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## Epson B11B267201

# Epson Perfection V19 II Color Photo and Document Flatbed Scanner User Manual

Model: B11B267201

## 1. INTRODUCTION TO YOUR SCANNER

The Epson Perfection V19 II is a compact and lightweight flatbed scanner designed for high-quality scanning of both photos and documents. It offers an optical resolution of 4800 dpi, making it suitable for detailed scans and photo enlargements. The scanner is USB powered for convenience and features easy-to-use one-touch buttons for streamlined operation.



Figure 1.1: The Epson Perfection V19 II scanner with a photo placed on the scanning surface.

## Key Features:

- **High Optical Resolution:** 4800 dpi for exceptional clarity and detail, ideal for photo enlargements.
- **Epson ScanSmart Software:** Included software for easy scanning of photos, artwork, illustrations, books, and documents.
- **One-Touch Scanning:** Simplified scanning process with dedicated buttons for common tasks.
- **Photo Restoration:** Easy Photo Fix technology to restore color to faded photos.
- **High-Rise, Removable Lid:** Accommodates bulky items like books and photo albums.
- **Searchable PDFs & Editable Documents:** Convert scanned content into searchable PDF files or editable Microsoft Word, Excel, and PowerPoint files using OCR.
- **Compact & USB Powered:** Lightweight design (3.1 lb) and USB power for portability and minimal desk space.
- **Built-in Kickstand:** Allows for space-saving vertical placement and storage.

