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Kyocera DuraXV Extreme+ Rugged Flip Phone User Manual

Model: DuraXV Extreme+

INTRODUCTION

The Kyocera DuraXV Extreme+ is an ultra-rugged feature flip phone designed for durability and enhanced functionality. This device is built to withstand challenging environments while providing reliable communication. This manual will guide you through the setup, operation, and maintenance of your phone.

SETUP

1. Battery Installation and Charging

The DuraXV Extreme+ comes with a removable 1770mAh Lithium Ion battery. Ensure the phone is powered off before installing or removing the battery.

1. Remove the back cover of the phone.
2. Align the battery contacts with the terminals in the battery compartment and gently press the battery into place.
3. Replace the back cover, ensuring it is securely latched to maintain water and dust resistance.
4. To charge, connect the provided USB Type-C cable to the phone's charging port or use a compatible charging dock with the charging contacts on the back of the device.



Image: Side view of the Kyocera DuraXV Extreme+ phone, highlighting the USB-C charging port and side buttons.

2. SIM Card Installation

Your phone requires a SIM card to connect to the cellular network. Ensure the phone is powered off before installing the SIM card.

1. Remove the back cover and battery.
2. Locate the SIM card slot, typically near the battery compartment.
3. Insert the SIM card with the gold contacts facing down and the notched corner aligned with the slot.
4. Reinstall the battery and back cover.

3. Initial Power On

Press and hold the Power/End Call button until the screen illuminates. Follow the on-screen prompts for initial setup, including language selection and network configuration.

OPERATING INSTRUCTIONS

1. Basic Phone Functions



Image: The Kyocera DuraXV Extreme+ phone shown open, displaying the main screen with time and date, and the full alphanumeric keypad below.

- **Making Calls:** Enter the phone number using the keypad and press the **SEND** button.
- **Answering Calls:** Press the **SEND** button when the phone rings.
- **Ending Calls:** Press the **END** button.
- **Volume Control:** Use the dedicated volume buttons on the side of the phone during a call or to adjust ringtone/media volume.

2. Navigation and Menu

The phone features a customizable main menu and a 4-way Navigation key for easy access to applications and settings.

- Use the **4-way Navigation key** (up, down, left, right) to scroll through menu options.
- Press the **Center Select key** to confirm a selection.
- Press the **CLR (Clear)** button to go back one step in the menu or delete text.
- You can enlarge fonts for improved readability through the display settings.

3. Programmable Keys

The DuraXV Extreme+ includes multiple programmable keys for quick access to specific functions:

- **SOS Key:** For emergency calls or alerts (requires setup).
- **Push-to-Talk (PTT) Key:** Enables instant communication over cellular or Wi-Fi networks. A dedicated 5-pole headset jack with an integrated camlock securely fastens PTT accessories.
- **Speaker Key:** Toggles speakerphone mode during calls.
- **Call List Key:** Accesses your recent call history.

4. Audio Features

The phone is equipped with advanced audio capabilities for clear communication:

- **HD Voice:** Provides crystal-clear call quality.
- **Dual Front-Facing Speakers:** Deliver loud and clear audio output.
- **Dual-Mic Noise Cancellation:** Ensures you can be heard clearly even in noisy environments.

5. Messaging

To send and receive text messages:

1. Navigate to the 'Messages' application from the main menu.
2. Select 'New Message' or 'Create Message'.
3. Enter the recipient's phone number or select from your contacts.
4. Type your message using the alphanumeric keypad.
5. Press the **SEND** button to transmit the message.

MAINTENANCE

1. Rugged Design and Protection

The Kyocera DuraXV Extreme+ is built to endure harsh conditions:

- **IP68 Rating:** Certified dust and waterproof, capable of immersion in water up to 1.5 meters for 30 minutes.
- **MIL-STD-810G:** Protected against dust, drops, shock, vibration, and extreme weather conditions.
- The rubberized housing provides a secure grip and enhanced durability.



Image: The Kyocera DuraXV Extreme+ phone shown in its closed, flip configuration, displaying the external screen with time and network information.

2. Cleaning Your Device

To maintain optimal performance and appearance:

- Wipe the phone with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners.
- Ensure all port covers are securely closed to maintain water and dust resistance.
- If the phone gets wet, dry it thoroughly before opening any ports or compartments.

TROUBLESHOOTING

If you encounter issues with your Kyocera DuraXV Extreme+, try the following steps:

- **Phone Not Powering On:** Ensure the battery is charged and properly installed. Try connecting the charger.
- **No Network Signal:** Check if the SIM card is correctly inserted. Move to an area with better network coverage. Contact your service provider (Verizon Wireless) if the issue persists.
- **Call Quality Issues:** Ensure dual-mic noise cancellation is enabled in settings. Check for obstructions around the microphone and speakers.

- **Frozen Screen/Unresponsive:** Remove and reinsert the battery to perform a soft reset.

For more complex issues, refer to the official Kyocera support website or contact your service provider.

SPECIFICATIONS

Feature	Detail
Model Name	DuraXV Extreme+
Brand	KYOCERA
Operating System	Android
Wireless Carrier	Verizon Wireless
Cellular Technology	4G
Connectivity Technologies	Cellular, Wi-Fi
CPU Model	MediaTek Helio
CPU Speed	2 GHz
RAM Memory Installed Size	16 GB
Battery Capacity	1770 Milliamp Hours (removable)
Display Resolution	1080 x 2340
Refresh Rate	60 Hz
Special Features	Camera, Expandable Memory (512GB SD card), Voice Command, Vibrate for Calls/Alerts/Alarms, Vibration Intensity, Persistent Alerts, Physical Keys, Programmable Keys, Push to Talk
Audio Jack	5-pole headset jack
Form Factor	Flip
Color	Black
Item Weight	12 ounces
Package Dimensions	5.67 x 4.45 x 2.44 inches

WARRANTY AND SUPPORT

Amazon Renewed Product

This Kyocera DuraXV Extreme+ is an Amazon Renewed product. Amazon Renewed products are pre-owned and refurbished to work and look like new. They are backed by the Amazon Renewed Guarantee.

Return Policy

Your renewed product is eligible for a refund or replacement within 90 days of purchase, as per the Amazon Renewed Guarantee.

Technical Support

For technical assistance, troubleshooting, or warranty claims, please contact the seller from whom you purchased the device or refer to the official Kyocera support resources available online.