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## HP 15-ew1010nr

# HP Envy x360 15.6-inch Laptop User Manual

Model: 15-ew1010nr

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## 1. PRODUCT OVERVIEW

The HP Envy x360 15.6-inch Laptop (Model 15-ew1010nr) is a versatile 2-in-1 device designed for productivity and creativity. It features a Full HD touchscreen display, powered by a 13th Generation Intel Core i7-1355U processor and Intel Iris Xe Graphics. This laptop can be used in multiple modes, adapting to your needs whether for work, entertainment, or creative tasks. It also incorporates a 5MP camera with AI Noise Reduction for enhanced video calls and is built with sustainability in mind, being EPEAT Gold registered and ENERGY STAR certified.

## Power to create any way, anywhere

|   |  |  |
|---|--|--|
| <p>PROCESSOR</p>  <p>Intel® Evo™ powered<br/>by 13th Gen Intel®<br/>Core™ i7-1355U</p> | <p>MEMORY</p>  <p>8 GB DDR4-3200<br/>MHz RAM<br/>(2 x 4 GB)</p> | <p>STORAGE</p>  <p>512 GB PCIe®<br/>NVMe™ M.2 SSD</p> |
| <p>GRAPHICS</p>  <p>Intel® Iris® Xe</p>  | <p>OPERATING SYSTEM</p>  <p>Windows 11<br/>Home</p>           | <p>DISPLAY</p>  <p>Full HD IPS<br/>touchscreen</p>  |

Figure 1: The HP Envy x360 15.6-inch Laptop in its traditional laptop configuration.

## 2. WHAT'S IN THE BOX

Upon unboxing your HP Envy x360 laptop, verify that all components are present:

- HP ENVY x360 2-in-1 Laptop 15-ew1010nr
- 65 W USB Type-C Power Adapter
- Setup Poster/Quick Start Guide



Figure 2: Included items: HP Envy x360 laptop, 65W USB Type-C power adapter, and a setup poster.

## 3. INITIAL SETUP

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### 3.1 Powering On and Charging

1. **Connect the Power Adapter:** Plug the 65 W USB Type-C power adapter into a wall outlet and then into one of the USB Type-C ports on your laptop.
2. **Initial Charge:** Allow the laptop to charge for at least 30 minutes before first use, or until the battery indicator shows a sufficient charge. The laptop can charge from 0% to 50% in approximately 30 minutes.
3. **Power On:** Press the power button, typically located on the side or keyboard deck, to turn on your laptop.

### 3.2 First-Time Use and Windows Setup

Follow the on-screen instructions to complete the Windows 11 Home setup process. This includes:

- Selecting your region and keyboard layout.
- Connecting to a Wi-Fi network.
- Signing in with or creating a Microsoft account.
- Setting up Windows Hello (facial recognition or fingerprint, if applicable).

## 4. OPERATING THE LAPTOP

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### 4.1 2-in-1 Functionality

Your HP Envy x360 features a 360-degree hinge, allowing it to transform into various modes:

- **Laptop Mode:** Traditional laptop use for typing and productivity.
- **Tent Mode:** Fold the display back to stand the laptop like a tent, ideal for watching videos or presentations.
- **Stand Mode:** Fold the display back further, resting the keyboard face down, for a tablet-like experience with a stand.
- **Tablet Mode:** Fold the display completely back against the base for a full tablet experience, perfect for touch interaction and drawing.

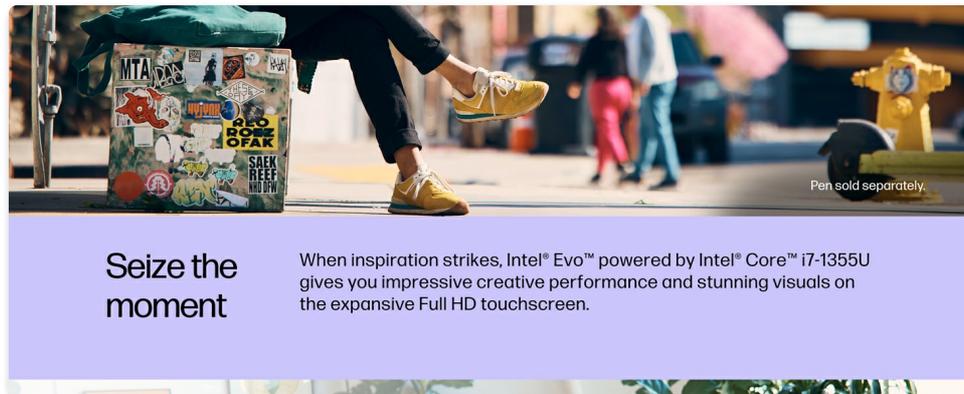


Figure 3: The laptop's 360-degree hinge enables multiple usage modes for versatility.

## 4.2 Display and Touchscreen

The 15.6-inch Full HD (1920 x 1080) IPS multitouch-enabled display offers vibrant visuals. Use touch gestures for navigation, zooming, and interacting with applications. The display also supports color space presets for optimized viewing and creative work.



