

## TouchWo HD430AB

# TouchWo 43-inch Interactive Touchscreen Monitor (Model HD430AB) User Manual

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## 1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your TouchWo 43-inch Interactive Touchscreen Monitor, Model HD430AB. This device is designed for interactive use in various environments, including offices and classrooms, offering a 10-point touch experience and running on Android 11.

### Key Features:

- **10-Point Touch Screen:** Supports multi-finger gestures for intuitive interaction without requiring a driver or stylus.
- **Android 11.0 OS:** Integrated operating system with 4GB RAM and 32GB ROM, allowing access to the Google Play Store for various applications.
- **Multiple Connectivity Options:** Includes USB, HDMI, TF/SD card slot, LAN, Wi-Fi, built-in speakers, and a 3.5mm audio jack.
- **Full HD Display:** 43-inch 1080P (1920x1080) LED display with a 16:9 aspect ratio and 178-degree viewing angle.
- **Unidirectional HDMI Output:** Designed to output content to an external display via HDMI.

## 2. WHAT'S IN THE BOX

Please verify that all components are present before proceeding with installation.

- 1 x Touchscreen All-in-One PC (43-inch Interactive Touchscreen Monitor)
- 1 x Power Line
- 1 x Product Manual (this document)
- 1 x Wall-Mounted Bracket
- 1 x Wi-Fi Antenna

*Video: Unboxing and initial setup of the 43-inch TouchWo Interactive Touchscreen Monitor. This video demonstrates how to safely remove the monitor from its packaging and identify the included accessories.*

## 3. SETUP

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### 3.1 Wall Mounting

The TouchWo Interactive Touchscreen Monitor can be mounted on a wall using the included wall-mounted bracket. Ensure the mounting surface is sturdy enough to support the monitor's weight (17.6 kg).

1. Identify a suitable location on the wall for mounting.
2. Attach the wall bracket securely to the wall using appropriate hardware (not always included, depending on wall type). Refer to the bracket's specific instructions for detailed steps.
3. Carefully attach the monitor to the wall bracket. Ensure it is locked into place to prevent accidental detachment.

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*Video: Demonstration of wall mounting for a TouchWo Touchscreen Monitor. This video illustrates the process of attaching the monitor to a wall mount, highlighting its space-saving design.*

### 3.2 Power Connection

1. Connect the provided power line to the monitor's power input port.
2. Plug the other end of the power line into a standard electrical outlet (220 volts).

### 3.3 Wi-Fi Antenna Installation

1. Locate the Wi-Fi antenna port on the monitor.
2. Screw the included Wi-Fi antenna onto the port until it is finger-tight.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Power On/Off

Press the power button located on the monitor's frame to turn the device on or off. The screen will illuminate upon startup.

### 4.2 Touchscreen Functionality

The monitor features 10-point multi-touch technology, allowing for various gestures and interactions. You can use multiple fingers to zoom, scroll, and draw directly on the screen. No special drivers or styluses are required, and the screen can be operated even with gloves.

# 10-POINT TOUCH TECHNOLOGY



Image: The TouchWo monitor displaying an infographic, with a user interacting using 10-point touch technology. This image highlights the multi-touch capabilities for presentations and collaborative work.

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Video: A demonstration of the touch function on a TouchWo monitor, showcasing its responsiveness and ease of use for drawing and interacting with content.

## 4.3 Android OS and App Usage

The monitor runs on Android 11.0. You can access the Google Play Store to download and install various applications such as G-mail, Skype, Disney+, Netflix, and YouTube. Navigate the interface using touch gestures similar to a tablet or smartphone.

