Powerextra Hero 12/11/10/9 Battery

Powerextra Hero 12/11/10/9 Battery and Charger User Manual

Model: Hero 12/11/10/9 Battery & 3-Channel USB Storage Quick Charger

1. INTRODUCTION

Thank you for choosing the Powerextra Hero 12/11/10/9 Battery 3-Pack and 3-Channel USB Storage Quick Charger. This product is designed to provide reliable power and efficient charging for your GoPro Hero action cameras. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your new battery and charger kit.

2. PRODUCT OVERVIEW AND PACKAGE CONTENTS

The Powerextra battery and charger kit includes high-capacity batteries and a versatile charging unit. The charger also features integrated storage for your batteries and memory cards.

Image: The Powerextra 3-pack of 2250mAh batteries and the 3-channel USB storage quick charger.

Package Contents:

- 3 x Powerextra 2250mAh Batteries for GoPro Hero 12/11/10/9
- 1 x 3-Channel USB Storage Quick Charger
- 3 x Battery Clips (for older GoPro models)
- 1 x USB-C Charging Cable

Image: A visual representation of the package contents, including the charger, three batteries, three battery clips, and a USB-C cable.

3. Setup

3.1 Charging the Batteries

1. Connect the provided USB-C cable to the charger's Type-C input port.

2. Connect the other end of the USB-C cable to a compatible power source (e.g., USB wall adapter, power bank, laptop, car charger). The charger supports 5V 2.4A input.

3. Insert up to three Powerextra batteries into the charging slots. Ensure proper orientation.

4. The Smart LED indicators on the charger will illuminate red to indicate charging in progress. Once fully charged, the indicators will turn green.

Image: The triple charger design showing a battery being inserted and the LED indicators for charging (red) and fully charged (green).

Image: Illustrations of various charging methods, including USB wall charger, power bank, laptop, and car charger, demonstrating the versatility of the Type-C input.

3.2 Battery Compatibility

The Powerextra 2250mAh batteries are fully decoded and compatible with GoPro Hero 12, Hero 11, Hero 10, and Hero 9 Black cameras. The 3-channel charger is designed for GoPro Hero 12/11/10/9/8/7/6/5 batteries.

Note: To charge GoPro Hero 8/7/6/5 batteries with this charger, you will need to attach the included battery clip to the battery before inserting it into the charger slot.

Image: Diagram illustrating the compatibility of the Powerextra batteries with GoPro Hero 12/11/10/9 and the charger's compatibility with Hero 5/6/7/8/9/10/11/12, including the use of battery clips for older models.

4. OPERATING INSTRUCTIONS

4.1 Using the Batteries

1. Ensure the battery is fully charged before use.

2. Insert the charged Powerextra battery into your compatible GoPro Hero camera according to the camera's instructions.

3. The 2250mAh capacity provides extended recording time compared to standard batteries.

Image: A Powerextra 2250mAh battery being inserted into a GoPro camera, highlighting its large capacity for extended use.

4.2 Using the Charger as Storage

The charger is designed with a perfect magnetic cover and an ergonomic rubber coating, making it a convenient storage solution for your batteries and micro SD cards.

- The charger features built-in slots for storing up to two micro SD cards.
- When not charging, batteries can remain in the charger slots for secure and organized storage.

Image: The Powerextra charger with its lid open, revealing built-in slots for micro SD card storage, enhancing its utility for travel.

4.3 Portability

The compact design of the charger and batteries makes them easy to carry, ideal for travel and outdoor activities.

Image: A hand holding the compact Powerextra charger, with an overlay showing its dimensions (4.56 inches length, 2.75 inches width, 1 inch thickness) and battery dimensions, emphasizing its portability.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Powerextra batteries and charger, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the charger and batteries. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the batteries and charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** While the batteries have no memory effect, it is good practice to fully charge them before extended storage and to periodically check their charge if stored for long periods.
- **Avoid Physical Damage:** Protect the charger and batteries from drops, impacts, and excessive pressure.

6. TROUBLESHOOTING

If you encounter issues with your Powerextra battery and charger kit, refer to the following common

problems and solutions:

Problem	Possible Cause	Solution
Batteries not charging	Loose cable connection, incompatible power source, faulty battery, charger issue.	Ensure USB-C cable is securely connected. Try a different USB power source. Check if the battery is properly inserted. If problem persists, contact customer service.
Charger LED remains red/does not turn green	Battery not fully charged, charger malfunction.	Allow more time for charging. Ensure the power source provides sufficient current. If charging time is excessive, the battery or charger may be faulty.
Battery drains quickly in camera	High power consumption settings on camera, extreme temperatures, aging battery.	Reduce camera settings (e.g., lower resolution, frame rate). Avoid using in extremely cold or hot environments. If battery is old, consider replacement.
Battery not recognized by camera	Improper insertion, dirty contacts, battery malfunction.	Re-insert the battery. Clean battery contacts and camera contacts with a dry cloth. Ensure compatibility with your specific GoPro model.