Figure 4: The Full HD IPS touchscreen provides expansive, vibrant images and direct control.

## 4.3 Camera and Audio

The integrated 5MP IR camera provides clear visuals for video calls and supports Windows Hello for secure facial recognition login. A physical camera shutter is included for privacy. Audio is enhanced by Bang & Olufsen speakers, delivering rich sound.

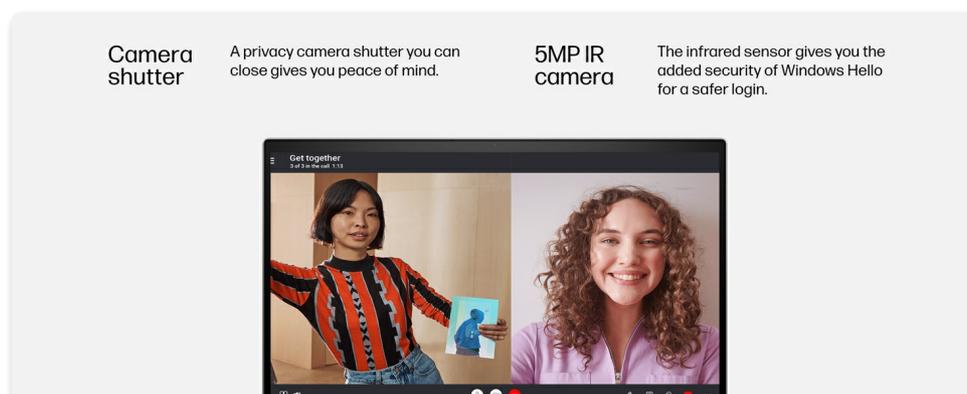


Figure 5: The 5MP IR camera with a privacy shutter offers secure login and peace of mind.

## 4.4 Connectivity and Ports

The laptop supports Wi-Fi 6E for fast wireless connections and Bluetooth for connecting peripherals. It also features Intel Unison for seamless file transfer between devices and Duet for HP to expand your workspace with a secondary display.

Available ports include:

- 1 x USB Type-A 10Gbps signaling rate
- 1 x USB Type-A 10Gbps signaling rate (HP Sleep and Charge)
- 2 x Thunderbolt 4 with USB Type-C 40Gbps signaling rate (USB Power Delivery, DisplayPort 1.4, HP Sleep and Charge)
- 1 x HDMI 2.1
- 1 x Headphone/microphone combo jack



Figure 6: Side view illustrating the available connectivity ports on the laptop.

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Video 1: An official video demonstrating the features and versatility of the HP Envy x360 Laptop.

## 5. MAINTENANCE

### 5.1 Cleaning Your Laptop

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- Regularly clean dust from vents to ensure proper airflow and prevent overheating.

### 5.2 Battery Care

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use for extended periods.

- The laptop is designed to go into hibernation when placed in a carrying bag to prevent battery drain and overheating.

## 6. TROUBLESHOOTING COMMON ISSUES

### 6.1 Power Issues

- **Laptop not turning on:** Ensure the power adapter is securely connected and the battery has sufficient charge. Try a different outlet.
- **Battery not charging:** Verify the power adapter is functioning correctly. Check the USB-C port for debris.

### 6.2 Display Issues

- **Blank screen:** Connect an external monitor to check if the display output is working. Restart the laptop.
- **Touchscreen unresponsive:** Restart the laptop. Ensure display drivers are up to date.

### 6.3 Connectivity Issues

- **Wi-Fi not connecting:** Check router and network settings. Ensure Wi-Fi is enabled on the laptop.
- **Bluetooth device not pairing:** Ensure the device is in pairing mode and within range. Check Bluetooth settings on the laptop.

## 7. TECHNICAL SPECIFICATIONS

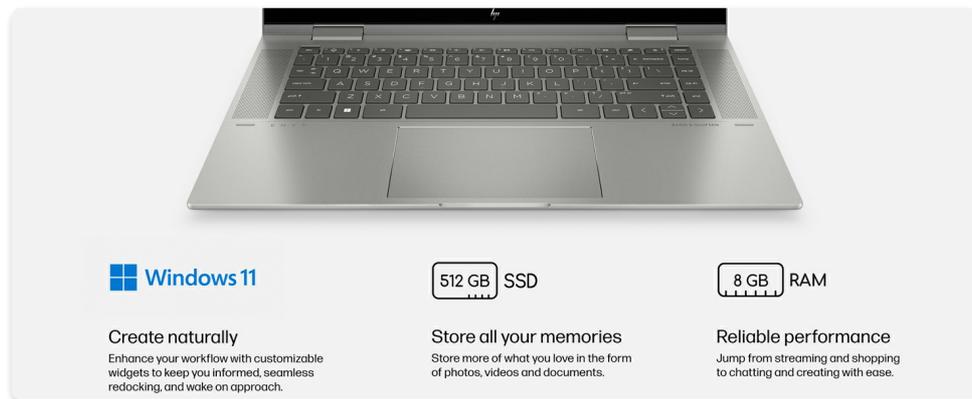


Figure 7: Key specifications at a glance, including operating system, storage, and memory.

