

HyperX

HyperX Cloud III Wired Gaming Headset User Manual

Model: Cloud III Red (727A9AA)

INTRODUCTION

The HyperX Cloud III is a wired gaming headset designed for comfort, superior sound quality, and durability. It features plush HyperX signature memory foam, retuned 53mm angled drivers for an optimal listening experience, and an ultra-clear 10mm noise-cancelling microphone. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headset.

PACKAGE CONTENTS

- HyperX Cloud III Headset
- Detachable Microphone
- USB to 3.5mm Cable
- USB-C Adapter



Image: The HyperX Cloud III headset with its detachable microphone, USB to 3.5mm cable, and USB-C adapter.

PRODUCT OVERVIEW

The HyperX Cloud III headset is engineered for extended gaming sessions, focusing on comfort and audio precision.

Comfort and Design

Features plush HyperX signature memory foam in the headband and ear cushions for a comfortable fit during long gaming sessions. The headset is built with a durable aluminum frame.



HyperX Signature Memory Foam

Soft, Premium Leatherette All Day Comfort

Image: Close-up of the HyperX Cloud III headset highlighting the HyperX Signature Memory Foam for comfort.

Durable Full Metal Frame



Image: The durable full metal frame of the HyperX Cloud III headset, emphasizing its robust construction.

LIGHT WEIGHT. HEAVY IMPACT.



Image: Visual representation of the HyperX Cloud III headset's dimensions (width, height, depth) and weight (320g).

Audio Performance

Equipped with new, retuned 53mm drivers that are angled for an optimal listening experience. Supports DTS Headphone:X Spatial Audio for enhanced immersion and precise sound localization.

Custom Tuned, Angled 53mm Drivers

DTS Headphone:X Spatial Audio

dts **x**

Image: A user wearing the HyperX Cloud III headset, illustrating the custom-tuned, angled 53mm drivers and DTS Headphone:X Spatial Audio.

Microphone

Features an upgraded 10mm noise-cancelling microphone that captures crystal clear in-game voice chat and calls. An LED mic mute indicator clearly shows when the microphone is muted.

Ultra-Clear, Noise-Cancelling 10mm Detachable Microphone



**LED Mic-Mute
Indicator**

Image: Close-up of the Ultra-Clear, Noise-Cancelling 10mm Detachable Microphone with its LED Mic-Mute Indicator.

On-Headset Controls

Simple controls on the headset earcup allow for quick, direct access to mute your mic or adjust audio volume.

Audio and Mic Controls



Image: View of the HyperX Cloud III headset's earcup, showing the mic mute button and volume wheel for easy access.

SETUP AND CONNECTIVITY

The HyperX Cloud III headset offers versatile connectivity options for various platforms.

Connecting Your Headset:

1. **Attach the Microphone:** Insert the detachable microphone into the microphone port on the left earcup until it clicks into place.
2. **Choose Your Connection:**
 - **USB Connection (PC, PS5, Nintendo Switch, Mobile with USB-C):** Connect the USB-C end of the USB to 3.5mm cable to your device. If your device only has a USB-A port, use the included USB-C to USB-A adapter.
 - **3.5mm Connection (Xbox, PS4, Nintendo Switch, Mobile with 3.5mm jack):** Connect the 3.5mm plug directly to your device's 3.5mm audio jack.

3. **Adjust Volume:** Use the volume wheel on the headset earcup to adjust the audio output level.
4. **Microphone Mute:** Press the mic mute button on the earcup to toggle the microphone on or off. The LED indicator on the microphone will show its status.



Image: Diagram illustrating the multi-platform compatibility of the HyperX Cloud III headset, showing USB and 3.5mm connection options for various devices.

OPERATING INSTRUCTIONS

Audio Control:

- **Volume Adjustment:** Rotate the volume wheel located on the right earcup to increase or decrease the audio volume.
- **DTS Spatial Audio:** For compatible devices and software, activate DTS Headphone:X Spatial Audio for an immersive 3D sound experience. Refer to your device's audio settings or HyperX software for configuration.

Microphone Usage:

- **Mute/Unmute:** Press the microphone mute button on the left earcup to toggle the microphone on or off. The LED ring on the microphone tip will illuminate red when muted.
- **Positioning:** For optimal voice clarity, position the microphone approximately two fingers' width from your mouth.
- **Noise Cancellation:** The 10mm microphone features built-in noise cancellation to reduce background sounds.

MAINTENANCE

Proper care ensures the longevity and performance of your HyperX Cloud III headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. For deeper cleaning, a slightly damp cloth with mild soap can be used on non-electronic parts, ensuring no moisture enters the drivers or ports.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset.
- **Cable Care:** Avoid sharp bends or kinks in the cables. When disconnecting, pull from the plug, not the cable itself.
- **Microphone:** The detachable microphone can be removed for storage or when not in use to prevent damage.

TROUBLESHOOTING

If you encounter issues with your HyperX Cloud III headset, try the following solutions:

Problem	Possible Solution
No audio from headset.	<ul style="list-style-type: none">◦ Ensure the headset is securely connected to your device.◦ Check the volume wheel on the headset and your device's system volume.◦ Verify that the headset is selected as the default audio output device in your device's sound settings.◦ Test the headset on another device to rule out a device-specific issue.
Microphone not working.	<ul style="list-style-type: none">◦ Ensure the microphone is fully inserted into the headset port.◦ Check if the microphone mute button is engaged (LED will be red).◦ Verify that the headset microphone is selected as the default input device in your device's sound settings.◦ Adjust microphone levels in your device's sound settings.◦ Test the microphone in a different application or on another device.
Sound quality is poor or distorted.	<ul style="list-style-type: none">◦ Ensure the audio cable is not damaged and is fully connected.◦ Try adjusting the volume on both the headset and your device.◦ Disable any audio enhancements or spatial audio features temporarily to see if they are causing interference.◦ Update audio drivers on your PC.

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model Name	Cloud III Red
Model Number	727A9AA
Connectivity	Wired (3.5mm Jack, USB-C, USB-A via adapter)
Drivers	Dynamic, 53mm with Neodymium magnets
Frequency Response	10 Hz – 21,000 Hz
Microphone	Detachable, 10mm, Noise-Cancelling
Frame Material	Aluminum
Ear Cushion Material	Memory Foam, Leatherette
Weight	308 Grams (approx. 10.9 ounces)
Compatible Devices	PC, PS5, Xbox Series X S, Xbox One, Nintendo Switch, Mac, Mobile
UPC	197029008237, 740617255522

WARRANTY AND SUPPORT

HyperX products are backed by a limited warranty. For detailed warranty information, technical support, or service inquiries, please visit the official HyperX support website or contact their customer service.
Official HyperX Website: www.hyperx.com/support