# Features

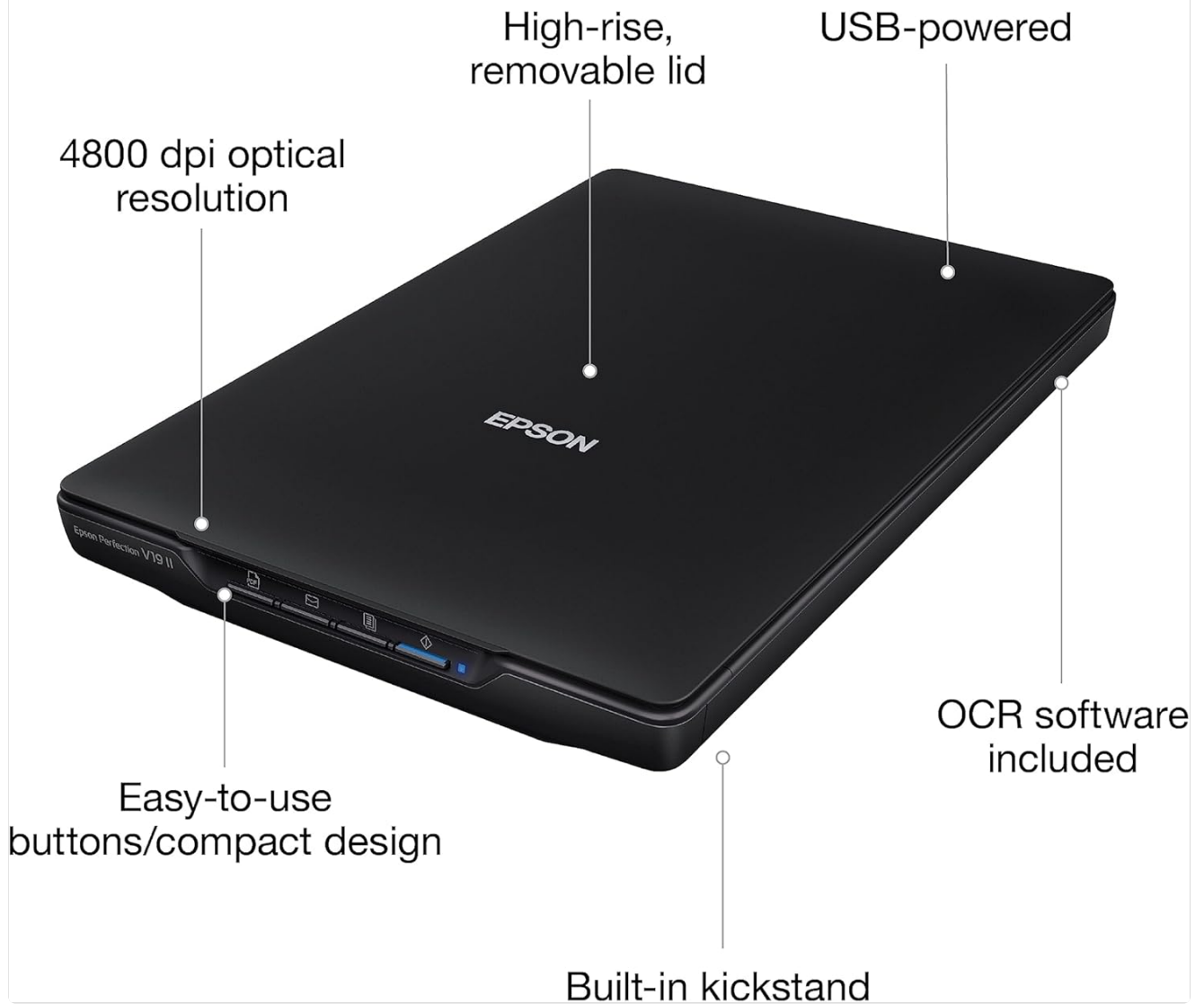


Figure 1.2: Overview of the scanner's main features, including resolution, removable lid, USB power, and compact design.

## 2. SETUP GUIDE

Follow these steps to set up your Epson Perfection V19 II scanner and prepare it for use.

### 2.1 Unpacking and Contents:

Carefully remove all components from the packaging. Ensure all items listed below are present:

- Epson Perfection V19 II Scanner
- USB Cable
- Start Here Guide (Quick Setup Guide)

# In the Box



Figure 2.1: Items included in the scanner package.

## 2.2 Physical Connection:

1. Place the scanner on a stable, flat surface.
2. Connect the supplied USB cable to the USB port on the back of the scanner.
3. Connect the other end of the USB cable to an available USB port on your computer. The scanner is powered via this USB connection, so no separate power adapter is needed.



Figure 2.2: Scanner connected to a computer, ready for use.

### 2.3 Software Installation:

The Epson ScanSmart software is essential for operating your scanner. An internet connection is required for software download.

1. Visit the official Epson support website for your model (e.g., [epson.com/support/v19](http://epson.com/support/v19)).
2. Download the latest version of Epson ScanSmart software compatible with your operating system (Windows or macOS).
3. Run the installer and follow the on-screen instructions to complete the software installation.
4. Once installed, launch the Epson ScanSmart application.

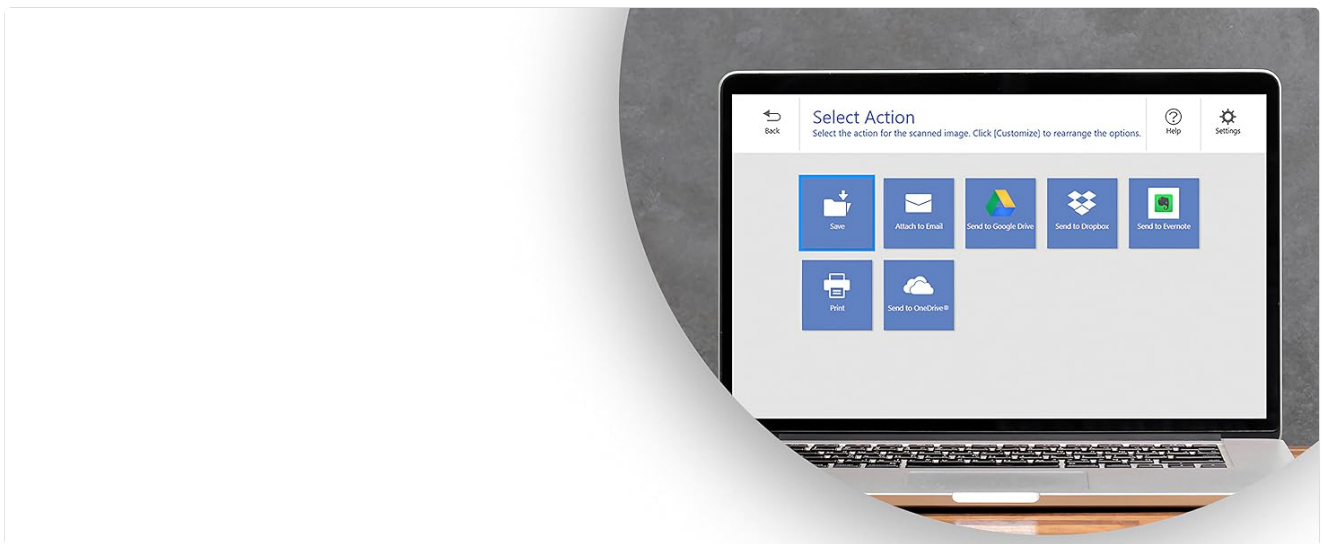


Figure 2.3: The Epson ScanSmart software interface on a computer.