If you experience issues not covered here, please contact Powerextra customer service for assistance.

7. SPECIFICATIONS

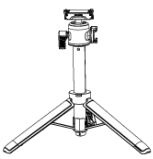| Feature	Detail
Battery Capacity	2250mAh (each battery)
Battery Type	Rechargeable Li-ion
Charger Input	Type-C, 5V 2.4A
Charger Output	4.4V 800mA (per port)
Charging Time	Approx. 2.5 hours for 3 batteries simultaneously
Compatibility (Batteries)	GoPro Hero 12, Hero 11, Hero 10, Hero 9 Black
Compatibility (Charger)	GoPro Hero 12, Hero 11, Hero 10, Hero 9, Hero 8, Hero 7, Hero 6, Hero 5 batteries
Safety Features	Over-charging, short-circuit, high-temperature, surge protection
Additional Features	Built-in SD Card Storage Slot, Smart LED Indicator
Item Weight	9.9 ounces (total package)
Package Dimensions	5.98 x 4.88 x 1.46 inches

8. WARRANTY AND CUSTOMER SUPPORT

Powerextra is committed to customer satisfaction. This product comes with a 30-day refund policy. For any questions, concerns, or technical support, please do not hesitate to contact Powerextra customer service. We aim to provide 24-hour service to address your needs.

For further assistance, please visit the official Powerextra store or contact support through your purchase platform.

Related Documents - Hero 12/11/10/9 Battery

TELESIN Ładowarka z powerbankiem Telesin dla kamer GoPro Hero 11/10/9 GP-PB-001 Instrukcja obsługi	[Telesin GP-PB-001 Power Bank Charger for GoPro Hero Cameras - User Manual](#) Comprehensive user manual for the Telesin GP-PB-001 power bank and charger, designed for GoPro Hero cameras. Learn about its features, usage, specifications, and safety precautions.
SmallRig Mount Support (for Action Cameras) 运动相机支撑件 Operating instruction / 操作指引	[SmallRig Mount Support for Action Cameras Operating Instruction](#) Operating instructions for the SmallRig Mount Support designed for action cameras, including compatibility, specifications, and installation steps for DJI Osmo Action and GoPro HERO cameras.
TELESIN Telesin powerbank töltő GoPro Hero 11/10/9 kamerákhoz GP-PB-001 Felhasználói kézikönyv	[Telesin GP-PB-001 Power Bank Töltő GoPro Hero 11/10/9 Felhasználói Kézikönyv](#) Telesin GP-PB-001 10000mAh power bank átfogó felhasználói kézikönyve, GoPro Hero 11, 10, 9, 8, 7, 6, 5 akkumulátorok és egyéb eszközök töltésére USB-A és Type-C portokon keresztül. Tartalmazza a specifikációkat, használati utasításokat, biztonsági figyelmeztetéseket és garanciális információkat.
	[TELESIN Wodoodporny Zestaw Etui do GoPro Hero 12/11/10/9 - Instrukcja Obsługi](#) Szczegółowa instrukcja i specyfikacja wodoodpornego zestawu etui TELESIN przeznaczonego do kamer GoPro Hero 12, 11, 10 i 9. Dowiedz się o jego funkcjach, zawartości zestawu i wskazówkach dotyczących użytkowania.
WiFi Remote Controller RSX-351	[GoPro RSX-351 WIFI Remote Controller User Guide & Pairing Instructions](#) Comprehensive user guide for the RSX-351 WIFI Remote Controller, detailing package contents, basic functions, and step-by-step pairing instructions for various GoPro camera models (HERO3, HERO4, HERO5 series). Includes FCC compliance information.

TELESIN

Ładowarka quickcharge dwukanałowa
box Telesin dla GoPro Hero 9 / 10 / 11
+ 2 baterie (GP-FCK-B11)

Instrukcja obsługi

Ładowarka Dwukanałowa TELESIN Quick Charge Box dla GoPro Hero 9/10/11 z 2 Bateriami (GP-FCK-B11) - Instrukcja Obsługi

Instrukcja obsługi dwukanałowej ładowarki TELESIN Quick Charge Box (model GP-FCK-B11) do baterii GoPro Hero 9, 10 i 11. Dowiedz się o funkcjach, użytkowaniu, specyfikacjach i wskazówkach bezpieczeństwa.