MP 810130760077

Mobile Pixels Geminos Dual 24-inch FHD Stacked Computer Monitor User Manual

Model: 810130760077

1. INTRODUCTION

The Mobile Pixels Geminos is a dual 24-inch Full HD stacked computer monitor designed to enhance productivity and provide a comprehensive workstation experience. This manual provides detailed instructions for setting up, operating, and maintaining your Geminos monitor.

2. WHAT'S IN THE BOX

Please verify that all items are present in the package:

- 24" Stacked Dual Desktop Monitor (1 unit)
- USB-C Cable with USB-A Adapter (1 unit)
- USB-C Cable (2 units)

- HDMI Cable (1 unit)
- Instruction Manual (1 unit)

3. PRODUCT FEATURES

- **Dual 24-inch FHD Monitors:** Two 1080p, 60Hz, 16:9 aspect ratio, 23.8" anti-glare matte backlight IPS monitors.
- **All-inclusive Workstation:** Features a built-in 1080p FHD webcam, two 3W speakers, and a USB docking station.
- **Ergonomic Design:** Stacked display with minimal gap, offering infinite angle adjustment for reduced eye strain and improved posture. The top monitor slides up and down, and the bottom monitor pivots in and out.
- **Extensive Connectivity:** Includes 100W USB-C direct charging for laptops, 2x USB-A, 2x USB-C, 2x HDMI ports, Audio out, Ethernet, TF, and SD card slots.
- **Wide Compatibility:** Compatible with macOS, Windows, and Playstation devices.

4. SETUP

Follow these steps to set up your Mobile Pixels Geminos monitor:

1. **Unpack the Monitor:** Carefully remove the monitor and all accessories from the packaging.

Image: The Mobile Pixels Geminos monitor in its packaging, ready for unboxing.

2. **Position the Monitor:** Place the monitor base on a stable, flat surface.

Image: The Geminos monitor set up on a desk, showcasing its dual-screen configuration.

3. **Adjust the Panels:**

   - Lift the top panel upwards.
   - Push the bottom panel inwards to adjust its angle.
   - Listen for a click when lowering the top monitor to ensure it's securely in place.

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   Video: Demonstrates how to open and close the Geminos monitor panels for optimal viewing angles.

4. **Connect to Your Device:**

   - For single-cable connection (USB-C), ensure you have the Mobile Pixels driver installed.
   - If no driver is used, connect two cables (standard HDMI or USB-C) from your device to the monitor.
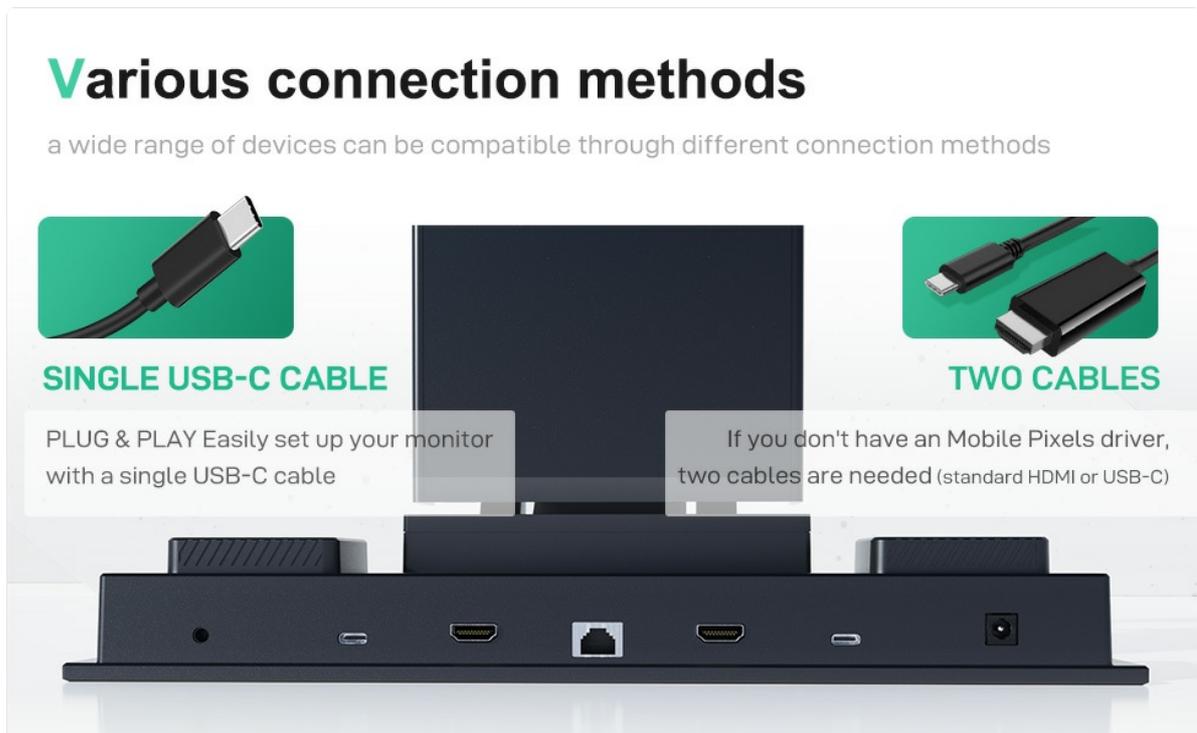