### 3. OPERATING YOUR SCANNER

The Epson Perfection V19 II offers various scanning options to suit your needs.

#### 3.1 Basic Scanning with One-Touch Buttons:

The scanner features convenient buttons on its front panel for quick access to common scanning functions.

1. Place your document or photo face-down on the scanner glass, aligning it with the corner guide.
2. Close the scanner lid gently.
3. Press one of the dedicated buttons:
  - **PDF Button:** Scans the item and saves it as a PDF file.
  - **Email Button:** Scans the item and attaches it to a new email message.
  - **Copy Button:** Scans the item and sends it to your default printer.
  - **Start Button:** Initiates a scan using the default settings or opens the ScanSmart software for more options.
4. The scanned image will be processed and saved or sent according to the button pressed.



Figure 3.1: The one-touch buttons on the scanner for quick operations.

### 3.2 Scanning Bulky Items with the Removable Lid:

For scanning thick documents, books, or photo albums, the scanner's lid can be raised or completely removed.

1. Open the scanner lid.
2. To raise the lid, simply lift it. It is designed to extend upwards to accommodate thicker items.
3. To remove the lid, gently pull it upwards from its hinges until it detaches.
4. Place the bulky item on the scanner glass.
5. Initiate the scan using the ScanSmart software or a one-touch button.
6. After scanning, reattach the lid by aligning the hinges and pressing down until it clicks into place.



Figure 3.2: The scanner with its lid removed to scan thicker materials.



Figure 3.3: Scanning a book with the scanner's high-rise lid.

### 3.3 Using Epson ScanSmart Software:

The ScanSmart software provides advanced control over your scans, including resolution, color correction, and file format options.

1. Launch Epson ScanSmart from your computer's applications.
2. Select the desired scan type (e.g., Photo, Document, Custom).
3. Adjust settings such as resolution (DPI), color mode (Color, Grayscale, Black & White), and image enhancements (e.g., Easy Photo Fix for color restoration).
4. Click the "Scan" button within the software.
5. After the scan, you can preview, rotate, crop, and save your images in various formats (PDF, JPEG, TIFF, etc.).
6. The software also allows you to create searchable PDFs and editable Microsoft Office documents using Optical Character Recognition (OCR).