# Google Play Store Can Download More Apps



WIFI



Bluetooth-compatible



Built-in Speakers



1920\*1080HD

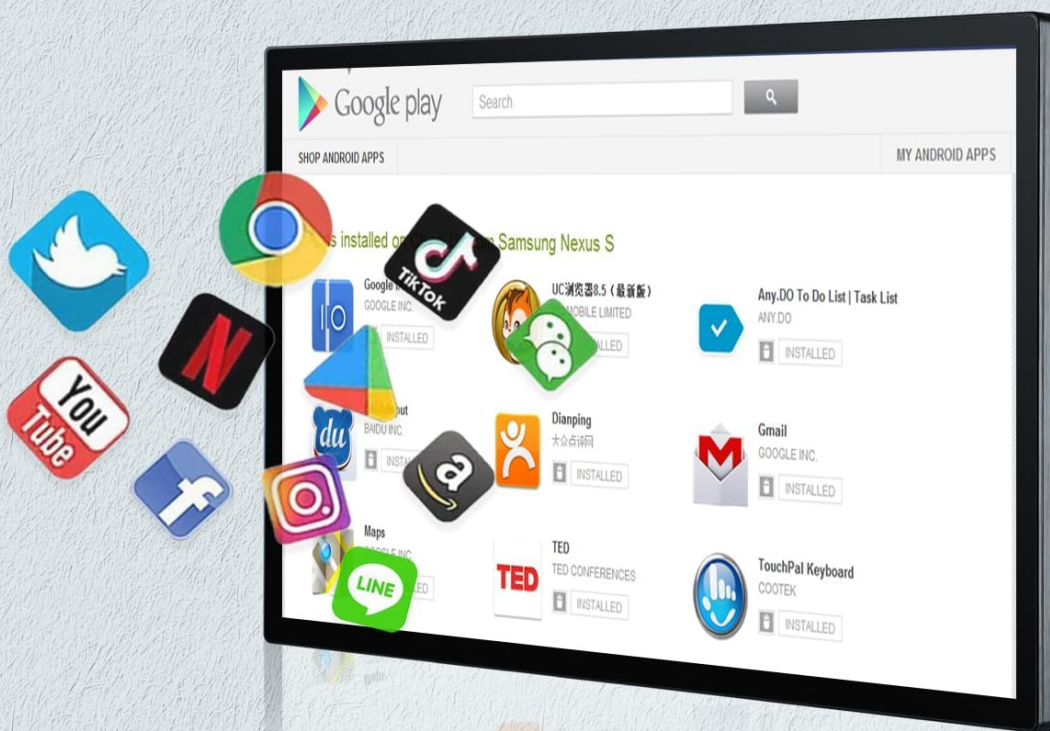
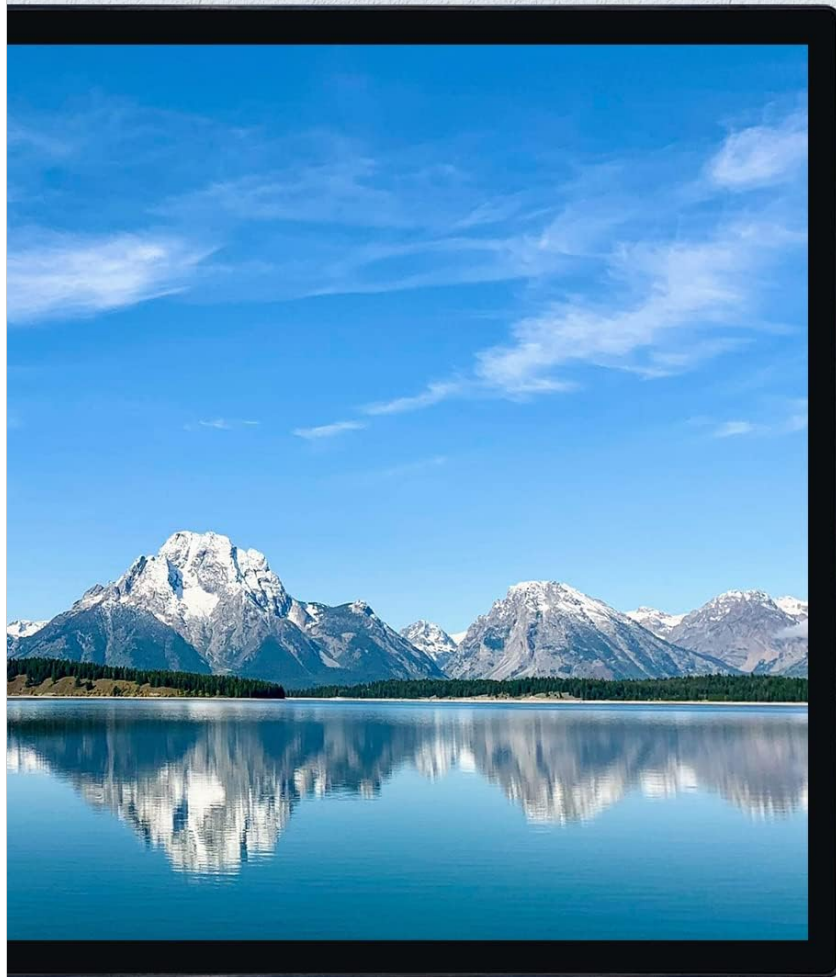


Image: The TouchWo monitor displaying the Google Play Store, illustrating the ability to download and use a wide range of Android applications.

## 4.4 Multi-Interface Connectivity

The monitor is equipped with multiple ports for connecting external devices:

- **USB Ports (2x):** For connecting USB drives, keyboards, mice, or other peripherals.
- **HDMI Port:** For connecting to external displays or input sources. Note: This device primarily supports HDMI output to an external display.
- **TF/SD Card Slot:** For expanding storage or accessing media from memory cards.
- **LAN Port:** For wired internet connection.
- **Wi-Fi:** For wireless internet connection.
- **3.5mm Audio Jack:** For connecting external headphones or speakers.



PROJECTOR



COMPUTER



TABLET



TV



WHITEBOARD



AUDIO

## SIX DEVICES IN ONE

Multi-device function integration

*Image: A visual representation of the monitor's versatility, showing it can function as a central hub for various devices like projectors, computers, and tablets.*

### 4.5 Screen Mirroring/Casting

The monitor supports screen mirroring from compatible Android and iOS devices. This allows you to display content from your smartphone or tablet directly onto the large screen.