Image: Illustration of different connection methods, including single USB-C cable and dual cable options.

5. OPERATING INSTRUCTIONS

The Geminos monitor is designed for intuitive use. Once connected, your operating system should detect both displays. You can configure display settings through your computer's display preferences.

5.1. Display Modes

The monitor supports various display modes, including extended and duplicated modes, allowing for flexible multitasking and content display.

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Video: Demonstrates various productivity setups and display modes for the Geminos monitor.

5.2. On-Screen Display (OSD) Menu

Use the touch panel buttons located on the bottom monitor to access the OSD menu. Here you can adjust settings such as brightness, contrast, color temperature, and activate eye care modes.

Image: Close-up of the touch panel buttons on the bottom monitor for OSD control.

6. CONNECTIVITY

The Geminos monitor features a comprehensive docking station to streamline your workspace:

- **USB-C Ports (2x):** Supports 100W power delivery for laptop charging and video/data transfer.
- **USB-A Ports (2x):** For connecting peripherals like keyboards, mice, or external drives.
- **HDMI Ports (2x):** For video input from various devices.
- **Audio Out:** 3.5mm jack for headphones or external speakers.
- **Ethernet Port:** For a stable wired network connection.
- **TF & SD Card Slots:** For convenient media transfer.

VARIOUS CONNECTION METHODS

PLUG & PLAY — Easily set up your monitor with a single USB-C cable. Now, you never have to worry about messy cables and attachments to create the optimal workspace
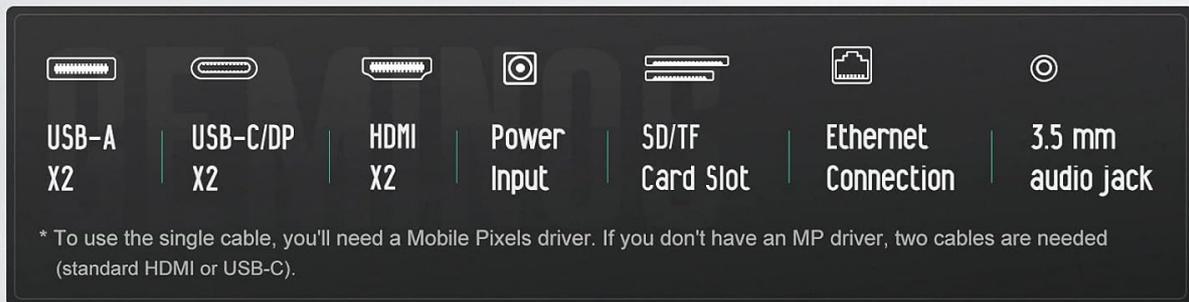
USB-A X2	USB-C/DP X2	HDMI X2	Power Input	SD/TF Card Slot	Ethernet Connection	3.5 mm audio jack

* To use the single cable, you'll need a Mobile Pixels driver. If you don't have an MP driver, two cables are needed (standard HDMI or USB-C).