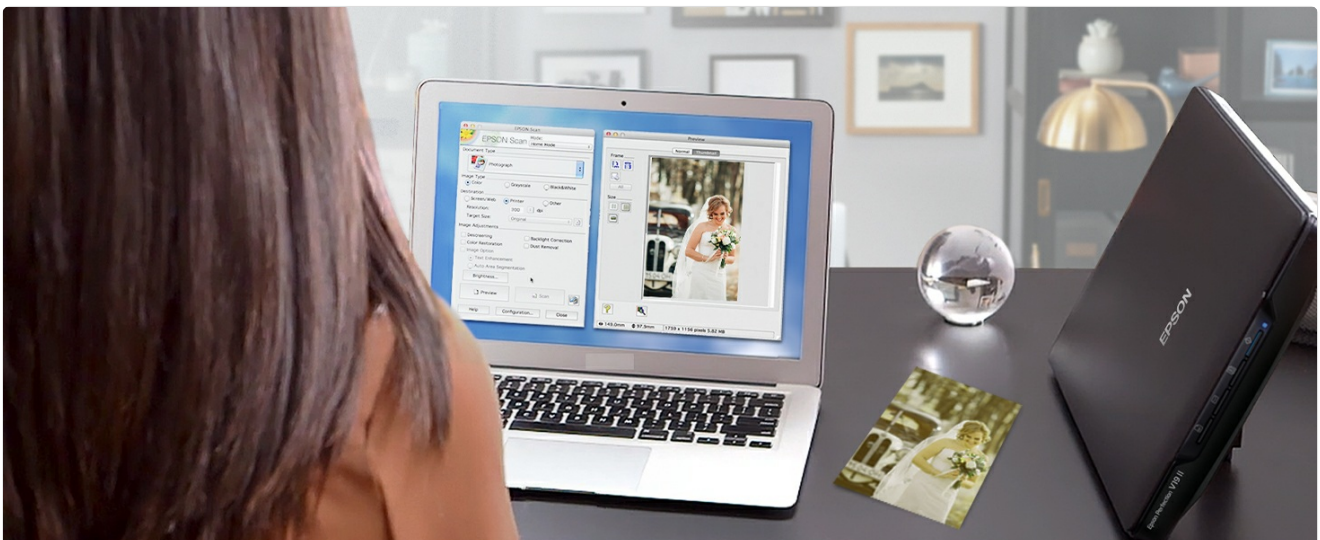


Figure 3.4: Photo editing mode in Epson ScanSmart, demonstrating color restoration.

### 3.4 Official Product Video:

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Video 3.1: "Meet the Perfection V19 II Photo Scanner" - An official video from Epson America Inc. demonstrating the scanner's features and ease of use.

## 4. MAINTENANCE

Regular cleaning ensures optimal performance and extends the lifespan of your scanner.

### 4.1 Cleaning the Scanner Glass:

1. Turn off the scanner and disconnect the USB cable.
2. Open the scanner lid.
3. Gently wipe the scanner glass with a soft, lint-free cloth dampened with a small amount of glass cleaner. Do not spray cleaner directly onto the glass.
4. Wipe the white document mat on the underside of the lid as well.
5. Allow the surfaces to dry completely before closing the lid or reconnecting the scanner.

### 4.2 Cleaning the Exterior:

Wipe the exterior casing of the scanner with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

## 5. TROUBLESHOOTING

This section addresses common issues you might encounter with your scanner.

### 5.1 Scanner Not Responding:

- **Check USB Connection:** Ensure the USB cable is securely connected to both the scanner and your computer. Try a different USB port.
- **Restart Computer and Scanner:** Disconnect the scanner, restart your computer, then reconnect the scanner.
- **Verify Software Installation:** Confirm that Epson ScanSmart software is correctly installed and updated.

### 5.2 Poor Scan Quality:

- **Clean Scanner Glass:** Dust or smudges on the scanner glass can affect image quality. Refer to Section 4.1 for cleaning instructions.
- **Adjust Scan Settings:** In Epson ScanSmart, increase the resolution (DPI) for higher detail. Ensure the correct document type and color mode are selected.
- **Photo Restoration:** For faded photos, utilize the Easy Photo Fix feature in the ScanSmart software.

### 5.3 Scanning at 4800 dpi is Not Possible for Large Documents:

While the scanner boasts 4800 dpi optical resolution, practical limitations may apply when scanning very large documents at this highest setting due to memory or processing constraints of the connected computer. The Epson ScanSmart software may prevent scanning at this resolution if the document size exceeds certain internal limits. For large documents, consider scanning at a lower, but still high-quality, resolution (e.g., 600 dpi or 1200 dpi) to ensure

successful completion of the scan.

## 6. SPECIFICATIONS

Feature	Detail
Brand	Epson
Model Name	Perfection V19 II
Item Model Number	B11B267201
Scanner Type	Photo, Document Flatbed
Optical Resolution	4800 dpi
Connectivity Technology	USB
Product Dimensions	14.4 x 9.9 x 1.5 inches (36.6 x 25.1 x 3.8 cm)
Item Weight	3.1 pounds (1.4 kg)
Media Type	Photo, Document
Sheet Size	8.5 x 11.7 inches (21.6 x 29.7 cm)
Wattage	2.5 watts
Manufacturer	Epson
Country of Origin	Indonesia

## 7. WARRANTY AND SUPPORT

### 7.1 Product Warranty:

Epson provides a limited warranty for the Perfection V19 II scanner. Please refer to the warranty documentation included with your product or visit the official Epson website for detailed terms and conditions regarding coverage, duration, and claims procedures.

### 7.2 Customer Support:

For technical assistance, driver downloads, FAQs, and additional support resources, please visit the official Epson support website:

**Epson Official Support**

You may also find helpful information and community forums on the Epson store page on Amazon [Epson Store on Amazon](#).

