuitive controls for easy operation. The unit is designed to operate 24/7 for continuous air purification.



CLEANS AIR 24/7 AUTOMATICALLY

Image: Close-up view of the PuroAir 400's top control panel, showing touch-sensitive buttons for power, speed, timer, and filter reset.

- **Power Button:** Press to turn the unit ON or OFF.
- **Speed Settings:** Cycle through various fan speeds (Low, Medium, High, Turbo) to adjust purification intensity.
- **Auto Mode:** The smart particle sensor automatically monitors air quality and adjusts the fan speed as needed. This mode ensures optimal purification without manual intervention.
- **Sleep Mode:** Activates the quietest fan speed and dims indicator lights for undisturbed rest.
- **Timer Function:** Set the purifier to operate for a specific duration (e.g., 2, 4, 8 hours) before automatically shutting off.

Air Quality Monitoring

The integrated air quality sensor provides real-time feedback on your indoor air. The unit will automatically adjust its fan speed in Auto Mode to effectively clean the air when pollutants are detected.



Image: A hand interacting with the control panel of the PuroAir 400, highlighting the air quality monitor display.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your PuroAir 400 air purifier.

Filter Replacement

The PuroAir 400 uses a multi-layer filter system that includes a pre-filter, HEPA filter, and activated carbon filter. The filter replacement indicator light on the control panel will illuminate when it's time to replace the filter, typically every 6-8 months depending on usage and air quality.

1. **Power Off:** Turn off and unplug the air purifier before attempting any maintenance.
2. **Access Filter:** Open the filter compartment.
3. **Remove Old Filter:** Carefully remove the used filter. Dispose of it properly.
4. **Install New Filter:** Insert a new, genuine PuroAir 400 replacement filter, ensuring it fits snugly.
5. **Reset Filter Indicator:** After replacing the filter, press and hold the 'Filter Reset' button on the control panel until the indicator light turns off.



Image: A new PuroAir 400 replacement filter, showcasing its multi-layer design, ready for installation.

Exterior Cleaning

Wipe the exterior of the unit with a soft, dry cloth as needed to remove dust. Do not use abrasive cleaners or solvents.

TROUBLESHOOTING

If you encounter issues with your PuroAir 400, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on	No power; Power cord not securely plugged in; Unit is damaged.	Check power outlet; Ensure power cord is fully inserted; Contact customer support if damaged.
Reduced airflow or purification efficiency	Clogged filter; Obstruction around air intake/output.	Replace filter if indicator is on; Clear any obstructions around the unit.
Unusual noise	Filter not installed correctly; Foreign object inside unit.	Re-install filter correctly; Power off and carefully check for foreign objects.
Filter indicator light remains on after replacement	Filter reset button not pressed.	Press and hold the 'Filter Reset' button until the light turns off.

If the problem persists after trying these solutions, please contact PuroAir customer support.

SPECIFICATIONS

Feature	Detail
Model Number	PuroAir 400
Product Dimensions	8.1"D x 14.4"W x 21.5"H (17.5 x 10.6 x 12.5 inches; 14.73 Pounds)
Coverage Area	Up to 2,000 sq ft (in one hour)
Filtration System	3-layer (Pre-filter, HEPA filter, Activated Carbon)
Filtration Efficiency	Filters up to 99.9% of pollutants (down to 0.1 microns)
Power Consumption	80 watts
Certifications	CARB, ETL, ISO, UL Certified
Color	Black
Country of Origin	China

WARRANTY AND SUPPORT

PuroAir stands by the quality and performance of its products.

Warranty Information

The PuroAir 400 HEPA Air Purifier comes with a **2-Year Risk-Free Warranty**. This warranty covers defects in materials and workmanship under normal use. Please refer to the official product documentation or contact customer support for full warranty terms and conditions.

Customer Support

If you have any questions, require assistance, or need to make a warranty claim, please contact the PuroAir customer support team. Our team is dedicated to ensuring your satisfaction.

For the most up-to-date contact information, please visit the official PuroAir website or refer to the contact details provided with your product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question