LISEN MagSafe Car Mount- 2E749

LISEN 15W MagSafe Car Mount Charger User Manual

Model: MagSafe Car Mount- 2E749

1. Introduction

Thank you for choosing the LISEN 15W MagSafe Car Mount Charger. This device is designed to provide a secure and efficient wireless charging solution for your MagSafe-compatible iPhone or other smartphones with a MagSafe case/magnetic ring, while mounted conveniently in your car's air vent. Please read this manual carefully before use to ensure proper installation and operation.

2. Package Contents

Please verify that all items listed below are included in your package:

- MagSafe Car Mount Charger Unit
- Knob-operated Hook Clamp
- USB-C Charging Cable
- Lead Ring Accessory Kit (for non-MagSafe compatible phones/cases)
- Product Specifications Guide

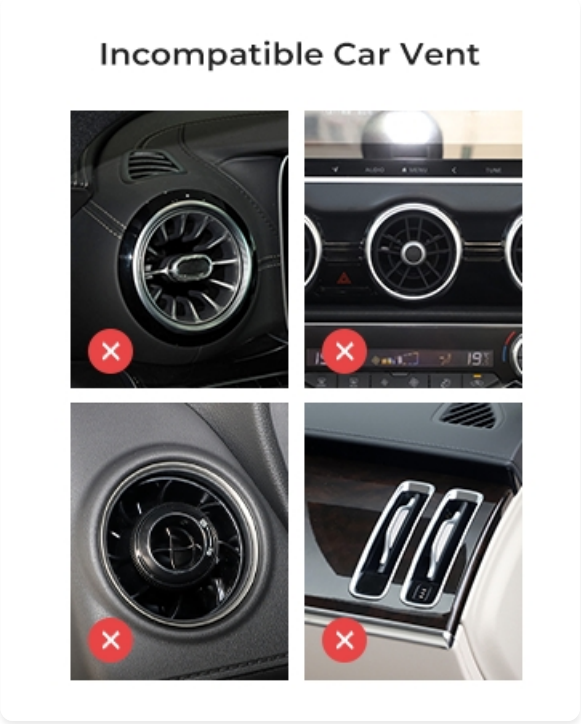

Image: Components of the LISEN MagSafe Car Mount Charger, including the charger head, hook clamp, USB-C cable, magnetic ring, and positioning card.

3. Setup and Installation

Follow these steps to properly install your LISEN MagSafe Car Mount Charger:

1. **Prepare the Mount:** Unbox the mount and identify all components. Ensure the knob-operated hook clamp is attached to the MagSafe charger unit.
2. **Choose Vent Location:** Locate a suitable horizontal or vertical air vent blade in your vehicle. Ensure the blade is thick and sturdy enough to support the mount. *Note: Round vents and unconventionally shaped vents may be incompatible.*

Image: Examples of compatible vertical and horizontal air vents, and incompatible vent types such as round or uniquely shaped designs.

3. **Attach to Vent:** Rotate the knob on the hook clamp counterclockwise to widen the clamp jaws. Hook the clamp onto the chosen vent blade. Once positioned, rotate the knob clockwise to tighten and secure the grip firmly. Gently shake the mount to ensure it is stable and locked onto the vent.

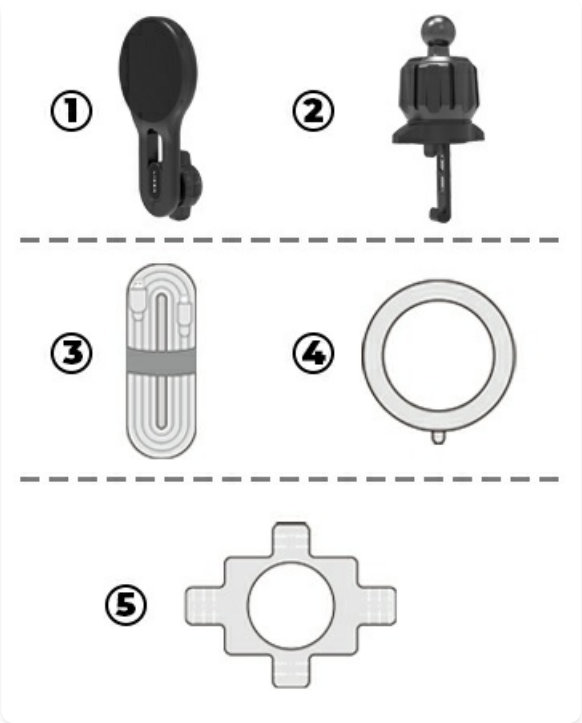

Image: Step-by-step illustration of securing the mount to an air vent using the adjustable hook clamp.

4. **Adjust Angle:** The MagSafe charger head features a built-in friction ball joint. Hold the charger head and rotate it vertically or horizontally to your preferred viewing angle. The joint will automatically hold the angle.
5. **Connect Power:** Plug the USB-C cable into the charging port on the mount and connect the other end to your car's USB power outlet or a compatible car charger adapter.
6. **Attach Phone:** Align your MagSafe-compatible iPhone (iPhone 12 series and above) or a phone with a MagSafe-compatible case with the charger until it magnetically snaps on. For non-MagSafe phones, use the provided magnetic ring adapter (see Compatibility section for details).

