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HP 14-dw0023dx

HP Pavilion x360 14-dw0023dx 2-in-1 Convertible Laptop User Manual

Model: 14-dw0023dx

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Pavilion x360 14-dw0023dx 2-in-1 Convertible Laptop. Please read this guide thoroughly to ensure optimal performance and longevity of your device.

2. SETUP

2.1. Unboxing Your Laptop

Carefully remove all components from the packaging. Ensure the following items are present:

- HP Pavilion x360 14-dw0023dx Laptop
- Power Adapter and Power Cord
- Setup Instructions and Warranty Information



Figure 2.1: HP Pavilion x360 laptop in its original cardboard packaging, showing the HP logo and product label.

2.2. Connecting the Power Adapter

Before initial use, connect the power adapter to the laptop's charging port and then to a power outlet. The charging port is located on the right side of the laptop.



Figure 2.2: The right side of the HP Pavilion x360 laptop, highlighting the power input port, HDMI 2.1 port, SuperSpeed USB Type-A port, SuperSpeed USB Type-C port, and Micro SD media card reader.

2.3. Initial Power On

Once connected to power, open the laptop lid and press the power button. Follow the on-screen instructions to complete the Windows 11 Home setup.

3. FEATURES OVERVIEW

3.1. Physical Features and Ports

The HP Pavilion x360 offers a variety of ports and features for connectivity and convenience:

- **Right Side:** Power input, HDMI 2.1, SuperSpeed USB Type-A, SuperSpeed USB Type-C, Micro SD media card reader.
- **Left Side:** SuperSpeed USB Type-A, Headphone/microphone combo jack, Cooling vent.
- **Keyboard:** Full-size, backlit, natural silver keyboard with a large trackpad and integrated fingerprint reader.
- **Audio:** Audio by B&O with dual speakers.

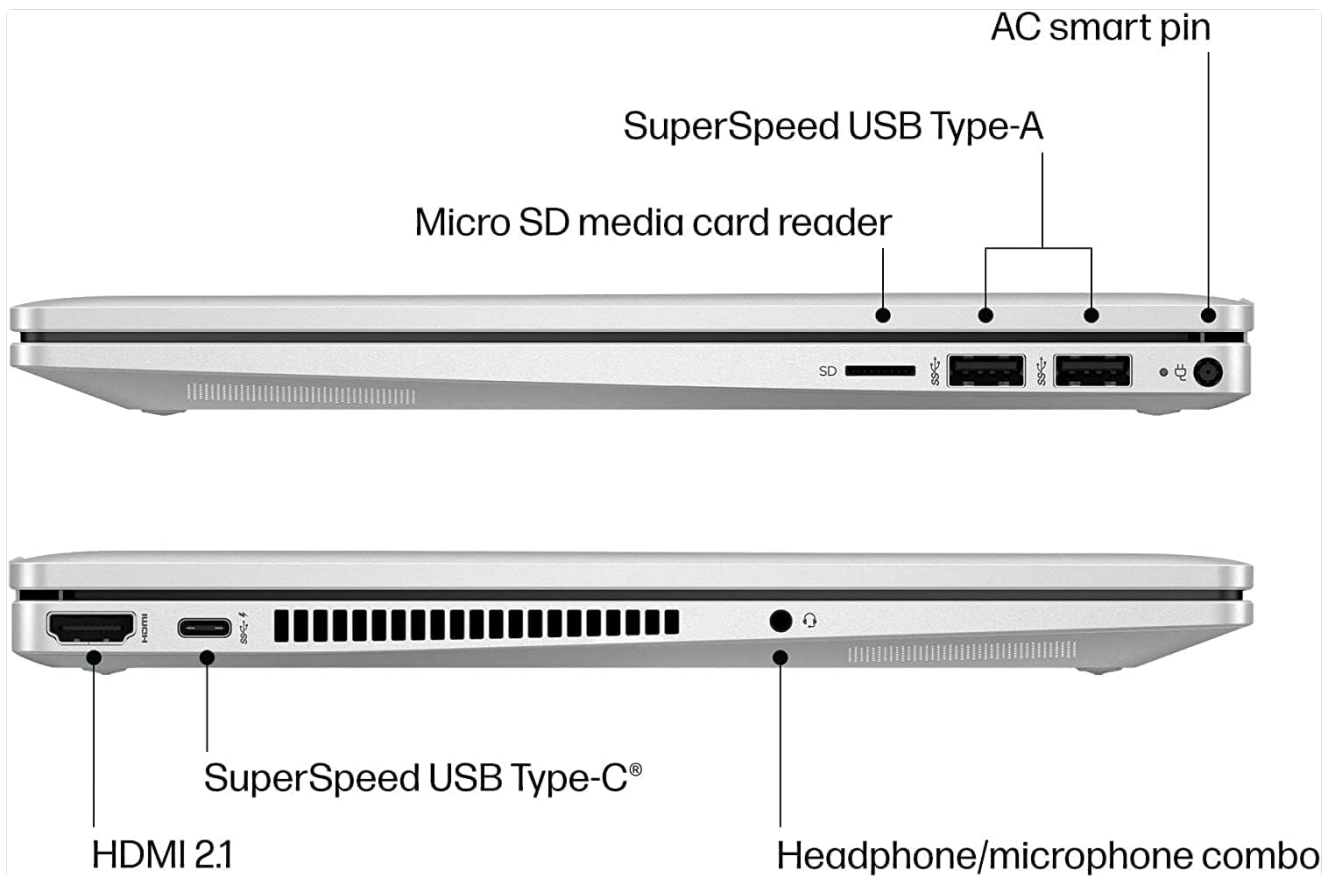


Figure 3.1: Close-up view of the HP Pavilion x360 keyboard, trackpad, and integrated fingerprint reader, along with the B&O audio branding.