| Feature               | Detail  |
|-----------------------|---|
| Model Name            | HP ENVY x360 2-in-1 Laptop 15-ew1010nr                    |
| Processor             | Intel Core i7-1355U (up to 5.0 GHz, 10 cores, 12 threads) |
| Graphics              | Intel Iris Xe Graphics (Integrated)                       |
| RAM                   | 8 GB DDR4-3200 MHz (2 x 4 GB)                             |
| Storage               | 512 GB PCIe NVMe M.2 SSD                                  |
| Display               | 15.6-inch FHD (1920 x 1080) IPS, multitouch-enabled       |
| Operating System      | Windows 11 Home   |
| Wireless Connectivity | 802.11ax (Wi-Fi 6E), Bluetooth                            |

| Feature            | Detail  |
|--------------------|---|
| Ports              | 2x Thunderbolt 4 (USB-C), 2x USB-A, 1x HDMI 2.1, 1x Headphone/Mic Combo |
| Battery Life       | Up to 12 hours (average)  |
| Dimensions (LxWxH) | 14.13 x 9.02 x 0.73 inches  |
| Weight             | 4 pounds  |
| Color              | Mineral silver aluminum   |

## 7.1 Environmental Information

The HP Envy x360 laptop is designed with environmental sustainability in mind:

- **EPEAT Gold Registered:** Meets stringent environmental performance criteria.
- **ENERGY STAR Certified:** Energy efficient operation.
- Contains sustainable, post-consumer recycled plastic and recycled metals in its construction.

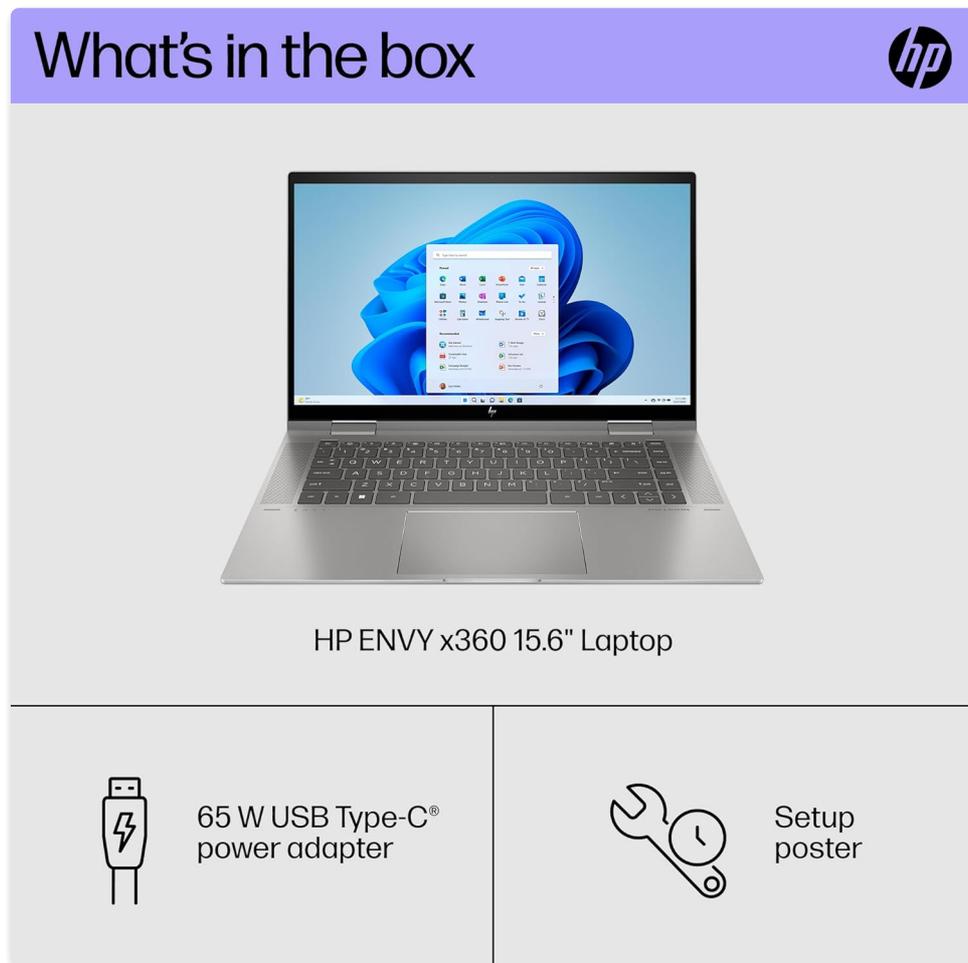


Figure 8: The laptop's EPEAT Gold and ENERGY STAR certifications reflect its commitment to sustainability.

## 8. WARRANTY AND SUPPORT

Your HP Envy x360 laptop comes with a **1-year limited hardware warranty**. Additionally, **1-year limited technical support** for software and initial setup is provided. For assistance, 24-hour, 7 days a week web support is available. Please refer to the official HP support website for detailed warranty terms and contact information.



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