Image: Demonstrating the magnetic attachment of a smartphone to the LISEN MagSafe car mount.

4. Operation

Once installed and powered, the LISEN MagSafe Car Mount Charger operates simply:

- **Magnetic Attachment:** Bring your MagSafe-compatible phone close to the charger's magnetic surface. It will automatically snap into place and begin charging.
- **Wireless Charging:** The charger delivers up to 15W of wireless charging power, providing efficient charging for your device while driving.
- **One-Click Release:** To remove your phone, simply pull it away from the magnetic surface. The strong magnets ensure a secure hold during driving but allow for easy detachment when needed.
- **Adjustable Viewing:** The ball joint allows for 360-degree rotation, enabling you to switch between portrait and landscape orientations for navigation or media viewing.

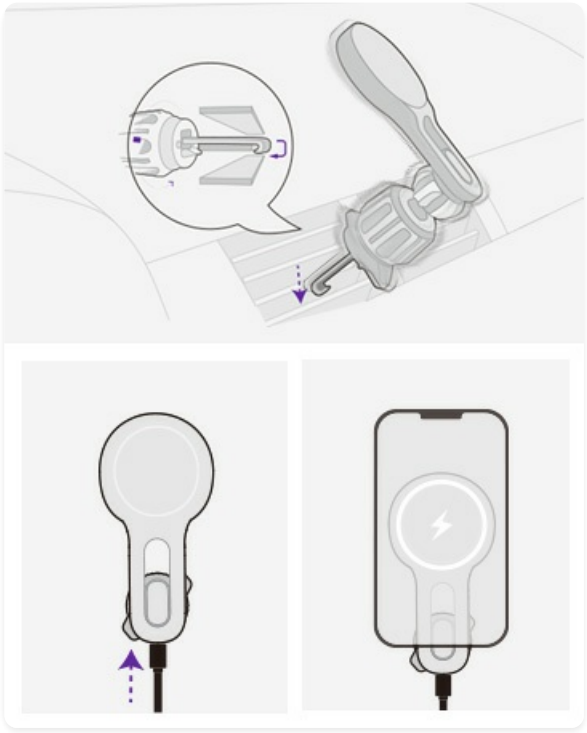

Image: The charger head can be rotated to achieve optimal viewing angles for your device.

5. Compatibility

The LISEN MagSafe Car Mount Charger is designed for broad compatibility:

- **Direct Compatibility:** Fully compatible with iPhone 12, 13, 14, 15, and 16 series models, and any other smartphones equipped with built-in MagSafe technology or a MagSafe-compatible case.
- **Magnetic Ring Compatibility:** For non-MagSafe phones (e.g., iPhone 11 series, iPhone SE (2020), iPhone XR, X, 8 Plus, 8, Samsung S25, S24, S23, S22, S21, S20, and other Android phones), a magnetic ring from the accessory kit is required for magnetic attachment and wireless charging.

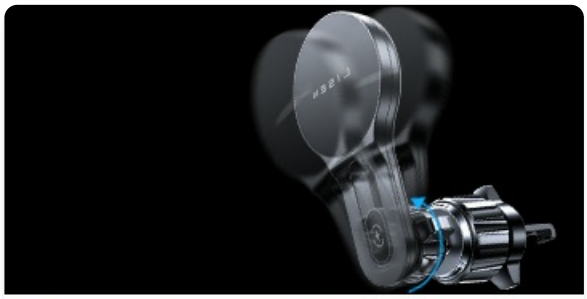

Image: MagSafe-compatible phones (iPhone 12 and above) do not require an additional magnetic ring.

Image: Non-MagSafe phones require the use of a magnetic ring for proper attachment and charging.

Applying the Magnetic Ring:

1. Use the provided positioning card to find the optimal placement for the magnetic ring on your phone or phone case. Ensure the ring is centered for best performance.
2. Peel off the adhesive backing from the magnetic ring and carefully stick it onto the designated area.
3. Press firmly for a few seconds and allow 24 hours for the adhesive to fully cure before use.

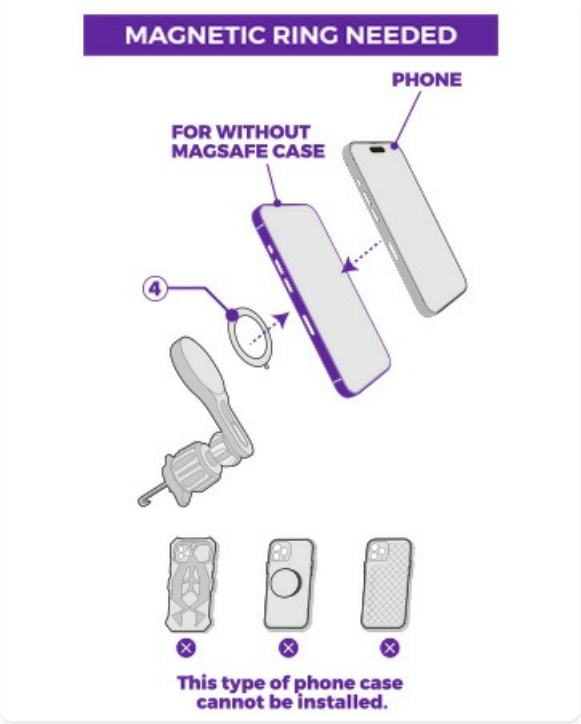

Image: Detailed steps for applying the magnetic ring to your phone or case for optimal alignment.

