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## Qubo Flip

# Qubo Flip Phone for Seniors User Manual

Model: Flip

## 1. INTRODUCTION

Welcome to the Qubo Flip Phone for Seniors user manual. This guide provides essential information for setting up, operating, and maintaining your new mobile phone. Designed with ease of use in mind, this phone features a large display, high volume, and dedicated emergency functions to ensure reliable communication.

Please read this manual carefully to ensure proper use and to fully utilize all features of your Qubo Flip Phone.

## 2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- Qubo Flip Mobile Phone
- Battery
- USB Type-C Charging Cable
- Power Adapter
- User Manual (this document)
- Warranty Card

# PACKAGE CONTENT



Image: Contents of the Qubo Flip Phone package, showing the phone, battery, charging cable, power adapter, and documentation.

## 3. PRODUCT OVERVIEW

The Qubo Flip Phone is designed for simplicity and functionality. It features a large 2.4-inch display, an easy-to-use keypad with large buttons, and essential functions for daily communication.



Image: The Qubo Flip Phone in an open position, highlighting its large keypad and clear display.

### Key Features:

- **2.4-inch High-Definition Screen:** Provides clear visuals with large characters and icons.
- **Large, Easy-to-Read Buttons:** Simplifies dialing and navigation.
- **SOS Emergency Button:** For quick access to emergency contacts.
- **High Volume:** Ensures clear audio during calls and for ringtones.
- **Dual SIM Support:** Allows for two SIM cards simultaneously.
- **Integrated FM Radio:** For entertainment and news.
- **Torch Function:** Built-in flashlight for convenience.
- **Type-C Charging Port:** Modern and easy to connect.



Image: An illustration of the Qubo Flip Phone's dimensions (11cm x 5.8cm x 2cm) alongside icons representing its features: Calendar, Message, SOS Button, Alarm Clock, Phonebook, Camera, Torch, and Wireless FM.

## 4. SETUP

### 4.1. Inserting the SIM Card(s)

1. Open the back cover of the phone.
2. Remove the battery if it is already inserted.
3. Locate the SIM card slot(s). This phone supports dual SIM cards.
4. Carefully insert the SIM card(s) into the designated slot(s) with the gold contacts facing down, ensuring it clicks into place.

### 4.2. Inserting the Battery

1. Align the battery contacts with the contacts in the phone's battery compartment.
2. Gently press the battery down until it is securely in place.
3. Replace the back cover, ensuring it snaps shut.



Image: A detailed view of the phone's interior, illustrating the battery and SIM card placement area.

#### 4.3. Charging the Phone

1. Connect the USB Type-C cable to the charging port on the phone.
2. Connect the other end of the cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. The phone will indicate that it is charging. Allow the phone to fully charge before first use.

### Type-C Interface is easy to use Safety Lithium Battery, Super Long-lasting Standby



Image: The Qubo Flip Phone's Type-C charging port and battery, emphasizing its low power consumption and power-saving features.

## 4.4. Powering On/Off

- **To Power On:** Press and hold the red **End Call/Power** button until the screen lights up.
- **To Power Off:** Press and hold the red **End Call/Power** button until the power-off options appear on the screen, then select 'Power Off'.

## 5. OPERATING INSTRUCTIONS

### 5.1. Making and Receiving Calls

- **To Make a Call:** Dial the number using the keypad and press the green **Call** button.
- **To Answer a Call:** When the phone rings, press the green **Call** button.
- **To End a Call:** Press the red **End Call** button.

### 5.2. Using the Keypad and Display

The phone features a large, backlit keypad for easy dialing and navigation. The 2.4-inch screen displays information clearly with large fonts.



Image: The Qubo Flip Phone's screen displaying large fonts and a loud ringtone indicator, with an inset showing a close-up of the large, clearly labeled keypad buttons.

### 5.3. SOS Emergency Function

The dedicated SOS button allows you to quickly contact pre-set emergency numbers. Up to 5 family numbers can be configured for this function.

1. **Setting SOS Numbers:** Navigate to the 'SOS Settings' in the phone's menu to add or edit emergency contacts.
2. **Activating SOS:** In an emergency, press and hold the **SOS** button on the keypad for a few seconds. The phone will automatically dial the pre-set numbers in sequence until one is answered.



