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› Motorola Edge+ (2023) Smartphone User Manual - Model PAWJ0004US

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Motorola Edge+ (2023) Smartphone User Manual

Model: PAWJ0004US

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INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Motorola Edge+ (2023) smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device.



Image: Front and back view of the Motorola Edge+ (2023) in Interstellar Black.

SETUP

1. Unboxing and Initial Inspection

Upon receiving your Motorola Edge+ (2023), carefully open the packaging and inspect the contents. Ensure all items listed below are present and undamaged.

What's in the Box:

- Motorola Edge+ (2023) Smartphone
- 68W Rapid Charger
- USB Cable (Type-C)
- SIM Tray Ejector Tool
- Quick Start Guide (may be separate from this manual)



Image: Motorola Edge+ (2023) and its included accessories.

2. Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM tray ejector tool into the small hole next to the tray.
3. Gently push until the tray pops out.
4. Place your Nano-SIM card(s) into the tray with the gold contacts facing down.
5. Carefully reinsert the tray into the phone.



Image: Side view of the Motorola Edge+ (2023) highlighting the SIM card tray.

3. Initial Charge and Power On

- Connect the USB cable to the 68W rapid charger and then to your phone's USB-C port.
- Plug the charger into a power outlet.
- Allow the phone to charge for at least 15 minutes before first use.
- To power on, press and hold the Power button (located on the right side) until the Motorola logo appears.



OPERATING INSTRUCTIONS

1. Basic Navigation

- **Touchscreen:** Navigate by tapping, swiping, pinching, and spreading on the 6.67" pOLED 165Hz display.
- **Power Button:** Press to wake/sleep the screen. Press and hold to power off or restart.
- **Volume Buttons:** Adjust media volume, call volume, and notification volume.



Image: Front view of the Motorola Edge+ (2023) showcasing its vibrant pOLED display.

2. Camera Operation

The Motorola Edge+ (2023) features a versatile triple high-resolution camera system with a telephoto portrait lens.

- **Launching Camera:** Tap the Camera icon on your home screen or twist the phone twice quickly (Motorola gesture).
- **Taking Photos:** Tap the shutter button on the screen.
- **Switching Modes:** Swipe left or right on the viewfinder to select modes like Photo, Portrait, Video, Pro, etc.
- **Zoom:** Pinch in or out on the screen, or use the zoom icons.



3. Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi to connect to available networks. Supports 2.4 GHz and 5 GHz.
- **Bluetooth:** Go to Settings > Connected devices > Bluetooth to pair with other devices. Bluetooth 5.3 is supported.
- **Mobile Data (5G/4G):** Ensure your SIM card is active and mobile data is enabled in Settings > Network & internet > Mobile network. Compatible with T-Mobile 5G, Verizon 5G, and major 4G U.S. carriers.
- **NFC:** For contactless payments and quick pairing, enable NFC in Settings > Connected devices > Connection preferences > NFC.

4. Ready For Platform

The Ready For feature allows you to extend your phone's capabilities to a larger screen wirelessly. Connect to a TV or monitor to play mobile games, make video calls, or use your phone's apps in a desktop-like environment.

- To activate, swipe down from the top of the screen to open Quick Settings and tap the "Ready For" icon.
- Follow the on-screen instructions to connect to a compatible display.

MAINTENANCE

1. Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body.
- Avoid abrasive materials or harsh chemicals.
- For stubborn smudges, slightly dampen the cloth with water.

2. Battery Care

- Use only the provided 68W rapid charger or certified compatible chargers.
- Avoid extreme temperatures, as they can degrade battery life.
- The phone supports 15W wireless charging.

3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > System > System updates.

4. Water and Dust Resistance (IP68)

Your Motorola Edge+ (2023) is rated IP68 for dust and water resistance. This means it is protected against dust ingress and can withstand immersion in up to 1.5 meters of fresh water for up to 30 minutes. However, this is not permanent resistance and may decrease over time with normal wear. Do not intentionally submerge the device. If the device gets wet, dry it thoroughly before charging or using ports.



Image: The Motorola Edge+ (2023) demonstrating its IP68 water resistance.

TROUBLESHOOTING

Common Issues and Solutions:

Issue	Possible Solution
Phone not turning on	Ensure the battery is charged. Connect to the charger for at least 15 minutes. Press and hold the Power button for 10-15 seconds to force a restart.
Apps crashing or freezing	Close and reopen the app. Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache). Restart the phone. Ensure the app is updated.
Poor battery life	Check battery usage in Settings > Battery. Reduce screen brightness, disable unnecessary background apps, turn off Wi-Fi/Bluetooth when not in use. Consider a factory reset if the issue persists after software updates.
Network connectivity issues (Wi-Fi/Mobile Data)	Toggle Wi-Fi/Mobile Data off and on. Restart the phone. Check router/modem for Wi-Fi issues. Verify SIM card is correctly inserted and active. Reset network settings (Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth).
Fingerprint reader not working	Ensure your finger is clean and dry. Re-register your fingerprints, especially if you've applied a screen protector. Ensure the screen protector is compatible with the in-display fingerprint sensor.

For further assistance, refer to the official Motorola support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Model Name	Edge Plus (2023)
Model Number	PAWJ0004US
Operating System	Android 13.0
Processor	Qualcomm Snapdragon 8 Gen 2 (3.2 GHz CPU Speed)

Feature	Detail
RAM	8 GB
Internal Storage	512 GB
Display	6.67 Inches pOLED, 2500x1080 Resolution, 165Hz Refresh Rate
Rear Camera	50 MP Main Camera, Ultra-wide, Telephoto Portrait Lens
Front Camera	Yes
Battery Capacity	5100 mAh
Charging	68W TurboPower (wired), 15W Wireless Charging, Reverse Wireless Charging
Connectivity	5G, 4G LTE, Wi-Fi (2.4/5 GHz), Bluetooth 5.3, NFC, USB Type-C, GPS
Water & Dust Resistance	IP68
Dimensions	6.34 x 2.91 x 0.34 inches
Weight	7.2 ounces (203 grams)
Audio Jack	No
Special Features	Built-In GPS, Mobile Hotspot Capability, Stereo Speakers, Ready For

WARRANTY & SUPPORT

Motorola provides a limited warranty for its devices. Specific warranty terms and conditions may vary by region and purchase location. Please refer to the warranty card included with your product or visit the official Motorola support website for detailed information.

Customer Support:

For technical assistance, troubleshooting, or warranty claims, please contact Motorola customer support through their official website or the contact information provided in your product documentation.

Online Support: www.motorola.com/us/support

