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› UGREEN USB Hub 4 Ports, C & 3 A Multiport Adapter, 2ft Long Cable Powered 3.0 Hub Instruction Manual

## UGREEN 15920

# UGREEN USB Hub Instruction Manual

Model: 15920

## INTRODUCTION

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This manual provides detailed instructions for the UGREEN USB Hub (Model 15920). This device expands your computer's connectivity, offering one USB-C and three USB-A 5Gbps data ports. It is designed for seamless integration with various devices, including laptops, desktops, and gaming consoles, enhancing your productivity and connectivity options.

## PRODUCT OVERVIEW

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The UGREEN USB Hub features a compact and slim design with a 2-foot long integrated cable, providing flexibility for placement and helping to keep your workspace tidy. It includes multiple high-speed data ports and a dedicated USB-C power input port for enhanced stability when connecting power-hungry devices.

## Components

- 1 x USB-C Data Port (5Gbps)
- 3 x USB-A Data Ports (5Gbps)
- 1 x USB-C Power Input Port (for auxiliary power, not data or host charging)
- Integrated USB-A Host Cable (2 ft / 60 cm)

## Product Diagram



Figure 1: UGREEN USB Hub (Model 15920) showing its ports and integrated cable.



Figure 2: The 2-foot long cable allows for flexible placement, keeping your desktop tidy.

## SETUP

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The UGREEN USB Hub is designed for plug-and-play functionality, requiring no additional drivers or software for most operating systems.

### Connecting the Hub

1. Locate an available USB-A port on your host device (laptop, desktop, PS5, Xbox Series, etc.).
2. Insert the integrated USB-A cable of the UGREEN USB Hub into the available USB-A port on your host device.
3. The hub is now ready for use.

### Optional: Connecting Auxiliary Power

For power-hungry devices such as Hard Disk Drives (HDDs) or Solid-State Drives (SSDs), auxiliary power can be supplied to the hub for more stable data transfers.

1. Obtain a standard 5V USB-C power adapter (not included).
2. Connect the USB-C power adapter to the USB-C Power Input Port on the UGREEN USB Hub.
3. **Note:** This USB-C port is for power input only and does not support data transfer or charging of the host device.



Figure 3: Connecting auxiliary power to the USB-C power input port for stable data transmission with high-power devices.

## OPERATING INSTRUCTIONS

Once connected, the UGREEN USB Hub allows you to expand your device's USB connectivity for various peripherals.

### Data Transfer

The hub provides one USB-C data port and three USB-A data ports, all supporting data transfer speeds up to 5Gbps (USB 3.0 SuperSpeed).

1. Connect your USB peripherals (e.g., flash drives, external hard drives, keyboards, mice, card readers) to the available USB-C or USB-A data ports on the hub.

2. Your host device will recognize the connected peripherals automatically.
3. Data transfer will commence at speeds up to 5Gbps, which is 10 times faster than USB 2.0 (480 Mbps).



Figure 4: Experience 5Gbps high-speed data transfer for quick file synchronization.

## Broad Compatibility

The hub is compatible with a wide range of operating systems and devices, ensuring versatile use.

- **Operating Systems:** Windows 11/10/8.1/8/7/Vista/XP, macOS, Linux.
- **Compatible Devices:** Laptops, Desktops, PS5, Xbox Series, USB Flash Drives, Hard Disk Drives (HDD), Solid-State Drives (SSD), Printers, Scanners, Digital Cameras, Dashcams, Smartphones, Card Readers, and other USB devices.

# Broad Compatibility

## USB Peripherals:



Card reader



Keyboard



Printer



Mouse



HDD



USB Stick

## Systeme:



Windows



MAC OS



Linux



Figure 5: The UGREEN USB Hub offers broad compatibility with various USB peripherals and operating systems.

## MAINTENANCE

To ensure the longevity and optimal performance of your UGREEN USB Hub, follow these simple maintenance guidelines:

- Keep the hub clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- Store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid bending or kinking the integrated cable excessively, as this can damage internal wires.
- Do not expose the hub to water or other liquids.
- Disconnect the hub from your device when not in use for extended periods.

## TROUBLESHOOTING

If you encounter issues with your UGREEN USB Hub, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device not recognized	Loose connection, incompatible device, or insufficient power.	Ensure the hub is securely plugged into the host device. Try a different USB port on your host device. Verify the peripheral is compatible. If connecting a power-hungry device, connect auxiliary power to the hub's USB-C power input.
Slow data transfer speeds	Connecting to a USB 2.0 port, or power issues with high-demand devices.	Ensure the hub is connected to a USB 3.0 (or higher) port on your host device for optimal speeds. Connect auxiliary power to the hub if using HDDs/SSDs.
Hub gets warm during use	Normal operation, especially with multiple devices or high data transfer.	This is generally normal. Ensure adequate ventilation around the hub. If it becomes excessively hot or emits smoke/smell, disconnect immediately and contact support.

## SPECIFICATIONS

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- **Model:** 15920
- **Ports:** 1 x USB-C Data (5Gbps), 3 x USB-A Data (5Gbps), 1 x USB-C Power Input (5V)
- **Data Transfer Speed:** Up to 5Gbps (USB 3.0 SuperSpeed)
- **Cable Length:** 2 ft (60 cm)
- **Dimensions:** 3.94 x 1.18 x 0.39 inches (10.0 x 3.0 x 1.0 cm)
- **Weight:** 2.82 ounces (80 grams)
- **Color:** Grey
- **Compatibility:** Windows 11/10/8.1/8/7/Vista/XP, macOS, Linux; various USB peripherals.

## WARRANTY AND SUPPORT

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UGREEN products typically come with a standard manufacturer's warranty. For specific warranty details, technical support, or service inquiries, please visit the official UGREEN website or contact their customer service.

**UGREEN Official Website:** [www.ugreen.com](http://www.ugreen.com)

**Customer Service:** Refer to the contact information provided on the UGREEN website or product packaging.