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› Toastermaster 4-Quart Digital Slow Cooker User Manual

Toastermaster TM-404SC

Toastermaster 4-Quart Digital Slow Cooker with Locking Lid

Model: TM-404SC

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and care of your Toastermaster 4-Quart Digital Slow Cooker. Please read all instructions carefully before first use and retain for future reference.



Image: The Toastmaster 4-Quart Digital Slow Cooker in stainless steel, featuring its digital control panel and clear glass lid with a locking mechanism.

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including:

- Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or heating unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to

"off", then remove plug from wall outlet.

- Do not use appliance for other than intended use.

PRODUCT COMPONENTS

Your Toastmaster Digital Slow Cooker consists of the following main components:

- Stainless Steel Housing with Heating Element and Control Panel
- Removable Ceramic Stoneware Insert (4-Quart Capacity)
- Tempered Glass Lid with Handle and Integrated Lid Latch



Image: The slow cooker base with the removable ceramic stoneware insert placed next to it, illustrating the separate components.

SETUP AND FIRST USE

1. **Unpacking:** Carefully remove all packaging materials and promotional labels from your slow cooker.
2. **Initial Cleaning:** Before first use, wash the removable stoneware insert and the glass lid in warm, soapy water. Rinse thoroughly and dry completely. The exterior of the slow cooker base can be wiped with a damp cloth. Do not immerse the heating base in water or any other liquid.

3. **Assembly:** Place the clean, dry stoneware insert into the heating base. Position the glass lid securely on top of the stoneware insert.
4. **Placement:** Place the slow cooker on a flat, stable, heat-resistant surface, away from walls and cabinets to allow for proper ventilation.
5. **Power Connection:** Plug the power cord into a standard 120V AC electrical outlet. The digital display will illuminate.

OPERATING INSTRUCTIONS

Control Panel Overview



Image: A detailed view of the digital control panel, showing the display, TEMP, TIME, and STOP buttons, and indicators for LOW, HIGH, and WARM settings.

- **Digital Display:** Shows remaining cook time.
- **TEMP Button:** Press to cycle through temperature settings: LOW, HIGH.
- **TIME Button:** Press to adjust cooking time in 30-minute increments, from 30 minutes up to 10 hours.
- **STOP Button:** Press to cancel the current cooking cycle and turn off the heating element.
- **LOW Indicator:** Illuminates when the slow cooker is set to LOW heat.
- **HIGH Indicator:** Illuminates when the slow cooker is set to HIGH heat.
- **WARM Indicator:** Illuminates when the slow cooker automatically shifts to the WARM setting after cooking is complete.

Cooking Process

1. **Prepare Food:** Place your ingredients into the ceramic stoneware insert. Do not overfill; ensure there is at least 1 inch of space from the top rim.
2. **Set Temperature:** Press the **TEMP** button to select either LOW or HIGH heat setting. The corresponding indicator light will illuminate.

3. **Set Time:** Press the **TIME** button repeatedly to set your desired cooking duration. The time will adjust in 30-minute increments. The maximum cooking time is 10 hours.
4. **Start Cooking:** Once temperature and time are set, the slow cooker will automatically begin the cooking cycle. The digital display will count down the remaining time.
5. **Automatic Keep Warm:** After the set cooking time has elapsed, the slow cooker will automatically switch to the WARM setting for an additional 6 hours. The WARM indicator light will illuminate. This feature is designed to keep food at a safe serving temperature, not to cook it further.
6. **Cancel/Stop:** To stop the cooking cycle at any time, press the **STOP** button.

Integrated Lid Latch

The slow cooker features an integrated lid latch on the handle, designed for convenient transporting and serving. To secure the lid, align the latch on the lid handle with the corresponding slot on the base handle and slide to lock. Ensure the lid is properly latched before moving the appliance with contents.



Image: A close-up view of the black handle and the integrated sliding latch mechanism that secures the lid to the slow cooker base for transport.

CARE AND MAINTENANCE

Proper care ensures the longevity and optimal performance of your slow cooker.

Cleaning

- 1. **Always unplug** the slow cooker from the electrical outlet and allow it to cool completely before cleaning.
- 2. **Stoneware Insert and Glass Lid:** These parts are generally dishwasher safe for easy cleaning. Alternatively, they can be washed by hand with warm, soapy water. Avoid abrasive cleaners or scouring pads that may scratch surfaces.
- 3. **Heating Base:** Wipe the exterior of the heating base with a soft, damp cloth. Do not use abrasive cleaners. Never immerse the heating base in water or any other liquid.
- 4. **Stubborn Residue:** For food that is baked on, fill the stoneware insert with warm, soapy water and let it soak for a few hours before cleaning.

Storage

Ensure all parts are clean and dry before storing. Store the slow cooker with the lid and stoneware insert assembled inside the base to protect them from dust and damage. Store in a cool, dry place.

TROUBLESHOOTING

If you encounter issues with your slow cooker, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Slow cooker does not turn on.	Not plugged in; power outlet not functioning; unit malfunction.	Ensure the power cord is securely plugged into a working electrical outlet. Test the outlet with another appliance. If the issue persists, contact customer support.
Food is not cooking properly or is undercooked.	Incorrect temperature setting; insufficient cooking time; lid not sealed properly; frequent lid removal.	Verify the correct temperature (LOW/HIGH) and cooking time are set for your recipe. Ensure the lid is seated firmly on the stoneware insert. Avoid lifting the lid frequently, as this releases heat and extends cooking time.
Digital display is blank or flickering.	Power interruption; internal electrical issue.	Unplug the unit for a few minutes, then plug it back in. If the problem continues, contact customer support.
Lid latch does not secure.	Improper alignment; obstruction.	Ensure the lid is correctly positioned on the stoneware insert and the latch mechanism is free of debris. Align the latch with the slot on the base handle before sliding to lock.

For issues not covered here, please contact Toastmaster customer support.

SPECIFICATIONS

Digital Slow Cooker



9.2 POUNDS



160 WATTS



120 VOLTS

Image: A visual representation of the slow cooker with key dimensions (length, width, height) and capacity (4 qt) indicated.

Feature	Detail
Model Number	TM-404SC
Capacity	4 Quarts
Product Dimensions (L x W x H)	14.27" x 9.59" x 9.67"
Item Weight	9.2 Pounds
Wattage	160 watts
Voltage	120 Volts
Material	Stainless Steel (exterior), Ceramic (stoneware insert)
Control Method	Touch (Digital)
Number of Settings	2 (Low, High) + Warm
Dishwasher Safe	Stoneware Insert & Lid: Yes; Heating Base: No

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product packaging or visit the official Toastmaster website. Keep your purchase receipt as proof of purchase for warranty claims.

For customer support, product registration, or to explore other Toastmaster products, please visit the official Toastmaster store online:

[Visit the Toastmaster Store](#)

When contacting support, please have your model number (TM-404SC) and purchase date available.