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› [Baseus](#) /

› [BASEUS Bowie H2 True Wireless Earphones NGTW260013 User Manual](#)

**Baseus NGTW260013**

# **Baseus Bowie H2 True Wireless Earphones NGTW260013**

## **User Manual**

Model: NGTW260013

### **1. INTRODUCTION**

Thank you for choosing the Baseus Bowie H2 True Wireless Earphones. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your earphones to ensure optimal performance and longevity. Please read this manual thoroughly before using the product.



Image 1.1: Baseus Bowie H2 product overview. Please note that while this image displays over-ear headphones, the product described in this manual is the Baseus Bowie H2 True Wireless Earphones (in-ear type).

## 2. WHAT'S IN THE Box

Carefully unpack the product and ensure all items are present and in good condition. The package should contain:

- Baseus Bowie H2 True Wireless Earphones (Left and Right)
- Wireless Charging Case
- USB Charging Cable
- User Manual



Image 2.1: Example of Baseus headphones in a case. The Baseus Bowie H2 True Wireless Earphones come with a compact wireless charging case.

### 3. SETUP

#### 3.1 Charging the Earphones and Case

Before first use, fully charge the earphones and the charging case. Place the earphones into the charging case. Connect the USB charging cable to the charging port on the case and plug the other end into a USB power adapter (not included) or a computer's USB port. The indicator light on the case will show charging status and turn off or change color when fully charged.

#### 3.2 Bluetooth Pairing

1. Ensure the earphones are charged.
2. Open the charging case. The earphones will automatically enter pairing mode, and an indicator light (usually on the earphones or case) will flash, indicating they are ready to pair.
3. On your device (smartphone, tablet, laptop), enable Bluetooth.
4. Search for available Bluetooth devices. Select "Baseus Bowie H2" from the list.
5. Once connected, the indicator light will stop flashing, and you may hear a confirmation tone.
6. If pairing fails, place the earphones back into the case, close it, and then reopen to re-enter pairing

mode.

## 4. OPERATING THE EARPHONES

### 4.1 Wearing the Earphones

Gently insert the earphones into your ear canals. Adjust them for a comfortable and secure fit to ensure optimal sound quality and noise isolation. The left (L) and right (R) earphones are marked.



Image 4.1: Front view of Baseus headphones. For the Bowie H2 earphones, ensure a snug fit in the ear canal.

### 4.2 Touch Controls

The Baseus Bowie H2 earphones feature touch controls for various functions. The specific touch gestures may vary slightly, but common functions include:

- **Play/Pause:** Single tap on either earphone.
- **Next Track:** Double tap on the right earphone.
- **Previous Track:** Double tap on the left earphone.
- **Answer/End Call:** Single tap on either earphone.
- **Reject Call:** Long press on either earphone.

- **Activate Voice Assistant:** Triple tap on either earphone.

Refer to the quick start guide included in your package for precise touch control mapping.



Image 4.2: Top view of Baseus headphones. The touch control areas are typically located on the outer surface of the earphones.

## 5. MAINTENANCE

Proper maintenance ensures the longevity and performance of your Baseus Bowie H2 earphones.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earphones and charging case. Do not use abrasive cleaners, alcohol, or chemical solvents.
- **Storage:** When not in use, always store the earphones in their charging case to protect them from dust, dirt, and damage.
- **Avoid Water:** While the earphones may have some water resistance, avoid submerging them in water or exposing them to excessive moisture.
- **Temperature:** Do not expose the earphones to extreme temperatures (hot or cold) or direct sunlight for extended periods.

## 6. TROUBLESHOOTING

If you encounter issues with your Baseus Bowie H2 earphones, try the following solutions:

| Problem                          | Solution  |
|----------------------------------|---|
| Earphones not pairing            | Ensure earphones are charged.<br>Turn off and on your device's Bluetooth.<br>Forget "Baseus Bowie H2" from your device's Bluetooth list and re-pair.<br>Place earphones back in case, close, then reopen to reset pairing mode. |
| No sound from one earphone       | Ensure both earphones are charged.<br>Try resetting the earphones (refer to specific reset instructions in the included quick start guide).<br>Clean the charging contacts on both earphones and the case.                      |
| Charging issue                   | Ensure the charging cable is securely connected.<br>Try a different USB port or power adapter.<br>Clean the charging contacts on the earphones and inside the case.   |
| Low volume or poor sound quality | Adjust the volume on your connected device.<br>Ensure the earphones are properly seated in your ears.<br>Clean any debris from the earphone nozzles.  |

## 7. SPECIFICATIONS

Key technical specifications for the Baseus Bowie H2 True Wireless Earphones (Model: NGTW260013):

**Model Number:**

NGTW260013

**Brand:**

Baseus

**Connectivity Technology:**

Wireless (Bluetooth)

**Bluetooth Version:**

5.2

**Ear Placement:**

In Ear

**Form Factor:**

In Ear

**Control Type:**

Touch Control

**Audio Driver Type:**

Dynamic Driver

**Included Components:**

Wireless Charging Case

**Material:**

Plastic

**Item Weight:**

582 g (Note: This weight is unusually high for in-ear earphones and may refer to the package weight or a different product variant.)

**Product Dimensions:**

50 x 50 x 28 cm (Note: These dimensions are unusually large for in-ear earphones and may refer to the package dimensions or a different product variant.)

**Compatible Devices:**

Smartphones, Tablets, Laptops, Smart Speakers

## 8. WARRANTY AND SUPPORT

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Baseus products are designed with quality and reliability in mind. For specific warranty information, please refer to the warranty card included with your purchase or visit the official Baseus website. If you require technical support or have questions not covered in this manual, please contact Baseus customer service through their official channels.

Keep your proof of purchase for warranty claims.