Image: The Qubo Flip Phone with a highlighted SOS button, illustrating how it connects to up to 5 pre-programmed emergency contacts.

#### 5.4. Speed Dial

Assign frequently called numbers to specific keys for quick dialing.

1. Go to 'Settings' > 'Speed Dial'.
2. Select a number key (e.g., 2-9) and assign a contact from your phonebook.
3. To use, press and hold the assigned number key.

#### 5.5. Contacts (Phonebook)

Store and manage your contacts easily.

- **Adding a Contact:** Go to 'Phonebook' > 'Add New Contact'. Enter the name and number,

then save.

- **Searching for a Contact:** Go to 'Phonebook' and use the navigation keys to scroll or type the first letter of the contact's name.

## 5.6. Messaging

Send and receive text messages (SMS).

- **New Message:** Go to 'Messages' > 'Write Message'. Enter the recipient's number and your message.
- **Read Messages:** Access 'Inbox' in the 'Messages' menu.

## 5.7. FM Radio

Listen to your favorite radio stations.

- **Activate:** Press the dedicated **FM** button or navigate to 'FM Radio' in the menu.
- **Scan Channels:** Use the navigation keys to scan for available stations.

## 5.8. Camera

Capture photos with the integrated camera.

- **Open Camera:** Press the dedicated **Camera** button or find 'Camera' in the menu.
- **Take Photo:** Press the center navigation key to capture an image.

## 5.9. Torch

Use the built-in flashlight for illumination.

- **Activate/Deactivate:** Press and hold the '0' key to turn the torch on or off.



Image: The Qubo Flip Phone's torch function illuminating a dark area, with an inset showing the '0' key used to activate it.

## 5.10. Adjusting Volume

The phone offers high volume for calls and ringtones. Use the dedicated volume keys on the side of the phone to adjust the call volume during a conversation or the ringtone volume when idle.

# 6. MAINTENANCE

## 6.1. Cleaning

- Use a soft, dry cloth to clean the phone's exterior.
- Avoid using liquid cleaners or abrasive materials, as they may damage the phone.

## 6.2. Battery Care

- Charge the battery regularly, but avoid overcharging or letting it completely drain for extended periods.
- If the phone will not be used for a long time, charge it to about 50% and store it in a cool, dry place.

## 6.3. Storage

- Store the phone in a dry environment, away from extreme temperatures and direct sunlight.
- Keep the phone away from magnetic fields.

## 7. TROUBLESHOOTING

If you encounter issues with your Qubo Flip Phone, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Phone does not power on	Low battery; Battery not inserted correctly; Software issue	Charge the phone; Reinsert battery; Perform a soft reset (remove and reinsert battery)
Cannot make/receive calls	No network signal; SIM card not inserted correctly; SIM card not activated	Check signal strength; Reinsert SIM card; Contact your network provider
Poor call quality	Weak signal; Interference	Move to an area with better signal; Avoid sources of interference
SOS function not working	SOS numbers not set; No credit/signal	Ensure SOS numbers are configured; Check network signal and credit balance
Phone freezes or crashes	Software error; Too many applications running (if applicable)	Remove and reinsert battery to restart; If persistent, contact support

## 8. SPECIFICATIONS

Feature	Detail
Brand	Qubo
Model Number	Flip

Feature	Detail
Color	Black
Product Type	Flip Mobile Phone
Operating System	KaiOS
Screen Size	2.4 Inches
Screen Resolution	240 x 320
Connections	Bluetooth, Cellular
Charging Port	USB Type-C
Memory (Storage)	32 MB
CPU Model	Core 2 Duo
CPU Speed	528 MHz
Battery Type	Lithium
Special Features	FM Radio, SOS Function, Large Buttons, High Volume, Torch
Wireless Carrier Compatibility	All carriers (GSM networks in Europe)
ASIN	B0C3D2ZZS2
First Available Date	April 24, 2023

## 9. WARRANTY AND SUPPORT

### 9.1. Warranty Information

The Qubo Flip Phone comes with a manufacturer's warranty. Please refer to the included warranty card for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

### 9.2. Customer Support

If you require further assistance, have questions not covered in this manual, or experience any product quality issues, please contact Qubo customer support. Contact details are typically provided on the warranty card or on the official Qubo website.

Please note that software updates are not guaranteed for this device, and information on spare parts availability is not provided.

