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> DREAME H12 Dual Smart Wet Dry Vacuum Cleaner User Manual

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Model: H12 Dual

Brand: DREAME

1. PRODUCT OVERVIEW

The DREAME H12 Dual is a versatile 4-in-1 cordless wet and dry vacuum cleaner designed for multi-surface cleaning. It combines strong hard floor cleaning with adaptable vacuuming capabilities for various surfaces, including carpets and furniture. Key features include hot air drying, dual-edge cleaning, smart mess detection, and one-step self-cleaning.



The DREAME H12 Dual functions as both an upright wet-dry vacuum and a versatile handheld vacuum with various attachments, offering comprehensive cleaning capabilities.

Included Components

- Motor unit
- Vacuum attachments
- Charging base
- Clean water tank (900ml)
- Used water tank (700ml)

- Handle
- Storage Box
- Cleaning Brush
- Replacement Filter
- Spare Brush Roller
- Cleaning Solution
- Soft Roller Brush
- Crevice Nozzle
- Extension Rod
- Motorized Mini-Brush
- Main Body



Accessories List

This diagram provides a visual representation of all components and accessories included with your DREAME H12 Dual vacuum cleaner.

2. SETUP

Assembly

1. Carefully unbox all components and verify against the included components list.
2. Insert the handle into the main body until it clicks securely into place.
3. Place the assembled unit onto the charging base.

Initial Charging

Before first use, fully charge the DREAME H12 Dual. Connect the charging base to a power outlet. The device will indicate charging status on its display. A full charge takes approximately 30 minutes.

Filling Water Tanks

1. Remove the clean water tank (900ml) from the main unit.
2. Fill the clean water tank with clean water. For optimal cleaning, you may add the provided cleaning solution as per instructions on the solution bottle.
3. Securely reattach the clean water tank to the main unit.

3. OPERATING INSTRUCTIONS

Basic Operation

The DREAME H12 Dual offers both wet and dry cleaning modes. To begin cleaning, press the power button. The device will automatically adjust settings based on detected mess levels in Auto Mode. For wet spills, switch to Suction Mode.



This image illustrates the 4-in-1 versatility of the DREAME H12 Dual, capable of cleaning hard floors, carpets, furniture, and upholstery by converting to a handheld unit with specialized attachments.

4-in-1 Versatility

For cleaning carpets, furniture, and other surfaces, detach the motor unit from the main body and attach the appropriate vacuum attachments (e.g., crevice nozzle, motorized mini-brush, soft roller brush). This allows for versatile dry vacuuming beyond just floors.

Smart Mess Detection

The enhanced dirt and mess detection technologies intelligently modify settings to suit your cleanup. The vacuum automatically adjusts suction power and water flow to effectively manage spills and dirt, optimizing cleaning performance.



Intelligent Mess Detection

Intelligent mess detection technology automatically adjusts suction power and water flow based on the detected level of dirt and debris, optimizing cleaning efficiency for various messes.

Dual-Edge Cleaning

With an improved dual-edged cleaning brush, the H12 Dual vacuum mop excels at cleaning in narrow spaces, around baseboards, and in corners, ensuring comprehensive coverage.



Edge-to Edge Cleaning

Designed for thorough cleaning, the H12 Dual features an improved dual-edged cleaning brush that allows it to clean effectively in narrow spaces, along baseboards, and into corners, leaving less than 0.23 inches uncleaned.

4. MAINTENANCE

One-Press Self-Cleaning with Hot Air Drying

To initiate self-cleaning, place the H12 Dual on its charging base and press the self-cleaning button. The tool rotates in backward and forward action to fully rinse the brush. The hot air drying feature, with a temperature of 131°F, helps clean the brush in just 30 minutes, preventing odors and preparing it for your next cleaning session.



One-Press Self-Cleaning

The one-press self-cleaning function allows the vacuum to clean its brush roller automatically while docked on the charging base, ensuring it's ready for the next use.



Automatic Hot Air Drying

The automatic hot air drying feature ensures the brush roller is thoroughly dried at 131°F within 30 minutes after self-cleaning, preventing odors and maintaining hygiene.

Emptying Dirty Water Tank

Regularly empty the used water tank (700ml) after each cleaning session to prevent odors and maintain hygiene.

Ensure the tank is securely reattached to prevent leaks.

Cleaning Brush Roller and Filter

Even with self-cleaning, periodic manual inspection and cleaning of the brush roller and HEPA filter are recommended. Remove any tangled hair or debris from the brush roller. Rinse the HEPA filter under running water and allow it to air dry completely before reinserting.



Reduce Hair Entanglement

The innovative design of the brush roller actively works to reduce hair entanglement, making maintenance easier and ensuring consistent cleaning performance.

5. TROUBLESHOOTING

- **Dirty Water Tank Leaks:** Ensure the dirty water tank is properly seated and sealed after emptying. Handle with care when removing and reattaching.
- **Dirty Water Pooling on Floor:** This can occur if the vacuum is moved too quickly over uneven surfaces or bumps. Operate the vacuum at a steady pace and avoid sudden movements.
- **Ineffective Cleaning of Dried Messes:** For stubborn or dried-on messes, multiple passes may be required. Pre-treatment with a damp cloth or a small amount of cleaning solution can also help.
- **Attachments Clogging:** Regularly check and clean the vacuum attachments, especially the pipe, to prevent blockages from accumulated debris.
- **Short Battery Life:** The typical runtime is up to 35 minutes for wet dry vacuuming or up to 60 minutes for handheld vacuuming. Ensure the unit is fully charged before each use. Battery performance can vary based on usage mode and intensity.

6. SPECIFICATIONS

Feature	Detail
Brand	DREAME
Model Name	H12 Dual
Special Feature	Self-Cleaning, Mess Detection, Hot Air-Drying, Edge-to-edge Cleaning
Filter Type	HEPA Filter
Is Cordless?	Yes
Clean Water Tank Capacity	0.9 Liters (900ml)
Used Water Tank Capacity	0.7 Liters (700ml)
Wattage	1800 watts
Runtime	35 minutes (wet dry vacuum), 60 minutes (handheld vacuum)
Charging Time	30 minutes
Recommended Uses	Carpet, Furniture, Hard Floor
Form Factor	Stick
Color	Black
Battery Type	Lithium-Ion (1 included)
Noise Level	68 dB
Item Weight	11.22 pounds

Product Dimensions	10.8 x 9.4 x 43.4 inches
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7. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included in your product packaging or visit the official DREAME website. Specific warranty terms and conditions may vary by region and purchase date.