1. Ensure both the monitor and your mobile device are connected to the same Wi-Fi network.
2. On the monitor, open the screen mirroring application (e.g., 'Eshare' or similar, if pre-installed, or download from Play Store).
3. On your mobile device, activate the screen mirroring/casting function (e.g., 'Smart View' on Android, 'Screen Mirroring' on iOS).
4. Select the TouchWo monitor from the list of available devices.
5. Follow any on-screen prompts to establish the connection.

**Special Reminder:**

This product cannot receive other screen content via HDMI input. If screen input is required, users need to download screen casting software from the application store or consider other TouchWo touchscreen series products designed for such functionality.



Image: A smartphone displaying a live stream, with the same content mirrored onto the larger TouchWo monitor, demonstrating screen mirroring capabilities.

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Video: Demonstration of smartphone screen casting to the TouchWo Interactive Smart Board. This video shows how to wirelessly display content from a mobile device onto the monitor.

## 5. SPECIFICATIONS

| Feature | Detail  |
|---------|---------|
| Brand   | TouchWo |

| Feature                | Detail                                                           |
|------------------------|------------------------------------------------------------------|
| Model Number           | HD430AB                                                          |
| Screen Size            | 43 inches                                                        |
| Resolution             | FHD 1080p (1920 x 1080)                                          |
| Aspect Ratio           | 16:9                                                             |
| Display Type           | LED                                                              |
| Refresh Rate           | 60 Hz                                                            |
| Contrast Ratio         | 1200:1                                                           |
| Brightness             | 300 lm                                                           |
| Viewing Angle          | 178 degrees                                                      |
| Touch Technology       | 10 Points Touch Screen                                           |
| Operating System       | Android 11.0                                                     |
| Processor              | RK3568                                                           |
| RAM                    | 4GB                                                              |
| ROM                    | 32GB                                                             |
| Connectivity           | Wi-Fi, Bluetooth, HDMI, MicroSD, USB, LAN                        |
| Ports                  | 2x USB, 1x HDMI, 1x TF/SD card slot, 1x LAN, 1x 3.5mm Audio Jack |
| Audio                  | Built-in Speakers                                                |
| Dimensions (D x W x H) | 1.86"D x 38.79"W x 22.58"H                                       |
| Item Weight            | 17.6 kg                                                          |
| Power Voltage          | 220 volts                                                        |
| Additional Features    | Blue Light Filter, Glossy Screen, Wall Mountable                 |



|                   |         |                  |             |
|-------------------|---------|------------------|-------------|
| Brand             | TouchWo | Angle of Viewing | 178°        |
| Screen Size       | 43 inch | Resolution       | 1920 x 1080 |
| Built-in Speaker  | Yes     | Brightness       | 300 cd/m2   |
| Aspect Ration     | 16:9    | Contrast Ratio   | 1200 : 1    |
| Refresh Frequency | 60 Hz   | Weight           | 38.8 lb     |

Image: Detailed dimensions of the 43-inch monitor (38.8 inches wide, 22.6 inches high, 2 inches deep) along with a table summarizing technical specifications like screen size, resolution, and refresh rate.

## 6. MAINTENANCE

### 6.1 Cleaning the Screen

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals, abrasive materials, or excessive moisture, as these can damage the screen.

### 6.2 General Care

- Keep the monitor in a cool, dry environment, away from direct sunlight and extreme temperatures.

- Avoid placing heavy objects on the monitor or applying excessive pressure to the screen.
- Ensure proper ventilation around the monitor to prevent overheating.
- Regularly check cable connections to ensure they are secure.

## 7. TROUBLESHOOTING

If you encounter issues with your TouchWo Interactive Touchscreen Monitor, refer to the following common problems and solutions:

| Problem                      | Possible Cause                                                    | Solution                                                                                                                        |
|------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| Monitor does not power on    | No power supply; Loose power cable                                | Check power cable connection to both monitor and outlet; Ensure outlet has power.                                               |
| No display on screen         | Monitor is off; Incorrect input source; Faulty cable              | Press power button; Check input source settings; Try a different HDMI cable if using external input.                            |
| Touchscreen unresponsive     | Software glitch; Obstruction on screen                            | Restart the monitor; Clean the screen surface; Ensure no objects are touching the screen.                                       |
| Wi-Fi connection issues      | Antenna not connected; Router issues; Incorrect password          | Ensure Wi-Fi antenna is securely attached; Restart router; Verify Wi-Fi password.                                               |
| Screen mirroring not working | Devices not on same network; App not running; Incompatible device | Confirm both devices are on the same Wi-Fi network; Ensure screen mirroring app is open on monitor; Check device compatibility. |

If the problem persists after attempting these solutions, please contact customer support.

## 8. WARRANTY & SUPPORT

### 8.1 Warranty Information

Your TouchWo Interactive Touchscreen Monitor (Model HD430AB) comes with a **1-year manufacturer warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or improper installation. Additionally, a **30-day free return policy** is available for eligible purchases.

### 8.2 Customer Service

For any usage questions, technical assistance, or warranty claims, please contact TouchWo customer service. We offer **7x24 online customer service** to assist you. Please refer to your purchase documentation or the TouchWo official website for the most current contact information.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question