3.2. 2-in-1 Convertible Modes

The 360-degree geared hinge allows the laptop to be used in four versatile positions:

- **Laptop Mode:** Traditional laptop use for typing and productivity.
- **Tent Mode:** Ideal for watching videos or presentations in confined spaces.
- **Tablet Mode:** Folded back completely for touchscreen interaction.
- **Stand Mode:** Screen facing outwards, keyboard hidden, for media consumption.



Mousepad

Figure 3.2: The HP Pavilion x360 laptop configured in tent mode, showcasing its flexibility for media viewing.



Figure 3.3: The HP Pavilion x360 laptop in tablet mode, demonstrating its portability and touch functionality.

4. OPERATING YOUR LAPTOP

4.1. Touchscreen and Touchpad Gestures

The 14.0-inch FHD (1920 x 1080) multitouch-enabled IPS display supports intuitive touch gestures. The large touchpad also supports multi-finger gestures for enhanced navigation and productivity in Windows 11 Home.

- **One-finger tap:** Select an item.
- **Two-finger scroll:** Scroll through documents or web pages.
- **Pinch-to-zoom:** Zoom in or out on images and documents.
- **Three-finger swipe:** Switch between open applications or show the desktop.
- **Four-finger swipe:** Open Action Center or switch virtual desktops.

4.2. Backlit Keyboard

The full-size, natural silver keyboard features backlighting for comfortable typing in low-light conditions. The backlighting typically has two brightness settings and can be toggled using a dedicated function key (often F5 or F4, check your specific keyboard layout).



Figure 4.1: The HP Pavilion x360 laptop with its backlit keyboard illuminated, showcasing the Windows 11 desktop.

5. SPECIFICATIONS

Feature	Description
Processor	12th Generation Intel Core i5-1235U (12M Cache, up to 4.40 GHz)
Display	14.0-inch diagonal, FHD (1920 x 1080), multitouch-enabled, IPS, edge-to-edge glass, micro edge
Memory (RAM)	8 GB DDR4-3200 MHz RAM
Storage	512 GB PCIe NVMe M.2 SSD
Graphics	Intel Iris Xe Graphics (Integrated)
Operating System	Windows 11 Home
Audio	Audio by B&O with dual speakers
Wireless Connectivity	Wi-Fi 6E (2x2) and Bluetooth combo
Camera	HP True Vision 5MP camera with camera shutter, temporal noise reduction and integrated dual array digital microphones
Keyboard	Full-size, backlit, natural silver keyboard
Weight	3.35 lb (approximately 1.5 kg)
Ports	1x HDMI 2.1, 2x SuperSpeed USB Type-A, 1x SuperSpeed USB Type-C, 1x Micro SD media card reader, 1x Headphone/microphone combo
Battery Life	Up to 8 hours (typical usage)
Color	Silver
Model Year	2022
UPC	196548395545

6. MAINTENANCE

To keep your HP Pavilion x360 in optimal condition, follow these maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display and exterior. Avoid harsh chemicals.
- **Software Updates:** Regularly update your Windows operating system and drivers to ensure security and performance.
- **Battery Care:** Avoid fully discharging the battery frequently. For long-term storage, charge the battery to about 50% and store in a cool, dry place.
- **Ventilation:** Ensure the cooling vents are not obstructed to prevent overheating.
- **Data Backup:** Periodically back up your important data to an external drive or cloud storage.

7. TROUBLESHOOTING

If you encounter issues with your laptop, consider the following basic troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Try a different outlet if necessary.
- **Screen Issues:** If the screen is blank, try adjusting the brightness settings or connecting an external monitor to check if the display is the issue.
- **Slow Performance:** Close unnecessary applications, check for malware, or consider freeing up storage space.
- **Connectivity Problems:** For Wi-Fi or Bluetooth issues, try restarting your router/modem or the laptop's wireless adapter.
- **System Freeze:** Press and hold the power button for 10-15 seconds to force a shutdown, then restart the laptop.

For more advanced issues, refer to the HP support website or contact customer service.

8. WARRANTY AND SUPPORT

Your HP Pavilion x360 14-dw0023dx laptop comes with a limited warranty provided by HP. For detailed warranty terms and conditions, please refer to the documentation included in your product packaging or visit the official HP support website.

HP offers various support options, including online resources, driver downloads, and customer service contact information. Keep your product's serial number and model number handy when seeking support.

Optional protection plans may be available for extended coverage. Please check with your retailer or HP for details on available plans.