Incompatible Phone Models:

- Models released before 2016 (e.g., iPhone 7 series and earlier).
- Foldable phones and other earlier models before 2016.

Incompatible Car Models (due to vent design):

- 2016 Lincoln SUV, 2001 Ford F150, 2020 Ford F150, 2020 Ford F-150 Lariat, 2016 Ford F-150 Lariat
- Toyota Corolla 2004, Toyota Yaris 2018, Toyota RAV4, Toyota Highlander, Toyota Tundras 2017, Toyota Camry 2019
- Honda Pilot 2013, Honda Pilot 2010, Honda Accord 2019
- Jeep Compass, Jeep Wrangler
- Mazda CX3, Saab Aero 2008, 2014 Kia Rondo Ex, 2010 Prius, Chevy Bolt, Nissan Rogue

6. Maintenance

To ensure the longevity and optimal performance of your LISEN MagSafe Car Mount Charger, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the surface of the charger and mount. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish or internal components.
- **Cable Care:** Handle the USB-C charging cable gently. Avoid sharp bends, kinks, or excessive pulling, which can damage the cable or connectors.
- **Storage:** If storing the charger for an extended period, disconnect it from power and store it in a cool, dry place away from direct sunlight and extreme temperatures.
- **Vent Stability:** Periodically check the tightness of the knob clamp on the air vent. If the vent blade becomes loose over time, remove the mount and re-secure it.

7. Troubleshooting

If you encounter any issues with your LISEN MagSafe Car Mount Charger, refer to the following common problems and solutions:

- **Phone Not Charging:**
  - Ensure the USB-C cable is securely connected to both the charger and the car's power outlet.
  - Verify that your car's power outlet is functioning.
  - Check if your phone is properly aligned with the magnetic charging area.
  - If using a non-MagSafe phone, ensure the magnetic ring is correctly installed and aligned.
  - Remove any thick or non-MagSafe compatible phone cases that might interfere with wireless charging.
- **Slow Charging Speed:**
  - Ensure your car's USB port or car charger adapter provides sufficient power output (ideally 15W or higher). Some older car USB ports may have lower output.
  - Using a USB-C to USB-C cable (if your car supports it) can improve charging speed compared to standard USB-A ports.
  - Close unnecessary background applications on your phone.
- **Mount is Unstable/Falls Off Vent:**
  - Double-check that the knob on the hook clamp is fully tightened.
  - Ensure the chosen vent blade is sturdy and not too thin or fragile.
  - Verify that your car's vent type is compatible (avoid round or unusually shaped vents).
- **Phone Not Sticking to Magnet:**
  - Ensure your phone is MagSafe-compatible or has a properly installed magnetic ring.
  - Check for any foreign objects or debris between the phone and the charger's magnetic surface.
  - Verify that your phone case is MagSafe-compatible or thin enough not to interfere with the magnetic connection.

If the issue persists after trying these steps, please contact LISEN customer support for further assistance.

8. Specifications

Feature	Detail
Product Dimensions	5.31 x 4.92 x 1.53 inches
Item Weight	6 ounces
Model Number	MagSafe Car Mount- 2E749
Mounting Type	Vent
Wireless Charging Output	Up to 15W
Special Features	Rotatable, Cold Resistant, Heat Resistant, Hand Free, Adjustable
Compatible Devices	iPhone 12/13/14/15/16 series, Samsung with MagSafe case, other phones with magnetic ring

Image: Detailed dimensions of the LISEN MagSafe Car Mount Charger.

9. Safety Information

Please observe the following safety precautions to prevent injury or damage:

- Double-check the knob’s tightness before driving to ensure the mount is securely fastened.

- Avoid blocking the driver's sightline or any airbag deployment areas when installing the mount.
- Remove the mount if the vent blade becomes loose over time to prevent it from falling during driving.
- Do not expose the device to extreme temperatures, direct sunlight for prolonged periods, or excessive moisture.
- Keep out of reach of children.
- Do not disassemble, repair, or modify the device yourself. Contact qualified service personnel if needed.

10. Warranty and Support

LISEN products are designed for reliability and performance. For any questions, concerns, or technical support regarding your LISEN 15W MagSafe Car Mount Charger, please contact LISEN customer service through the retailer's platform or the official LISEN website. Please have your product model number and purchase information ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question