Image: Detailed view of the various input and output ports available on the Geminos monitor's base.

7. ERGONOMIC DESIGN & ADJUSTMENTS

The Geminos is designed for ergonomic comfort and flexibility:

- **Height Adjustment:** The entire monitor assembly can be adjusted vertically to align with your eye level.
- **Top Monitor Slide:** The upper screen can slide up and down independently.
- **Bottom Monitor Pivot:** The lower screen can pivot inwards and outwards, allowing you to create a curved viewing surface or adjust the angle for touch interaction (if applicable).
- **Minimal Gap:** The stacked design minimizes the gap between screens, creating a near-seamless vertical workspace.

Image: The Geminos monitor demonstrating its adjustable angles and ergonomic flexibility.

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Video: Shows the adjustable angle feature of the Geminos monitor, highlighting its ergonomic benefits.

8. SPECIFICATIONS

Feature	Detail
Product Dimensions	4.33 x 22.04 x 19.68 inches
Item Weight	23.4 pounds
Screen Size	Dual 24 Inches (34 Inches Diagonal Combined)
Resolution	1920 x 1080 Pixels (FHD 1080p) per screen
Aspect Ratio	16:9
Refresh Rate	60Hz
Image Brightness	250 cd/m2
Contrast Ratio	1000:1
Screen Type	IPS, Anti-glare matte backlight
Webcam	Built-in 1080p FHD, 15-degree adjustable
Speakers	Two 3W speakers
USB-C Charging	100W Power Delivery

Feature	Detail
Total USB Ports	4 (2x USB-A, 2x USB-C)
Video Inputs	2x HDMI, 2x USB-C
Card Slots	TF and SD card slots
Ethernet	Yes
Compatibility	macOS, Windows, Playstation

9. MAINTENANCE

To ensure the longevity and optimal performance of your Geminos monitor, follow these maintenance guidelines:

- **Cleaning the Screens:** Use a soft, lint-free cloth slightly dampened with water or a screen-cleaning solution. Avoid harsh chemicals or abrasive materials.
- **Cleaning the Exterior:** Wipe the monitor's exterior with a soft, dry cloth.
- **Ventilation:** Ensure the monitor's vents are not obstructed to prevent overheating.
- **Storage:** When not in use, fold the monitor flat to protect the screens and save space.

10. TROUBLESHOOTING

If you encounter issues with your Geminos monitor, refer to the following common solutions:

Problem	Solution
No display on one or both screens	- Check all cable connections (power, HDMI, USB-C). - Ensure the monitor is powered on. - Verify your computer's display settings are configured for extended or duplicated displays. - If using a single USB-C cable, confirm the Mobile Pixels driver is installed and up-to-date.
Screens are flickering or distorted	- Check cable connections for looseness or damage. - Try a different cable or port. - Adjust the refresh rate in your computer's display settings.

Problem	Solution
Webcam or speakers not working	- Ensure the monitor is properly connected via USB-C for full functionality. - Check your computer's sound and camera settings to ensure the Geminos devices are selected.
Laptop not charging via USB-C	- Confirm your laptop supports 100W USB-C Power Delivery. - Ensure the USB-C cable is connected to the correct port on the monitor and your laptop.

11. WARRANTY & SUPPORT

The Mobile Pixels Geminos monitor comes with a **Two-Year Warranty**. Extended warranty options may also be available.

For technical assistance, troubleshooting, or warranty claims, please contact our customer service team:

- **Phone or Email:** Our local customer service team is available to provide support within 24 hours.
- **Online Resources:** Visit the official Mobile Pixels website for FAQs, drivers, and additional support materials.

Please retain your proof of purchase for warranty validation.